HUMAN SERVICES DEPARTMENT

Monthly Statistical Report

July 2020

There were 869,330 individuals that received Medicaid in July 2020, a 5.50% increase from one year ago. The count of Medicaid recipients has increased by 8,586, or 1.00%, since last month.

The SNAP caseload in July 2020 was 250,351, a 12.67% increase from one year ago. The SNAP caseload has increased by 986 cases, or 0.40%, since last month.

The TANF caseload was 12,231 in July 2020 an increase of 18.29% from July 2019. The TANF caseload had 195 more cases compared to June 2020, an increase of 1.6%.

The caseload for General Assistance was 2,491 in July 2020, an increase of 3.32% from one year ago and a decrease of 75 cases from last month.

Michelle Lujan Grisham, Governor
David Scrase, M.D., Secretary

Note: COVID 19 Health Emergency became effective March 12, 2020 and as a result, Medicaid, SNAP, TANF, and Child Care programs has undergone changes to policies which may be reflected in some of the tables and figures in this report. Please see end of report for details of policy changes.

Last revised November 9, 2020

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Regions are reported as follows:

Region 1		
Catron	San Juan	Valencia
Cibola	Sierra	
McKinley	Socorro	

Region 2		
Colfax	Mora	Santa Fe
De Baca	Quay	Taos
Guadalupe	Rio Arriba	Union
Harding	Sandoval	
Los Alamos	San Miguel	

Region 3	
Bernalillo	Torrance

Region 4		
Chaves	Eddy	Lincoln
Curry	Lea	Roosevelt

Region 5		
Dona Ana	Hidalgo	Otero
Grant	Luna	

The Mission of the Human Services Department

To transform lives. Working with our partners, we design and deliver innovative, high quality health and human services that improve the security and promote independence for New Mexicans in their communities.

Angela Medrano, Deputy Secretary
Kari Armijo, Deputy Secretary

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http://www.hsd.state.nm.us/monthly-statistical-reports.aspx

Program Summary for July 2020

SNAP, TANF and GA-Unrelated Child Program interviews are waived. Recertification periods are automatically extended for households with an Interim Review due in March and April for 6 months to the month recertification due. SNAP expenditures and cases include Emergency Allotments. SNAP Emergency Allotments and Pandemic EBT can be found at the end of this report.

Medicaid

				Percent Change	
	Jul-19	Jun-20	Jul-20	Jul-19-Jul-20	Jun-20-Jul-20
Expenditures[1]	$464,362,183	$532,762,431	$602,037,242	29.6%	13.0%
Cases[2]	491,906	518,388	523,765	6.48%	1.04%
Expenditures/Case	$944	$1,028	$1,149	21.7%	11.8%
Recipients[3]	824,026	860,744	869,330	5.50%	1.00%
Adults	468,989	494,912	501,064	6.84%	1.24%
Children	355,037	365,832	368,266	3.73%	0.67%
Recipients /Case	1.68	1.66	1.66	-1.19%	0.00%
Cases Processed[4]	11,729	8,291	8,638	-26.35%	4.19%
Approvals[4]	8,996	6,116	6,389	-28.98%	4.46%

Supplemental Nutrition Assistance Program (SNAP)

				Percent Change	
	Jul-19	Jun-20	Jul-20	Jul-19-Jul-20	Jun-20-Jul-20
Expenditures[5]	$52,743,702	$85,063,663	$85,485,190	62.08%	0.50%
Cases[6]	222,195	249,365	250,351	12.67%	0.40%
Expenditures/Case	$237	$341	$341	43.88%	0.00%
Recipients[7]	448,253	493,438	492,459	9.86%	-0.20%
Adults	261,980	294,893	295,420	12.76%	0.18%
Children	186,273	198,545	197,039	5.78%	-0.76%
Recipients /Case	2.02	1.98	1.97	-2.48%	-0.51%
Cases Processed[4]	18,672	11,849	11,629	-37.72%	-1.86%
Approvals[4]	15,528	7,461	7,107	-54.23%	-4.74%

Cash Assistance Programs

				Percent Change	
	Jul-19	Jun-20	Jul-20	Jul-19-Jul-20	Jun-20-Jul-20
Expenditures[5]	$4,101,435	$4,862,974	$4,836,369	17.92%	-0.55%
Cases[6]	12,888	14,753	14,845	15.18%	0.62%
Expenditures/Case	$318	$330	$326	2.52%	-1.21%
Recipients[7]	29,036	34,613	35,046	20.70%	1.25%
Adults	9,075	11,513	11,570	27.49%	0.50%
Children	19,961	23,100	23,476	17.61%	1.63%
Recipients /Case	2.25	2.35	2.36	4.89%	0.43%
Cases Processed[4]	4,540	3,998	4,056	-10.66%	1.45%
Approvals[4]	1,719	991	997	-42.00%	0.61%

Low Income Home Energy Assistance Program (LIHEAP)

				Percent Change	
	Jul-19	Jun-20	Jul-20	Jul-19-Jul-20	Jun-20-Jul-20
Expenditures[8]	$677,800	$467,760	$562,880	-16.95%	20.34%
Cases[8]	2,430	1,692	2,037	-16.17%	20.39%
Expenditures/Case	$279	$276	$276	-1.08%	0.00%
Recipients[8]	6,134	3,936	5,053	-17.62%	28.38%
Adults	3,265	2,190	2,660	-18.53%	21.46%
Children	2,869	1,746	2,393	-16.59%	37.06%
Recipients /Case	2.52	2.33	2.48	-1.59%	6.44%
Cases Processed[4]	4,100	3,065	3,950	-3.66%	28.87%
Approvals[4]	2,490	1,736	2,052	-17.59%	18.20%

Cash Assistance Summary for July 2020

Temporary Assistance for Needy Families (TANF)

				Percent Change	
	Jul-19	Jun-20	Jul-20	Jul-19-Jul-20	Jun-20-Jul-20
Expenditures[5]	$3,442,956	$4,164,506	$4,170,335	21.13%	0.14%
Cases[6]	10,340	12,036	12,231	18.29%	1.62%
Expenditures/Case	$333	$346	$341	2.40%	-1.45%
Recipients[7]	26,346	31,637	32,209	22.25%	1.81%
Adults	6,721	8,944	9,113	35.59%	1.89%
Children	19,625	22,693	23,096	17.69%	1.78%
Approvals[4]	1,493	842	875	-41.39%	3.92%

General Assistance (GA)

				Percent Change	
	Jul-19	Jun-20	Jul-20	Jul-19-Jul-20	Jun-20-Jul-20
Expenditures[5]	$618,683	$644,799	$617,419	-0.20%	-4.25%
Cases[6]	2,411	2,566	2,491	3.32%	-2.92%
Expenditures/Case	$257	$251	$248	-3.50%	-1.20%
Recipients[7]	2,436	2,608	2,536	4.11%	-2.76%
Adults	2,213	2,405	2,326	5.11%	-3.28%
Children	223	203	210	-5.83%	3.45%
Approvals[4]	177	127	89	-49.72%	-29.92%

Education Works

				Percent Change	
	Jul-19	Jun-20	Jul-20	Jul-19-Jul-20	Jun-20-Jul-20
Expenditures[5]	$24,045	$46,783	$37,665	56.64%	-19.49%
Cases[6]	62	117	93	50.00%	-20.51%
Expenditures/Case	$388	$400	$405	4.38%	1.25%
Recipients[7]	178	334	272	52.81%	-18.56%
Adults	65	130	102	56.92%	-21.54%
Children	113	204	170	50.44%	-16.67%

Refugee Cash (RCA)

				Percent Change	
	Jul-19	Jun-20	Jul-20	Jul-19-Jul-20	Jun-20-Jul-20
Expenditures[5]	$13,851	$5,386	$9,650	-30.33%	79.17%
Cases[6]	55	19	17	-69.09%	-10.53%
Expenditures/Case	$252	$283	$568	125.40%	100.71%
Recipients[7]	57	19	17	-70.18%	-10.53%

State Supplement for Residential Care

				Percent Change	
	Jul-19	Jun-20	Jul-20	Jul-19-Jul-20	Jun-20-Jul-20
Expenditures[5]	$1,900	$1,500	$1,300	-31.58%	-13.33%
Cases[6]	20	15	13	-35.00%	-13.33%
Expenditures/Case	$95	$100	$100	5.26%	0.00%
Recipients[7]	19	15	12	-36.84%	-20.00%

Expenditures YTD	SFY 2021	FFY 2020	CY 2020
Medicaid[1]	$602,037,242	$5,485,510,519	$3,969,181,574
Supplemental Nutrition Assistance Program[9]	$85,485,190	$680,676,073	$520,882,375
Temporary Assistance for Needy Families[9]	$4,170,335	$36,385,280	$26,340,838
General Assistance[9]	$617,419	$6,450,811	$4,534,868
Education Work[9]	$37,665	$460,715	$379,446
LIHEAP[8]	$562,880	$18,813,080	$7,522,960

Average Caseload YTD	SFY 2021	FFY 2020	CY 2020
Medicaid[2]	523,765	505,650	509,436
Supplemental Nutrition Assistance Program[6]	250,351	233,089	237,284
Temporary Assistance for Needy Families[6]	12,231	10,941	11,139
General Assistance[6]	2,491	2,525	2,549
Education Work[6]	93	114	117
LIHEAP[8]	2,037	6,297	3,777

Demographic Profile- July 2020	SNAP	TANF	GA	Education Works	RCA
Gender of Recipients[10]					
Male	224,809	13,616	1,436	92	12
Female	267,650	18,593	1,100	180	5
Ethnicity[10]					
Hispanic	273,552	21,465	1,303	150	11
Non-Hispanic	218,907	10,744	1,233	122	6
Race[10]					
Native American or Alaskan Native	83,332	2,848	245	29	0
Asian	4,246	251	18	1	0
African American or Black	13,508	1,468	100	23	4
Native Hawaiian or Pacific Islander	908	53	2	5	0
White	376,316	26,372	2,095	209	11
Unknown / Not Declared	3,565	232	23	1	0
More than One Race	10,584	985	53	4	2

Medicaid demographic data can be found here: http://www.hsd.state.nm.us/LookingForInformation/medicaid-eligibility.aspx

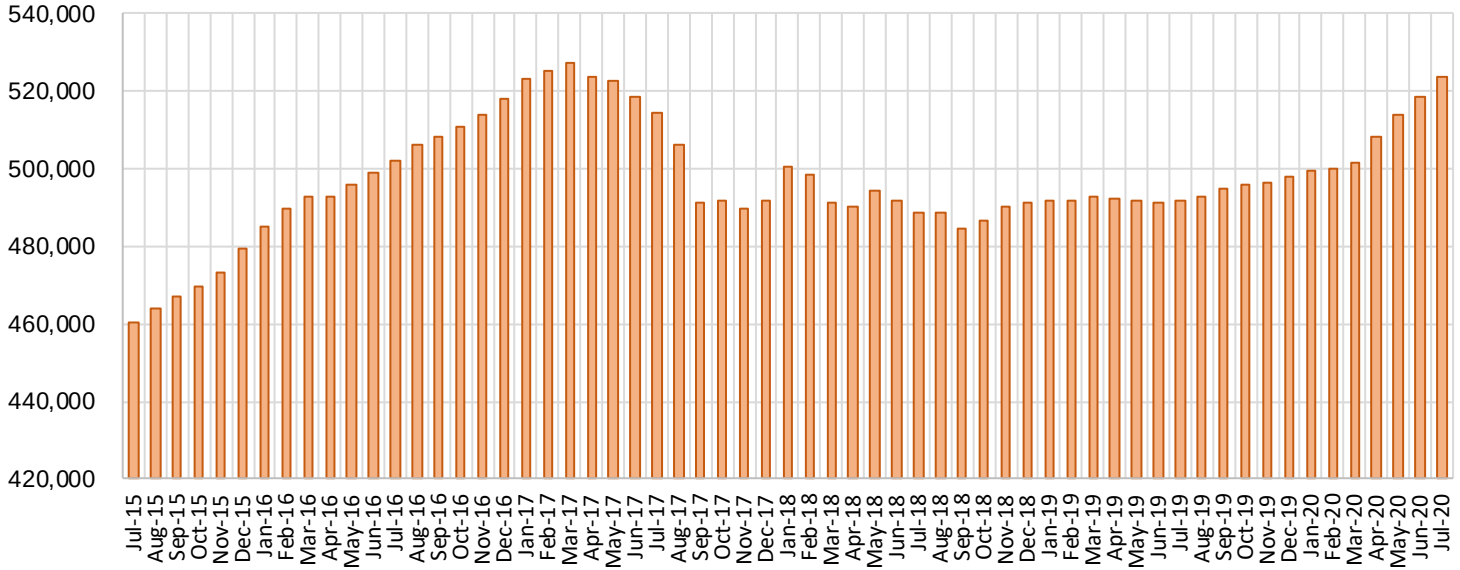
Medicaid Cases by Field Office[2]

				Percent Change	
Office	Jul-19	Jun-20	Jul-20	Jul-19-Jul-20	Jun-20-Jul-20
Chaves County ISD	15,938	17,794	18,849	18.26%	5.93%
Cibola County ISD	7,515	7,753	7,836	4.27%	1.07%
Colfax County ISD	3,581	3,697	3,735	4.30%	1.03%
Curry County ISD	14,724	15,758	15,973	8.48%	1.36%
East Dona Ana County ISD	17,884	19,470	19,992	11.79%	2.68%
Eddy Artesia County ISD	3,811	4,148	4,214	10.57%	1.59%
Eddy Carlsbad County ISD	7,571	8,150	8,272	9.26%	1.50%
Grant County ISD	7,797	8,183	8,293	6.36%	1.34%
Guadalupe County ISD	1,609	1,598	1,608	-0.06%	0.63%
Hidalgo County ISD	50	61	24	-52.00%	-60.66%
Lea County ISD	14,508	16,193	16,525	13.90%	2.05%
Lincoln County ISD	4,323	4,556	4,616	6.78%	1.32%
Luna County ISD	8,613	9,132	9,180	6.58%	0.53%
McKinley County ISD	22,054	23,317	23,623	7.11%	1.31%
Northeast Bernalillo County ISD	42,807	45,400	45,956	7.36%	1.22%
Northwest Bernalillo County ISD	52,015	56,040	56,801	9.20%	1.36%
Otero County ISD	12,100	12,708	12,826	6.00%	0.93%
Quay County ISD	2,487	2,913	2,961	19.06%	1.65%
Rio Arriba County ISD	13,339	14,092	14,183	6.33%	0.65%
Roosevelt County ISD	9	10	10	11.11%	0.00%
San Juan County ISD	30,296	34,580	34,893	15.17%	0.91%
San Miguel County ISD	9,111	9,465	9,536	4.66%	0.75%
Sandoval County ISD	23,253	23,268	22,773	-2.06%	-2.13%
Santa Fe County ISD	24,261	24,095	24,006	-1.05%	-0.37%
Sierra County ISD	5,278	5,176	5,085	-3.66%	-1.76%
Socorro County ISD	5,268	5,520	5,640	7.06%	2.17%
South Dona Ana ISD	19,661	20,042	19,923	1.33%	-0.59%
Southeast Bernalillo County ISD	24,822	22,787	21,937	-11.62%	-3.73%
Southwest Bernalillo County ISD	39,845	43,630	44,916	12.73%	2.95%
Taos County ISD	9,160	9,308	9,347	2.04%	0.42%
Torrance County ISD	7,841	8,171	8,217	4.80%	0.56%
Valencia North County ISD	18,281	18,237	17,756	-2.87%	-2.64%
Valencia South County ISD	111	92	97	-12.61%	5.43%
West Dona Ana County ISD	21,981	23,043	24,161	9.92%	4.85%
Centralized Units	2	1	1	-50.00%	0.00%
Statewide Total	491,906	518,388	523,765	6.48%	1.04%

Medicaid Cases by Region[2]

				Percent Change	
Region	Jul-19	Jun-20	Jul-20	Jul-19-Jul-20	Jun-20-Jul-20
Region 1 - NW	88,803	94,675	94,930	6.90%	0.27%
Region 2 - NE	86,801	88,436	88,149	1.55%	-0.32%
Region 3 - Central	167,330	176,028	177,827	6.27%	1.02%
Region 4 - SE	60,884	66,609	68,459	12.44%	2.78%
Region 5 - SW	88,086	92,639	94,399	7.17%	1.90%
Centralized Units	2	1	1	-50.00%	0.00%
Statewide Total	491,906	518,388	523,765	6.5%	1.04%

Medicaid Caseload: SFY-16 to Current

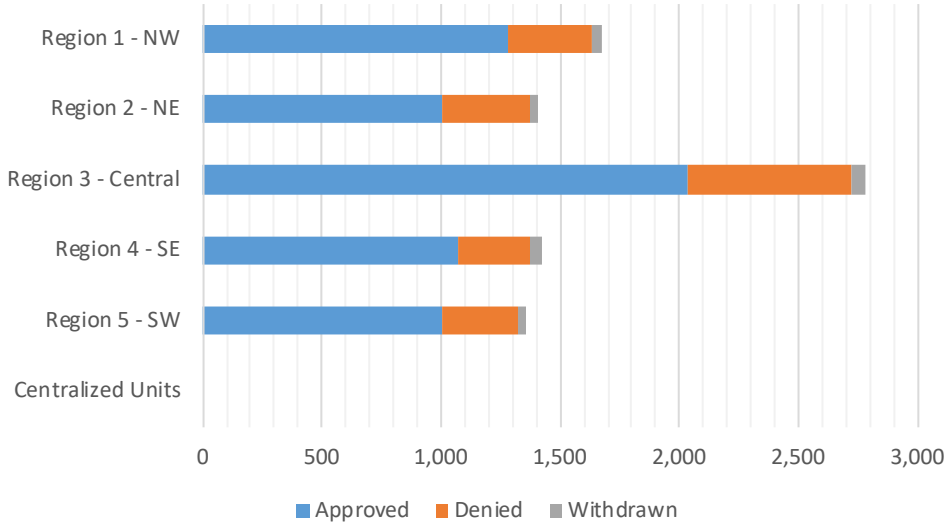


Medicaid Initial Applications by Field Office[4,11]
July 2020

Office	Approved	Denied	Withdrawn	Total Cases Processed
Chaves County ISD	211	79	19	309
Cibola County ISD	87	23	4	114
Colfax County ISD	45	11	3	59
Curry County ISD	218	53	7	278
East Dona Ana County ISD	231	75	19	325
Eddy Artesia County ISD	72	13	5	90
Eddy Carlsbad County ISD	159	44	7	210
Grant County ISD	73	31	3	107
Guadalupe County ISD	14	4	0	18
Hidalgo County ISD	0	0	0	0
Lea County ISD	359	89	7	455
Lincoln County ISD	55	21	4	80
Luna County ISD	105	38	1	144
McKinley County ISD	336	64	5	405
Northeast Bernalillo County ISD	567	164	11	742
Northwest Bernalillo County ISD	588	140	18	746
Otero County ISD	145	40	0	185
Quay County ISD	51	12	0	63
Rio Arriba County ISD	165	66	0	231
Roosevelt County ISD	0	0	0	0
San Juan County ISD	619	201	21	841
San Miguel County ISD	205	99	7	311
Sandoval County ISD	179	57	9	245
Santa Fe County ISD	279	89	10	378
Sierra County ISD	39	14	2	55
Socorro County ISD	57	23	0	80
South Dona Ana ISD	179	70	3	252
Southeast Bernalillo County ISD	306	215	4	525
Southwest Bernalillo County ISD	478	141	23	642
Taos County ISD	67	31	2	100
Torrance County ISD	92	28	6	126
Valencia North County ISD	131	31	5	167
Valencia South County ISD	9	1	0	10
West Dona Ana County ISD	268	72	5	345
Centralized Units	0	0	0	0
Statewide Total	6,389	2,039	210	8,638

Medicaid Initial Applications by Region[4,11]
July 2020

	Approved	Denied	Withdrawn	Total Cases Processed
Region				
Region 1 - NW	1,278	357	37	1,672
Region 2 - NE	1,005	369	31	1,405
Region 3 - Central	2,031	688	62	2,781
Region 4 - SE	1,074	299	49	1,422
Region 5 - SW	1,001	326	31	1,358
Centralized Units	0	0	0	0
Statewide Total	6,389	2,039	210	8,638

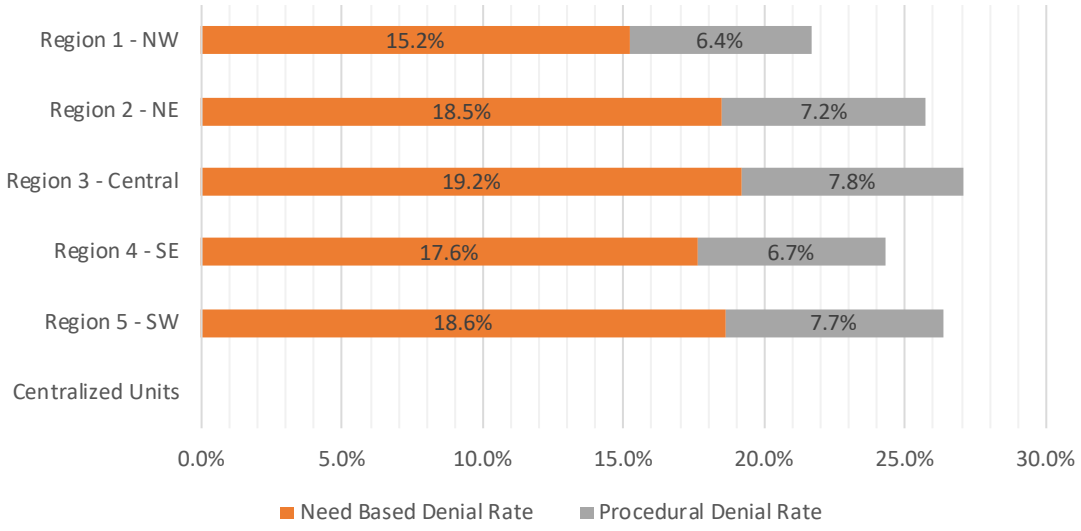


Medicaid EDG Initial Disposition Rates by Field Office[4,11,19]
July 2020

Office	Approval Rate	Denial Rate	Need Based Denial Rate	Procedural Denial Rate
Chaves County ISD	68.3%	31.7%	26.2%	5.5%
Cibola County ISD	77.7%	22.3%	16.9%	5.4%
Colfax County ISD	77.6%	22.4%	19.0%	3.4%
Curry County ISD	78.1%	21.9%	15.1%	6.8%
East Dona Ana County ISD	70.0%	30.0%	19.7%	10.3%
Eddy Artesia County ISD	78.3%	21.7%	14.1%	7.6%
Eddy Carlsbad County ISD	77.6%	22.4%	14.6%	7.8%
Grant County ISD	71.6%	28.4%	22.5%	5.9%
Guadalupe County ISD	70.0%	30.0%	30.0%	0.0%
Hidalgo County ISD	0.0%	0.0%	0.0%	0.0%
Lea County ISD	78.9%	21.1%	14.7%	6.4%
Lincoln County ISD	69.6%	30.4%	21.5%	8.9%
Luna County ISD	71.4%	28.6%	22.5%	6.1%
McKinley County ISD	84.8%	15.2%	11.7%	3.5%
Northeast Bernalillo County ISD	75.9%	24.1%	16.2%	7.9%
Northwest Bernalillo County ISD	77.6%	22.4%	15.8%	6.6%
Otero County ISD	75.9%	24.1%	13.6%	10.5%
Quay County ISD	83.6%	16.4%	16.4%	0.0%
Rio Arriba County ISD	71.1%	28.9%	19.4%	9.5%
Roosevelt County ISD	0.0%	0.0%	0.0%	0.0%
San Juan County ISD	75.9%	24.1%	16.1%	8.0%
San Miguel County ISD	89.9%	10.1%	5.7%	4.4%
Sandoval County ISD	68.6%	31.4%	23.4%	8.0%
Santa Fe County ISD	71.7%	28.3%	20.1%	8.2%
Sierra County ISD	69.6%	30.4%	23.3%	7.1%
Socorro County ISD	74.0%	26.0%	16.9%	9.1%
South Dona Ana ISD	71.9%	28.1%	22.9%	5.2%
Southeast Bernalillo County ISD	61.3%	38.7%	27.3%	11.4%
Southwest Bernalillo County ISD	73.4%	26.6%	19.8%	6.8%
Taos County ISD	64.4%	35.6%	25.0%	10.6%
Torrance County ISD	73.0%	27.0%	20.7%	6.3%
Valencia North County ISD	80.4%	19.6%	14.7%	4.9%
Valencia South County ISD	90.0%	10.0%	0.0%	10.0%
West Dona Ana County ISD	78.8%	21.2%	14.4%	6.8%
Centralized Units	0.0%	0.0%	0.0%	0.0%
Statewide Total	74.8%	25.2%	17.9%	7.3%

Medicaid EDG Initial Disposition Rates by Region[4,11,19]
July 2020

Region	Approval Rate	Denial Rate	Need Based Denial Rate	Procedural Denial Rate
Region 1 - NW	78.4%	21.6%	15.2%	6.4%
Region 2 - NE	74.3%	25.7%	18.5%	7.2%
Region 3 - Central	73.0%	27.0%	19.2%	7.8%
Region 4 - SE	75.7%	24.3%	17.6%	6.7%
Region 5 - SW	73.7%	26.3%	18.6%	7.7%
Centralized Units				
Statewide Total	74.8%	25.2%	17.9%	7.3%



Medicaid: Percentage of Initial EDG Approvals Processed Timely by Field Office[13,19]

