

JUNE/JULY 2024

DEVELOPMENTAL DISABILITIES SUPPORTS DIVISION

NEWSLETTER

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Becoming One HCA

Contributers: HCA and DDSD Leadership

We are excited that in less than a few days, the Developmental Disabilities Supports Division (DDSD) will officially become a part of the New Mexico Health Care Authority (HCA). Creating the HCA demonstrates the state's commitment to prioritizing the health and well-being of every New Mexican. This transition represents a strategic combining of efforts to optimize safety-net services, health care purchasing, policy, and regulation under one umbrella. Rest assured that while our name changes to the HCA, supports and services that New Mexicans receive through DDSD programs will continue without interruption on July 1.

The goals of the HCA are well aligned to DDSD's new mission statement: to serve those with intellectual and developmental disabilities by providing a comprehensive system of person-centered community supports so that individuals live the lives they prefer, where they are respected, empowered, and free from abuse, neglect, and exploitation. By joining the HCA, we can continue to support those with intellectual and developmental disabilities in closer collaboration and partnership with other state divisions like Medicaid, Income Support, and Behavioral Health Services, among others.

As we begin this new chapter as one HCA, remember that our focus continues to be on you — DDSD waiver program participants, stakeholders, providers, community partners, and families. We are excited to leverage the combined efficiency of the HCA to better meet the goals and supports that you need, and we look forward to building a brighter and healthier New Mexico together. If you have any questions during this transition, please do not hesitate to reach out to DDSD at ddsd-general@doh.nm.gov. Thank you for all you do!

HEALTH CARE
AUTHORITY

From the (Interim) Director's Desk - Jen Rodriguez

I had the opportunity to attend the National Association of State Directors of Developmental Disabilities Services (NASDDDS) Directors Forum and Federal Policy Symposium this month in Washington, D.C. As I eagerly listened to and interacted with our Federal partners, I couldn't help but feel humbled and inspired in our nation's capital, thinking about past pioneers and great leaders, and the causes they fought so hard for.

That is what we do every day at DDSD alongside the people and families we serve, our providers, and our state partners. We fight for people with intellectual and developmental disabilities. We advocate for access, inclusion, self-determination, competitive wages, technology, health, and safety. We are pioneers for the next generation of people with intellectual and developmental disabilities (IDD) and their families, trying to anticipate changing wants and needs, and developing systems to support the future. With this comes innovation and, inevitably, change.

As I listened to representatives from across the country discuss their challenges, I reflected on where we are as a system in New Mexico (NM) and truly felt a sense of pride and accomplishment. The NM IDD system is not perfect. I am not naïve that we too experience staff and provider shortages and technology challenges, along with lots of other issues, like the rest of the country does. But… we also are leaps and bounds ahead of many other states, and this is what I want to celebrate. We are trailblazers in the field of self-direction, we are well-poised to comply with the Centers for Medicare and Medicaid Services (CMS) Access to Medicaid Services Final Rule, we invest in our providers with rate increases any time we can, we have our final approval from CMS on the home and community based services settings requirements statewide transition plan, we settled a 30+ year lawsuit, we eliminated a 13 + year waiting list, and every day we find creative solutions and resources with the help of our partners to keep people free from abuse, neglect and exploitation and provide the best supports we can for New Mexicans.

So, as we embark on more change and transition to the new Health Care Authority, I want to acknowledge that change is difficult for many. Fear of the unknown is real and so is transformation fatigue. As we mitigate the next chapter of disability rights and Medicaid systems we need to work together, lean on each other where we can, and support each other. We are fighting for the same cause and together we will make people with intellectual and developmental disabilities lives better!

Thank you for your continued partnership.

Jen

Headline News for Developmental Disabilities Waiver (DD Waiver): Reissue of the Service Standards Effective July 1, 2024

Contributor: Christina Hill, Community Programs Bureau Deputy Bureau Chief

The Developmental Disabilities Supports Division (DDSD) has updated the DD Waiver Service Standards and will release them on July 1, 2024. Thanks to strong, solid stakeholder interest, DDSD made clarifications and added new elements to the service standards. Two hot topics are:

1. **Telehealth allowances.**
2. **Payment allowances to legally responsible individuals (LRIs), relatives and legal guardians.**

Telehealth, in this context, refers to remote service delivery for therapists and behavior support consultants (BSCs). It is intended to enhance, not replace, in-person delivery of services. Telehealth allows for an individual to choose a combination of in-person and remote service delivery options. Service Standards provide detail on base requirements for therapists and BSCs to provide some in-person and in-residence visits.

