EDI DMZ Access

The EDI DMZ site provides healthcare electronic trading partners the ability to automate submission of X12 5010 837 transaction submissions and retrieval of their reports and files from Conduent EDI.

Frequently Asked Questions

What is the difference between the EDI DMZ location and the EDI Online file submission process?

The EDI Online option requires a human to submit the files while he EDI DMZ option permits an automated process to drop files, like the DMZ process today for MCOs.

Will the same response files that are created using EDI Online also be created when submitting to EDI'S DMZ?

Yes, the response files that are created by EDI Online (999, 5010 HTML Compliance Report and TA1) will also be created when submitting files through EDI'S DMZ.

What is the difference between the EDI DMZ location and New Mexico DMZ location?

The EDI DMZ location is administered by the Conduent EDI team and the use of that location is strictly for the transmission and receipt of X12 transactions and associated responses (999s, 277CAs, etc.)

The New Mexico DMZ is used for other reports and files transmitted between New Mexico Medicaid fiscal agent system and external entities.

Who has access to EDI DMZ?

Anyone who has been given an EDI DMZ user ID and password has access to EDI's DMZ.

If you are an MCO and already have access to the New Mexico DMZ location, you have already been granted permission to submit your files through EDI's DMZ.

Who can have access to EDI's DMZ?

Anyone who goes through the process of requesting it.

What is the process for requesting EDI DMZ access?

Contact the HIPAA Helpdesk (HIPAA.Desk.NM@Conduent.com) and they will initiate and manage the process for you.

How do I access the EDI DMZ (once my folder structure is in place)?

This is the same site as the New Mexico DMZ (moveit.pdc.conduent.com).

For submitters (MCOs) who submit today, there is one difference in uploading and downloading files from what they are doing today: they just have to specify the correct folder path. The user should see the 'EDI Gateway' now along with the 'NM Operations' as an option. If they just follow the folders presented it should be very clear what the path is and what goes where.

Do the 837 files need to be zipped?

No, the 837 files do not need to be zipped.

Will the RC070-RC071 files and RC072 reports continue to be posted to the "Encounter Reports" folders? (This applies to MCOs only.)

Yes, all current reports will continue to be posted as they are today.

Will my current New Mexico DMZ user ID (if I have one) work on this site?

Yes, but what you have access to on the site is controlled at the folder level. If you have been granted permission to both the 'NM Operation' folders and the 'EDI Gateway' folders, then you will be able to access both of those areas.

Is the EDI DMZ location different from the other MCO DMZ location?

It is just a different folder path within the DMZ:

Distribution/EDI Gateway/B2B5010/77048/ (MCO Submitter ID)/FromEDI/ Distribution/EDI Gateway/B2B5010/77048/(MCO Submitter ID)/ToEDI/

Further Questions?

If you have any questions about the EDI DMZ process, please contact HIPAA.Desk.NM@Conduent.com.