	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
Cibola	99.5 %	97.3 %	99.4 %	99.4 %	100.0 %	100.0 %	99.6 %	99.0 %	100.0 %	99.2 %			99.3%
McKinley	99.3 %	99.0 %	99.8 %	99.8 %	99.2 %	97.8 %	99.8 %	99.3 %	99.2 %	99.6 %			99.3%
San Juan	98.9 %	98.7 %	99.7 %	99.4 %	99.2 %	99.5 %	99.5 %	99.9 %	99.0 %	98.7 %			99.2%
Sierra	96.4 %	99.0 %	99.1 %	100.0 %	100.0 %	100.0 %	98.1 %	100.0 %	100.0 %	100.0 %			99.3%
Socorro	100.0 %	96.9 %	98.9 %	98.2 %	98.8 %	100.0 %	100.0 %	100.0 %	100.0 %	98.8 %			99.2%
Valencia North	99.7 %	99.1 %	99.4 %	99.2 %	98.8 %	99.7 %	99.5 %	98.6 %	99.5 %	100.0 %			99.4%
Valencia South	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %			100.0%
NW Region 1 Total	99.2 %	98.6 %	99.6 %	99.4 %	99.2 %	99.2 %	99.4 %	99.5 %	99.3 %	99.1 %			99.3%
Colfax	100.0 %	100.0 %	100.0 %	98.9 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %			99.9%
Guadalupe	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %			100.0%
Quay	98.4 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	98.4 %			99.7%
Rio Arriba	99.6 %	100.0 %	99.3 %	93.0 %	98.4 %	99.0 %	100.0 %	99.4 %	100.0 %	100.0 %			98.9%
San Miguel	100.0 %	100.0 %	100.0 %	99.6 %	98.2 %	98.8 %	100.0 %	100.0 %	97.1 %	98.2 %			99.2%
Sandoval	99.4 %	100.0 %	99.5 %	98.5 %	99.8 %	99.2 %	99.3 %	98.5 %	99.4 %	99.3 %			99.3%
Santa Fe	99.0 %	97.9 %	99.0 %	98.2 %	98.4 %	99.2 %	98.3 %	100.0 %	99.2 %	99.0 %			98.8%
Taos	98.7 %	100.0 %	99.7 %	99.5 %	98.7 %	99.4 %	99.6 %	100.0 %	100.0 %	100.0 %			99.5%
NE Region 2 Total	99.3 %	99.4 %	99.5 %	97.9 %	98.9 %	99.2 %	99.5 %	99.6 %	99.1 %	99.2 %			99.2%
NE Bernalillo	98.4 %	99.5 %	99.0 %	98.8 %	98.5 %	98.3 %	98.7 %	99.1 %	98.1 %	99.1 %			98.8%
NW Bernalillo	98.9 %	98.9 %	99.0 %	97.4 %	98.8 %	99.2 %	99.7 %	98.3 %	98.1 %	99.3 %			98.8%
SE Bernalillo	97.4 %	95.8 %	98.3 %	98.1 %	97.8 %	97.5 %	98.4 %	96.8 %	97.3 %	98.6 %			97.6%
SW Bernalillo	98.2 %	97.9 %	99.2 %	98.8 %	98.8 %	98.8 %	99.5 %	98.6 %	97.8 %	98.5 %			98.6%
Torrance	100.0 %	100.0 %	98.3 %	100.0 %	99.4 %	100.0 %	99.8 %	99.2 %	99.2 %	97.9 %			99.4%
Cen. Region 3 Total	98.3 %	98.3 %	98.9 %	98.4 %	98.5 %	98.6 %	99.1 %	98.5 %	97.9 %	98.9 %			98.5%
Chaves	100.0 %	99.1 %	99.4 %	98.8 %	98.2 %	99.8 %	99.4 %	100.0 %	99.5 %	98.6 %			99.3%
Curry	98.8 %	98.9 %	99.2 %	99.1 %	98.8 %	98.7 %	99.8 %	99.3 %	98.9 %	99.1 %			99.1%
Eddy Artesia	98.3 %	97.6 %	100.0 %	99.1 %	98.7 %	100.0 %	99.5 %	98.6 %	100.0 %	100.0 %			99.2%
Eddy Carlsbad	99.1 %	99.5 %	99.1 %	97.8 %	100.0 %	99.6 %	100.0 %	98.9 %	98.9 %	100.0 %			99.3%
Lea	99.3 %	100.0 %	99.0 %	98.7 %	99.8 %	99.8 %	98.6 %	99.5 %	99.6 %	98.7 %			99.3%
Lincoln	99.3 %	98.7 %	97.4 %	100.0 %	99.0 %	98.1 %	100.0 %	100.0 %	100.0 %	100.0 %			99.3%
Roosevelt	100.0 %	100.0 %	100.0 %		100.0 %	100.0 %	92.0 %	100.0 %					98.9%
SE Region 4 Total	99.2 %	99.3 %	99.1 %	98.8 %	99.2 %	99.4 %	99.2 %	99.4 %	99.4 %	99.1 %			99.2%
East Dona Ana	98.0 %	99.3 %	99.6 %	99.1 %	99.7 %	100.0 %	99.2 %	99.7 %	99.2 %	99.7 %			99.4%
Grant	100.0 %	99.3 %	99.4 %	98.9 %	100.0 %	99.4 %	100.0 %	100.0 %	98.7 %	100.0 %			99.6%
Luna	99.5 %	99.5 %	100.0 %	100.0 %	99.5 %	98.9 %	100.0 %	99.3 %	99.3 %	100.0 %			99.6%
Otero	99.6 %	99.6 %	98.1 %	100.0 %	100.0 %	99.6 %	99.7 %	100.0 %	100.0 %	99.6 %			99.6%
South Dona Ana	99.7 %	99.7 %	99.7 %	99.8 %	100.0 %	99.5 %	99.8 %	99.7 %	100.0 %	98.9 %			99.7%
West Dona Ana	99.5 %	97.5 %	100.0 %	99.4 %	99.4 %	99.3 %	99.6 %	100.0 %	99.6 %	99.4 %			99.4%
SW Region 5 Total	99.2 %	99.0 %	99.5 %	99.5 %	99.7 %	99.5 %	99.6 %	99.8 %	99.5 %	99.5 %			99.5%
STATE TOTAL	**98.9 %**	**98.8 %**	**99.3 %**	**98.8 %**	**99.0 %**	**99.1 %**	**99.3 %**	**99.2 %**	**98.9 %**	**99.1 %**			**99.1%**

Medicaid: Percentage of Initial EDG Denials Processed Timely by Field Office[13,19]

	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
Cibola	97.8 %	98.7 %	97.7 %	93.3 %	95.6 %	98.5 %	98.5 %	94.9 %	100.0 %	93.5 %			96.8%
McKinley	92.7 %	95.5 %	93.8 %	96.3 %	94.3 %	85.9 %	95.4 %	93.0 %	96.0 %	98.5 %			94.1%
San Juan	95.4 %	98.4 %	97.8 %	94.0 %	93.8 %	97.1 %	97.6 %	99.3 %	98.9 %	96.6 %			96.9%
Sierra	100.0 %	94.1 %	97.4 %	100.0 %	90.9 %	97.1 %	97.9 %	100.0 %	100.0 %	82.1 %			96.0%
Socorro	95.9 %	94.2 %	100.0 %	95.3 %	93.0 %	88.0 %	97.7 %	100.0 %	90.6 %	97.3 %			95.2%
Valencia North	98.5 %	97.4 %	96.4 %	98.9 %	94.7 %	91.3 %	95.4 %	97.8 %	98.9 %	98.4 %			96.8%
Valencia South	100.0 %	100.0 %			100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %			100.0%
NW Region 1 Total	95.8 %	97.1 %	96.7 %	95.7 %	94.0 %	93.9 %	97.0 %	97.9 %	98.1 %	96.5 %			96.3%
Colfax	94.7 %	97.3 %	95.5 %	98.4 %	87.0 %	97.2 %	100.0 %	84.6 %	100.0 %	100.0 %			95.5%
Guadalupe	100.0 %	100.0 %	91.7 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %			99.2%
Quay	92.9 %	94.4 %	100.0 %	100.0 %	94.1 %	100.0 %	100.0 %	100.0 %	100.0 %	93.8 %			97.5%
Rio Arriba	94.8 %	97.5 %	98.4 %	94.8 %	90.0 %	92.3 %	98.8 %	94.6 %	93.7 %	100.0 %			95.5%
San Miguel	100.0 %	100.0 %	99.3 %	96.4 %	98.2 %	98.8 %	98.2 %	98.2 %	95.3 %	100.0 %			98.4%
Sandoval	98.0 %	98.7 %	96.7 %	92.9 %	96.2 %	97.8 %	97.8 %	98.9 %	97.1 %	96.6 %			97.1%
Santa Fe	98.3 %	94.7 %	95.3 %	94.8 %	92.1 %	89.6 %	89.8 %	97.0 %	95.2 %	99.4 %			94.6%
Taos	100.0 %	100.0 %	96.2 %	97.2 %	98.2 %	98.4 %	97.1 %	81.5 %	98.0 %	96.4 %			96.3%
NE Region 2 Total	97.7 %	97.6 %	96.8 %	94.9 %	93.6 %	94.9 %	96.7 %	95.7 %	96.0 %	98.8 %			96.3%
NE Bernalillo	97.5 %	97.1 %	97.2 %	94.3 %	94.0 %	94.3 %	94.6 %	95.0 %	93.9 %	97.1 %			95.5%
NW Bernalillo	96.8 %	97.4 %	97.7 %	95.0 %	95.2 %	93.1 %	93.4 %	94.6 %	89.1 %	98.2 %			95.1%
SE Bernalillo	93.9 %	96.6 %	95.0 %	96.1 %	97.9 %	94.7 %	97.8 %	93.8 %	97.8 %	96.5 %			96.0%
SW Bernalillo	95.5 %	97.5 %	97.5 %	94.8 %	96.1 %	94.9 %	92.7 %	95.0 %	95.1 %	95.9 %			95.5%
Torrance	97.3 %	96.7 %	97.2 %	100.0 %	95.2 %	95.0 %	97.4 %	100.0 %	100.0 %	98.3 %			97.7%
Cen. Region 3 Total	96.1 %	97.2 %	96.9 %	95.2 %	95.7 %	94.2 %	95.1 %	94.9 %	94.0 %	97.0 %			95.6%
Chaves	97.9 %	100.0 %	97.8 %	98.4 %	94.9 %	92.3 %	98.3 %	96.0 %	96.5 %	95.6 %			96.8%
Curry	97.3 %	97.8 %	97.4 %	97.6 %	98.4 %	97.1 %	92.1 %	98.5 %	97.7 %	96.7 %			97.0%
Eddy Artesia	82.7 %	100.0 %	91.5 %	100.0 %	92.7 %	94.2 %	98.6 %	98.2 %	82.9 %	100.0 %			94.1%
Eddy Carlsbad	79.6 %	100.0 %	93.6 %	96.9 %	98.9 %	87.0 %	95.2 %	100.0 %	97.4 %	94.7 %			94.3%
Lea	95.4 %	97.1 %	97.9 %	96.2 %	96.0 %	92.2 %	93.0 %	98.3 %	96.7 %	99.5 %			96.2%
Lincoln	98.2 %	98.2 %	100.0 %	97.4 %	95.3 %	84.2 %	100.0 %	98.0 %	80.8 %	97.7 %			95.0%
Roosevelt	95.6 %						83.3 %	100.0 %					93.0%
SE Region 4 Total	93.1 %	98.5 %	97.1 %	97.5 %	96.4 %	92.0 %	95.5 %	98.0 %	94.8 %	97.2 %			96.0%
East Dona Ana	95.6 %	98.5 %	96.8 %	97.8 %	96.0 %	93.6 %	97.5 %	96.9 %	98.1 %	98.4 %			96.9%
Grant	98.4 %	91.6 %	98.9 %	96.8 %	100.0 %	90.9 %	97.8 %	98.6 %	94.2 %	100.0 %			96.7%
Luna	94.9 %	96.3 %	99.2 %	100.0 %	100.0 %	95.5 %	99.0 %	100.0 %	95.3 %	100.0 %			98.0%
Otero	100.0 %	94.8 %	100.0 %	98.8 %	96.4 %	96.3 %	96.4 %	97.8 %	95.8 %	95.9 %			97.2%
South Dona Ana	97.3 %	99.4 %	98.9 %	98.0 %	99.4 %	94.7 %	98.6 %	97.9 %	100.0 %	94.6 %			97.9%
West Dona Ana	99.3 %	96.6 %	98.2 %	94.4 %	95.9 %	91.4 %	94.3 %	98.3 %	91.7 %	95.8 %			95.6%
SW Region 5 Total	97.6 %	96.8 %	98.4 %	97.5 %	97.6 %	93.7 %	97.1 %	97.9 %	96.4 %	97.1 %			97.0%
STATE TOTAL	**96.2 %**	**97.4 %**	**97.1 %**	**95.9 %**	**95.4 %**	**93.8 %**	**96.2 %**	**96.7 %**	**95.5 %**	**97.3 %**			**96.2%**

Medicaid: Percentage of Initial EDG Approvals and Denials Combined Processed Timely by Field Office[13,19]

	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
Cibola	99.1 %	97.7 %	98.8 %	97.9 %	99.2 %	99.6 %	99.3 %	97.8 %	100.0 %	98.1 %			98.8%
McKinley	98.0 %	98.0 %	98.0 %	98.9 %	98.1 %	95.2 %	98.7 %	97.9 %	98.6 %	99.4 %			98.1%
San Juan	97.8 %	98.6 %	99.2 %	97.7 %	97.6 %	98.8 %	99.0 %	99.7 %	99.0 %	98.1 %			98.6%
Sierra	97.5 %	97.8 %	98.7 %	100.0 %	97.2 %	99.4 %	98.1 %	100.0 %	97.4 %	94.6 %			98.1%
Socorro	98.4 %	95.9 %	99.3 %	97.0 %	96.8 %	97.5 %	99.4 %	100.0 %	100.0 %	98.3 %			98.3%
Valencia North	99.4 %	98.7 %	98.5 %	99.1 %	97.8 %	97.5 %	98.6 %	98.4 %	99.3 %	99.6 %			98.7%
Valencia South	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %			100.0%
NW Region 1 Total	98.3 %	98.2 %	98.7 %	98.3 %	97.9 %	97.9 %	98.8 %	99.1 %	99.0 %	98.5 %			98.5%
Colfax	98.5 %	98.8 %	98.1 %	98.7 %	95.5 %	99.0 %	100.0 %	94.8 %	100.0 %	100.0 %			98.3%
Guadalupe	100.0 %	100.0 %	97.1 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %			99.7%
Quay	96.7 %	98.0 %	100.0 %	100.0 %	98.2 %	100.0 %	100.0 %	100.0 %	100.0 %	97.4 %			99.0%
Rio Arriba	98.1 %	99.1 %	99.0 %	93.7 %	96.0 %	97.5 %	99.7 %	97.9 %	97.8 %	100.0 %			97.9%
San Miguel	100.0 %	100.0 %	99.8 %	98.8 %	98.2 %	98.8 %	99.5 %	99.4 %	96.7 %	98.8 %			99.0%
Sandoval	99.0 %	99.5 %	98.5 %	96.2 %	98.7 %	98.7 %	99.0 %	98.6 %	98.7 %	98.5 %			98.6%
Santa Fe	98.7 %	96.8 %	97.5 %	96.5 %	96.0 %	96.4 %	95.8 %	99.0 %	98.0 %	99.1 %			97.4%
Taos	99.0 %	100.0 %	98.6 %	98.5 %	98.6 %	99.1 %	98.8 %	94.4 %	99.3 %	98.8 %			98.5%
NE Region 2 Total	98.8 %	98.8 %	98.6 %	96.7 %	97.3 %	97.9 %	98.7 %	98.3 %	98.2 %	99.0 %			98.2%
NE Bernalillo	98.1 %	98.7 %	98.4 %	97.0 %	97.2 %	97.2 %	97.6 %	97.9 %	96.8 %	98.6 %			97.8%
NW Bernalillo	98.3 %	98.4 %	98.6 %	96.4 %	97.8 %	97.4 %	98.0 %	97.2 %	95.6 %	99.0 %			97.7%
SE Bernalillo	96.5 %	96.1 %	97.2 %	97.4 %	97.8 %	96.5 %	98.3 %	95.8 %	97.5 %	97.7 %			97.1%
SW Bernalillo	97.5 %	97.8 %	98.6 %	97.5 %	98.0 %	97.8 %	97.7 %	97.6 %	97.1 %	97.8 %			97.7%
Torrance	97.5 %	98.9 %	98.0 %	100.0 %	98.1 %	98.5 %	99.2 %	99.4 %	99.4 %	98.0 %			98.7%
Cen. Region 3 Total	97.7 %	97.9 %	98.2 %	97.2 %	97.7 %	97.3 %	98.1 %	97.4 %	96.8 %	98.4 %			97.7%
Chaves	99.5 %	99.4 %	98.9 %	98.7 %	97.3 %	97.7 %	99.1 %	99.0 %	98.6 %	97.7 %			98.6%
Curry	98.5 %	98.5 %	98.7 %	98.7 %	98.7 %	98.3 %	98.2 %	99.1 %	98.6 %	98.6 %			98.6%
Eddy Artesia	93.5 %	98.3 %	97.5 %	99.4 %	96.6 %	98.3 %	99.3 %	98.5 %	96.5 %	100.0 %			97.8%
Eddy Carlsbad	93.0 %	99.7 %	97.3 %	97.5 %	99.7 %	96.0 %	98.6 %	99.2 %	98.6 %	98.6 %			97.8%
Lea	98.1 %	99.2 %	98.7 %	98.0 %	98.8 %	97.5 %	97.4 %	99.2 %	98.9 %	98.9 %			98.5%
Lincoln	99.0 %	98.5 %	98.5 %	98.7 %	98.0 %	93.3 %	100.0 %	99.3 %	93.2 %	99.2 %			97.8%
Roosevelt	100.0 %	100.0 %	100.0 %			100.0 %	89.5 %	100.0 %					98.3%
SE Region 4 Total	97.6 %	99.1 %	98.4 %	98.4 %	98.4 %	97.3 %	98.3 %	99.1 %	98.3 %	98.6 %			98.3%
East Dona Ana	97.3 %	99.1 %	98.6 %	98.6 %	98.4 %	98.1 %	98.8 %	98.8 %	98.9 %	99.2 %			98.6%
Grant	99.5 %	96.3 %	99.2 %	98.0 %	100.0 %	96.8 %	99.2 %	99.5 %	97.6 %	100.0 %			98.6%
Luna	98.4 %	98.6 %	99.7 %	100.0 %	99.6 %	97.8 %	99.7 %	99.5 %	98.0 %	100.0 %			99.1%
Otero	99.7 %	97.9 %	98.7 %	99.6 %	98.9 %	98.8 %	99.0 %	99.3 %	98.8 %	98.7 %			98.9%
South Dona Ana	99.1 %	99.6 %	99.5 %	99.1 %	98.9 %	98.2 %	99.5 %	99.2 %	100.0 %	97.5 %			99.1%
West Dona Ana	99.4 %	97.2 %	99.4 %	97.8 %	98.1 %	97.4 %	98.3 %	99.5 %	97.4 %	98.5 %			98.3%
SW Region 5 Total	98.8 %	98.3 %	99.1 %	98.8 %	99.1 %	97.9 %	99.0 %	99.2 %	98.6 %	98.8 %			98.8%
STATE TOTAL	**98.2 %**	**98.4 %**	**98.6 %**	**97.7 %**	**99.1 %**	**97.6 %**	**99.0 %**	**98.5 %**	**98.0 %**	**98.6 %**			**98.4%**

Medicaid Renewal Disposition Counts by Field Office[4,11]
July 2020

Office	Approvals	Closures	Need Based Closures	Procedural Closures
Chaves County ISD	3,114	189	189	0
Cibola County ISD	1,203	69	66	3
Colfax County ISD	452	26	26	0
Curry County ISD	2,588	143	140	3
East Dona Ana County ISD	3,380	175	175	0
Eddy Artesia County ISD	679	44	44	0
Eddy Carlsbad County ISD	1,180	97	97	0
Grant County ISD	1,094	71	71	0
Guadalupe County ISD	264	10	10	0
Hidalgo County ISD	0	0	0	0
Lea County ISD	2,531	191	191	0
Lincoln County ISD	596	42	42	0
Luna County ISD	1,233	67	67	0
McKinley County ISD	3,818	234	234	0
Northeast Bernalillo County ISD	5,528	308	306	2
Northwest Bernalillo County ISD	4,735	264	264	0
Otero County ISD	1,703	100	100	0
Quay County ISD	624	28	28	0
Rio Arriba County ISD	1,881	85	85	0
Roosevelt County ISD	0	0	0	0
San Juan County ISD	5,712	348	347	1
San Miguel County ISD	1,037	55	50	5
Sandoval County ISD	3,172	174	173	1
Santa Fe County ISD	2,608	121	121	0
Sierra County ISD	487	39	39	0
Socorro County ISD	738	43	43	0
South Dona Ana ISD	3,352	171	171	0
Southeast Bernalillo County ISD	1,826	103	103	0
Southwest Bernalillo County ISD	8,098	441	438	3
Taos County ISD	1,117	66	66	0
Torrance County ISD	1,025	61	61	0
Valencia North County ISD	2,073	122	122	0
Valencia South County ISD	0	0	0	0
West Dona Ana County ISD	3,817	195	194	1
Centralized Units	0	0		0

Statewide Total	71,665	4,082	4,063	19

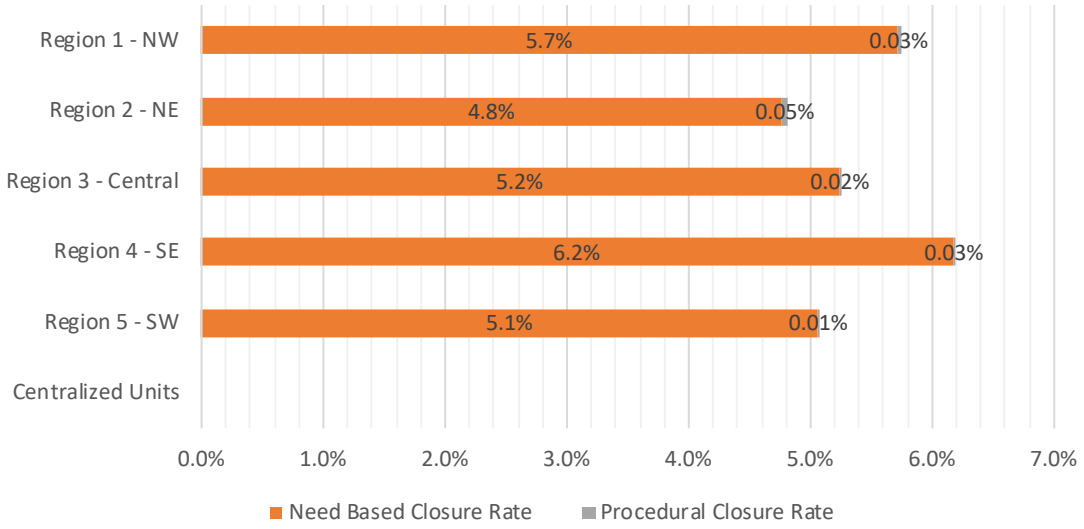
Determinations at Administrative, Annual, and Auto Renewals are included

Medicaid Renewal Disposition Rates by Field Office[20]
July 2020

Office	Approval Rate	Closure Rate	Need Based Closure Rate	Procedural Closure Rate
Chaves County ISD	94.3%	5.7%	5.7%	0.00%
Cibola County ISD	94.6%	5.4%	5.2%	0.24%
Colfax County ISD	94.6%	5.4%	5.4%	0.00%
Curry County ISD	94.8%	5.2%	5.1%	0.11%
East Dona Ana County ISD	95.1%	4.9%	4.9%	0.00%
Eddy Artesia County ISD	93.9%	6.1%	6.1%	0.00%
Eddy Carlsbad County ISD	92.4%	7.6%	7.6%	0.00%
Grant County ISD	93.9%	6.1%	6.1%	0.00%
Guadalupe County ISD	96.4%	3.6%	3.6%	0.00%
Hidalgo County ISD	0.0%	0.0%	0.0%	0.00%
Lea County ISD	93.0%	7.0%	7.0%	0.00%
Lincoln County ISD	93.4%	6.6%	6.6%	0.00%
Luna County ISD	94.8%	5.2%	5.2%	0.00%
McKinley County ISD	94.2%	5.8%	5.8%	0.00%
Northeast Bernalillo County ISD	94.7%	5.3%	5.2%	0.03%
Northwest Bernalillo County ISD	94.7%	5.3%	5.3%	0.00%
Otero County ISD	94.5%	5.5%	5.5%	0.00%
Quay County ISD	95.7%	4.3%	4.3%	0.00%
Rio Arriba County ISD	95.7%	4.3%	4.3%	0.00%
Roosevelt County ISD	0.0%	0.0%	0.0%	0.00%
San Juan County ISD	94.3%	5.7%	5.7%	0.02%
San Miguel County ISD	95.0%	5.0%	4.6%	0.46%
Sandoval County ISD	94.8%	5.2%	5.2%	0.03%
Santa Fe County ISD	95.6%	4.4%	4.4%	0.00%
Sierra County ISD	92.6%	7.4%	7.4%	0.00%
Socorro County ISD	94.5%	5.5%	5.5%	0.00%
South Dona Ana ISD	95.1%	4.9%	4.9%	0.00%
Southeast Bernalillo County ISD	94.7%	5.3%	5.3%	0.00%
Southwest Bernalillo County ISD	94.8%	5.2%	5.1%	0.04%
Taos County ISD	94.4%	5.6%	5.6%	0.00%
Torrance County ISD	94.4%	5.6%	5.6%	0.00%
Valencia North County ISD	94.4%	5.6%	5.6%	0.00%
Valencia South County ISD	0.0%	0.0%	0.0%	0.00%
West Dona Ana County ISD	95.1%	4.9%	4.8%	0.02%
Centralized Units	0.0%	0.0%	0.0%	0.00%
Statewide Total	94.6%	5.4%	5.4%	0.03%

Medicaid Renewal Disposition Rates by Region[20]
July 2020

Region	Approval Rate	Closure Rate	Need Based Closure Rate	Procedural Closure Rate
Region 1 - NW	94.3%	5.7%	5.7%	0.03%
Region 2 - NE	95.2%	4.8%	4.8%	0.05%
Region 3 - Central	94.7%	5.3%	5.2%	0.02%
Region 4 - SE	93.8%	6.2%	6.2%	0.03%
Region 5 - SW	94.9%	5.1%	5.1%	0.01%
Centralized Units	0.0%	0.0%	0.0%	0.00%
Statewide Total	94.6%	5.4%	5.4%	0.03%