Payment to LRIs, relatives, and legal guardians for specific waiver services is now permanently allowed. Service Standards detail the services, requirements, and forms required to take advantage of this opportunity. The Centers for Medicare and Medicaid Services (CMS) guidelines and significant feedback from stakeholders were used to develop the requirements.

The revised DD Waiver Service Standards also contain other additions which align with procedural changes already released through Numbered Memos. If you have any questions or concerns in general reach out to your Regional Office representatives for technical assistance related to implementing these standards or contact Christina Hill at Christina.hill@hca.nm.gov.

Service standards are the foundation for quality services and health and safety of participants in the DD Waiver. Thank you for your ongoing commitment and support.



Ensuring Access to Medicaid Services Rule Finalized

Contributors: Cara Latil, Waiver Project Coordinator and Christina Hill, Deputy Bureau Chief

Ensuring Access to Medicaid Services Final Rule, also known as the Access Rule, was finalized and becomes effective July 9, 2024.

The implementation and finalization of this rule has been a top priority of the Centers for Medicare and Medicaid Services (CMS). The rule was initiated on a federal level to ensure greater access to Medicaid and Children's Health Insurance Program (CHIP) services for all eligible individuals.

There are multiple provisions of the Access Rule that affect how states operate their Home and Community Based Services (HCBS) Waivers. Provisions of the Access Rule include requirements for states related to:

- Promoting public engagement through the establishment of a Medicaid Advisory Committee (MAC) and Beneficiary Advisory Council (BAC)
- Person centered service planning and reporting
- Incident management systems and reporting
- Establishing a grievance system
- Payment adequacy and transparency, including publishing of rates and a requirement that at least 80% of Medicaid payments for certain services be spent on compensation for the direct care professionals, as opposed to administrative overhead or profit
- Waitlist reporting
- Website transparency

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So, what does this mean? For thousands of people living in New Mexico with intellectual and developmental disabilities who rely on, or are waiting for the Developmental Disabilities, Mi Via, Supports or Medically Fragile Waivers, this means the state will focus on systems, procedures and policies that improve access to care, increase its transparency and accountability, and promote active beneficiary engagement.

Some provisions in the Access Rule might require significant changes to current waiver systems; some may already be in place. The Developmental Disabilities Support Division (DDSD) will be working closely with interested parties as part of the new Health Care Authority to ensure a smooth and complete transition to new processes when applicable. Staggered implementation deadlines related to various aspects of the Access Rule were established by CMS spanning from July 1, 2025, through 2030. The first step is for New Mexico to assess the current system and identify needs for change.

DDSD is looking forward to embracing the Access Rule and these changes to improve the HCBS waiver system. Information will be provided throughout the implementation of this rule. If you have any questions or would like additional information, please contact Cara at 505-819-7346 or Cara.Latil@HCA.nm.gov.

Unveiling the Voice of Stakeholders: Supports Waiver Renewal

Contributor: Anysia Fernandez, Supports Waiver Program Manager

The Supports Waiver (SW) is a Medicaid Home and Community-Based Services (HCBS) waiver program operated by Developmental Disabilities Services Division (DDSD). The SW is renewed and approved by the Centers for Medicare and Medicaid Services (CMS) every 5 years to continue operating and receiving federal matching funds. The current 5-year cycle for New Mexico's SW expires on June 30, 2025. DDSD is gearing up to renew their waiver application with CMS by July 1,2025.

