Michelle Lujan Grisham, Governor
Kari Armijo, Secretary
Alex Castillo Smith, Deputy Secretary
Kathy Slater Huff, Deputy Secretary
Kyra Ochoa, Deputy Secretary
Dana Flannery, Medicaid Director

Date:	December 23, 2024
To:	Alicia Sisneros, Owner / Consultant
Provider: Address: State/Zip:	Active Advocates of New Mexico, LLC 9301 Indian School Rd Suite #200-D Albuquerque, New Mexico 87112
E-mail Address:	alicias@activeadvocatesnm.com
Region: Survey Date: Program Surveyed:	Statewide December 2 – 11, 2024 Mi Via Waiver
Service Surveyed:	Mi Via Consultant Services
Survey Type:	Routine
Team Leader:	Kayla R. Benally, BSW, Healthcare Surveyor, Division of Health Improvement/Quality Management Bureau
Team Members:	Verna Newman-Sikes, AA, Healthcare Surveyor, Division of Health Improvement/Quality Management Bureau; Wolf Krusemark, BFA, Healthcare Surveyor Supervisor, Division of Health Improvement/Quality Management Bureau

Dear Ms. Alicia Sisneros;

The Division of Health Improvement/Quality Management Bureau has completed a compliance survey of the services identified above. The purpose of the survey was to determine compliance with federal and state standards; to assure the health, safety, and welfare of Participants receiving services through the Mi Via Waiver; and to identify opportunities for improvement. This Report of Findings will be shared with the Developmental Disabilities Supports Division for their use in determining your current and future provider agreements.

No deficiencies were identified during your survey and no plan of correction is required. Thank you for your cooperation with the survey process and for helping to provide for the health, safety and personal growth of the Individuals you serve.

This concludes your Survey process. Please call the Plan of Correction Coordinator at 505-273-1930, if you have questions about the survey or the report. Thank you for your cooperation and for the work you perform.

Sincerely,

Kayla R. Benally

Kayla R. Benally, BSW
Team Lead/Healthcare Surveyor
Division of Health Improvement / Quality Management Bureau

Survey Process Employed:

Administrative Review Start Date:	December 2, 2024
Contact:	**Active Advocates of New Mexico, LLC** Alicia Sisneros, Owner / Consultant **HCA/DHI/QMB** Kayla R. Benally, BSW, Team Lead / Healthcare Surveyor
On-site Entrance Conference Date:	December 2, 2024
Present:	**Active Advocates of New Mexico, LLC** Alicia Sisneros, Owner / Consultant Jennifer Padilla, Consultant **HCA/DHI/QMB** Kayla R. Benally, BSW, Team Lead / Healthcare Surveyor Verna Newman-Sikes, AA, Healthcare Surveyor
Exit Conference Date:	December 11, 2024
Present:	**Active Advocates of New Mexico, LLC** Alicia Sisneros, Owner / Consultant **HCA/DHI/QMB** Kayla R. Benally, BSW, Team Lead / Healthcare Surveyor Verna Newman-Sikes, AA, Healthcare Surveyor Wolf Krusemark, BFA, Healthcare Surveyor Supervisor Jamie Pond, BS, Staff Manager **DDSD – Mi Via Unit** Elaine Hill, Mi Via Program Manager
Total Sample Size	17
Participant Records Reviewed	17
Participants Interviewed	10
Consultant Staff Records Reviewed	4
Consultant Staff Interviewed	3
Administrative Interviewed	1

Administrative Processes and Records Reviewed:

- Medicaid Billing/Reimbursement Records
- Participant Program Case Files
- Personnel Files
- Agency Policy and Procedure Manual
- Caregiver Criminal History Screening Records
- Consolidated Online Registry/Employee Abuse Registry

CC: Distribution List:

HCA - Division of Health Improvement
HCA - Developmental Disabilities Supports Division
HCA - Medical Assistance Division