Medicaid: Percentage of Approved Renewal EDGs Processed by Certification Date [11]													
	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
Cibola	99.5%	99.4%	98.2%	98.3%	94.5%	98.2%	99.9%	99.8%	99.8%	100.0%			98.8%
McKinley	98.4%	98.8%	98.4%	99.1%	95.7%	98.5%	99.9%	99.9%	99.9%	100.0%			98.9%
San Juan	98.8%	98.6%	98.5%	99.1%	96.0%	98.8%	99.8%	99.8%	100.0%	99.9%			98.9%
Sierra	99.2%	96.9%	98.3%	98.7%	97.6%	98.3%	100.0%	99.1%	100.0%	100.0%			98.8%
Socorro	98.6%	98.3%	97.7%	98.8%	94.4%	96.7%	99.7%	100.0%	100.0%	99.9%			98.4%
Valencia North	99.1%	98.4%	98.1%	98.9%	94.5%	98.3%	99.9%	99.9%	100.0%	100.0%			98.7%
Valencia South			100.0%	100.0%	100.0%	100.0%	0.0%		100.0%				83.3%
NW Region 1 Total	98.9%	98.4%	98.5%	99.0%	96.1%	98.4%	85.6%	99.8%	100.0%	100.0%			97.5%
Colfax	98.5%	98.1%	98.8%	98.8%	95.1%	96.8%	99.6%	100.0%	100.0%	100.0%			98.6%
Guadalupe	99.6%	98.2%	99.6%	99.1%	100.0%	99.6%	100.0%	100.0%	100.0%	100.0%			99.6%
Quay	98.7%	99.0%	97.2%	98.6%	100.0%	98.4%	99.7%	100.0%	100.0%	100.0%			99.2%
Rio Arriba	98.2%	97.2%	98.4%	98.9%	97.0%	99.2%	99.9%	99.9%	99.9%	99.9%			98.9%
San Miguel	98.3%	99.1%	99.4%	99.4%	93.2%	98.5%	99.9%	99.0%	99.8%	100.0%			98.7%
Sandoval	99.0%	98.7%	98.9%	98.5%	96.6%	98.9%	99.8%	100.0%	100.0%	100.0%			99.0%
Santa Fe	97.4%	97.5%	96.8%	97.1%	93.6%	97.3%	99.5%	99.9%	99.9%	99.9%			97.9%
Taos	97.3%	98.8%	98.5%	98.3%	93.9%	97.5%	99.1%	100.0%	100.0%	99.8%			98.3%
NE Region 2 Total	98.4%	98.3%	98.5%	98.6%	96.2%	98.3%	99.7%	99.9%	100.0%	100.0%			98.8%
NE Bernalillo	98.2%	98.5%	97.9%	98.3%	93.8%	98.7%	99.7%	99.9%	99.9%	99.9%			98.5%
NW Bernalillo	97.5%	97.8%	98.2%	98.4%	91.3%	98.8%	99.7%	99.8%	99.9%	100.0%			98.1%
SE Bernalillo	98.1%	98.4%	97.9%	98.7%	94.8%	98.6%	99.9%	99.9%	99.8%	100.0%			98.6%
SW Bernalillo	97.5%	97.2%	97.3%	97.2%	94.4%	98.7%	99.6%	99.8%	99.9%	99.8%			98.1%
Torrance	98.0%	98.3%	98.9%	99.3%	93.3%	98.6%	99.9%	99.9%	100.0%	99.8%			98.6%
Cen. Region 3 Total	97.8%	98.1%	98.0%	98.4%	93.5%	98.7%	99.8%	99.9%	99.9%	99.9%			98.4%
Chaves	99.7%	99.6%	98.8%	98.9%	94.8%	99.5%	99.9%	99.9%	99.9%	100.0%			99.1%
Curry	98.8%	99.3%	99.0%	99.4%	97.8%	99.2%	99.9%	100.0%	100.0%	100.0%			99.3%
Eddy Artesia	98.0%	97.3%	98.8%	99.5%	94.9%	98.8%	100.0%	100.0%	100.0%	100.0%			98.7%
Eddy Carlsbad	98.5%	98.7%	99.1%	99.4%	97.2%	99.0%	99.6%	100.0%	100.0%	100.0%			99.2%
Lea	98.3%	98.7%	99.0%	99.1%	97.6%	99.6%	99.9%	99.7%	100.0%	99.9%			99.2%
Lincoln	96.5%	98.1%	97.3%	97.8%	93.7%	99.3%	100.0%	100.0%	99.8%	99.8%			98.2%
Roosevelt													
SE Region 4 Total	98.3%	98.6%	98.7%	99.0%	96.0%	99.2%	99.9%	99.9%	100.0%	100.0%			99.0%
East Dona Ana	99.4%	99.1%	99.1%	98.9%	97.8%	99.3%	99.9%	99.9%	99.9%	100.0%			99.3%
Grant	98.4%	99.0%	98.9%	99.7%	98.0%	99.0%	99.9%	99.8%	100.0%	100.0%			99.3%
Luna	98.9%	99.4%	99.0%	99.1%	96.2%	99.3%	99.6%	99.9%	99.9%	100.0%			99.1%
Otero	98.5%	98.8%	98.8%	98.9%	95.1%	98.6%	99.7%	100.0%	99.9%	99.9%			98.8%
South Dona Ana	98.4%	99.2%	99.5%	99.5%	99.4%	98.7%	99.9%	100.0%	100.0%	99.9%			99.5%
West Dona Ana	99.3%	98.7%	99.0%	98.9%	99.1%	99.7%	99.8%	100.0%	99.9%	100.0%			99.4%
SW Region 5 Total	98.8%	99.0%	99.1%	99.2%	97.6%	99.1%	99.8%	99.9%	99.9%	100.0%			99.2%
STATE TOTAL	**98.5%**	**98.5%**	**98.5%**	**98.8%**	**96.0%**	**98.7%**	**96.7%**	**99.9%**	**99.9%**	**99.9%**			**98.5%**

Administrative, Annual, and Auto Renewals are included

Medicaid: Percentage of Closures EDGs Processed by Certification End Date[11]													
	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
Cibola	97.3%	95.3%	94.8%	95.4%	94.5%	91.6%	95.5%	95.7%	94.7%	97.2%			95.2%
McKinley	94.2%	96.5%	93.2%	97.2%	95.7%	96.8%	97.4%	96.4%	99.1%	96.3%			96.3%
San Juan	96.9%	95.7%	95.4%	96.2%	96.0%	94.0%	95.4%	92.5%	94.6%	97.5%			95.4%
Sierra	94.4%	97.0%	98.2%	97.1%	97.6%	94.7%	98.6%	100.0%	96.7%	100.0%			97.4%
Socorro	96.1%	95.0%	88.1%	93.5%	94.4%	84.3%	92.9%	94.4%	100.0%	100.0%			93.9%
Valencia North	97.1%	96.3%	92.7%	96.6%	94.5%	96.2%	95.7%	95.0%	99.2%	96.8%			96.0%
Valencia South			100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
NW Region 1 Total	96.0%	96.0%	94.6%	96.6%	96.1%	93.9%	96.5%	95.7%	97.4%	98.0%			96.1%
Colfax	94.7%	93.8%	95.2%	98.0%	95.1%	92.5%	100.0%	95.2%	100.0%	100.0%			96.5%
Guadalupe	93.8%	96.0%	96.4%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			98.6%
Quay	96.4%	98.7%	98.4%	100.0%	100.0%	92.6%	97.5%	100.0%	97.2%	100.0%			98.1%
Rio Arriba	95.3%	96.8%	95.9%	93.2%	97.0%	96.9%	97.3%	99.0%	99.0%	94.4%			96.5%
San Miguel	95.3%	92.9%	91.4%	96.8%	93.2%	93.6%	99.0%	95.9%	93.4%	94.8%			94.6%
Sandoval	96.7%	96.8%	96.7%	96.1%	96.6%	97.1%	95.7%	98.2%	97.2%	94.1%			96.5%
Santa Fe	94.6%	94.4%	93.6%	94.4%	93.6%	92.7%	95.7%	95.5%	96.2%	97.6%			94.8%
Taos	95.9%	97.5%	94.7%	98.6%	93.9%	95.7%	96.4%	91.8%	98.4%	98.5%			96.1%
NE Region 2 Total	95.3%	95.9%	95.3%	97.1%	96.2%	95.1%	97.7%	97.0%	97.7%	97.4%			96.5%
NE Bernalillo	96.0%	96.5%	95.4%	93.8%	93.8%	95.0%	95.3%	96.1%	97.8%	96.3%			95.6%
NW Bernalillo	94.7%	95.4%	95.6%	95.4%	91.3%	92.3%	94.9%	97.2%	95.9%	97.8%			95.1%
SE Bernalillo	96.1%	97.1%	96.4%	92.9%	94.8%	95.4%	98.1%	94.8%	92.6%	95.4%			95.4%
SW Bernalillo	95.8%	95.5%	93.0%	94.9%	94.4%	92.8%	96.7%	96.1%	97.6%	97.6%			95.4%
Torrance	96.4%	98.0%	97.4%	94.3%	93.3%	96.2%	96.9%	95.2%	98.5%	96.8%			96.3%
Cen. Region 3 Total	95.8%	96.5%	95.6%	94.3%	93.5%	94.3%	96.4%	95.9%	96.5%	96.8%			95.6%
Chaves	97.7%	97.1%	93.0%	98.2%	94.8%	93.0%	97.6%	95.9%	100.0%	95.9%			96.3%
Curry	97.8%	98.1%	96.1%	95.8%	97.8%	98.3%	98.3%	96.9%	96.7%	96.6%			97.2%
Eddy Artesia	94.9%	95.8%	97.1%	100.0%	94.9%	92.8%	97.9%	95.0%	97.1%	100.0%			96.6%
Eddy Carlsbad	96.4%	96.7%	98.0%	97.5%	97.2%	94.4%	94.2%	97.3%	91.7%	99.0%			96.2%
Lea	97.7%	95.9%	94.2%	96.6%	97.6%	95.6%	95.1%	94.4%	97.2%	99.0%			96.3%
Lincoln	91.2%	95.5%	94.0%	100.0%	93.7%	95.0%	94.7%	98.0%	100.0%	97.7%			96.0%
Roosevelt			100.0%										100.0%
SE Region 4 Total	96.0%	96.5%	96.1%	98.0%	96.0%	94.9%	96.3%	96.3%	97.1%	98.0%			96.5%
East Dona Ana	96.9%	97.0%	95.4%	96.0%	97.8%	96.5%	96.7%	97.3%	97.6%	97.8%			96.9%
Grant	93.9%	97.1%	94.8%	96.8%	98.0%	95.3%	97.6%	92.2%	92.3%	100.0%			95.8%
Luna	95.9%	98.5%	95.2%	98.1%	96.2%	98.5%	95.6%	94.1%	97.8%	97.1%			96.7%
Otero	99.0%	97.4%	97.1%	97.7%	95.1%	94.8%	95.2%	100.0%	98.9%	98.0%			97.3%
South Dona Ana	99.3%	98.5%	98.2%	98.7%	99.4%	97.9%	97.0%	94.3%	96.6%	97.2%			97.7%
West Dona Ana	98.0%	97.8%	97.7%	96.8%	99.1%	98.9%	96.9%	93.6%	98.5%	98.0%			97.5%
SW Region 5 Total	97.2%	97.7%	96.4%	97.4%	97.6%	97.0%	96.5%	95.3%	97.0%	98.0%			97.0%
STATE TOTAL	**96.0%**	**96.5%**	**95.6%**	**96.8%**	**96.0%**	**95.0%**	**96.7%**	**96.1%**	**97.2%**	**97.7%**			**96.5%**

Annual and Auto Renewals are included

Medicaid: Percentage of Approved and Terminated Renewal EDGs Combined Processed by Certification Date [11]													
	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
Cibola	98.9%	98.7%	97.7%	97.8%	98.3%	97.6%	99.6%	99.5%	99.5%	100.0%			98.8%
McKinley	98.8%	98.4%	97.6%	98.8%	98.5%	98.3%	99.2%	99.6%	99.8%	100.0%			98.9%
San Juan	98.4%	98.1%	98.0%	98.6%	98.2%	98.2%	99.8%	99.3%	100.0%	99.9%			98.9%
Sierra	98.8%	96.9%	98.3%	98.4%	98.5%	98.0%	99.4%	99.2%	99.9%	100.0%			98.7%
Socorro	99.0%	97.8%	96.2%	98.1%	97.0%	94.9%	98.9%	99.5%	99.7%	99.9%			98.1%
Valencia North	98.5%	98.1%	97.3%	98.5%	97.5%	98.1%	99.9%	99.6%	99.5%	100.0%			98.7%
Valencia South	100.0%		100.0%	100.0%	100.0%	100.0%	96.9%		99.6%				99.5%
NW Region 1 Total	98.9%	98.0%	97.9%	98.6%	98.3%	97.9%	99.1%	99.5%	99.7%	100.0%			98.8%
Colfax	99.8%	97.4%	98.1%	98.7%	97.3%	96.1%	99.6%	99.7%	99.7%	100.0%			98.6%
Guadalupe	99.2%	97.8%	99.1%	99.3%	99.7%	99.6%	100.0%	100.0%	100.0%	100.0%			99.5%
Quay	98.2%	98.9%	97.4%	98.8%	98.2%	97.8%	99.2%	100.0%	99.6%	100.0%			98.8%
Rio Arriba	98.1%	97.1%	97.9%	98.0%	98.0%	98.9%	98.8%	99.8%	100.0%	99.9%			98.7%
San Miguel	98.6%	98.1%	98.3%	98.9%	97.0%	97.9%	98.9%	98.8%	99.8%	100.0%			98.6%
Sandoval	98.5%	98.3%	98.5%	98.1%	98.0%	98.7%	99.4%	99.9%	99.3%	100.0%			98.9%
Santa Fe	98.3%	96.8%	96.2%	96.6%	95.8%	96.7%	99.5%	99.7%	98.8%	99.9%			97.8%
Taos	98.3%	98.5%	97.8%	98.4%	97.1%	97.3%	98.9%	99.5%	99.6%	99.8%			98.5%
NE Region 2 Total	98.6%	97.9%	97.9%	98.4%	97.6%	97.9%	99.3%	99.7%	99.6%	100.0%			98.7%
NE Bernalillo	98.5%	98.1%	97.4%	97.4%	97.1%	98.2%	99.2%	99.6%	99.5%	99.9%			98.5%
NW Bernalillo	98.0%	97.4%	97.6%	97.8%	96.6%	97.9%	99.5%	99.6%	99.6%	100.0%			98.4%
SE Bernalillo	98.7%	98.1%	97.6%	97.7%	97.2%	98.2%	99.0%	99.6%	99.5%	100.0%			98.6%
SW Bernalillo	98.0%	96.9%	96.5%	96.7%	97.2%	98.0%	99.6%	99.5%	99.6%	99.8%			98.2%
Torrance	98.1%	98.3%	98.6%	98.5%	96.7%	98.3%	99.3%	99.6%	99.5%	99.8%			98.7%
Cen. Region 3 Total	98.3%	97.8%	97.5%	97.6%	97.0%	98.1%	99.3%	99.6%	99.5%	99.9%			98.5%
Chaves	98.3%	99.1%	97.8%	98.8%	98.4%	98.6%	99.6%	99.6%	99.6%	100.0%			99.0%
Curry	99.0%	99.1%	98.5%	98.9%	98.7%	99.1%	99.7%	99.8%	99.8%	100.0%			99.3%
Eddy Artesia	97.1%	97.1%	98.6%	99.6%	97.6%	97.8%	99.8%	99.7%	99.7%	100.0%			98.7%
Eddy Carlsbad	98.6%	98.2%	98.9%	99.0%	99.0%	98.4%	99.0%	99.8%	99.8%	100.0%			99.1%
Lea	98.9%	98.2%	98.1%	98.6%	99.1%	99.0%	99.7%	99.2%	100.0%	99.9%			99.1%
Lincoln	97.2%	97.7%	96.7%	98.2%	97.9%	98.7%	99.5%	99.8%	100.0%	99.8%			98.6%
Roosevelt			100.0%										100.0%
SE Region 4 Total	98.2%	98.2%	98.4%	98.9%	98.5%	98.6%	99.6%	99.7%	99.8%	100.0%			99.0%
East Dona Ana	98.7%	98.7%	98.4%	98.5%	98.5%	98.9%	99.5%	99.7%	99.7%	100.0%			99.1%
Grant	98.5%	98.7%	98.3%	99.3%	98.9%	98.6%	99.7%	99.4%	99.4%	100.0%			99.1%
Luna	98.5%	99.3%	98.3%	98.9%	98.7%	99.2%	99.2%	99.5%	99.2%	100.0%			99.1%
Otero	98.8%	98.6%	98.5%	98.7%	98.4%	98.1%	99.7%	100.0%	99.6%	99.9%			99.0%
South Dona Ana	98.0%	99.1%	99.3%	99.4%	99.5%	98.6%	99.8%	99.6%	99.2%	99.9%			99.2%
West Dona Ana	99.5%	98.5%	98.8%	98.7%	99.0%	99.6%	97.3%	99.5%	99.6%	100.0%			99.1%
SW Region 5 Total	98.7%	98.8%	98.6%	98.9%	98.8%	98.8%	99.2%	99.6%	99.5%	100.0%			99.1%
STATE TOTAL	**98.6%**	**98.1%**	**98.1%**	**98.5%**	**98.1%**	**98.2%**	**99.3%**	**99.6%**	**99.6%**	**99.9%**			**98.8%**

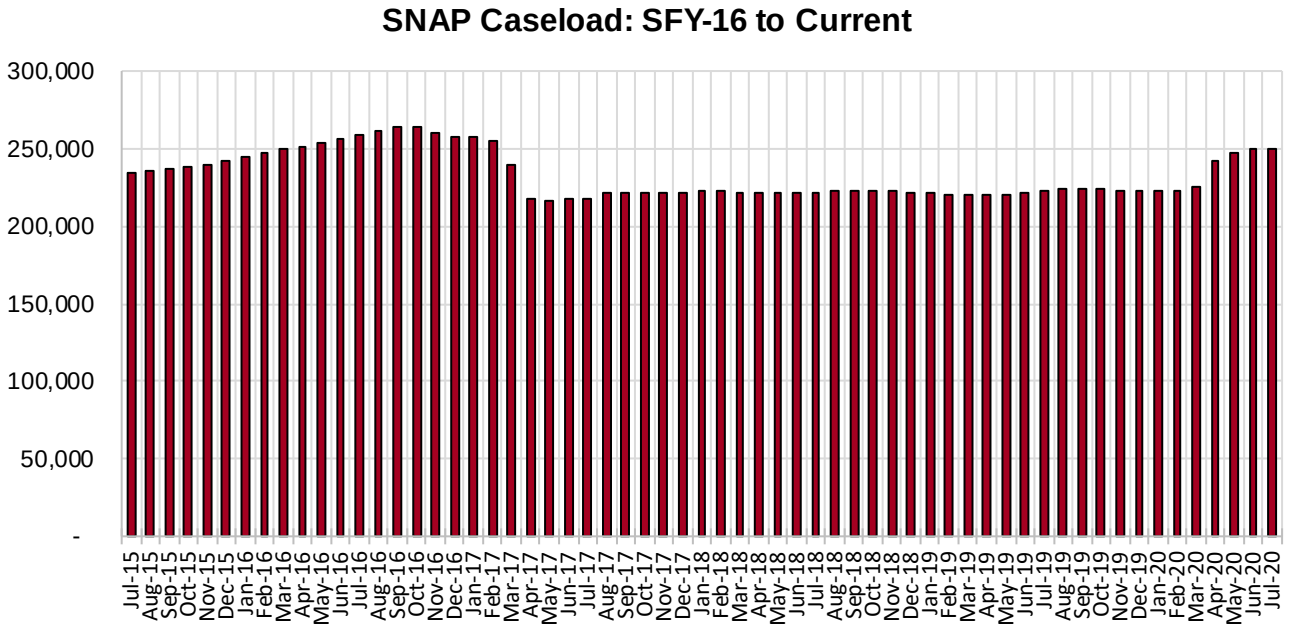
Administrative, Annual, and Auto Renewals are included

SNAP Cases by Field Office[6]

				Percent Change	
Office	Jul-19	Jun-20	Jul-20	Jul-19-Jul-20	Jun-20-Jul-20
Chaves County ISD	6,996	8,867	9,511	35.95%	7.26%
Cibola County ISD	3,611	3,845	3,917	8.47%	1.87%
Colfax County ISD	1,685	1,798	1,777	5.46%	-1.17%
Curry County ISD	7,204	8,230	8,361	16.06%	1.59%
East Dona Ana County ISD	8,013	9,252	9,544	19.11%	3.16%
Eddy Artesia County ISD	1,540	1,865	1,918	24.55%	2.84%
Eddy Carlsbad County ISD	2,914	3,577	3,645	25.09%	1.90%
Grant County ISD	3,944	4,323	4,404	11.66%	1.87%
Guadalupe County ISD	688	733	740	7.56%	0.95%
Hidalgo County ISD	15	17	0	-100.00%	-100.00%
Lea County ISD	5,618	7,392	7,567	34.69%	2.37%
Lincoln County ISD	1,873	2,112	2,121	13.24%	0.43%
Luna County ISD	4,230	4,741	4,735	11.94%	-0.13%
McKinley County ISD	10,211	11,215	11,424	11.88%	1.86%
Northeast Bernalillo County ISD	20,268	23,205	23,268	14.80%	0.27%
Northwest Bernalillo County ISD	19,947	23,481	23,681	18.72%	0.85%
Otero County ISD	5,695	6,266	6,321	10.99%	0.88%
Quay County ISD	1,254	1,676	1,704	35.89%	1.67%
Rio Arriba County ISD	6,471	7,161	7,232	11.76%	0.99%
Roosevelt County ISD	1	1	0	-100.00%	-100.00%
San Juan County ISD	13,857	17,670	17,607	27.06%	-0.36%
San Miguel County ISD	5,032	5,378	5,420	7.71%	0.78%
Sandoval County ISD	9,838	10,186	9,627	-2.14%	-5.49%
Santa Fe County ISD	9,436	9,851	9,492	0.59%	-3.64%
Sierra County ISD	2,543	2,508	2,433	-4.33%	-2.99%
Socorro County ISD	2,769	3,064	3,139	13.36%	2.45%
South Dona Ana ISD	8,489	8,873	8,756	3.15%	-1.32%
Southeast Bernalillo County ISD	11,924	10,667	9,967	-16.41%	-6.56%
Southwest Bernalillo County ISD	19,327	23,028	23,567	21.94%	2.34%
Taos County ISD	4,158	4,445	4,385	5.46%	-1.35%
Torrance County ISD	3,595	3,942	3,870	7.65%	-1.8%
Valencia North County ISD	8,329	8,335	7,931	-4.78%	-4.85%
Valencia South County ISD	6	2	1	-83.3%	-50.00%
West Dona Ana County ISD	10,696	11,655	12,275	14.76%	5.32%
Centralized Units	18	4	11	-38.89%	175.00%
Statewide Total	222,195	249,365	250,351	12.67%	0.4%

SNAP Cases by Region[6]

				Percent Change	
Region	Jul-19	Jun-20	Jul-20	Jul-19-Jul-20	Jun-20-Jul-20
Region 1 - NW	41,326	46,639	46,452	12.4%	-0.4%
Region 2 - NE	38,562	41,228	40,377	4.7%	-2.1%
Region 3 - Central	75,061	84,323	84,353	12.4%	0.0%
Region 4 - SE	26,146	32,044	33,123	26.7%	3.4%
Region 5 - SW	41,082	45,127	46,035	12.1%	2.0%
Centralized Units	18	4	11	-38.9%	175.0%
Statewide Total	222,195	249,365	250,351	12.67%	0.4%



Note: Caseload higher due to COVID 19 emergency

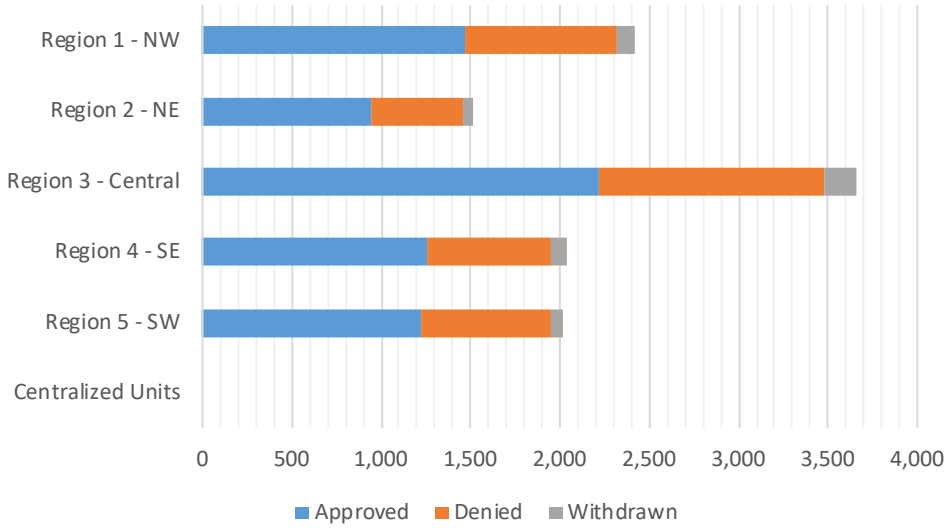
SNAP Initial Applications by Field Office[4,11]
July 2020

Office	Approved	Denied	Withdrawn	Total Cases Processed
Chaves County ISD	303	163	33	499
Cibola County ISD	118	43	12	173
Colfax County ISD	42	23	5	70
Curry County ISD	282	128	23	433
East Dona Ana County ISD	331	195	18	544
Eddy Artesia County ISD	83	47	2	132
Eddy Carlsbad County ISD	172	104	7	283
Grant County ISD	113	49	3	165
Guadalupe County ISD	28	16	0	44
Hidalgo County ISD	0	0	0	0
Lea County ISD	373	216	19	608
Lincoln County ISD	46	33	5	84
Luna County ISD	126	75	7	208
McKinley County ISD	353	126	9	488
Northeast Bernalillo County ISD	623	376	60	1,059
Northwest Bernalillo County ISD	608	362	35	1,005
Otero County ISD	168	102	9	279
Quay County ISD	76	28	2	106
Rio Arriba County ISD	220	118	9	347
Roosevelt County ISD	0	0	0	0
San Juan County ISD	714	511	62	1,287
San Miguel County ISD	119	63	7	189
Sandoval County ISD	156	93	11	260
Santa Fe County ISD	230	133	11	374
Sierra County ISD	69	30	5	104
Socorro County ISD	81	44	3	128
South Dona Ana ISD	173	89	10	272
Southeast Bernalillo County ISD	192	101	11	304
Southwest Bernalillo County ISD	701	380	60	1,141
Taos County ISD	73	41	5	119
Torrance County ISD	88	44	12	144
Valencia North County ISD	128	89	11	228
Valencia South County ISD	3	4	0	7
West Dona Ana County ISD	315	214	16	545
Centralized Units	0	0	0	0