The DDSD SW Unit has been seeking feedback from stakeholders for the program's renewal application with CMS over the past two years. SW stakeholders include SW participants, families, Community Supports Coordinators (CSCs,) providers and advocates. In April and May of 2024, the SW Unit collected the most current feedback by phone and through an online link on the SW webpage. The SW Unit heard from approximately 53 stakeholders. This public input helps inform proposed changes to services or policy adjustments that DDSD may include in the SW renewal application to CMS. So far, SW stakeholder feedback includes:

- Community Supports Coordinator in person visits increasing from quarterly to monthly- Feedback from both SW participants/guardians and some advocates expressed that they did not have any concerns regarding a shift to monthly visits. However, a valid concern was expressed by the CSCs about increasing visits for a small waiver without also increasing the reimbursement rate.
- Is the SW budget amount enough for the participants' needs? Stakeholders said increasing the overall budget could allow for expansion of SW services to provide more support.
- Adding Socialization and Sexuality Education (SSE) courses as a service option for participants 18 and older- Stakeholders expressed support for adding SSE, for participants 18 and older. Stakeholders stated this education could assist with important information about often overlooked areas of need for some individuals with intellectual and developmental disabilities.
- Payments for Legally Responsible Individuals (LRI's) for Customized Community Supports (CCS), Supported Employment (SE), Personal Care and Respite Payment to the LRI was highly recommended by stakeholders referencing the workforce crisis. Families feel a sense of ease with an LRI providing a paid service to their family member.
- Is the SW helpful? Some participants and their guardians mentioned that the SW serves as a valuable stepping-stone towards accessing more comprehensive waivers. This sentiment was echoed by CSCs, who highlighted the positive impact of SW being offered to individuals on the waitlist. With the SW in operation and funding available, there is optimism that the waitlist can be kept at a minimum. However, there were also suggestions from CSCs to discontinue the SW to allocate resources and funds towards the comprehensive waivers. Recommendations were provided to streamline the process of transitioning from the SW to Developmental Disabilities (DD) / Mi Via (MV) waivers.

This stakeholder feedback is beneficial, offering valuable ideas, insights, and highlighting recurring themes for renewal. The input allows DDSD to consider a well-balanced approach while preparing the renewal application for CMS. Be on the lookout for virtual town halls that will be scheduled July through September 2024. Townhall meetings will give an opportunity for DDSD to share more information about the renewal plans and for stakeholders to ask questions and provide additional feedback.

If you have any recommendations or questions regarding the SW program, please reach out to SW Program Manager, Anysia Fernandez, at (505 629-7476/ anysia.fernandez@doh.nm.gov or SW Program Coordinator, Lizette Lujan at (505) 470-0279/ lizette.lujan@doh.nm.gov. For more information about the SW, please visit Supports Waiver at https://www.hca.nm.gov/supports-waiver/

Important Announcement: DDSD Webpages Have Moved!

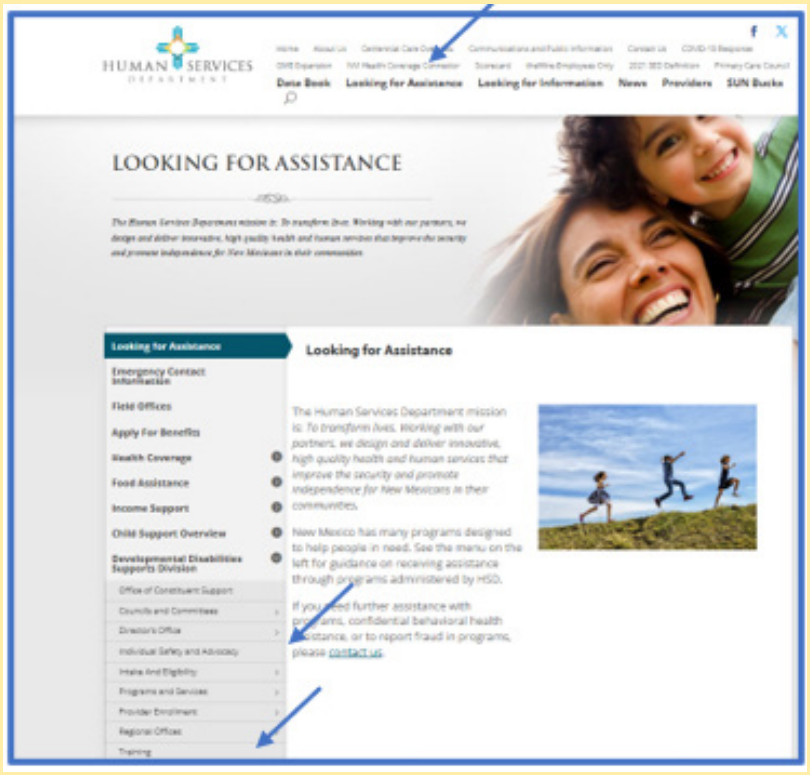
DDSD is Joining the New Mexico Health Care Authority July 1, 2024.