Statewide Total	7,107	4,040	482	11,629

SNAP Initial Applications by Region[4,11]
July 2020

Region	Approved	Denied	Withdrawn	Total Cases Processed
Region 1 - NW	1,466	847	102	2,415
Region 2 - NE	944	515	50	1,509
Region 3 - Central	2,212	1,263	178	3,653
Region 4 - SE	1,259	691	89	2,039
Region 5 - SW	1,226	724	63	2,013
Centralized Units	0	0	0	0
Statewide Total	7,107	4,040	482	11,629

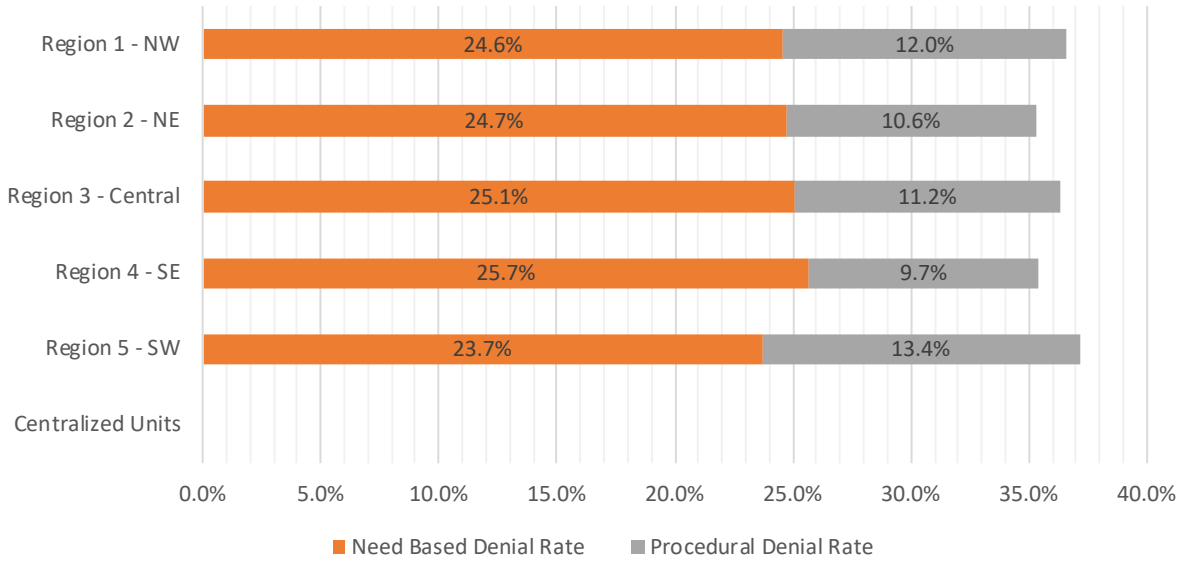


SNAP Initial Disposition Rates by Field Office[4,11]
July 2020

Office	Approval Rate	Denial Rate	Need Based Denial Rate	Procedural Denial Rate
Chaves County ISD	65.0%	35.0%	26.0%	9.0%
Cibola County ISD	73.3%	26.7%	18.0%	8.7%
Colfax County ISD	64.6%	35.4%	24.6%	10.8%
Curry County ISD	68.8%	31.2%	21.4%	9.8%
East Dona Ana County ISD	62.9%	37.1%	24.0%	13.1%
Eddy Artesia County ISD	63.8%	36.2%	26.2%	10.0%
Eddy Carlsbad County ISD	62.3%	37.7%	26.8%	10.9%
Grant County ISD	69.8%	30.2%	20.9%	9.3%
Guadalupe County ISD	63.6%	36.4%	22.8%	13.6%
Hidalgo County ISD	0.0%	0.0%	0.0%	0.0%
Lea County ISD	63.3%	36.7%	27.4%	9.3%
Lincoln County ISD	58.2%	41.8%	30.4%	11.4%
Luna County ISD	62.7%	37.3%	21.9%	15.4%
McKinley County ISD	73.7%	26.3%	20.5%	5.8%
Northeast Bernalillo County ISD	62.4%	37.6%	23.9%	13.7%
Northwest Bernalillo County ISD	62.7%	37.3%	26.9%	10.4%
Otero County ISD	62.2%	37.8%	21.5%	16.3%
Quay County ISD	73.1%	26.9%	21.1%	5.8%
Rio Arriba County ISD	65.1%	34.9%	22.2%	12.7%
Roosevelt County ISD	0.0%	0.0%	0.0%	0.0%
San Juan County ISD	58.3%	41.7%	27.2%	14.5%
San Miguel County ISD	65.4%	34.6%	25.8%	8.8%
Sandoval County ISD	62.7%	37.3%	24.9%	12.4%
Santa Fe County ISD	63.4%	36.6%	29.2%	7.4%
Sierra County ISD	69.7%	30.3%	20.2%	10.1%
Socorro County ISD	64.8%	35.2%	25.6%	9.6%
South Dona Ana ISD	66.0%	34.0%	20.3%	13.7%
Southeast Bernalillo County ISD	65.5%	34.5%	23.6%	10.9%
Southwest Bernalillo County ISD	64.8%	35.2%	25.2%	10.0%
Taos County ISD	64.0%	36.0%	19.3%	16.7%
Torrance County ISD	66.7%	33.3%	24.2%	9.1%
Valencia North County ISD	59.0%	41.0%	24.9%	16.1%
Valencia South County ISD	42.9%	57.1%	57.1%	0.0%
West Dona Ana County ISD	59.5%	40.5%	27.8%	12.7%
Centralized Units	0.0%	0.0%	0.0%	0.0%
Statewide Total	63.8%	36.2%	24.8%	11.4%

SNAP Initial Disposition Rates by Region[4,11]
July 2020

Region	Approval Rate	Denial Rate	Need Based Denial Rate	Procedural Denial Rate
Region 1 - NW	63.4%	36.6%	24.6%	12.0%
Region 2 - NE	64.7%	35.3%	24.7%	10.6%
Region 3 - Central	63.7%	36.3%	25.1%	11.2%
Region 4 - SE	64.6%	35.4%	25.7%	9.7%
Region 5 - SW	62.9%	37.1%	23.7%	13.4%
Centralized Units	0.0%	0.0%	0.0%	0.0%
Statewide Total	63.8%	36.2%	24.8%	11.4%



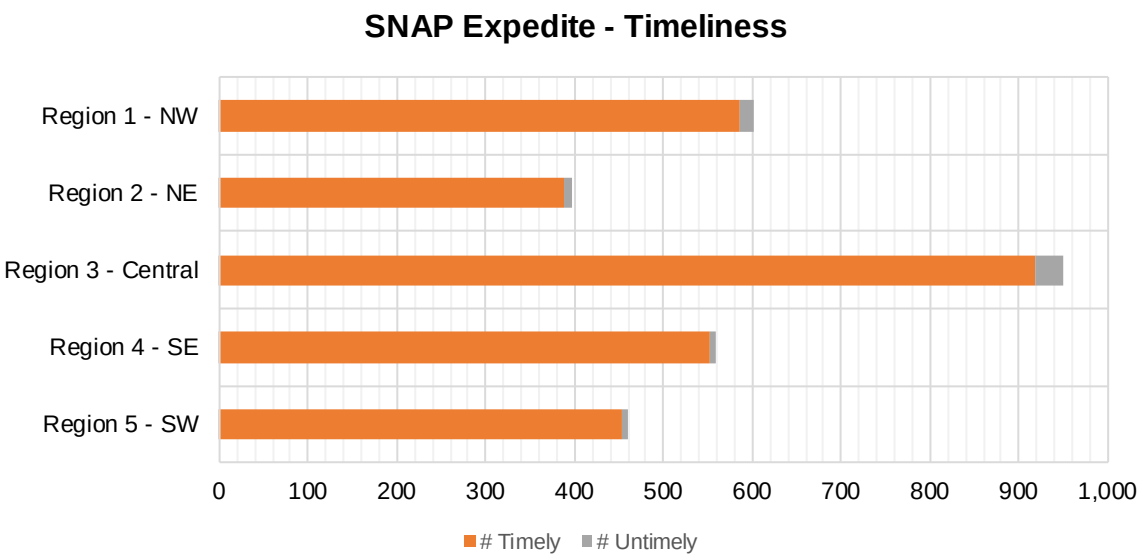
SNAP Expedite Timeliness by Field Office[13]
July 2020

Office Name	Total Expedited Approvals	# Timely	# Untimely	Percentage Timely
Chaves County ISD	107	106	1	99.1 %
Cibola County ISD	52	51	1	98.1 %
Colfax County ISD	17	17	0	100.0 %
Curry County ISD	125	124	1	99.2 %
East Dona Ana County ISD	123	121	2	98.4 %
Eddy Artesia County ISD	38	37	1	97.4 %
Eddy Carlsbad County ISD	78	77	1	98.7 %
Grant County ISD	41	40	1	97.6 %
Guadalupe County ISD	5	5	0	100.0 %
Lea County ISD	198	196	2	99.0 %
Lincoln County ISD	13	13	0	100.0 %
Luna County ISD	45	44	1	97.8 %
McKinley County ISD	143	139	4	97.2 %
Northeast Bernalillo County ISD	248	236	12	95.2 %
Northwest Bernalillo County ISD	280	275	5	98.2 %
Otero County ISD	66	64	2	97.0 %
Quay County ISD	31	31	0	100.0 %
Rio Arriba County ISD	102	99	3	97.1 %
Roosevelt County ISD	0	0	0	N/A
San Juan County ISD	303	295	8	97.4 %
San Miguel County ISD	56	56	0	100.0 %
Sandoval County ISD	61	57	4	93.4 %
Santa Fe County ISD	90	88	2	97.8 %
Sierra County ISD	19	19	0	100.0 %
Socorro County ISD	33	32	1	97.0 %
South Dona Ana ISD	68	68	0	100.0 %
Southeast Bernalillo County ISD	78	75	3	96.2 %
Southwest Bernalillo County ISD	307	298	9	97.1 %
Taos County ISD	34	34	0	100.0 %
Torrance County ISD	36	35	1	97.2 %
Valencia North County ISD	51	50	1	98.0 %
West Dona Ana County ISD	118	116	2	98.3 %

Statewide Total	2,966	2,898	68	97.7 %

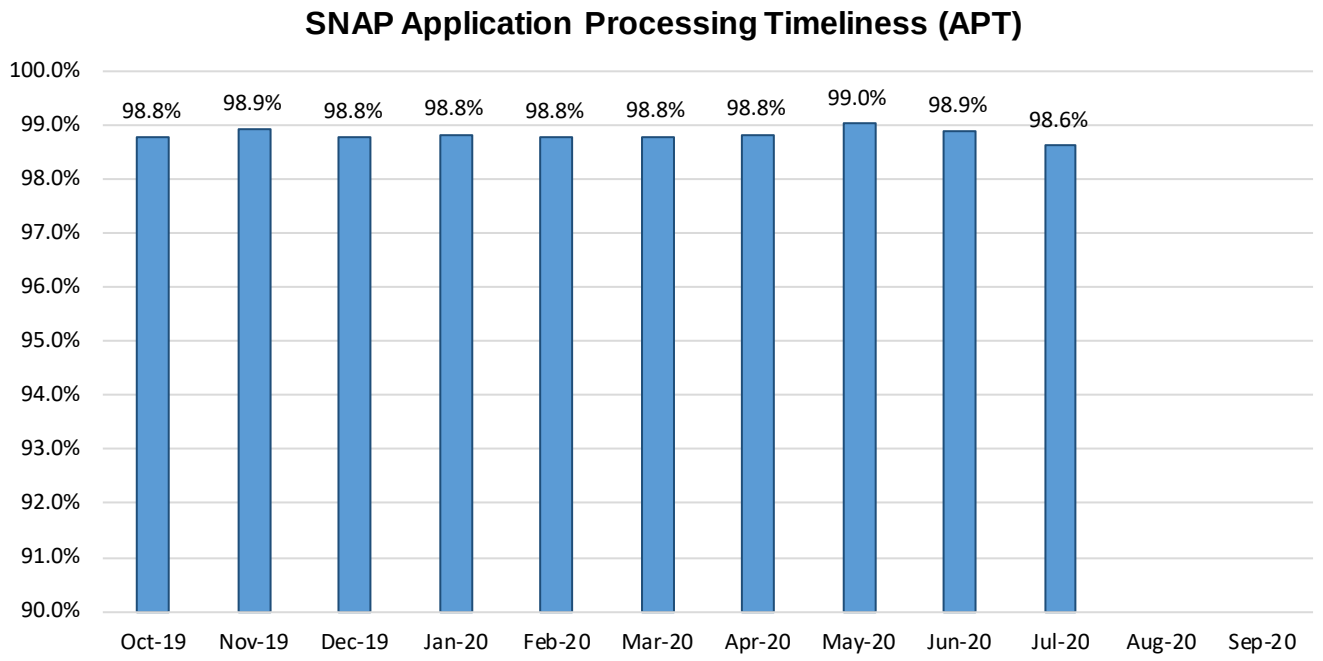
SNAP Expedite Timeliness by Region[13]
July 2020

Region	Total Expedited Approvals	# Timely	# Untimely	Percentage Timely
Region 1 - NW	601	586	15	97.5%
Region 2 - NE	396	387	9	97.7%
Region 3 - Central	949	919	30	96.8%
Region 4 - SE	559	553	6	98.9%
Region 5 - SW	461	453	8	98.3%
Statewide Total	2,966	2,898	68	97.7%



SNAP: Percentage of Applications Processed Timely [13]

	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
APT	98.8%	98.9%	98.8%	98.8%	98.8%	98.8%	98.8%	99.0%	98.9%	98.6%			98.8%



SNAP Non-Expedite: Percentage of Initial Applications Processed Timely by Field Office[13]

	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
Cibola	99.2%	96.9%	98.0%	96.3%	99.4%	99.3%	98.8%	100.0%	93.0%	100.0%			98.1%
McKinley	99.0%	98.5%	98.4%	98.9%	98.7%	99.0%	98.9%	99.5%	100.0%	99.1%			99.0%
San Juan	98.1%	98.4%	99.1%	99.2%	98.0%	99.3%	98.7%	99.3%	99.7%	98.3%			98.8%
Sierra	98.0%	100.0%	100.0%	100.0%	98.9%	100.0%	98.3%	100.0%	100.0%	100.0%			99.5%
Socorro	97.9%	100.0%	100.0%	99.1%	100.0%	98.2%	100.0%	96.2%	100.0%	96.7%			98.8%
Valencia North	99.0%	99.4%	99.5%	99.5%	99.7%	99.5%	99.2%	100.0%	100.0%	99.4%			99.5%
Valencia South													
NW Region 1 Total	98.5%	98.7%	99.0%	99.0%	98.8%	99.2%	98.9%	99.3%	99.3%	98.7%			98.9%
Colfax	98.8%	98.8%	100.0%	98.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			99.6%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			100.0%
Quay	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			100.0%
Rio Arriba	98.2%	99.5%	98.6%	98.9%	99.2%	99.6%	99.2%	97.8%	100.0%	98.4%			98.9%
San Miguel	98.1%	98.9%	100.0%	98.7%	99.5%	100.0%	99.2%	98.6%	100.0%	99.2%			99.2%
Sandoval	99.5%	98.7%	98.8%	99.6%	99.0%	99.6%	99.2%	99.4%	100.0%	99.5%			99.3%
Santa Fe	97.7%	98.4%	97.7%	99.7%	98.6%	98.6%	98.9%	99.4%	100.0%	98.6%			98.8%
Taos	100.0%	98.9%	99.4%	99.0%	100.0%	99.5%	100.0%	98.6%	100.0%	97.6%			99.3%
NE Region 2 Total	98.8%	98.9%	98.8%	99.3%	99.2%	99.4%	99.3%	99.1%	100.0%	98.9%			99.2%
NE Bernalillo	98.5%	98.9%	98.5%	97.9%	97.6%	96.7%	98.9%	99.1%	99.1%	98.7%			98.4%
NW Bernalillo	98.5%	98.1%	97.5%	98.4%	98.3%	98.1%	99.4%	99.7%	98.8%	98.9%			98.6%
SE Bernalillo	98.8%	98.2%	98.9%	99.3%	98.4%	98.1%	97.4%	100.0%	100.0%	98.2%			98.7%
SW Bernalillo	99.0%	99.2%	98.3%	99.1%	99.0%	99.6%	98.6%	99.1%	98.6%	99.4%			99.0%
Torrance	99.4%	100.0%	98.2%	100.0%	98.3%	99.4%	99.6%	98.5%	98.2%	98.1%			99.0%
Cen. Region 3 Total	98.7%	98.7%	98.3%	98.7%	98.3%	98.2%	98.9%	99.3%	99.0%	98.9%			98.7%
Chaves	99.7%	99.7%	98.1%	99.5%	99.0%	99.5%	99.0%	99.6%	100.0%	99.2%			99.3%
Curry	98.7%	99.0%	98.1%	97.1%	98.6%	98.4%	99.4%	99.5%	98.1%	99.7%			98.7%
Eddy Artesia	100.0%	98.5%	97.6%	100.0%	100.0%	98.9%	99.5%	98.3%	98.0%	97.9%			98.9%
Eddy Carlsbad	99.4%	99.3%	99.4%	98.3%	100.0%	99.0%	99.4%	100.0%	100.0%	99.0%			99.4%
Lea	99.6%	99.3%	98.9%	99.7%	99.4%	98.3%	99.5%	99.3%	99.5%	99.8%			99.3%
Lincoln	99.1%	100.0%	97.0%	99.3%	98.2%	97.5%	99.1%	100.0%	100.0%	100.0%			99.0%
Roosevelt	100.0%	100.0%		100.0%		100.0%		100.0%					100.0%
SE Region 4 Total	99.4%	99.3%	98.3%	98.8%	99.1%	98.7%	99.3%	99.4%	99.3%	99.4%			99.1%
East Dona Ana	99.5%	99.5%	99.2%	99.2%	99.5%	99.1%	99.2%	99.0%	99.5%	98.6%			99.2%
Grant	99.3%	98.7%	100.0%	98.3%	100.0%	98.6%	100.0%	100.0%	100.0%	100.0%			99.5%
Luna	99.4%	100.0%	98.8%	98.9%	100.0%	99.5%	99.2%	100.0%	100.0%	98.2%			99.4%
Otero	98.9%	99.6%	99.2%	99.6%	98.0%	98.5%	99.5%	100.0%	98.8%	97.2%			98.9%
South Dona Ana	100.0%	99.6%	99.6%	100.0%	99.6%	99.6%	99.7%	100.0%	99.3%	99.5%			99.7%
West Dona Ana	98.7%	99.6%	99.6%	99.1%	100.0%	99.4%	99.3%	98.8%	99.5%	99.3%			99.3%
SW Region 5 Total	99.3%	99.5%	99.4%	99.2%	99.5%	99.2%	99.4%	99.5%	99.5%	99.3%			99.4%
STATE TOTAL	**98.9%**	**99.0%**	**98.7%**	**99.0%**	**98.8%**	**98.8%**	**99.1%**	**99.3%**	**99.3%**	**98.9%**			**99.0%**

SNAP Expedite: Percentage of Initial Applications Processed Timely by Field Office[13]

	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
Cibola	96.7%	100.0%	95.5%	98.5%	100.0%	98.2%	95.3%	100.0%	95.1%	98.2%			97.8%
McKinley	98.2%	99.0%	99.0%	98.6%	98.4%	98.9%	97.5%	98.6%	97.3%	97.2%			98.3%
San Juan	98.9%	99.1%	98.4%	99.0%	99.0%	99.1%	98.8%	98.9%	98.8%	97.4%			98.7%
Sierra	95.5%	98.1%	100.0%	96.8%	97.9%	98.3%	96.3%	96.3%	93.3%	100.0%			97.3%
Socorro	100.0%	95.0%	98.5%	100.0%	97.4%	100.0%	100.0%	100.0%	100.0%	97.0%			98.8%
Valencia North	98.4%	99.1%	99.1%	97.6%	98.1%	98.6%	95.3%	98.0%	97.7%	98.1%			98.0%
Valencia South									100.0%				
NW Region 1 Total	98.4%	98.9%	98.5%	98.6%	98.6%	98.9%	98.0%	99.3%	98.0%	97.5%			98.5%
Colfax	100.0%	100.0%	98.4%	100.0%	100.0%	97.9%	100.0%	96.3%	90.5%	100.0%			98.3%
Guadalupe	93.8%	100.0%	100.0%	95.0%	100.0%	100.0%	90.5%	92.3%	100.0%	100.0%			97.2%
Quay	96.9%	100.0%	100.0%	100.0%	95.5%	100.0%	99.0%	100.0%	96.3%	100.0%			98.8%
Rio Arriba	99.2%	97.1%	98.3%	98.1%	100.0%	99.0%	98.2%	99.2%	99.3%	97.1%			98.6%
San Miguel	98.9%	100.0%	100.0%	98.8%	97.9%	98.6%	98.3%	98.8%	100.0%	100.0%			99.1%
Sandoval	97.9%	98.9%	98.7%	98.7%	97.9%	100.0%	99.6%	97.3%	100.0%	94.0%			98.3%
Santa Fe	98.8%	98.1%	98.1%	98.3%	97.4%	98.2%	97.0%	97.9%	96.8%	97.8%			97.8%
Taos	97.7%	97.9%	98.6%	100.0%	98.5%	97.9%	98.8%	98.4%	100.0%	100.0%			98.8%
NE Region 2 Total	98.5%	98.5%	98.6%	98.7%	98.2%	98.8%	98.1%	99.1%	98.6%	97.8%			98.5%
NE Bernalillo	98.7%	98.5%	98.7%	98.7%	98.2%	97.8%	98.3%	98.1%	97.7%	95.3%			98.0%
NW Bernalillo	99.6%	98.6%	99.5%	98.3%	99.5%	99.4%	99.1%	99.6%	99.4%	98.3%			99.1%
SE Bernalillo	98.5%	98.6%	99.3%	98.6%	98.9%	98.5%	98.7%	97.1%	99.2%	96.3%			98.4%
SW Bernalillo	99.0%	98.1%	98.5%	99.0%	99.1%	98.5%	98.0%	98.7%	98.7%	97.1%			98.5%
Torrance	99.2%	100.0%	99.3%	97.1%	99.1%	99.2%	97.1%	100.0%	100.0%	97.3%			98.8%
Cen. Region 3 Total	99.0%	98.5%	99.0%	98.7%	98.8%	98.6%	98.4%	99.3%	98.7%	96.6%			98.6%
Chaves	98.2%	97.7%	98.7%	98.2%	98.8%	99.0%	99.3%	100.0%	97.3%	99.1%			98.6%
Curry	97.7%	97.6%	98.6%	97.7%	99.1%	99.3%	97.7%	97.2%	100.0%	99.2%			98.4%
Eddy Artesia	96.4%	100.0%	98.5%	100.0%	100.0%	100.0%	98.7%	100.0%	97.6%	97.4%			98.9%
Eddy Carlsbad	99.3%	97.7%	97.3%	98.8%	98.6%	99.4%	98.3%	99.2%	100.0%	98.8%			98.7%
Lea	98.3%	98.6%	100.0%	98.5%	99.1%	99.0%	99.2%	98.6%	99.6%	99.0%			99.0%
Lincoln	95.8%	96.0%	95.7%	96.0%	97.6%	97.4%	96.4%	97.9%	97.1%	100.0%			97.0%
Roosevelt	100.0%	100.0%		100.0%	100.0%	100.0%	100.0%	97.9%					99.7%
SE Region 4 Total	98.0%	97.9%	98.6%	98.2%	98.9%	99.1%	98.7%	99.4%	99.2%	99.0%			98.7%
East Dona Ana	98.5%	99.5%	100.0%	99.6%	98.3%	98.8%	99.0%	98.8%	98.5%	98.4%			98.9%
Grant	99.2%	100.0%	98.5%	97.7%	98.3%	100.0%	98.6%	100.0%	98.2%	97.6%			98.8%
Luna	99.2%	100.0%	98.2%	99.3%	100.0%	99.1%	100.0%	100.0%	100.0%	97.9%			99.4%
Otero	99.4%	99.5%	98.8%	99.5%	98.2%	99.4%	99.6%	100.0%	100.0%	97.1%			99.2%
South Dona Ana	97.9%	98.6%	99.2%	100.0%	96.6%	97.8%	99.5%	99.1%	100.0%	100.0%			98.9%
West Dona Ana	99.1%	99.4%	99.7%	100.0%	99.3%	98.7%	98.4%	100.0%	98.6%	98.3%			99.2%
SW Region 5 Total	98.9%	99.4%	99.3%	99.5%	98.6%	98.9%	99.1%	99.5%	99.2%	98.3%			99.1%
STATE TOTAL	**98.7%**	**98.6%**	**98.8%**	**98.7%**	**98.7%**	**98.8%**	98.4%	**99.3%**	**98.7%**	**97.8%**			**98.7%**

SNAP: Percentage of Denied Initial Applications Processed Within 30 Days by Field Office[13]