1. Find us here: Home: New Mexico Human Services Department (nm.gov)

2. Click on: Looking for Assistance

3. Find DDSD pages on the left side navigation menu.

4. Can't find something? Contact: christina.hill@hca.nm.gov



HEALTH CARE AUTHORITY

Health and Wellness Visits

Contributer: Scott Doan, Deputy Director

The Developmental Disabilities Supports Division (DDSD) and Division of Health Improvement (DHI) continue to complete health and wellness monitoring visits for all individuals who receive Home and Community Based Waiver services. The primary focus of these visits is to prevent abuse, neglect, and/or exploitation of anyone receiving DDSD administered services. Since this initiative began in March of 2023, DDSD and DHI staff have completed over 16,000 health and wellness visits. At the onset of the health and wellness visits campaign, the Department of Health and DDSD committed to seeing every individual in the program twice per year. As the end of the fiscal year approaches (June 30, 2024), DDSD is nearing completion of the first round of visits for everyone in our Waiver programs.

As DDSD and DHI transition to the Health Care Authority on July 1, 2024, DDSD's commitment to individuals with intellectual and developmental disabilities and the prevention of abuse, neglect, and/or exploitation remains steadfast. DDSD will continue visiting individuals and their families with the full support of the Health Care Authority. DDSD will begin its second round of visits July 1, 2024, with the goal of seeing every individual receiving services for the second time, by the end of the calendar year, December 2024.

Thank you to every person receiving services, the families, Direct Support Professionals, Case Managers/Consultants, guardians, and direct service providers for your continued commitment to preventing abuse, neglect, and/or exploitation. Together, we will continue our efforts to protect individuals receiving services, and to eliminate ANE from our system.



Home and Community Based Services Settings Requirements Is Your Setting Compliant?

Contributors: Christina Hill, Deputy Bureau Chief and Cara Latil, Waiver Program Coordinator

An elemental and valuable part of the Home and Community Based Services (HCBS) Waiver Settings Requirements issued by the Centers for Medicare and Medicaid Services (CMS) is ensuring that people with intellectual and developmental disabilities (IDD) are not living or accessing the community in environments that isolate or resemble, in any way, an institution.

What are the characteristics of a compliant setting? Individuals receiving services have:

- Choice of residence and living space
- Choice of setting (non-residential services)
- Community Access & Integration
- Employment Opportunities
- Privacy

What is NOT a compliant setting?

- Any setting resembling an institution, which would include a setting on or adjacent to a facility such as a nursing facility, institution for mental diseases, intermediate care facility, etc.
- The setting should not be designed to make access to larger community extraordinary like in a gated community with no public or agency-based modes of transportation available. The setting should not be set up to promote reverse integration.
- Any setting that restricts people to fully access the building while remaining safe. For example, gates, Velcro strips, locked doors, fences, or other barriers preventing individuals' entrance to or exit from certain areas should not be used.

In relation to ensuring people have full access to their community, New Editions (NE) Consulting Inc. will be conducting onsite visits in New Mexico in September 2024. These visits will assess settings' compliance to the rule on behalf of CMS. There will be a three-part process including prepping for site visits, the onsite visit process, and post-site visit procedures. More information will be shared before each of these activities get started.



It is important to remember DDSD's mission, to serve those with intellectual and developmental disabilities by providing a comprehensive system of person-centered community supports so that individuals live the lives they prefer, where they are respected, empowered, and free from abuse, neglect, and exploitation. All individuals have a right to live the lives they want, where they want, and with whom they want in a setting that provides community integration and access.

Mi Via Waiver Renewal

Contributer: Elaine Hill, Mi Via Program Manager

The Mi Via Waiver, which promotes self-direction, best practices, and ensures continuous quality improvement, is due to be renewed with the Centers for Medicare and Medicaid Services (CMS) for another five (5) year cycle on October 1, 2025.