	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
Cibola	97.3%	100.0%	100.0%	98.1%	98.0%	100.0%	97.9%	94.4%	97.8%	100.0%			98.4%
McKinley	100.0%	94.4%	96.1%	99.0%	99.0%	97.8%	98.7%	98.3%	98.0%	99.3%			98.1%
San Juan	97.6%	98.2%	98.6%	97.7%	96.6%	98.3%	98.2%	99.4%	98.7%	98.1%			98.1%
Sierra	96.0%	100.0%	100.0%	100.0%	95.7%	100.0%	97.8%	100.0%	97.4%	100.0%			98.7%
Socorro	100.0%	100.0%	100.0%	100.0%	100.0%	96.8%	100.0%	100.0%	100.0%	95.7%			99.3%
Valencia North	99.0%	97.7%	98.4%	100.0%	99.1%	99.0%	99.2%	99.3%	97.1%	99.0%			98.8%
Valencia South					100.0%		100.0%	100.0%	100.0%	100.0%			100.0%
NW Region 1 Total	98.3%	98.4%	98.9%	99.1%	98.3%	98.7%	98.8%	98.8%	98.4%	98.9%			98.7%
Colfax	96.8%	94.1%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			99.1%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	94.1%	100.0%			99.4%
Quay	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			100.0%
Rio Arriba	95.8%	98.6%	94.7%	96.0%	98.7%	98.6%	98.4%	100.0%	100.0%	97.6%			97.8%
San Miguel	100.0%	98.5%	100.0%	98.6%	100.0%	100.0%	98.3%	99.2%	95.5%	100.0%			99.0%
Sandoval	98.5%	98.9%	98.8%	100.0%	99.5%	98.7%	100.0%	98.5%	100.0%	100.0%			99.3%
Santa Fe	96.4%	98.2%	96.2%	99.1%	97.4%	94.9%	98.7%	99.5%	97.8%	97.2%			97.5%
Taos	100.0%	98.4%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	95.7%			99.4%
NE Region 2 Total	98.4%	98.3%	98.7%	99.2%	99.5%	99.0%	99.4%	99.7%	98.4%	98.8%			98.9%
NE Bernalillo	98.2%	97.8%	96.8%	94.7%	95.3%	91.7%	97.8%	98.0%	97.3%	99.1%			96.7%
NW Bernalillo	96.4%	96.7%	96.6%	97.9%	97.0%	96.0%	98.9%	97.9%	97.1%	98.2%			97.3%
SE Bernalillo	97.8%	95.0%	98.4%	99.0%	97.0%	95.7%	97.7%	97.4%	95.4%	97.3%			97.1%
SW Bernalillo	97.7%	98.0%	96.8%	96.8%	98.8%	98.7%	97.2%	97.8%	97.1%	99.1%			97.8%
Torrance	98.2%	100.0%	96.5%	100.0%	98.2%	100.0%	100.0%	98.3%	98.1%	98.2%			98.8%
Cen. Region 3 Total	97.7%	97.5%	97.0%	97.7%	97.3%	96.4%	98.3%	97.9%	97.0%	97.0%			97.4%
Chaves	100.0%	100.0%	95.0%	98.1%	98.0%	98.9%	98.7%	99.2%	98.9%	99.0%			98.6%
Curry	97.2%	97.2%	94.8%	96.9%	99.0%	96.2%	98.9%	98.1%	95.2%	99.3%			97.3%
Eddy Artesia	100.0%	96.3%	100.0%	100.0%	100.0%	100.0%	98.5%	100.0%	100.0%	95.9%			99.1%
Eddy Carlsbad	98.2%	100.0%	98.3%	97.7%	98.5%	98.4%	98.3%	100.0%	99.2%	99.1%			98.8%
Lea	100.0%	99.0%	97.0%	100.0%	100.0%	97.8%	99.5%	98.8%	99.3%	100.0%			99.1%
Lincoln	97.6%	100.0%	94.9%	100.0%	97.4%	97.5%	100.0%	98.6%	98.2%	97.4%			98.2%
Roosevelt		100.0%				100.0%							100.0%
SE Region 4 Total	98.8%	98.9%	96.7%	98.8%	98.8%	98.4%	99.0%	99.1%	98.5%	98.5%			98.5%
East Dona Ana	99.4%	98.7%	98.5%	98.0%	99.3%	99.2%	99.6%	98.4%	100.0%	98.6%			99.0%
Grant	97.4%	98.1%	100.0%	93.3%	100.0%	94.6%	100.0%	100.0%	98.8%	100.0%			98.2%
Luna	97.7%	100.0%	95.3%	98.0%	100.0%	100.0%	98.7%	98.3%	100.0%	98.8%			98.7%
Otero	98.9%	98.8%	97.1%	98.8%	95.9%	98.5%	99.2%	99.4%	99.0%	98.2%			98.4%
South Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%	98.5%	100.0%	99.1%	99.1%	99.0%			99.6%
West Dona Ana	97.5%	99.4%	99.2%	98.8%	100.0%	97.9%	98.4%	99.2%	99.0%	99.6%			98.9%
SW Region 5 Total	98.5%	99.2%	98.4%	97.8%	99.2%	98.1%	99.3%	99.1%	99.3%	99.0%			98.8%
STATE TOTAL	**98.4%**	**98.5%**	**98.0%**	**98.6%**	**98.7%**	**98.2%**	**99.0%**	**99.0%**	**98.4%**	**98.7%**			**98.6%**

SNAP: Combined Approvals and Denials Percentage of Initial Applications Processed Timely by Field Office[13]

	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
Cibola	98.0%	98.5%	97.7%	97.6%	99.6%	98.8%	97.4%	98.4%	95.2%	99.4%			98.1%
McKinley	98.8%	98.7%	98.8%	98.7%	98.8%	99.1%	98.3%	98.8%	98.4%	98.6%			98.7%
San Juan	98.5%	98.8%	98.8%	99.1%	98.6%	99.2%	98.7%	99.2%	99.0%	98.1%			98.8%
Sierra	97.3%	99.4%	100.0%	98.8%	98.5%	99.3%	97.6%	99.1%	97.2%	100.0%			98.7%
Socorro	98.9%	98.3%	99.4%	99.5%	98.8%	98.9%	100.0%	98.8%	100.0%	96.9%			99.0%
Valencia North	98.7%	99.1%	99.4%	98.7%	99.1%	99.1%	98.0%	99.1%	98.2%	99.1%			98.9%
Valencia South		100.0%		100.0%			100.0%	100.0%	100.0%	100.0%			100.0%
NW Region 1 Total	98.4%	99.0%	99.0%	98.9%	98.9%	99.1%	98.6%	99.1%	98.3%	98.9%			98.8%
Colfax	99.3%	99.2%	99.2%	99.3%	100.0%	99.1%	100.0%	98.9%	97.5%	100.0%			99.3%
Guadalupe	98.2%	100.0%	100.0%	97.6%	97.6%	100.0%	96.4%	97.4%	97.9%	100.0%			98.5%
Quay	98.6%	100.0%	100.0%	100.0%	99.6%	100.0%	99.6%	100.0%	98.9%	100.0%			99.7%
Rio Arriba	98.7%	98.3%	98.5%	98.5%	98.8%	99.3%	98.7%	99.1%	99.7%	98.0%			98.8%
San Miguel	98.5%	99.4%	100.0%	98.7%	98.8%	99.5%	98.8%	98.9%	98.0%	99.5%			99.0%
Sandoval	98.9%	98.7%	98.9%	99.2%	98.0%	99.7%	99.3%	98.4%	100.0%	98.1%			98.9%
Santa Fe	98.2%	98.3%	97.9%	99.0%	99.3%	98.3%	98.1%	98.9%	98.1%	98.4%			98.5%
Taos	99.0%	98.5%	99.0%	99.4%	99.3%	99.1%	99.5%	99.0%	100.0%	98.3%			99.1%
NE Region 2 Total	98.7%	99.1%	99.2%	99.0%	98.9%	99.4%	98.8%	98.8%	98.8%	99.0%			99.0%
NE Bernalillo	98.6%	98.7%	98.7%	98.3%	97.9%	97.3%	98.6%	98.3%	98.0%	97.8%			98.2%
NW Bernalillo	99.0%	98.3%	98.6%	98.4%	98.8%	98.8%	99.2%	99.0%	98.3%	98.7%			98.7%
SE Bernalillo	98.7%	98.2%	99.3%	99.0%	98.5%	98.2%	97.8%	98.1%	98.1%	97.7%			98.4%
SW Bernalillo	98.9%	98.5%	98.4%	99.0%	99.1%	99.1%	98.3%	98.4%	98.1%	98.8%			98.7%
Torrance	99.3%	100.0%	98.7%	98.7%	98.6%	99.7%	98.5%	98.9%	98.8%	97.9%			98.9%
Cen. Region 3 Total	98.9%	98.7%	98.7%	98.7%	98.6%	98.6%	98.5%	98.5%	98.3%	98.2%			98.6%
Chaves	99.1%	98.9%	98.3%	99.0%	98.9%	99.3%	99.1%	99.6%	98.8%	99.0%			99.0%
Curry	98.3%	98.4%	98.3%	97.5%	99.0%	98.9%	98.7%	98.2%	97.9%	99.5%			98.5%
Eddy Artesia	98.6%	99.1%	98.0%	100.0%	100.0%	99.3%	99.2%	99.4%	98.6%	97.7%			99.0%
Eddy Carlsbad	99.3%	98.6%	98.4%	98.5%	99.1%	99.4%	98.7%	99.7%	99.7%	98.9%			99.0%
Lea	99.0%	99.0%	99.4%	99.1%	99.2%	98.7%	99.4%	98.9%	99.5%	99.7%			99.2%
Lincoln	97.5%	98.4%	96.6%	98.4%	98.0%	97.9%	98.2%	98.6%	98.4%	98.8%			98.1%
Roosevelt		100.0%	100.0%	100.0%	100.0%	100.0%		100.0%					100.0%
SE Region 4 Total	98.6%	98.9%	98.4%	98.9%	99.2%	99.1%	98.9%	99.2%	98.8%	98.9%			98.9%
East Dona Ana	99.2%	99.5%	99.5%	99.3%	99.1%	99.0%	99.1%	98.7%	99.5%	98.5%			99.1%
Grant	99.3%	99.2%	99.3%	97.7%	99.2%	99.2%	99.4%	100.0%	99.1%	99.4%			99.2%
Luna	99.3%	100.0%	98.6%	99.1%	100.0%	99.3%	99.5%	99.2%	100.0%	98.1%			99.3%
Otero	99.3%	99.6%	99.0%	99.6%	98.0%	98.9%	99.5%	99.7%	99.2%	97.1%			99.0%
South Dona Ana	99.3%	99.3%	99.4%	100.0%	98.9%	99.0%	99.8%	99.5%	99.5%	99.6%			99.4%
West Dona Ana	98.9%	99.5%	99.6%	99.4%	99.7%	99.0%	99.1%	99.4%	99.1%	99.1%			99.3%
SW Region 5 Total	99.2%	99.5%	99.2%	99.2%	99.2%	99.1%	99.4%	99.4%	99.4%	98.6%			99.2%
STATE TOTAL	**98.7%**	**99.0%**	**98.9%**	**98.9%**	**99.0%**	**99.1%**	**98.8%**	**99.0%**	**98.7%**	**98.8%**			**98.9%**

SNAP Renewals Processed by Field Office[20]
July 2020

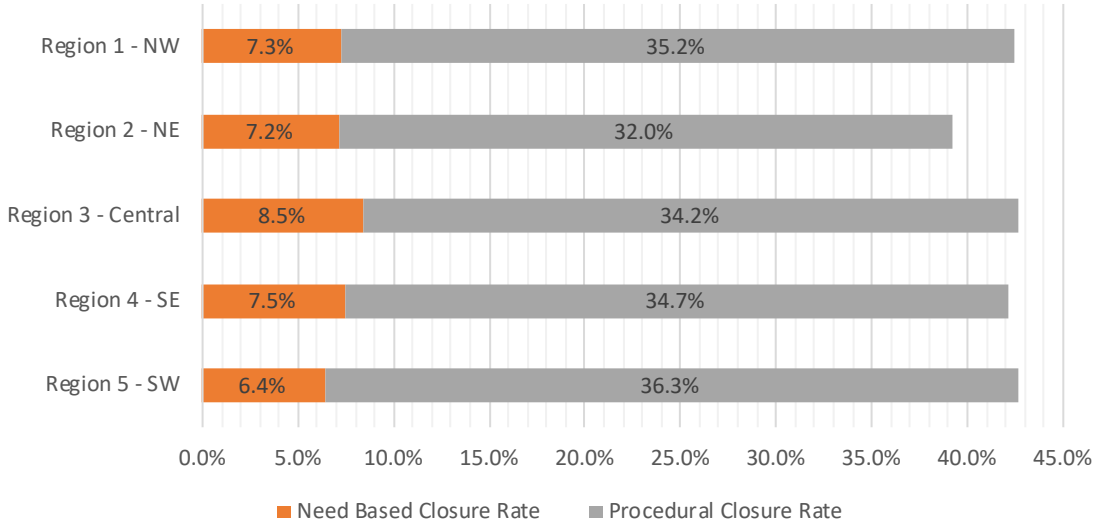
Office	Approvals	Closures	Need Based Closures	Procedural Closures
Chaves County ISD	282	196	40	156
Cibola County ISD	113	89	18	71
Colfax County ISD	44	34	4	30
Curry County ISD	258	174	32	142
East Dona Ana County ISD	283	232	43	189
Eddy Artesia County ISD	55	26	3	23
Eddy Carlsbad County ISD	70	55	6	49
Grant County ISD	104	94	8	86
Guadalupe County ISD	27	14	2	12
Hidalgo County ISD	0	0	0	0
Lea County ISD	160	141	27	114
Lincoln County ISD	52	47	5	42
Luna County ISD	126	102	16	86
McKinley County ISD	371	220	49	171
Northeast Bernalillo County ISD	541	457	88	369
Northwest Bernalillo County ISD	471	363	72	291
Otero County ISD	128	108	15	93
Quay County ISD	45	44	8	36
Rio Arriba County ISD	181	122	21	101
Roosevelt County ISD	0	0	0	0
San Juan County ISD	491	471	71	400
San Miguel County ISD	146	96	12	84
Sandoval County ISD	253	133	28	105
Santa Fe County ISD	219	123	28	95
Sierra County ISD	52	39	4	35
Socorro County ISD	105	52	8	44
South Dona Ana ISD	351	180	27	153
Southeast Bernalillo County ISD	178	129	19	110
Southwest Bernalillo County ISD	852	584	126	458
Taos County ISD	77	73	14	59
Torrance County ISD	99	62	11	51
Valencia North County ISD	177	93	15	78
Valencia South County ISD	0	0	0	0
West Dona Ana County ISD	342	277	40	237
Centralized Units	0	0	0	0
Statewide Total	6,653	4,830	860	3,970

SNAP Renewal Disposition Rates by Field Office[20]
July 2020

Office	Approval Rate	Closure Rate	Need Based Closure Rate	Procedural Closure Rate
Chaves County ISD	59.0%	41.0%	8.4%	32.6%
Cibola County ISD	55.9%	44.1%	8.9%	35.1%
Colfax County ISD	56.4%	43.6%	5.1%	38.5%
Curry County ISD	59.7%	40.3%	7.4%	32.9%
East Dona Ana County ISD	55.0%	45.0%	8.3%	36.7%
Eddy Artesia County ISD	67.9%	32.1%	3.7%	28.4%
Eddy Carlsbad County ISD	56.0%	44.0%	4.8%	39.2%
Grant County ISD	52.5%	47.5%	4.0%	43.4%
Guadalupe County ISD	65.9%	34.1%	4.9%	29.3%
Hidalgo County ISD	0.0%	0.0%	0.0%	0.0%
Lea County ISD	53.2%	46.8%	9.0%	37.9%
Lincoln County ISD	52.5%	47.5%	5.1%	42.4%
Luna County ISD	55.3%	44.7%	7.0%	37.7%
McKinley County ISD	62.8%	37.2%	8.3%	28.9%
Northeast Bernalillo County ISD	54.2%	45.8%	8.8%	37.0%
Northwest Bernalillo County ISD	56.5%	43.5%	8.6%	34.9%
Otero County ISD	54.2%	45.8%	6.4%	39.4%
Quay County ISD	50.6%	49.4%	9.0%	40.4%
Rio Arriba County ISD	59.7%	40.3%	6.9%	33.3%
Roosevelt County ISD	0.0%	0.0%	0.0%	0.0%
San Juan County ISD	51.0%	49.0%	7.4%	41.6%
San Miguel County ISD	60.3%	39.7%	5.0%	34.7%
Sandoval County ISD	65.5%	34.5%	7.3%	27.2%
Santa Fe County ISD	64.0%	36.0%	8.2%	27.8%
Sierra County ISD	57.1%	42.9%	4.4%	38.5%
Socorro County ISD	66.9%	33.1%	5.1%	28.0%
South Dona Ana ISD	66.1%	33.9%	5.1%	28.8%
Southeast Bernalillo County ISD	58.0%	42.0%	6.2%	35.8%
Southwest Bernalillo County ISD	59.3%	40.7%	8.8%	31.9%
Taos County ISD	51.3%	48.7%	9.3%	39.3%
Torrance County ISD	61.5%	38.5%	6.8%	31.7%
Valencia North County ISD	65.6%	34.4%	5.6%	28.9%
Valencia South County ISD	0.0%	0.0%	0.0%	0.0%
West Dona Ana County ISD	55.3%	44.7%	6.5%	38.3%
Centralized Units	0.0%	0.0%	0.0%	0.0%
Statewide Total	57.9%	42.1%	7.5%	34.6%

SNAP Renewal Disposition Rates by Region[20]
July 2020

Region	Approval Rate	Closure Rate	Need Based Closure Rate	Procedural Closure Rate
Region 1 - NW	57.6%	42.4%	7.3%	35.2%
Region 2 - NE	60.8%	39.2%	7.2%	32.0%
Region 3 - Central	57.3%	42.7%	8.5%	34.2%
Region 4 - SE	57.8%	42.2%	7.5%	34.7%
Region 5 - SW	57.3%	42.7%	6.4%	36.3%
Centralized Units				
Statewide Total	57.9%	42.1%	7.5%	34.6%



SNAP: Percentage of Approved Renewal Applications Processed[11]													
	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
Cibola	94.2%	97.9%	95.4%	94.4%	96.7%	100.0%	100.0%	100.0%	100.0%	97.4%			97.6%
McKinley	99.0%	94.2%	97.5%	97.4%	98.0%	100.0%	100.0%	100.0%	100.0%	97.4%			98.4%
San Juan	95.3%	93.9%	97.1%	97.8%	97.4%	100.0%	100.0%	100.0%	100.0%	94.4%			97.6%
Sierra	97.2%	95.3%	96.8%	98.9%	97.8%	100.0%	100.0%	100.0%	100.0%	96.3%			98.2%
Socorro	98.0%	97.2%	97.2%	98.7%	98.9%	100.0%	100.0%	100.0%	100.0%	100.0%			99.0%
Valencia North	98.3%	97.2%	95.7%	98.2%	99.6%	100.0%	100.0%	100.0%	100.0%	97.3%			98.6%
Valencia South						100.0%							100.0%
NW Region 1 Total	97.0%	96.0%	96.6%	97.6%	98.1%	100.0%	100.0%	100.0%	100.0%	97.1%			98.2%
Colfax	100.0%	97.6%	98.4%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			99.6%
Guadalupe	94.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			99.5%
Quay	100.0%	98.2%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	97.8%			99.6%
Rio Arriba	99.1%	96.4%	95.8%	97.1%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			98.8%
San Miguel	94.4%	95.9%	99.5%	97.6%	97.5%	100.0%	100.0%	100.0%	100.0%	98.0%			98.3%
Sandoval	99.5%	98.6%	98.5%	99.3%	99.4%	100.0%	100.0%	100.0%	100.0%	100.0%			99.5%
Santa Fe	95.3%	92.6%	96.5%	93.0%	94.7%	100.0%	100.0%	100.0%	100.0%	99.5%			97.2%
Taos	97.9%	95.0%	100.0%	97.6%	97.6%	100.0%	100.0%	100.0%	100.0%	95.1%			98.3%
NE Region 2 Total	97.6%	96.8%	98.6%	98.1%	98.7%	100.0%	100.0%	100.0%	100.0%	98.8%			98.9%
NE Bernalillo	98.6%	96.6%	96.8%	93.1%	96.4%	100.0%	100.0%	100.0%	100.0%	96.1%			97.8%
NW Bernalillo	96.2%	96.2%	95.4%	93.9%	97.7%	100.0%	100.0%	100.0%	100.0%	97.5%			97.7%
SE Bernalillo	97.2%	94.8%	96.6%	92.5%	98.4%	100.0%	100.0%	100.0%	100.0%	97.8%			97.7%
SW Bernalillo	97.0%	96.9%	97.2%	95.1%	99.4%	100.0%	100.0%	100.0%	100.0%	99.1%			98.5%
Torrance	95.6%	95.0%	99.1%	96.4%	98.5%	100.0%	100.0%	100.0%	100.0%	93.4%			97.8%
Cen. Region 3 Total	96.9%	95.9%	97.0%	94.2%	98.1%	100.0%	100.0%	100.0%	100.0%	96.8%			97.9%
Chaves	98.8%	98.7%	97.8%	99.0%	98.7%	100.0%	100.0%	100.0%	100.0%	98.9%			99.2%
Curry	98.8%	98.4%	97.9%	99.5%	99.6%	100.0%	100.0%	100.0%	100.0%	99.6%			99.4%
Eddy Artesia	100.0%	100.0%	100.0%	96.4%	100.0%	100.0%	100.0%	100.0%	100.0%	94.8%			99.1%
Eddy Carlsbad	100.0%	98.6%	100.0%	100.0%	98.6%	100.0%	100.0%	100.0%	100.0%	98.6%			99.6%
Lea	98.8%	98.9%	97.0%	95.4%	100.0%	100.0%	100.0%	100.0%	100.0%	97.6%			98.8%
Lincoln	95.8%	96.9%	96.8%	96.6%	96.4%	100.0%	100.0%	100.0%	100.0%	91.2%			97.4%
Roosevelt													
SE Region 4 Total	98.7%	98.6%	98.3%	97.8%	98.9%	100.0%	100.0%	100.0%	100.0%	96.8%			98.9%
East Dona Ana	97.8%	97.5%	97.5%	98.5%	100.0%	100.0%	100.0%	100.0%	100.0%	98.6%			99.0%
Grant	98.1%	100.0%	96.1%	97.1%	99.3%	100.0%	100.0%	100.0%	100.0%	100.0%			99.1%
Luna	100.0%	97.6%	99.4%	99.2%	99.2%	100.0%	100.0%	100.0%	100.0%	99.2%			99.5%
Otero	99.1%	99.0%	100.0%	97.2%	99.5%	100.0%	100.0%	100.0%	100.0%	98.5%			99.3%
South Dona Ana	100.0%	99.7%	100.0%	99.7%	100.0%	100.0%	100.0%	100.0%	100.0%	99.4%			99.9%
West Dona Ana	100.0%	98.4%	99.5%	100.0%	99.7%	100.0%	100.0%	100.0%	100.0%	98.0%			99.6%
SW Region 5 Total	99.2%	98.7%	98.8%	98.6%	99.6%	100.0%	100.0%	100.0%	100.0%	99.0%			99.4%
STATE TOTAL	**97.9%**	**97.2%**	**97.9%**	**97.4%**	**98.7%**	**100.0%**	**100.0%**	**100.0%**	**100.0%**	**97.8%**			**98.7%**

If a renewal packet was received on or before 15th of the renewal month, the case shall be considered timely if the case was processed by renewal due date

Recertifications – If a Recertification cannot be processed under normal processing, ASPEN will automatically extend certification periods for households scheduled to recertify in March, April, May and June 2020, for 6 months until September, October and November 2020.

SNAP: Percentage of Approved Renewal Applications Processed[11]													
	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
Cibola	87.5%	91.7%	100.0%	100.0%	100.0%	100.0%	100.0%	93.8%	100.0%	93.8%			96.7%
McKinley	97.6%	95.5%	100.0%	93.9%	100.0%	100.0%	100.0%	97.1%	100.0%	97.1%			98.1%
San Juan	94.6%	91.3%	98.4%	100.0%	95.1%	100.0%	100.0%	96.8%	100.0%	96.8%			97.3%
Sierra	96.8%	100.0%	92.3%	100.0%	100.0%	100.0%	100.0%	83.3%	100.0%	83.3%			95.6%
Socorro	96.4%	96.2%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			99.3%
Valencia North	98.4%	94.4%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			99.3%
Valencia South						100.0%							100.0%
NW Region 1 Total	95.2%	94.9%	98.5%	99.0%	99.2%	100.0%	100.0%	95.2%	100.0%	95.2%			97.7%
Colfax	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			100.0%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			100.0%
Quay	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			100.0%
Rio Arriba	98.4%	93.3%	90.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			98.3%
San Miguel	92.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			99.3%
Sandoval	100.0%	97.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			99.8%
Santa Fe	91.3%	95.8%	98.1%	93.9%	100.0%	100.0%	100.0%	97.7%	100.0%	97.7%			97.5%
Taos	87.5%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			98.8%
NE Region 2 Total	96.3%	98.4%	98.6%	99.2%	100.0%	100.0%	100.0%	99.7%	100.0%	99.7%			99.2%
NE Bernalillo	100.0%	94.6%	98.8%	94.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			98.7%
NW Bernalillo	98.0%	96.9%	98.8%	95.2%	100.0%	100.0%	100.0%	98.9%	100.0%	98.9%			98.7%
SE Bernalillo	97.8%	100.0%	98.5%	93.6%	97.8%	100.0%	100.0%	100.0%	100.0%	100.0%			98.8%
SW Bernalillo	98.0%	96.3%	100.0%	97.5%	100.0%	100.0%	100.0%	99.1%	100.0%	99.1%			99.0%
Torrance	96.2%	81.8%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			97.8%
Cen. Region 3 Total	98.0%	93.9%	99.2%	96.1%	99.6%	100.0%	100.0%	99.6%	100.0%	99.6%			98.6%
Chaves	100.0%	100.0%	96.6%	93.9%	100.0%	100.0%	100.0%	97.4%	100.0%	97.4%			98.5%
Curry	100.0%	96.3%	100.0%	100.0%	100.0%	100.0%	100.0%	96.9%	100.0%	96.9%			99.0%
Eddy Artesia	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	87.5%	100.0%	87.5%			97.5%
Eddy Carlsbad	100.0%	88.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			98.9%
Lea	97.1%	100.0%	100.0%	93.5%	100.0%	100.0%	100.0%	95.8%	100.0%	95.8%			98.2%
Lincoln	92.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			99.3%
Roosevelt													
SE Region 4 Total	98.3%	97.5%	99.4%	97.9%	100.0%	100.0%	100.0%	96.3%	100.0%	96.3%			98.6%
East Dona Ana	98.4%	98.1%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			99.7%
Grant	96.2%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			99.6%
Luna	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			100.0%
Otero	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	96.3%	100.0%	96.3%			99.3%
South Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	98.0%	100.0%	98.0%			99.6%
West Dona Ana	100.0%	97.9%	98.2%	100.0%	100.0%	100.0%	100.0%	98.8%	0.0%	98.8%			89.4%
SW Region 5 Total	99.1%	99.3%	99.7%	100.0%	100.0%	100.0%	100.0%	98.9%	83.3%	98.9%			97.9%
STATE TOTAL	**97.3%**	**97.0%**	**99.1%**	**98.6%**	**99.8%**	**100.0%**	**100.0%**	**98.0%**	**96.8%**	**98.0%**			**98.5%**

Only includes cases in which the Renewal Packet was received by the 15th of the month

Recertifications – If a Recertification cannot be processed under normal processing, ASPEN will automatically extend certification periods for households scheduled to recertify in March, April, May and June 2020, for 6 months until September, October and November 2020.

SNAP: Percentage of Terminations Renewal Applications Processed[11]	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
Cibola	98.8%	93.8%	96.6%	96.5%	95.8%	100.0%	100.0%	100.0%	100.0%	97.8%			97.9%
McKinley	97.1%	91.8%	98.0%	97.5%	97.5%	100.0%	100.0%	100.0%	100.0%	99.5%			98.1%
San Juan	96.5%	94.6%	97.4%	95.6%	95.6%	100.0%	100.0%	100.0%	100.0%	96.7%			97.6%
Sierra	98.5%	96.2%	93.3%	93.5%	100.0%	100.0%	100.0%	100.0%	100.0%	95.1%			97.7%
Socorro	100.0%	92.2%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			99.2%
Valencia North	97.8%	93.5%	97.0%	97.5%	97.4%	100.0%	100.0%	100.0%	100.0%	98.9%			98.2%
Valencia South													
NW Region 1 Total	98.1%	93.7%	97.1%	96.8%	97.7%	100.0%	100.0%	100.0%	100.0%	98.0%			98.1%
Colfax	100.0%	100.0%	100.0%	92.9%	100.0%	100.0%	100.0%	100.0%	100.0%	97.1%			99.0%
Guadalupe	100.0%	90.9%	100.0%	100.0%	92.9%	100.0%	100.0%	100.0%	100.0%	100.0%			98.4%
Quay	100.0%	100.0%	100.0%	96.0%	96.3%	100.0%	100.0%	100.0%	100.0%	91.7%			98.4%
Rio Arriba	98.2%	93.7%	96.5%	94.9%	99.2%	100.0%	100.0%	100.0%	100.0%	97.6%			98.0%
San Miguel	92.9%	97.6%	100.0%	95.1%	87.7%	100.0%	100.0%	100.0%	100.0%	99.0%			97.2%
Sandoval	98.0%	96.6%	96.8%	98.9%	99.0%	100.0%	100.0%	100.0%	100.0%	99.3%			98.9%
Santa Fe	97.0%	95.4%	97.3%	93.3%	94.1%	100.0%	100.0%	100.0%	100.0%	96.9%			97.4%
Taos	98.8%	96.3%	98.8%	94.4%	98.5%	100.0%	100.0%	100.0%	100.0%	97.3%			98.4%
NE Region 2 Total	98.1%	96.3%	98.7%	95.7%	96.0%	100.0%	100.0%	100.0%	100.0%	97.4%			98.2%
NE Bernalillo	95.0%	94.9%	96.3%	94.6%	96.1%	100.0%	100.0%	100.0%	100.0%	96.4%			97.3%
NW Bernalillo	95.1%	95.0%	94.4%	94.2%	98.0%	100.0%	100.0%	100.0%	100.0%	94.8%			97.2%
SE Bernalillo	95.2%	96.1%	93.7%	95.6%	96.9%	100.0%	100.0%	100.0%	100.0%	98.5%			97.6%
SW Bernalillo	97.3%	98.2%	97.2%	93.2%	98.1%	100.0%	100.0%	100.0%	100.0%	98.5%			98.3%
Torrance	100.0%	97.8%	94.2%	95.4%	96.6%	100.0%	100.0%	100.0%	100.0%	93.9%			97.8%
Cen. Region 3 Total	96.5%	96.4%	95.2%	94.6%	97.1%	100.0%	100.0%	100.0%	100.0%	96.4%			97.6%
Chaves	96.8%	94.9%	94.5%	95.6%	99.2%	100.0%	100.0%	100.0%	100.0%	98.0%			97.9%
Curry	98.7%	97.9%	98.3%	99.1%	98.3%	100.0%	100.0%	100.0%	100.0%	96.7%			98.9%
Eddy Artesia	92.3%	100.0%	100.0%	95.7%	95.3%	100.0%	100.0%	100.0%	100.0%	96.3%			98.0%
Eddy Carlsbad	100.0%	97.6%	97.2%	93.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			98.9%
Lea	97.6%	95.9%	98.6%	97.8%	99.0%	100.0%	100.0%	100.0%	100.0%	95.3%			98.4%
Lincoln	95.3%	91.7%	87.5%	96.2%	97.4%	100.0%	100.0%	100.0%	100.0%	95.9%			96.4%
Roosevelt													
SE Region 4 Total	96.8%	96.3%	96.0%	96.4%	98.2%	100.0%	100.0%	100.0%	100.0%	97.0%			98.1%
East Dona Ana	98.7%	97.5%	99.0%	99.3%	97.6%	100.0%	100.0%	100.0%	100.0%	97.9%			99.0%
Grant	100.0%	98.1%	95.9%	91.7%	100.0%	100.0%	100.0%	100.0%	100.0%	97.9%			98.4%
Luna	100.0%	97.5%	96.7%	98.5%	100.0%	100.0%	100.0%	100.0%	100.0%	99.0%			99.2%
Otero	100.0%	99.0%	97.7%	99.1%	98.1%	100.0%	100.0%	100.0%	100.0%	99.1%			99.3%
South Dona Ana	100.0%	100.0%	100.0%	99.2%	98.7%	100.0%	100.0%	100.0%	100.0%	96.8%			99.5%
West Dona Ana	97.9%	99.0%	99.1%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	98.9%			99.5%
SW Region 5 Total	99.4%	98.5%	98.1%	98.0%	99.1%	100.0%	100.0%	100.0%	100.0%	98.3%			99.1%
STATE TOTAL	**97.9%**	**96.2%**	**97.2%**	**96.3%**	**97.5%**	**100.0%**	**100.0%**	**100.0%**	**100.0%**	**97.4%**			**98.3%**

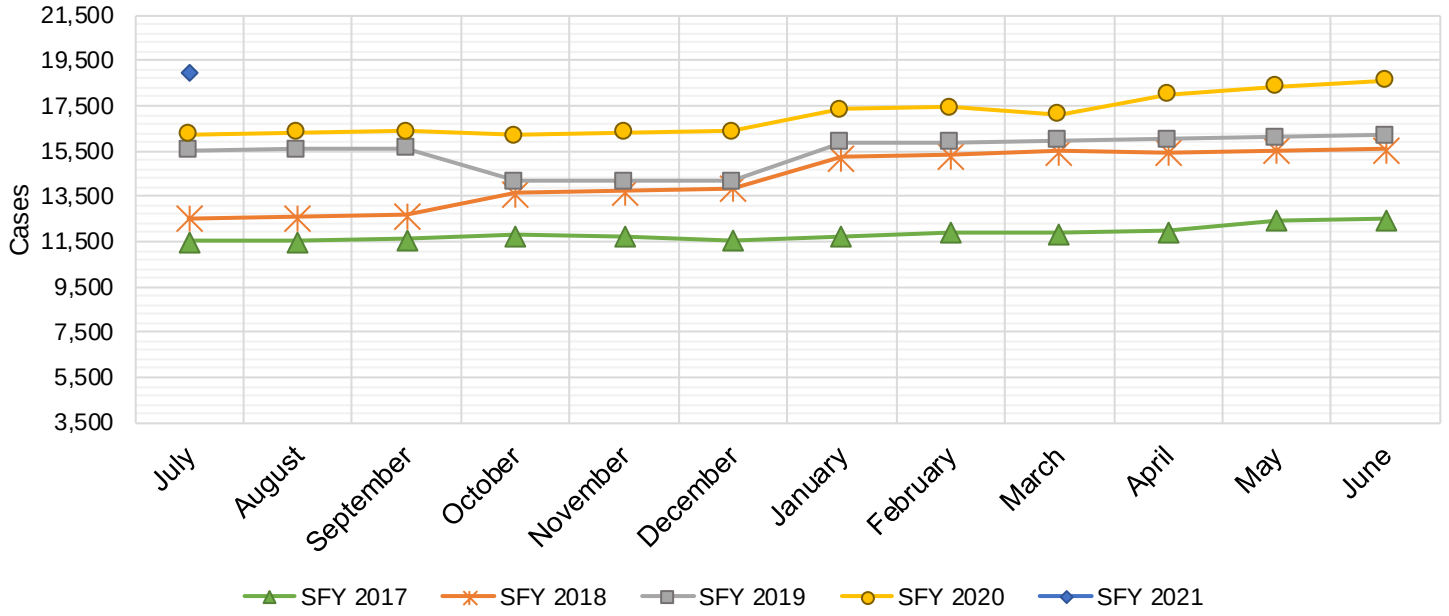
Includes cases for which no renewal application was received.

Recertifications – If a Recertification cannot be processed under normal processing, ASPEN will automatically extend certification periods for households scheduled to recertify in March, April, May and June 2020, for 6 months until September, October and November 2020.

SNAP: Combined Percentage of Approved and Terminated Renewal Applications Processed[11]													
	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
Cibola	96.1%	96.4%	95.9%	95.2%	96.4%	100.0%	100.0%	100.0%	100.0%	97.6%			97.8%
McKinley	98.4%	93.4%	97.6%	97.4%	97.9%	100.0%	100.0%	100.0%	100.0%	98.2%			98.3%
San Juan	95.8%	94.1%	97.2%	97.0%	96.6%	100.0%	100.0%	100.0%	100.0%	95.5%			97.6%
Sierra	97.7%	95.7%	95.9%	97.5%	98.4%	100.0%	100.0%	100.0%	100.0%	95.8%			98.1%
Socorro	98.7%	95.6%	98.1%	99.2%	99.2%	100.0%	100.0%	100.0%	100.0%	100.0%			99.1%
Valencia North	98.1%	95.8%	96.2%	97.9%	98.8%	100.0%	100.0%	100.0%	100.0%	97.8%			98.5%
Valencia South													
NW Region 1 Total	97.5%	95.2%	96.8%	97.4%	97.9%	100.0%	100.0%	100.0%	100.0%	97.5%			98.2%
Colfax	100.0%	98.6%	99.0%	98.3%	100.0%	100.0%	100.0%	100.0%	100.0%	98.7%			99.5%
Guadalupe	97.1%	97.3%	100.0%	100.0%	96.9%	100.0%	100.0%	100.0%	100.0%	100.0%			99.1%
Quay	100.0%	98.8%	100.0%	98.3%	98.6%	100.0%	100.0%	100.0%	100.0%	94.7%			99.0%
Rio Arriba	98.8%	95.1%	96.1%	96.2%	99.7%	100.0%	100.0%	100.0%	100.0%	99.0%			98.5%
San Miguel	93.9%	96.5%	99.6%	96.6%	94.6%	100.0%	100.0%	100.0%	100.0%	98.4%			98.0%
Sandoval	99.0%	97.8%	97.9%	99.1%	99.2%	100.0%	100.0%	100.0%	100.0%	99.7%			99.3%
Santa Fe	96.0%	93.7%	96.8%	93.1%	94.5%	100.0%	100.0%	100.0%	100.0%	98.6%			97.3%
Taos	98.2%	95.5%	99.6%	96.3%	97.9%	100.0%	100.0%	100.0%	100.0%	96.2%			98.4%
NE Region 2 Total	97.9%	96.7%	98.6%	97.2%	97.7%	100.0%	100.0%	100.0%	100.0%	98.2%			98.6%
NE Bernalillo	97.1%	96.0%	96.6%	93.7%	96.3%	100.0%	100.0%	100.0%	100.0%	96.2%			97.6%
NW Bernalillo	95.7%	95.7%	95.0%	94.0%	97.9%	100.0%	100.0%	100.0%	100.0%	96.3%			97.5%
SE Bernalillo	96.3%	95.3%	95.5%	93.7%	97.8%	100.0%	100.0%	100.0%	100.0%	98.1%			97.7%
SW Bernalillo	97.1%	97.3%	97.2%	94.4%	99.0%	100.0%	100.0%	100.0%	100.0%	98.8%			98.4%
Torrance	97.5%	96.3%	96.9%	96.0%	97.9%	100.0%	100.0%	100.0%	100.0%	93.6%			97.8%
Cen. Region 3 Total	96.7%	96.1%	96.2%	94.4%	97.8%	100.0%	100.0%	100.0%	100.0%	96.6%			97.8%
Chaves	98.1%	97.4%	96.9%	97.7%	98.9%	100.0%	100.0%	100.0%	100.0%	98.6%			98.8%
Curry	98.8%	98.2%	98.0%	99.3%	99.2%	100.0%	100.0%	100.0%	100.0%	98.4%			99.2%
Eddy Artesia	97.1%	100.0%	100.0%	96.2%	97.8%	100.0%	100.0%	100.0%	100.0%	95.3%			98.6%
Eddy Carlsbad	100.0%	98.2%	98.5%	97.5%	99.1%	100.0%	100.0%	100.0%	100.0%	99.2%			99.3%
Lea	98.3%	97.6%	97.7%	96.2%	99.6%	100.0%	100.0%	100.0%	100.0%	96.5%			98.6%
Lincoln	95.7%	95.0%	93.6%	96.5%	96.8%	100.0%	100.0%	100.0%	100.0%	93.4%			97.1%
Roosevelt													
SE Region 4 Total	98.0%	97.7%	97.5%	97.2%	98.6%	100.0%	100.0%	100.0%	100.0%	96.9%			98.6%
East Dona Ana	98.1%	97.5%	98.2%	98.8%	99.3%	100.0%	100.0%	100.0%	100.0%	98.3%			99.0%
Grant	98.7%	99.4%	96.0%	95.4%	99.5%	100.0%	100.0%	100.0%	100.0%	99.0%			98.8%
Luna	100.0%	97.6%	98.4%	99.0%	99.5%	100.0%	100.0%	100.0%	100.0%	99.1%			99.4%
Otero	99.4%	99.0%	99.1%	98.1%	99.0%	100.0%	100.0%	100.0%	100.0%	98.7%			99.3%
South Dona Ana	100.0%	99.8%	100.0%	99.6%	99.6%	100.0%	100.0%	100.0%	100.0%	98.5%			99.8%
West Dona Ana	99.3%	98.6%	99.3%	100.0%	99.8%	100.0%	100.0%	100.0%	100.0%	98.4%			99.5%
SW Region 5 Total	99.3%	98.7%	98.5%	98.5%	99.5%	100.0%	100.0%	100.0%	100.0%	98.7%			99.3%
STATE TOTAL	**97.9%**	**96.9%**	**97.6%**	**97.0%**	**98.2%**	**100.0%**	**100.0%**	**100.0%**	**100.0%**	**97.6%**			**98.5%**

State SNAP Supplement

SFY 2017[9]			SFY 2018[9]			SFY 2019[9]			SFY 2020[9]			SFY 2021[9]		
	Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures
Jul-16	11,537	$95,553	Jul-17	12,526	$97,568	Jul-18	15,555	$141,711	Jul-19	16,260	$145,023	Jul-20	18,957	$161,862
Aug-16	11,522	$95,107	Aug-17	12,589	$98,954	Aug-18	15,584	$139,719	Aug-19	16,314	$145,706	Aug-20		
Sep-16	11,613	$94,472	Sep-17	12,679	$97,546	Sep-18	15,631	$140,768	Sep-19	16,362	$145,767	Sep-20		
Oct-16	11,797	$96,679	Oct-17	13,628	$117,343	Oct-18	14,161	$125,737	Oct-19	16,182	$139,741	Oct-20		
Nov-16	11,735	$93,689	Nov-17	13,748	$119,055	Nov-18	14,160	$125,401	Nov-19	16,331	$138,583	Nov-20		
Dec-16	11,556	$93,739	Dec-17	13,877	$120,585	Dec-18	14,163	$126,263	Dec-19	16,373	$137,440	Dec-20		
Jan-17	11,763	$96,074	Jan-18	15,246	$135,993	Jan-19	15,890	$141,357	Jan-20	17,360	$145,696	Jan-21		
Feb-17	11,907	$98,251	Feb-18	15,308	$137,296	Feb-19	15,882	$142,396	Feb-20	17,429	$154,849	Feb-21		
Mar-17	11,853	$96,693	Mar-18	15,482	$139,132	Mar-19	15,970	$142,427	Mar-20	17,131	$150,568	Mar-21		
Apr-17	11,944	$97,060	Apr-18	15,466	$139,202	Apr-19	16,032	$143,982	Apr-20	18,017	$157,944	Apr-21		
May-17	12,457	$96,940	May-18	15,525	$139,397	May-19	16,126	$143,697	May-20	18,368	$157,089	May-21		
Jun-17	12,498	$97,405	Jun-18	15,577	$140,802	Jun-19	16,182	$143,128	Jun-20	18,645	$158,748	Jun-21		
TOTAL	142,182	$1,151,662		171,651	$1,482,874		185,336	$1,656,584		204,772	$1,777,156		18,957	$161,862
AVERAGE	11,849	$95,972		14,304	$123,573		15,445	$138,049		17,064	$148,096		18,957	$161,862



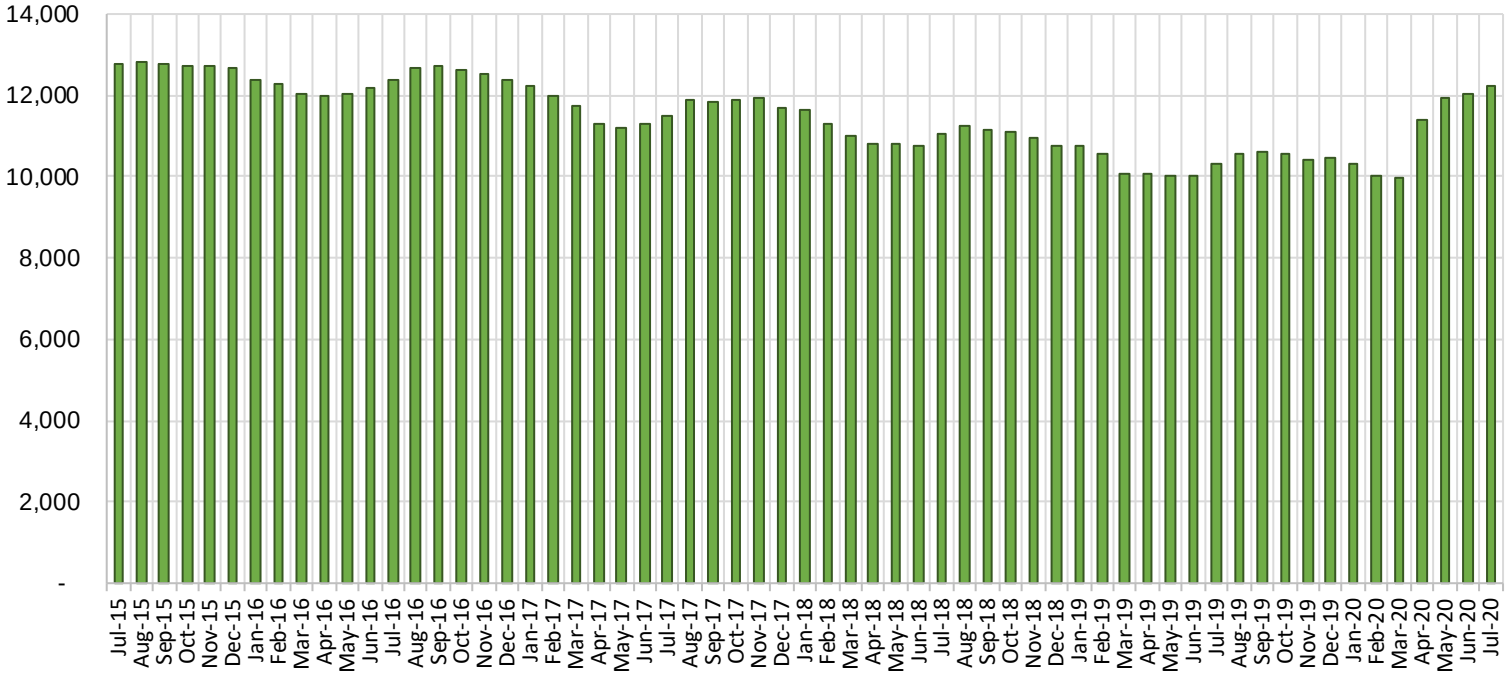
TANF Cases by Field Office[6]

				Percent Change	
Office	Jul-19	Jun-20	Jul-20	Jul-19-Jul-20	Jun-20-Jul-20
Chaves County ISD	419	592	642	53.22%	8.45%
Cibola County ISD	130	126	129	-0.77%	2.38%
Colfax County ISD	88	108	103	17.05%	-4.63%
Curry County ISD	630	674	704	11.75%	4.45%
East Dona Ana County ISD	423	517	548	29.55%	6.00%
Eddy Artesia County ISD	84	115	129	53.57%	12.17%
Eddy Carlsbad County ISD	124	199	210	69.35%	5.53%
Grant County ISD	183	224	232	26.78%	3.57%
Guadalupe County ISD	29	28	29	0.00%	3.57%
Hidalgo County ISD	0	0	0	NA	N/A
Lea County ISD	341	503	519	52.20%	3.18%
Lincoln County ISD	91	94	99	8.79%	5.32%
Luna County ISD	205	218	226	10.24%	3.67%
McKinley County ISD	79	74	87	10.13%	17.57%
Northeast Bernalillo County ISD	890	1,134	1,131	27.08%	-0.26%
Northwest Bernalillo County ISD	819	974	980	19.66%	0.62%
Otero County ISD	269	336	350	30.11%	4.17%
Quay County ISD	77	101	106	37.66%	4.95%
Rio Arriba County ISD	364	407	426	17.03%	4.67%
Roosevelt County ISD	0	0	0	NA	N/A
San Juan County ISD	287	410	435	51.57%	6.10%
San Miguel County ISD	191	198	211	10.47%	6.57%
Sandoval County ISD	462	472	421	-8.87%	-10.81%
Santa Fe County ISD	372	401	385	3.49%	-3.99%
Sierra County ISD	72	77	69	-4.17%	-10.39%
Socorro County ISD	76	96	97	27.63%	1.04%
South Dona Ana ISD	611	605	592	-3.11%	-2.15%
Southeast Bernalillo County ISD	567	471	430	-24.16%	-8.70%
Southwest Bernalillo County ISD	1,053	1,357	1,407	33.62%	3.68%
Taos County ISD	151	154	144	-4.64%	-6.49%
Torrance County ISD	177	201	205	15.82%	1.99%
Valencia North County ISD	426	454	423	-0.70%	-6.83%
Valencia South County ISD	0	0	0	N/A	N/A
West Dona Ana County ISD	650	716	761	17.08%	6.28%
Centralized Units	0	0	1	NA	N/A
Statewide Total	10,340	12,036	12,231	18.29%	1.62%

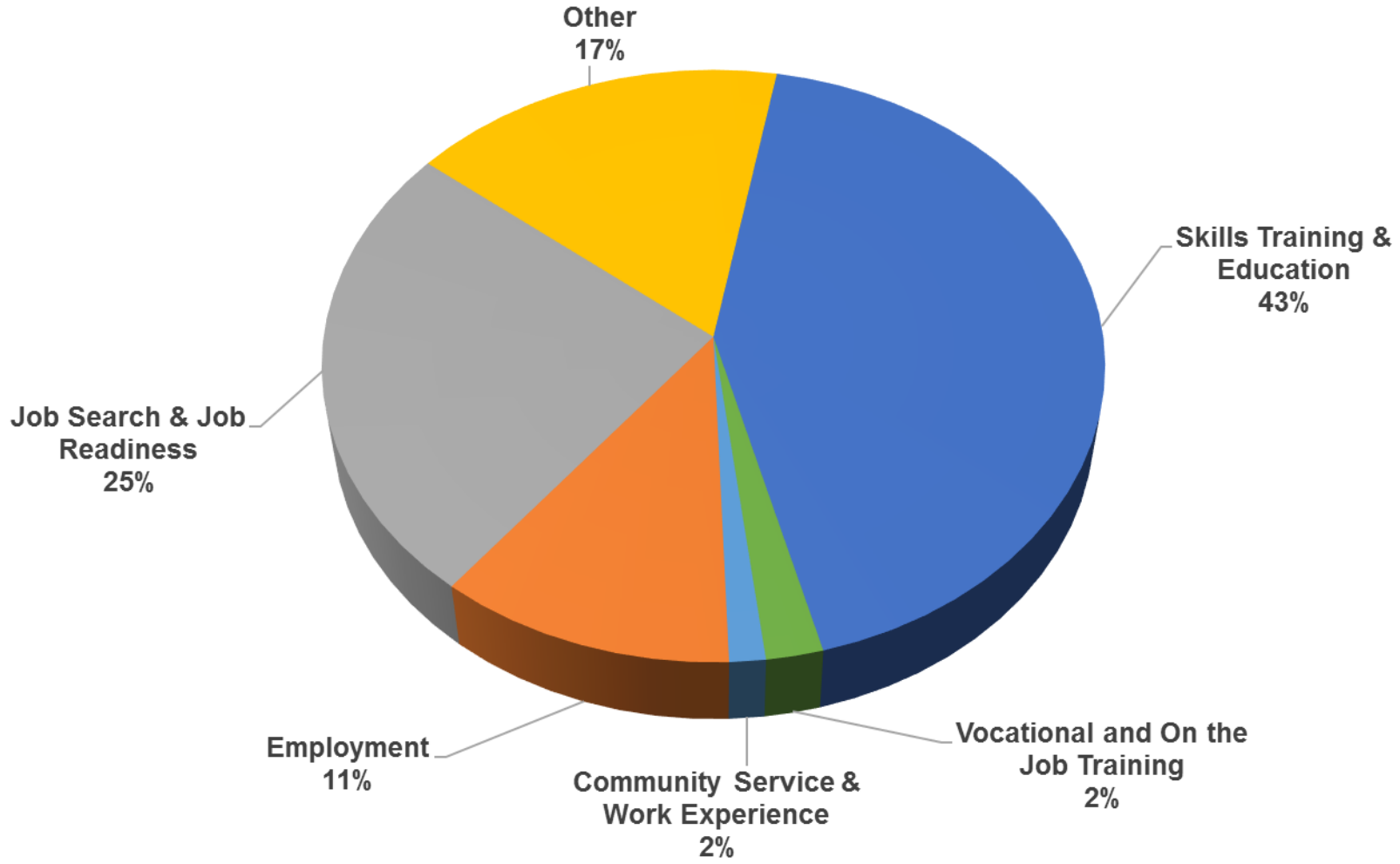
TANF Cases by Region[6]