We want to hear from YOU! Now is the time to provide us with your input and recommendations to improve the Mi Via Waiver. What is working? What enhancements would you like to see in self-direction? What ideas do you have to better meet the needs of people with intellectual and developmental disabilities? Please share your suggestions at:
https://app.smartsheet.com/b/form/a4832f2de8804b3eb4b22118821a3bf1

Below are waiver renewal items the State is focusing on. For more information on these topics, please attend in-person one of our town hall meetings throughout the summer of 2024. Dates, locations, and times will be announced in the next few weeks.

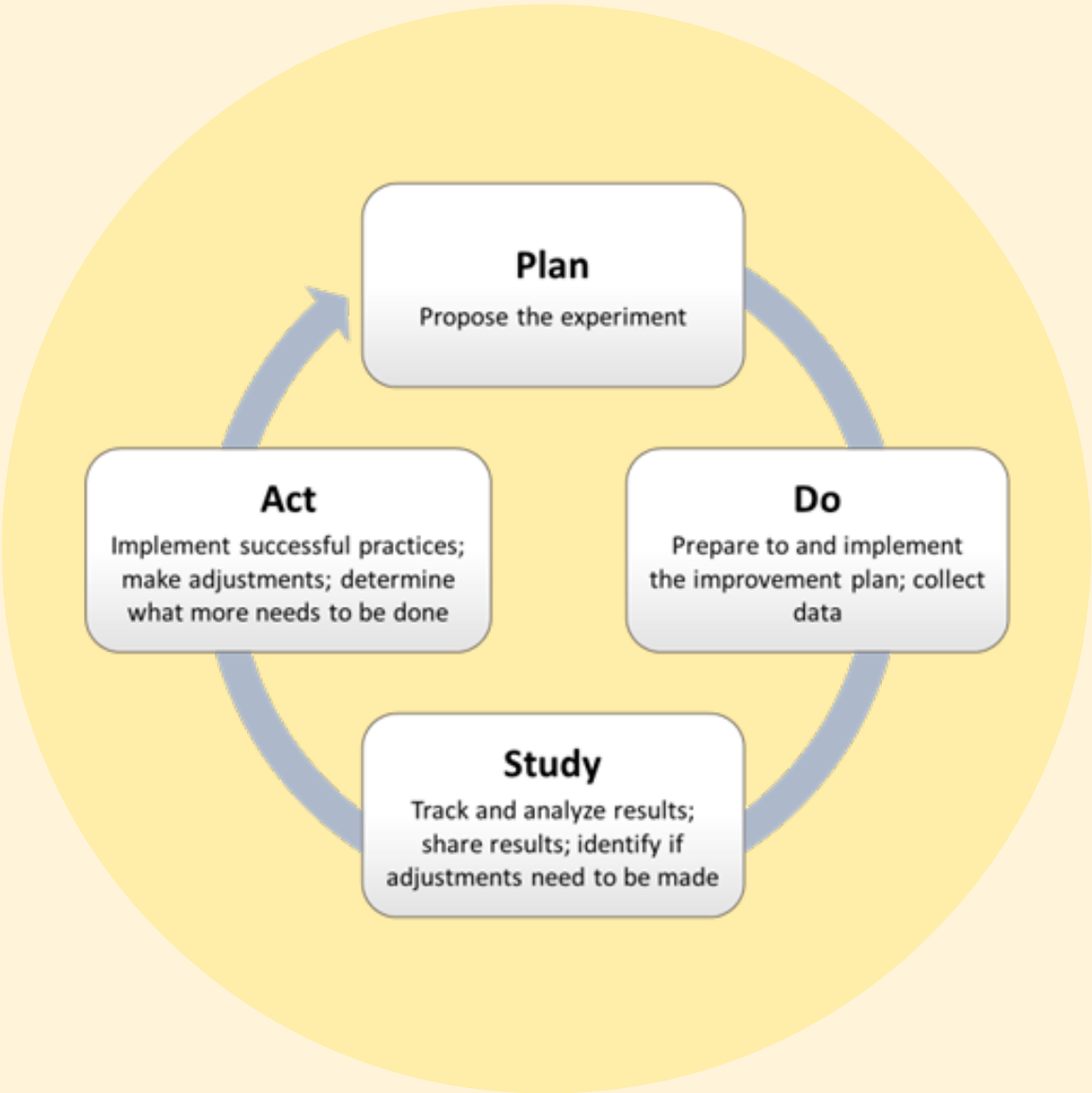
- Mi Via Waiver training compliance
- Abuse, neglect, and exploitation information and requirements
- Rate increases
- Employer of Record (EOR) waiver service
- Employment outside the Individual Budget Allotment
- New Legally Responsible Individual, relative and guardian payment allowances
- Individual Budget Allotment increases