				Percent Change	
Region	Jul-19	Jun-20	Jul-20	Jul-19-Jul-20	Jun-20-Jul-20
Region 1- NW	1,070	1,237	1,240	15.89%	0.24%
Region 2- NE	1,734	1,869	1,825	5.25%	-2.35%
Region 3- Central	3,506	4,137	4,153	18.45%	0.39%
Region 4- SE	1,689	2,177	2,303	36.35%	5.79%
Region 5- SW	2,341	2,616	2,709	15.72%	3.56%
Centralized Units	0	0	1	N/A	N/A
Statewide Total	10,340	12,036	12,231	18.29%	1.62%

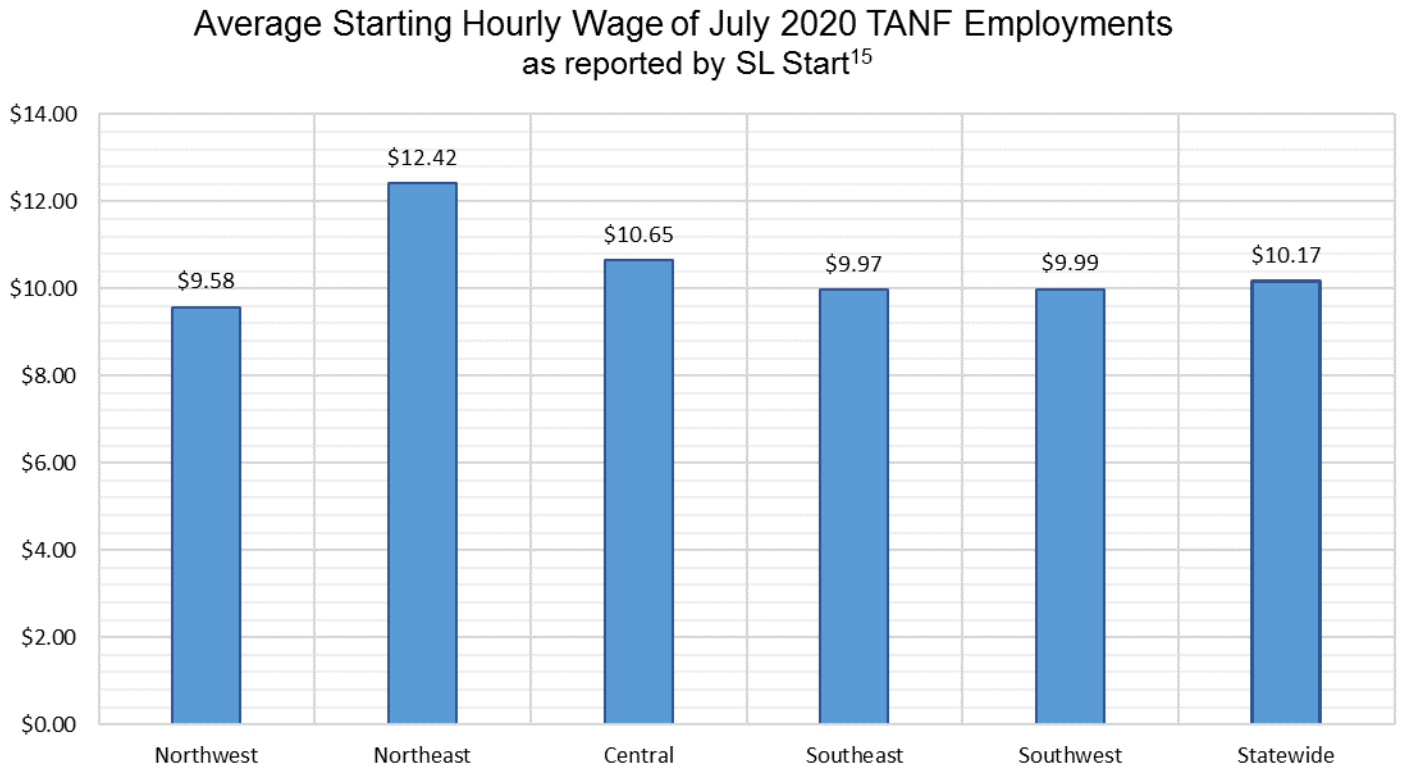
TANF Caseload: SFY-16 to Current



NM Works Activity Placements on July 31, 2020
as reported by SL Start[14]



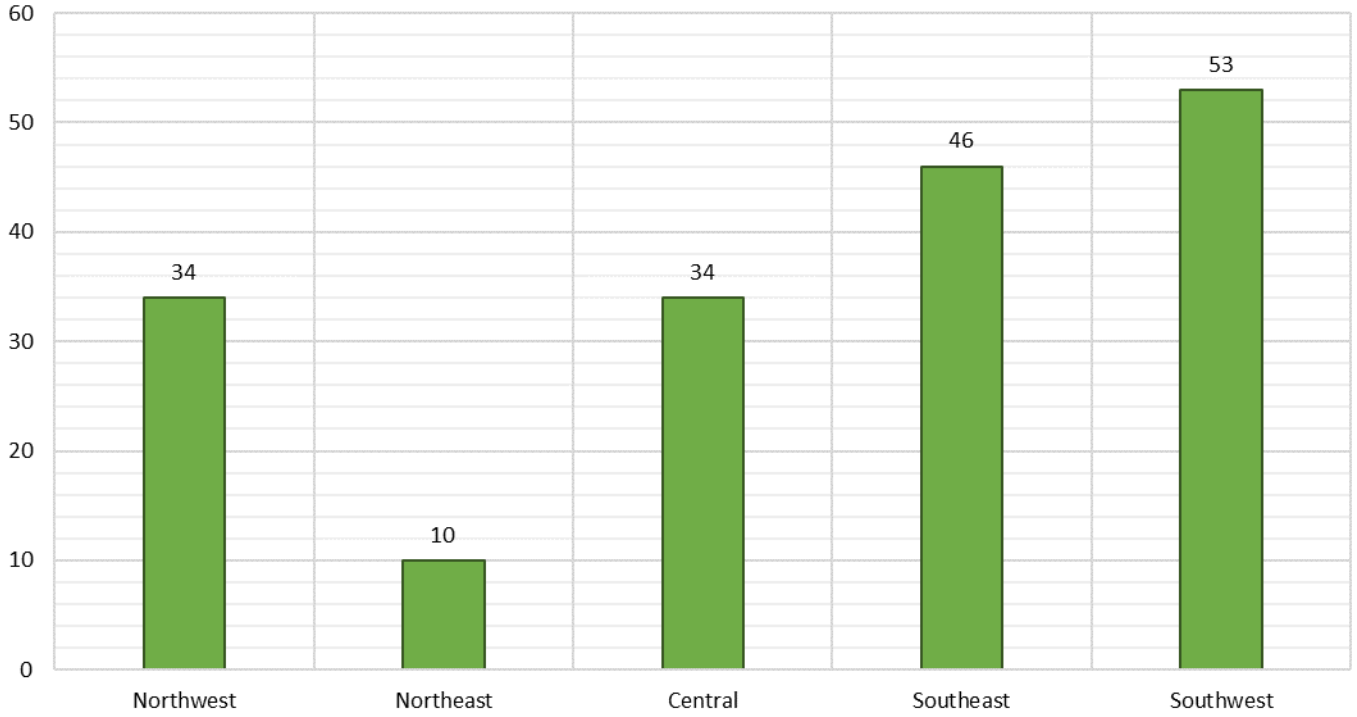
Employment, Vocational Training and Community Service and Work Experience might be reduced due to COVID 19 circumstances.


Average Starting Hourly Wage of July 2020 TANF Employments
as reported by SL Start[15]
$14.00
$12.00
$10.00
$8.00
$6.00
$4.00
$2.00
$0.00
$9.58
$12.42
$10.65
$9.97
$9.99
$10.17
Northwest
Northeast
Central
Southeast
Southwest
Statewide

Number of New Employments in July 2020 by Region

as reported by SL Start[15]

Statewide Total: 177

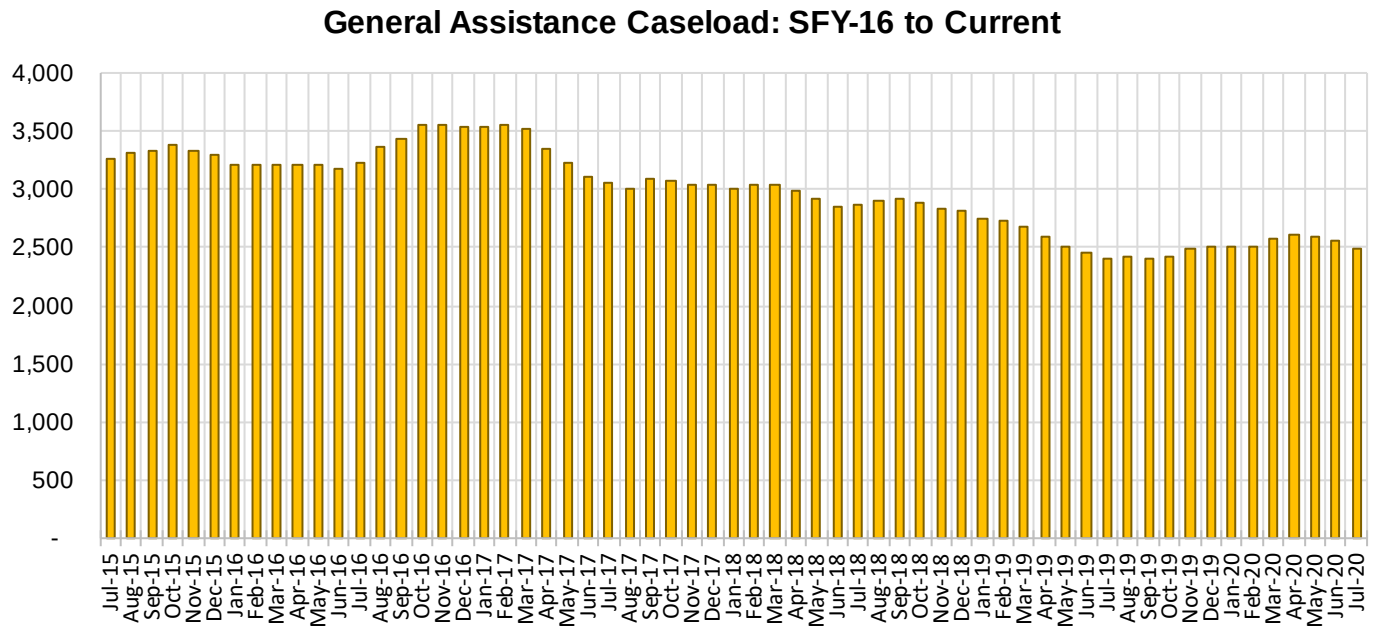


General Assistance Cases by Field Office[6]

				Percent Change	
Office	Jul-19	Jun-20	Jul-20	Jul-19-Jul-20	Jun-20-Jul-20
Chaves County ISD	100	114	109	9.00%	-4.39%
Cibola County ISD	41	38	37	-9.76%	-2.63%
Colfax County ISD	21	23	23	9.52%	0.00%
Curry County ISD	83	97	98	18.07%	1.03%
East Dona Ana County ISD	89	103	104	16.85%	0.97%
Eddy Artesia County ISD	22	27	24	9.09%	-11.11%
Eddy Carlsbad County ISD	41	56	57	39.02%	1.79%
Grant County ISD	69	82	80	15.94%	-2.44%
Guadalupe County ISD	9	7	5	-44.44%	-28.57%
Hidalgo County ISD	0	0	0	N/A	N/A
Lea County ISD	65	64	66	1.54%	3.13%
Lincoln County ISD	29	28	29	0.00%	3.57%
Luna County ISD	53	53	52	-1.89%	-1.89%
McKinley County ISD	52	62	60	15.38%	-3.23%
Northeast Bernalillo County ISD	251	237	233	-7.17%	-1.69%
Northwest Bernalillo County ISD	229	227	227	-0.87%	0.00%
Otero County ISD	63	60	62	-1.59%	3.33%
Quay County ISD	31	29	29	-6.45%	0.00%
Rio Arriba County ISD	58	71	69	18.97%	-2.82%
Roosevelt County ISD	0	0	0	N/A	N/A
San Juan County ISD	120	150	157	30.83%	4.67%
San Miguel County ISD	63	58	54	-14.29%	-6.90%
Sandoval County ISD	78	74	61	-21.79%	-17.57%
Santa Fe County ISD	98	91	87	-11.22%	-4.40%
Sierra County ISD	31	41	31	0.00%	-24.39%
Socorro County ISD	41	40	36	-12.20%	-10.00%
South Dona Ana ISD	50	47	43	-14.00%	-8.51%
Southeast Bernalillo County ISD	133	128	113	-15.04%	-11.72%
Southwest Bernalillo County ISD	187	214	223	19.25%	4.21%
Taos County ISD	30	35	33	10.00%	-5.71%
Torrance County ISD	42	45	43	2.38%	-4.44%
Valencia North County ISD	84	93	82	-2.38%	-11.83%
Valencia South County ISD	0	0	0	N/A	N/A
West Dona Ana County ISD	148	172	164	10.81%	-4.65%
Centralized Units	0	0	0	N/A	N/A
Statewide Total	2,411	2,566	2,491	3.32%	-2.92%

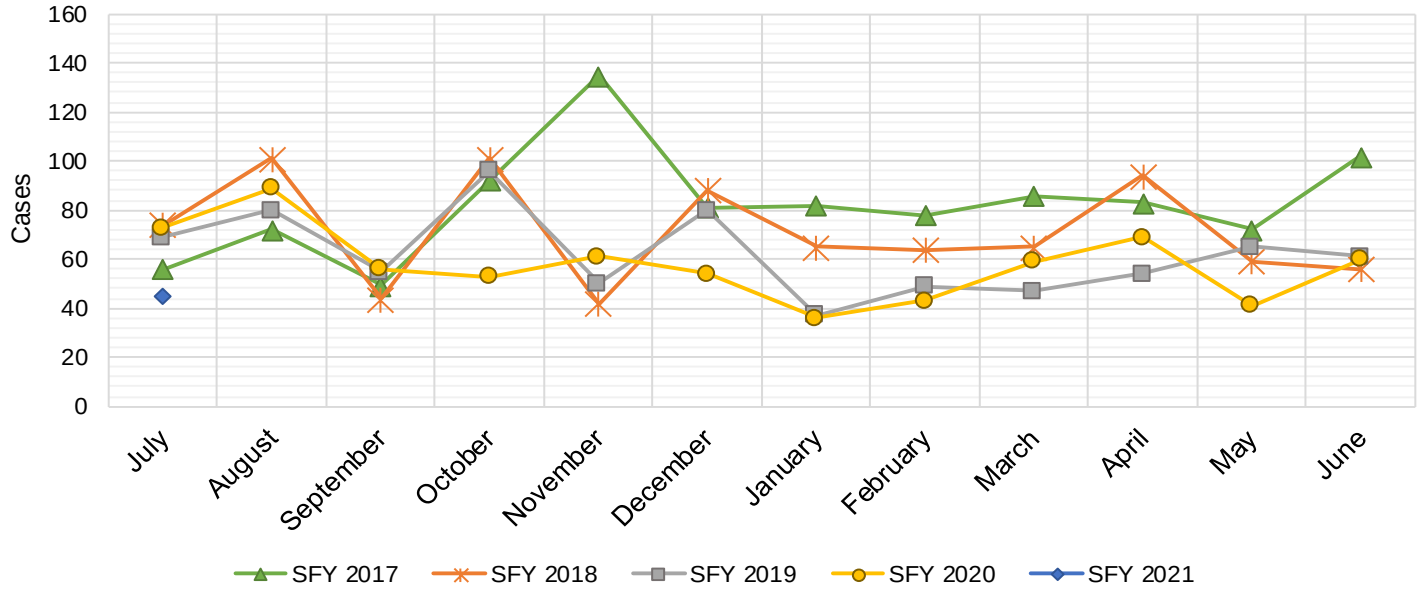
General Assistance Cases by Region[6]

				Percent Change	
Region	Jul-19	Jun-20	Jul-20	Jul-19-Jul-20	Jun-20-Jul-20
Region 1 - NW	369	424	403	9.21%	-4.95%
Region 2 - NE	388	388	361	-6.96%	-6.96%
Region 3 - Central	842	851	839	-0.36%	-1.41%
Region 4 - SE	340	386	383	12.65%	-0.78%
Region 5 - SW	472	517	505	6.99%	-2.32%
Centralized Units	0	0	0	N/A	N/A
Statewide Total	2,411	2,566	2,491	3.32%	-2.92%



General Assistance Interim Assistance Reimbursements[16]

SFY 2017			SFY 2018			SFY 2019			SFY 2020			SFY 2021		
	Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures
Jul-16	56	$164,970	Jul-17	74	$241,438	Jul-18	69	$228,333	Jul-19	73	$303,584	Jul-20	45	$135,037
Aug-16	72	$223,182	Aug-17	101	$339,301	Aug-18	80	$241,292	Aug-19	89	$310,047	Aug-20		
Sep-16	49	$158,027	Sep-17	44	$131,229	Sep-18	55	$188,192	Sep-19	56	$172,016	Sep-20		
Oct-16	92	$257,830	Oct-17	101	$335,752	Oct-18	96	$298,502	Oct-19	53	$168,461	Oct-20		
Nov-16	135	$402,305	Nov-17	42	$139,572	Nov-18	50	$148,641	Nov-19	61	$171,883	Nov-20		
Dec-16	81	$227,569	Dec-17	88	$245,453	Dec-18	80	$246,422	Dec-19	54	$164,045	Dec-20		
Jan-17	82	$274,050	Jan-18	65	$258,239	Jan-19	37	$106,081	Jan-20	36	$96,668	Jan-21		
Feb-17	78	$227,569	Feb-18	64	$195,815	Feb-19	49	$119,300	Feb-20	43	$126,743	Feb-21		
Mar-17	86	$278,219	Mar-18	65	$172,188	Mar-19	47	$137,296	Mar-20	59	$169,363	Mar-21		
Apr-17	83	$267,187	Apr-18	94	$312,340	Apr-19	54	$173,772	Apr-20	69	$199,975	Apr-21		
May-17	72	$232,836	May-18	59	$155,406	May-19	65	$237,979	May-20	41	$129,317	May-21		
Jun-17	102	$306,228	Jun-18	56	$159,268	Jun-19	61	$214,497	Jun-20	60	$184,603	Jun-21		
TOTAL	988	$3,019,972		853	$2,686,001		743	$2,340,307		694	$2,196,707		45	$135,037
AVERAGE	82	$251,664		71	$223,833		62	$195,026		58	$183,059		45	$135,037



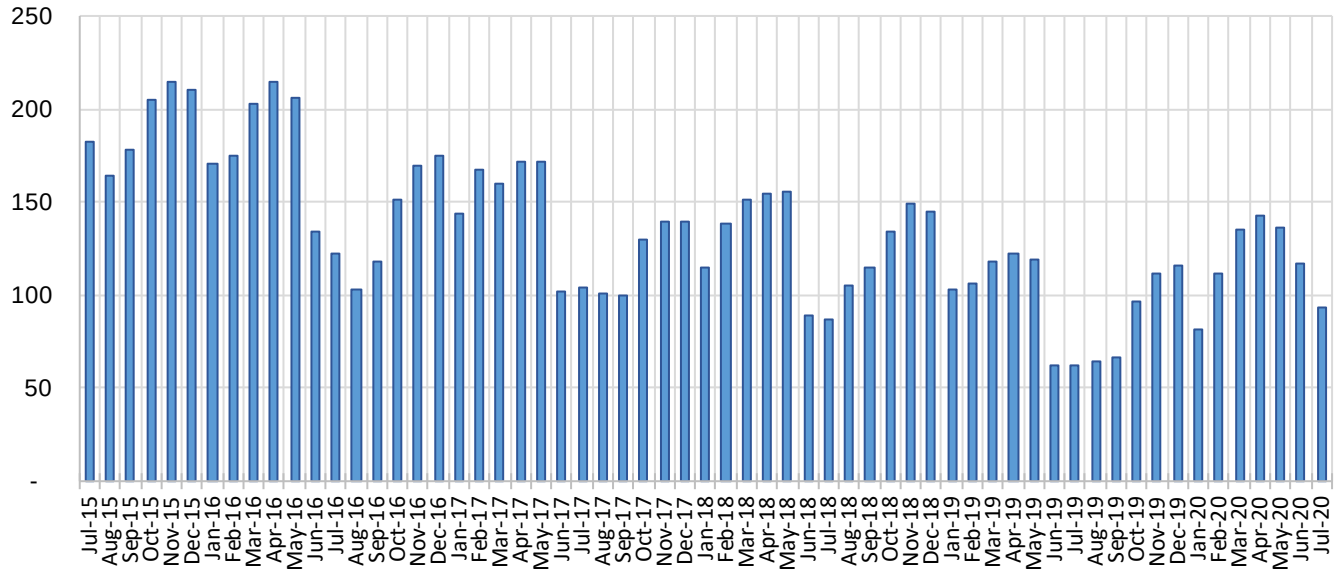
Education Works Cases by Field Office[6]

				Percent Change	
Office	Jul-19	Jun-20	Jul-20	Jul-19-Jul-20	Jun-20-Jul-20
Chaves County ISD	1	4	6	500.0%	50.0%
Cibola County ISD	0	1	1	N/A	0.0%
Colfax County ISD	0	0	0	N/A	N/A
Curry County ISD	2	7	5	150.0%	-28.6%
East Dona Ana County ISD	2	9	2	0.0%	-77.8%
Eddy Artesia County ISD	1	1	0	-100.0%	-100.0%
Eddy Carlsbad County ISD	1	1	0	-100.0%	-100.0%
Grant County ISD	0	1	1	N/A	0.0%
Guadalupe County ISD	0	0	0	N/A	N/A
Hidalgo County ISD	0	0	0	N/A	N/A
Lea County ISD	1	1	1	0.0%	0.0%
Lincoln County ISD	0	0	0	N/A	N/A
Luna County ISD	2	2	2	0.0%	0.0%
McKinley County ISD	0	1	1	N/A	0.0%
Northeast Bernalillo County ISD	3	10	11	266.7%	10.0%
Northwest Bernalillo County ISD	5	11	10	100.0%	-9.1%
Otero County ISD	1	0	0	-100.0%	N/A
Quay County ISD	0	0	0	N/A	N/A
Rio Arriba County ISD	0	2	2	N/A	0.0%
Roosevelt County ISD	0	0	0	N/A	N/A
San Juan County ISD	3	2	2	-33.3%	0.0%
San Miguel County ISD	1	3	3	200.0%	0.0%
Sandoval County ISD	5	11	5	0.0%	-54.5%
Santa Fe County ISD	7	5	3	-57.1%	-40.0%
Sierra County ISD	1	1	1	0.0%	0.0%
Socorro County ISD	0	0	0	N/A	N/A
South Dona Ana ISD	8	6	3	-62.5%	-50.0%
Southeast Bernalillo County ISD	6	7	4	-33.3%	-42.9%
Southwest Bernalillo County ISD	5	9	11	120.0%	22.2%
Taos County ISD	0	0	0	N/A	N/A
Torrance County ISD	0	2	2	N/A	0.0%
Valencia North County ISD	0	2	2	N/A	0.0%
Valencia South County ISD	0	0	0	N/A	N/A
West Dona Ana County ISD	7	18	15	114.3%	-16.7%
Centralized Units	0	0	0	N/A	N/A
Statewide Total	62	117	93	50.0%	-20.5%

Education Works Cases by Region[6]

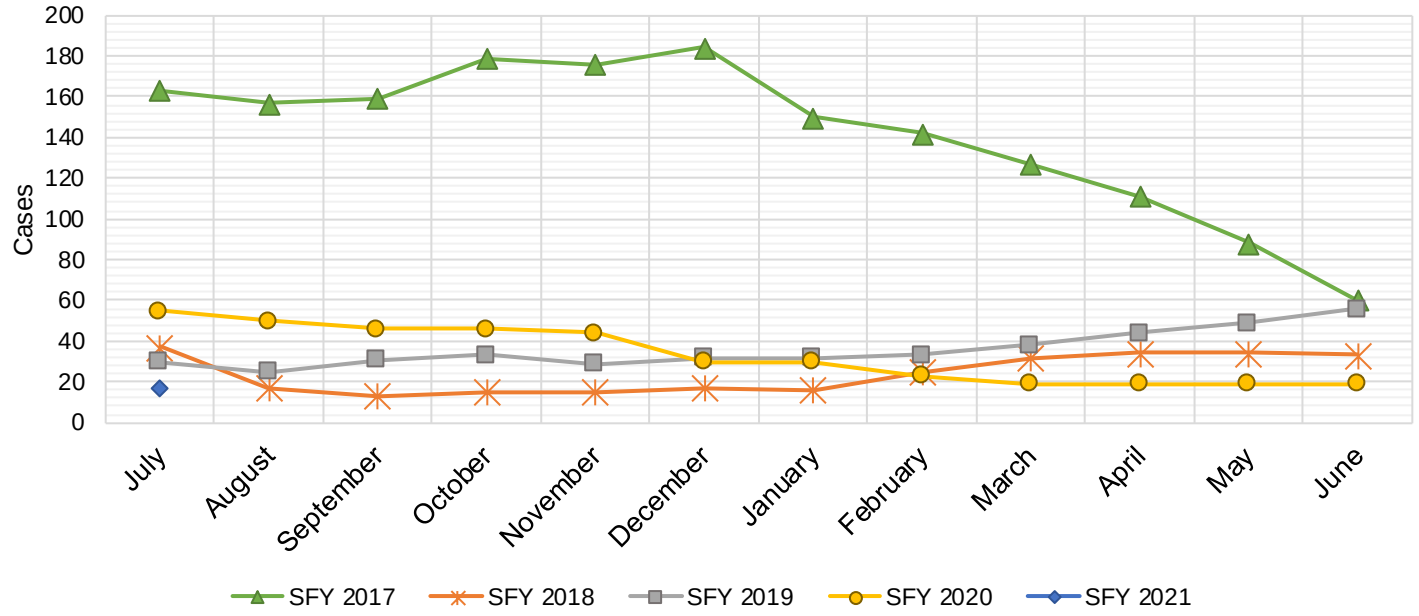
				Percent Change	
Region	Jul-19	Jun-20	Jul-20	Jul-19-Jul-20	Jun-20-Jul-20
Region 1 - NW	4	7	7	75.00%	0.00%
Region 2 - NE	13	21	13	0.00%	-38.10%
Region 3 - Central	19	39	38	100.00%	-2.56%
Region 4 - SE	6	14	12	100.00%	-14.29%
Region 5 - SW	20	36	23	15.00%	-36.11%
Centralized Units	0	0	0	N/A	N/A
Statewide Total	62	117	93	50.00%	-20.51%