Plan, Do, Study, Act (PDSA)

Contributer: Claudia Rice, Research and Policy Analyst

The Plan, Do, Study, Act (PDSA) is a framework for implementing and assessing changes, large or small, with the goal of improving processes and procedures. The methodology of PDSA arose from advancements in the scientific method in the 1950's, when groups working in private business learned they could apply the same scientific investigation process to refine business procedures. Since then, PDSA has been used in a variety of public and private sector operations to aid in the implementation and evaluation of procedures. The DDSD will use PDSA to enhance division operations and assist staff members with improving processes and evaluating outcomes. See the graphic below for more details.



Remembering the 25th Anniversary of the Olmstead Decision

Contributer: Claudia Rice, Research and Policy Analyst

In 1990, the Americans with Disabilities Act (ADA) was passed to protect and uphold the civil rights of individuals with intellectual and developmental disabilities (IDD). The ADA prohibits discrimination against individuals with IDD and asserts that this population has the right to participate and be integrated in public life. The 1999 Olmstead Decision further expanded upon the civil rights of individuals with IDD. This ruling allowed individuals with IDD to receive services within their homes and community settings, supporting these individuals in remaining a part of their community.

The Olmstead Decision arose from the Olmstead v. LC lawsuit, which was filed in 1995 in Atlanta, Georgia. Two individuals with IDD, Lois Curtis and Elaine Wilson, were recurrently removed from their homes to receive treatment for their conditions within metal health hospitals. Being treated in a hospital setting resulted in isolation and severe disruption of these individuals' daily lives. The treatment providers of Curtis and Wilson stated that they would be capable of living in their homes and community if granted some communal support. When the state of Georgia refused to provide treatment within their home settings, Curtis enlisted the help of the Atlanta Legal Aid Society to file a lawsuit against the state, with Wilson joining the lawsuit soon after.

On June 22, 1999, four years after the initial lawsuit filing, the United States Supreme Court deemed the treatment of Curtis and Wilson to be discriminatory under the ADA because the state was requiring them to live in a mental health facility. The Court stated that individuals with IDD have the right to live free of discrimination and receive services in an integrated setting, as this does not disrupt how services are delivered.

What began as a lawsuit has become a movement within the IDD community over the last 25 years. The landmark Olmstead Decision has been cited in dozens of lawsuits in recent decades to uphold and advocate for the rights of individuals with IDD to remain in their communities. The Olmstead Decision has allowed individuals with IDD to be protected against discriminatory or isolating treatment practices. Because of the Olmstead Decision, the rights of those with IDD are protected and promoted, and countless individuals have been able to receive support and thrive within their homes and communities.



Reaching New Heights in Supported Employment Conference

Contributer: Marcy Hintz, M.A., CESP Education and Outreach Manager - Partners for Employment

Marcy Hintz, M.A., CESP Education and Outreach Manager - Partners for Employment
Partners for Employment at the University of New Mexico Center for Development and Disability hosted the Reaching New Heights in Supported Employment Conference on April 18-19, 2024. More than 160 providers and family members with a stake in competitive, integrated employment for people with intellectual and developmental disabilities attended the conference, funded through the Department of Health's Developmental Disabilities Supports Division (DDSD) and the New Mexico Division of Vocational Rehabilitation (DVR.)

The conference was headlined by Rob Snow and Nick Doyle, representing the Improvaneers – an improv troupe led by individuals with intellectual disabilities. Rob and Nick both shared their stories of positive problem-solving in the face of discouragement and loss. Conference-goers also got to try Improvaneer Method activities designed for social communication, creativity, and connection.
Breakout sessions featured practical presentations from DVR, DDSD, Partners for Employment (PFE), New Mexico workforce, and New Mexico employment service providers. Between sessions, participants were able to shop from self-employed artisans supported by waiver services and meet with representatives from organizations supporting community-based living.

Feedback on the conference was overwhelmingly positive. Many people commented on the positive collaboration they're seeing among state agencies, provider agencies, and school districts at the regional level. One participant said they really enjoyed "the motivation, positivity and knowledge" at the conference. Another said, "Information is right on and the values of the work are very visible."
PowerPoints from all conference sessions can be found on the PFE website: Partners For Employment.

If you're interested in receiving information about next year's Reaching New Heights conference (April 10-11, 2025) sign up for the Partners for Employment newsletter.

CENTER FOR DEVELOPMENT & DISABILITY





Station MD - Telehealth for Individuals with I/DD



StationMD

Telehealth for Individuals with I/DD

The New Mexico Health Care Authority (HCA) is now partnering with StationMD to provide telemedicine services to individuals with intellectual and/or developmental disabilities (I/DD). Individuals receiving Home and Community Based Medicaid Waiver services can enroll, and HCA covers the cost. Using StationMD, individuals with I/DD anywhere in New Mexico can connect with a doctor 24/7 for any medical concern.

HEALTH CARE AUTHORITY

Who is StationMD?

StationMD is a telehealth company dedicated to serving individuals with I/DD. All StationMD clinicians are board-certified and specially trained to treat individuals with I/DD. Clinicians are available 24/7 via telemedicine for urgent and non-urgent medical matters. StationMD enables individuals with I/DD faster access to high-quality care and improves quality of life for individuals and those who care for them.

Why Use StationMD?

24/7 Access to Care

StationMD clinicians are available around the clock, 365 days a year.

Improves Health Outcomes

StationMD clinicians have performed more than 100,000 telemedicine visits with individuals with I/DD.

Reduces Expenses and Stress on Caregivers

"With StationMD's dramatic reductions in ER use, agencies and their staff enjoy tremendous reductions in overtime expense and stress."

How to Enroll

Step 1: Policy Approval

- Submit a policy on the use of StationMD within your agency to Regional Office Bureau Chief, Angie Brooks (angie.brooks@hca.nm.gov)
- Contact StationMD at clientservices@stationmd.com for policy draft support if needed

Step 2: Enrollment

- Submit completed agency worksheet for approval to Regional Office Bureau Chief, Angie Brooks (angie.brooks@hca.nm.gov)

Step 3: Implementation

- Once your policy and agency worksheets are approved, schedule an implementation call with StationMD by emailing clientservices@stationmd.com

Step 4: Start Services



(903) 663-2929 Contact Us www.StationMD.com

Waiver Allocations

Contributor: Teresa Larson, Intake and Eligibility Bureau Chief

Continuing with the division's "No Wait List" commitment, we are preparing for the next Developmental Disabilities (DD) /Mi Via Waiver allocation group. The Intake & Eligibility Bureau (IEB) will be sending out Letters of Interest (LOI) and Primary Freedom of Choice (PFOC) forms in June 2024 to fill approximately 500 allocation slots. These letters will go to individuals who have been added to the Wait List through February 29, 2024. That includes new applicants who were determined to meet the DD criteria and applicants who previously placed their allocation on hold and have since removed the hold. See below for the breakdown by region and age for the individuals who will be included in this allocation group.

FY25 Allocations	Metro	NE	NW	SE	SW	Totals	Percentage
Less than 9	57	5	8	10	7	87	12.2%
9 to 17	158	38	46	58	43	343	48.0%
18 to 22	82	6	14	19	32	153	21.4%
over 22	64	17	11	15	25	132	18.5%
Totals	**361**	**66**	**79**	**102**	**107**	**715**	**100.0%**

In addition to the new FY25 allocations, over 400 allocations remain in the allocation process from the Super Allocation initiative. These individuals/guardians should be working with their case manager or consultant to complete the allocation process by obtaining an approved Category of Eligibility 096, Level of Care, person-centered plan and budget.

Managing allocations is no easy feat for the Intake & Eligibility Bureau. We appreciate assistance in encouraging individuals and/or guardians to return their completed and signed PFOC timely. We also ask for your patience when you call or e-mail us as we are probably already on the phone, responding to e-mails, or processing new applications.

E-Blasts

Contributer: Tammy Barth, Provider Enrollment Unit Manager

Provider Prep for New Editions Visit - May 31, 2024
BSC & Therapy Services Changes to Standards and In-Person & In-the-Residence Visit Clarification – May 31, 2024
DDSD Numbered memo regarding Clarification on Developmental Disabilities Supports Division (DDSD)
On-Site PRN memos released 3/1/2024 and 4/3/2024. – May 15, 2024
DDSD 2024 Master List of Definitions. - May 15, 2024
DDSD 2024 Master List of Acronyms. - May 15, 2024
NM-Technology First flyer. Next session is scheduled for June 5th from 10:00am-11:00am. - May 15, 2024
Legally Responsible Individuals(LRIs), Relatives, and Legal Guardians Information – May 13, 2024
Mi Via Waiver Initiatives Coming this Summer – May 10, 2024
Allocations Reporting Form Update – May 3, 2024
DDSD-DDW-Numbered Memo 2024-09 - DDW Budget Submission Process - Document Change – May 1, 2024
DDSD memo for Client Rights, Grievance Process, & Abuse, Neglect, Exploitation acknowledgement form. – May 1, 2024
Client Rights, Grievance Process, and ANE acknowledgement form. - May 1, 2024
Reporting Suspected Abuse, Neglect, and Exploitation hotline quick guide. - May 1, 2024
Developmental Disabilities Council Office of Guardianship flyer on My Life, My Decisions event to be held in Albuquerque on May 20th, 2024. - May 1, 2024
Special Olympics, an open invitation for CrossFit workout. - May 1, 2024
Human Services Department Announcement – April 17, 2024
DDSD is seeking feedback on the renewal of the Supports Waiver. If you would like to provide comment or feedback please use the following Smart Sheet link https://app.smartsheet.com/b/form/edb6c4ac-580c443b9c0ee5816d985465 - April 15, 2024
If you need information on the Supports Waiver, you can find information on our DDSD website at Supports Waiver (nmhealth.org). The deadline for feedback is May 31, 2024. – April 15, 2024
New Mexico Technology First flyer for the next meeting, scheduled for May 1, 2024. - April 15, 2024
New Mexico E-Learning Employment flyer for spring and summer 2024. - April 15, 2024
Friends and Relationships course flyer. - April 15, 2024
Train the Trainer flyer for Socialization and Sexuality Education course. - April 15, 2024
Clarification Regarding On Site PRN Memo Released 3/1/24 –April 2, 2024
DDSD numbered memo regarding Nurse Progress Notes in Therap. – April 1, 2024
DDSD memo regarding PRN medications and an opportunity for further feedback. - April 1, 2024
DDSD Decision Consultation Instructions and Form, revised March 25, 2024. - April 1, 2024
New Mexico Technology First flyer for the next meeting, scheduled for April 3, 2024. - April 1, 2024
Flyer for the Continuum of CP Care Through Adulthood Conference. - April 1, 2024
FASD NM FACT SHEET - April 1, 2024
FASD Education and Awareness Day Summary - April 1, 2024
FASD Research Day Flyer - April 1, 2024

New Hires and Promotions

Contributer: Joseph Anaya, Human Resources

Melissa McBride, Registered Nurse Level III Albuquerque office, 4/13/24
Monica Gonzales, Dental Assistant II (Dental Clinic) Albuquerque, 4/13/24
Laria Conde, SOC/COM SV COORD-O Roswell SERO office, 4/27/24
Rosalie Mondragon, Office & Administration SUP-A, Taos, 5/25/24
Janita Randolph, Behavioral Health Therapist II Las Cruces SWRO, 5/25/24
Jourdan Van Culin, SOC/COM Community Inclusion Coordinator, Taos NERO, 6/8/24
Shannone Pairett, Registered Nurse Level III Albuquerque, 6/8/24
Veronica Barton, Legal Support Worker, AO-A, Albuquerque, 6/08/24
Maria Montelongo, SOC/COM SV COORD-O, Gallup NWRO, 6/22/24





About Us

New Mexico Developmental Disabilities Supports Division is located at:

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PO Box 26110
Santa Fe, New Mexico 87505
Our website: nmhealth.org

FOR INFORMATION CALL:
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DDSD NEWSLETTER STAFF
Editor-in-Chief: Jennifer Rodriguez
Layout: Peter Michaels

If you would like to write an article for the next issue of the DDSD Newsletter, have suggestions or comments, please contact: Peter Michaels- DDSD Newsletter at: ddsd-general@doh.nm.gov.