Education Works Caseload: SFY-16 to Current



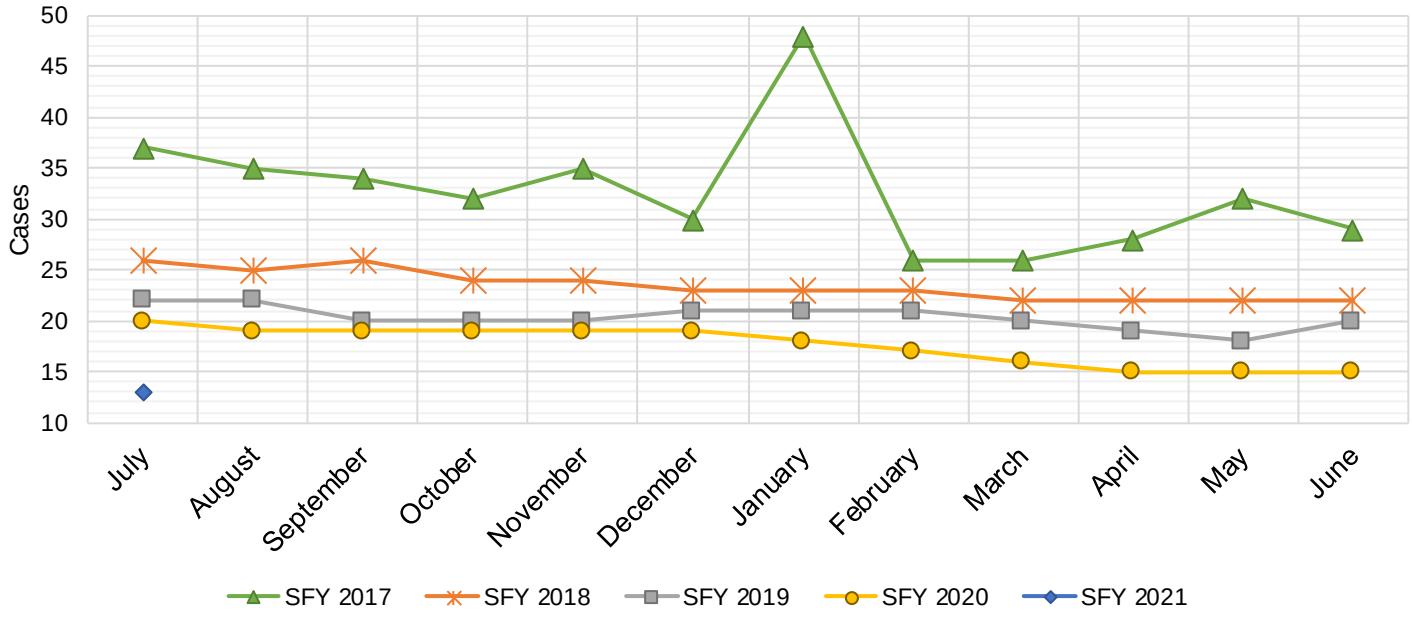
Refugee Cash Assistance

SFY 2017[8,9]			SFY 2018[8,9]			SFY 2019[8,9]			SFY 2020[8,9]			SFY 2021[8,9]		
	Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures
Jul-16	163	$39,756	Jul-17	37	$9,981	Jul-18	30	$7,408	Jul-19	55	$13,851	Jul-20	17	$9,650
Aug-16	157	$40,115	Aug-17	17	$4,704	Aug-18	25	$6,434	Aug-19	50	$12,497	Aug-20		
Sep-16	159	$39,359	Sep-17	13	$3,159	Sep-18	31	$6,947	Sep-19	46	$11,473	Sep-20		
Oct-16	179	$41,520	Oct-17	15	$3,543	Oct-18	33	$6,323	Oct-19	46	$11,341	Oct-20		
Nov-16	176	$45,434	Nov-17	15	$4,263	Nov-18	29	$7,036	Nov-19	44	$11,296	Nov-20		
Dec-16	184	$46,673	Dec-17	17	$4,795	Dec-18	32	$7,300	Dec-19	30	$7,679	Dec-20		
Jan-17	150	$38,790	Jan-18	16	$4,166	Jan-19	32	$7,418	Jan-20	30	$7,407	Jan-21		
Feb-17	142	$37,956	Feb-18	25	$5,723	Feb-19	33	$8,591	Feb-20	23	$7,577	Feb-21		
Mar-17	127	$33,066	Mar-18	32	$7,636	Mar-19	38	$9,165	Mar-20	19	$6,500	Mar-21		
Apr-17	111	$29,183	Apr-18	34	$8,827	Apr-19	44	$10,648	Apr-20	19	$4,847	Apr-21		
May-17	88	$23,343	May-18	34	$8,939	May-19	49	$11,823	May-20	19	$4,908	May-21		
Jun-17	60	$15,538	Jun-18	33	$8,513	Jun-19	56	$13,558	Jun-20	19	$5,386	Jun-21		
TOTAL	1,696	$430,732		288	$74,249		432	$102,651		400	$104,762		17	$9,650
AVERAGE	141	$35,894		24	$6,187		36	$8,554		33	$8,730		17	$9,650



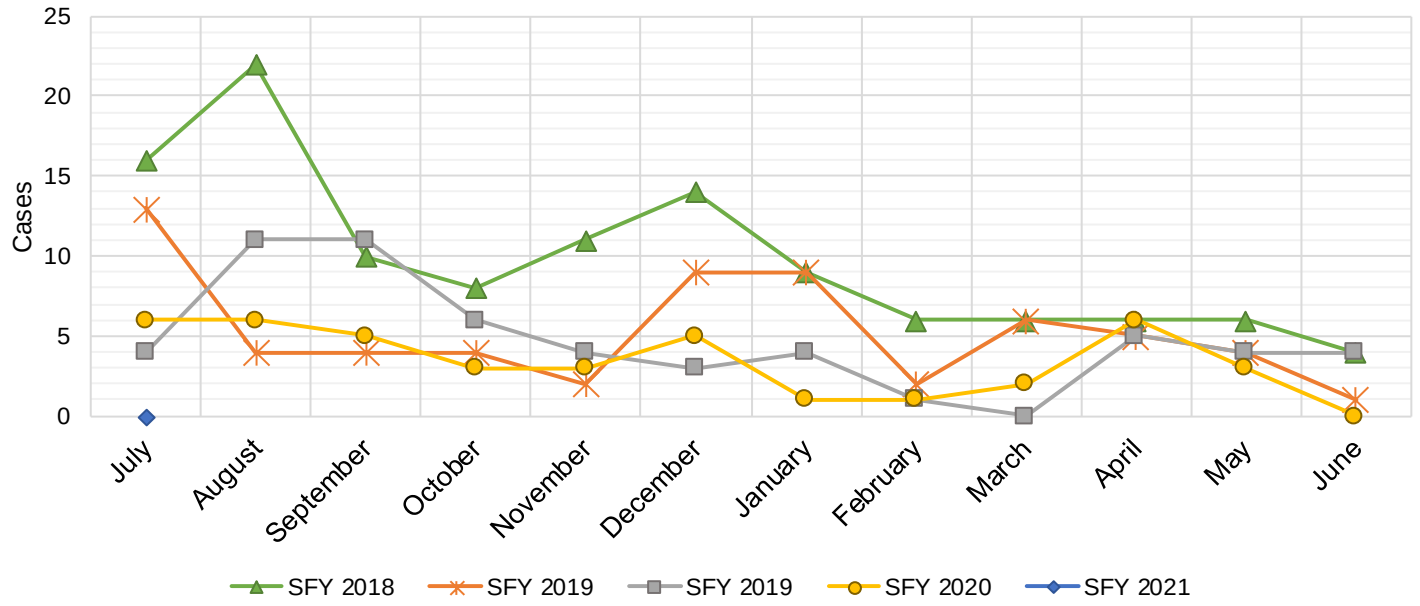
State Supplement for Residential Care

SFY 2017[9]			SFY 2018[9]			SFY 2019[9]			SFY 2020[9]			SFY 2021[9]		
	Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures
Jul-16	37	$3,700	Jul-17	26	$2,700	Jul-18	22	$2,200	Jul-19	20	$1,900	Jul-20	13	$1,300
Aug-16	35	$3,500	Aug-17	25	$2,500	Aug-18	22	$2,200	Aug-19	19	$1,900	Aug-20		
Sep-16	34	$3,400	Sep-17	26	$2,700	Sep-18	20	$2,000	Sep-19	19	$1,900	Sep-20		
Oct-16	32	$3,200	Oct-17	24	$2,500	Oct-18	20	$2,000	Oct-19	19	$1,900	Oct-20		
Nov-16	35	$3,500	Nov-17	24	$2,400	Nov-18	20	$2,000	Nov-19	19	$1,900	Nov-20		
Dec-16	30	$3,000	Dec-17	23	$2,200	Dec-18	21	$2,100	Dec-19	19	$1,900	Dec-20		
Jan-17	48	$4,800	Jan-18	23	$2,400	Jan-19	21	$2,000	Jan-20	18	$1,800	Jan-21		
Feb-17	26	$2,600	Feb-18	23	$2,300	Feb-19	21	$2,200	Feb-20	17	$1,600	Feb-21		
Mar-17	26	$2,600	Mar-18	22	$2,400	Mar-19	20	$1,900	Mar-20	16	$1,500	Mar-21		
Apr-17	28	$2,800	Apr-18	22	$2,200	Apr-19	19	$1,800	Apr-20	15	$1,500	Apr-21		
May-17	32	$3,200	May-18	22	$2,200	May-19	18	$1,800	May-20	15	$1,500	May-21		
Jun-17	29	$2,900	Jun-18	22	$2,200	Jun-19	20	$2,000	Jun-20	15	$1,500	Jun-21		
TOTAL	392	$39,200		282	$28,700		244	$24,200		211	$20,800		13	$1,300
AVERAGE	33	$3,267		24	$2,392		20	$2,017		18	$1,733		13	$1,300



TANF Diversion Payments

SFY 2018[9]			SFY 2019[9]			SFY 2019[9]			SFY 2020[9]			SFY 2021[9]		
	Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures
Jul-16	16	$30,843	Jul-17	13	$26,500	Jul-18	4	$3,000	Jul-19	6	$18,500	Jul-20	0	$0
Aug-16	22	$42,731	Aug-17	4	$12,000	Aug-18	11	$18,583	Aug-19	6	$16,500	Aug-20		
Sep-16	10	$21,000	Sep-17	4	$4,000	Sep-18	11	$20,999	Sep-19	5	$11,000	Sep-20		
Oct-16	8	$16,744	Oct-17	4	$16,000	Oct-18	6	$10,499	Oct-19	3	$3,000	Oct-20		
Nov-16	11	$24,500	Nov-17	2	$15,500	Nov-18	4	$7,499	Nov-19	3	$16,180	Nov-20		
Dec-16	14	$26,611	Dec-17	9	$17,500	Dec-18	3	$2,499	Dec-19	5	$14,000	Dec-20		
Jan-17	9	$18,500	Jan-18	9	$21,731	Jan-19	4	$5,999	Jan-20	1	$1,500	Jan-21		
Feb-17	6	$12,000	Feb-18	2	$7,731	Feb-19	1	$1,678	Feb-20	1	$1,857	Feb-21		
Mar-17	6	$11,000	Mar-18	6	$8,496	Mar-19	0	$3,000	Mar-20	2	$5,920	Mar-21		
Apr-17	6	$12,000	Apr-18	5	$13,500	Apr-19	5	$6,500	Apr-20	6	$14,905	Apr-21		
May-17	6	$11,500	May-18	4	$12,500	May-19	4	$16,000	May-20	3	$8,000	May-21		
Jun-17	4	$13,500	Jun-18	1	$5,389	Jun-19	4	$8,000	Jun-20	0	$0	Jun-21		
TOTAL	118	$240,929		63	$160,847		57	$104,256		41	$111,362		0	$0
AVERAGE	10	$20,077		5	$13,404		5	$8,688		3	$9,280		0	$0

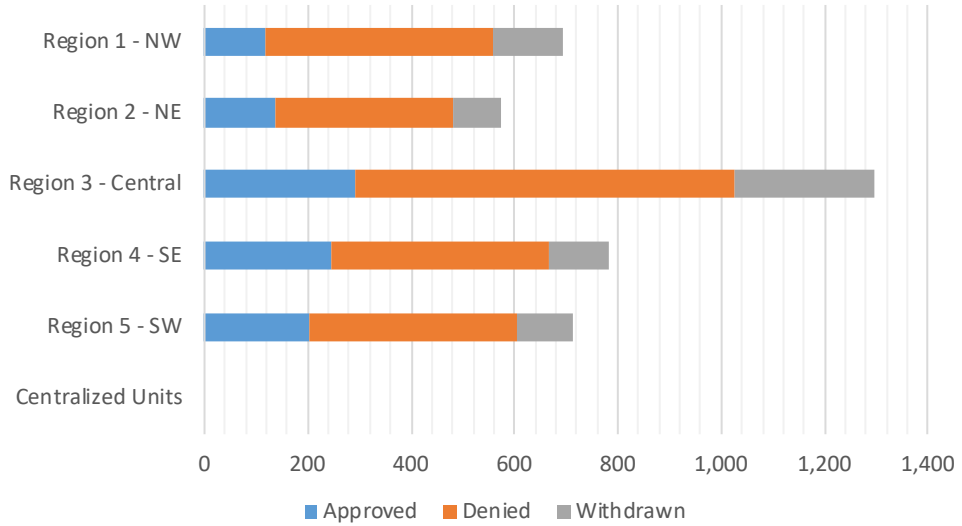


Cash Assistance Applications by Field Office[4,11]
July 2020

Office	Approved	Denied	Withdrawn	Total Cases Processed
Chaves County ISD	56	93	34	183
Cibola County ISD	13	32	5	50
Colfax County ISD	6	15	8	29
Curry County ISD	79	78	27	184
East Dona Ana County ISD	48	87	33	168
Eddy Artesia County ISD	20	29	6	55
Eddy Carlsbad County ISD	28	60	18	106
Grant County ISD	17	33	7	57
Guadalupe County ISD	3	8	3	14
Hidalgo County ISD	0	0	0	0
Lea County ISD	55	137	30	222
Lincoln County ISD	9	21	4	34
Luna County ISD	20	25	15	60
McKinley County ISD	18	87	29	134
Northeast Bernalillo County ISD	81	210	75	366
Northwest Bernalillo County ISD	65	212	81	358
Otero County ISD	34	82	9	125
Quay County ISD	8	20	6	34
Rio Arriba County ISD	35	95	17	147
Roosevelt County ISD	0	0	0	0
San Juan County ISD	36	226	82	344
San Miguel County ISD	17	47	14	78
Sandoval County ISD	37	48	24	109
Santa Fe County ISD	23	95	11	129
Sierra County ISD	6	19	7	32
Socorro County ISD	8	30	3	41
South Dona Ana ISD	43	54	18	115
Southeast Bernalillo County ISD	19	56	23	98
Southwest Bernalillo County ISD	110	231	76	417
Taos County ISD	9	15	9	33
Torrance County ISD	16	27	13	56
Valencia North County ISD	38	47	9	94
Valencia South County ISD	0	0	0	0
West Dona Ana County ISD	40	121	27	188
Centralized Units	0	0	0	0
Statewide Total	997	2,340	723	4,060

Cash Assistance Applications by Region[4,11]
July 2020

	Approved	Denied	Withdrawn	Total Cases Processed
Region				
Region 1 - NW	119	441	135	695
Region 2 - NE	138	343	92	573
Region 3 - Central	291	736	268	1,295
Region 4 - SE	247	418	119	784
Region 5 - SW	202	402	109	713
Centralized Units	0	0	0	0
Statewide Total	997	2,340	723	4,060



Early Childhood Education and Care Department
Children Receiving Child Care Assistance Subsidies By County

County	July 2019	Aug 2019	Sept 2019	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020	Apr 2020	May 2020	June 2020	July 2020	Change Fr. Last Year Cases	Change Fr. Last Year Percent
Bernalillo	*7,702*	*7,885*	*8,295*	*7,690*	*7,759*	*7,591*	*7,673*	*7,779*	*7,975*	*8,683*	*8,506*	*8,061*	*7,316*	*-386*	*-5.0%*
Catron	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	*0.0%*
Chaves	*830*	*824*	*886*	*811*	*891*	*827*	*835*	*830*	*830*	*911*	*918*	*857*	*852*	*22*	*2.7%*
Cibola	**283**	**277**	**275**	**250**	**238**	**247**	**224**	**226**	**227**	**271**	**263**	**256**	**247**	**-36**	*-12.7%*
Colfax	*38*	*40*	*33*	*43*	*34*	*31*	*32*	*32*	*26*	*28*	*29*	*28*	*28*	*-10*	*-26.3%*
Curry	**597**	**613**	**625**	**563**	**596**	**587**	**605**	**613**	**600**	**669**	**668**	**613**	**625**	**28**	*4.7%*
De Baca	*1*	*1*	*1*	*1*	*1*	*1*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*-1*	*-100.0%*
Dona Ana	**4,360**	**4,384**	**4,575**	**4,429**	**4,493**	**4,348**	**4,350**	**4,313**	**4,388**	**4,806**	**4,691**	**4,466**	**4,363**	**3**	*0.1%*
Eddy	*240*	*226*	*224*	*244*	*239*	*234*	*225*	*227*	*231*	*235*	*233*	*213*	*226*	*-14*	*-5.8%*
Grant	**133**	**115**	**157**	**138**	**133**	**145**	**143**	**146**	**132**	**159**	**157**	**160**	**135**	**2**	*1.5%*
Guadalupe	*10*	*10*	*10*	*7*	*7*	*7*	*7*	*7*	*8*	*9*	*8*	*8*	*10*	*0*	*0.0%*
Harding	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	*0.0%*
Hidalgo	*27*	*27*	*26*	*21*	*28*	*28*	*28*	*27*	*24*	*23*	*20*	*17*	*23*	*-4*	*-14.8%*
Lea	**770**	**752**	**761**	**770**	**753**	**741**	**736**	**785**	**767**	**828**	**839**	**798**	**779**	**9**	*1.2%*
Lincoln	*103*	*103*	*108*	*101*	*97*	*86*	*89*	*89*	*88*	*100*	*99*	*88*	*87*	*-16*	*-15.5%*
Los Alamos	**37**	**37**	**47**	**38**	**42**	**40**	**42**	**38**	**37**	**48**	**48**	**44**	**45**	**8**	*21.6%*
Luna	*172*	*160*	*173*	*160*	*148*	*155*	*158*	*163*	*164*	*196*	*216*	*189*	*188*	*16*	*9.3%*
McKinley	**146**	**141**	**165**	**176**	**172**	**172**	**170**	**171**	**166**	**185**	**169**	**172**	**155**	**9**	*6.2%*
Mora	*9*	*10*	*12*	*12*	*11*	*11*	*11*	*11*	*12*	*13*	*12*	*12*	*12*	*3*	*33.3%*
Otero	**499**	**538**	**547**	**488**	**510**	**501**	**506**	**511**	**520**	**578**	**592**	**564**	**564**	**65**	*13.0%*
Out of State	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0.0%*
Quay	**34**	**38**	**37**	**33**	**34**	**35**	**32**	**34**	**37**	**42**	**41**	**39**	**40**	**6**	*17.6%*
Rio Arriba	*158*	*151*	*150*	*147*	*153*	*155*	*152*	*153*	*149*	*160*	*155*	*153*	*144*	*-14*	*-8.9%*
Roosevelt	**129**	**138**	**148**	**140**	**134**	**133**	**131**	**132**	**131**	**146**	**178**	**168**	**143**	**14**	*10.9%*
San Juan	*905*	*897*	*1,018*	*932*	*926*	*958*	*928*	*951*	*979*	*1,231*	*1,252*	*1,221*	*1,144*	*239*	*26.4%*
San Miguel	**363**	**357**	**363**	**375**	**356**	**353**	**349**	**361**	**373**	**412**	**403**	**399**	**405**	**42**	*11.6%*
Sandoval	*765*	*806*	*827*	*783*	*803*	*770*	*738*	*765*	*736*	*897*	*902*	*865*	*865*	*100*	*13.1%*
Santa Fe	**557**	**562**	**606**	**534**	**567**	**537**	**533**	**522**	**537**	**601**	**616**	**605**	**580**	**23**	*4.1%*
Sierra	*48*	*47*	*58*	*54*	*56*	*63*	*61*	*52*	*55*	*67*	*67*	*78*	*84*	*36*	*75.0%*
Socorro	**53**	**53**	**59**	**54**	**53**	**48**	**43**	**40**	**41**	**46**	**46**	**43**	**38**	**-15**	*-28.3%*
Taos	*138*	*149*	*135*	*118*	*125*	*126*	*126*	*117*	*139*	*156*	*149*	*141*	*115*	*-23*	*-16.7%*
Torrance	**68**	**67**	**73**	**57**	**57**	**63**	**68**	**63**	**71**	**78**	**86**	**74**	**78**	**10**	*14.7%*
Union	*3*	*3*	*3*	*3*	*3*	*3*	*3*	*3*	*3*	*3*	*3*	*3*	*3*	*0*	*0.0%*
Valencia	**559**	**569**	**625**	**602**	**595**	**573**	**564**	**533**	**547**	**628**	**620**	**632**	**566**	**7**	*1.3%*
Totals	**19,737**	**19,980**	**21,022**	**19,774**	**20,014**	**19,569**	**19,562**	**19,694**	**19,993**	**22,209**	**21,986**	**20,967**	**19,860**	**123**	*0.6%*

EARLY CHILDHOOD EDUCATION AND CARE DEPARTMENT
CHILD CARE ASSISTANCE ELIGIBILITY PROGRAMS

MONTH	Aug'19	Sept'19	Oct'19	Nov'19	Dec'19	Jan'20	Feb'20	Mar'20	Apr'20	May'20	June'20	July'20
TANF (Child Care Priority 1 Clients)												
CLIENTS	2,033	2,165	2,053	2,120	2,055	2,030	2,001	2,031	2,005	1,941	1,943	1,866
COST	$1,263,930	$1,184,381	$1,233,005	$1,284,683	$1,239,407	$1,257,977	$1,195,404	$1,280,286	$1,306,318	$1,304,392	$1,292,773	$1,249,41
TANF AVERAGE COST	$622	$547	$601	$606	$603	$620	$597	$630	$652	$672	$665	$670
TRANSITION OFF TANF (Child Care Priority 2 Clients)												
CLIENTS	132	163	166	167	178	196	209	209	223	211	199	174
COST	$88,189	$90,271	$107,532	$107,596	$111,325	$120,862	$136,239	$127,986	$144,617	$142,374	$136,509	$109,243
TRAN OFF TANF AVG COST	$668	$554	$648	$644	$625	$617	$652	$612	$649	$675	$686	$628
TANF ELIGIBLE **(Child Care Priority 1B Clients at or below 100% of the Federal Poverty Level)**												
CLIENTS	8,220	8,523	8,152	8,135	7,830	7,697	7,671	7,857	7,797	7,634	7,597	7,258
COST	$5,038,735	$4,665,509	$4,833,260	$4,922,197	$4,694,761	$4,551,874	$4,539,530	$4,868,148	$4,955,752	$5,017,736	$4,897,618	$4,696,062
TANF ELIGIBLE AVG COST	$613	$547	$593	$605	$600	$591	$592	$620	$636	$657	$645	$647
INCOME ELIGIBLE **(Child Care Priority 3, and Priority 4 Clients)**												
CLIENTS	8,429	9,032	8,410	8,595	8,520	8,701	8,848	8,978	10,600	10,132	8,870	8,084
COST	$4,729,292	$4,390,092	$4,436,376	$4,557,011	$4,488,101	$4,573,609	$4,700,981	$4,891,611	$10,456,494	$10,002,092	$5,863,605	$4,768,416
INCOME ELIG AVG COST	$561	$486	$528	$530	$527	$526	$531	$545	$986	$987	$661	$590
AT-RISK CHILD PROTECTIVE SERVICES CHILD CARE PILOT **(Priority 5 Clients)**												
CLIENTS	270	240	232	200	187	190	182	144	829	1,379	1,699	1,796
COST	$201,432	$161,487	$162,255	$159,520	$137,644	$145,544	$136,364	$99,487	$357,417	$941,656	$1,216,142	$1,292,805
CPS AVG COST	$746	$673	$699	$798	$736	$766	$749	$691	$431	$683	$716	$720
CHILD PROTECTIVE SERVICES **(Child Care CPS Clients)**												
CLIENTS	896	899	761	797	799	748	783	774	755	689	659	682
COST	$644,539	$597,788	$520,249	$583,911	$539,629	$501,038	$520,094	$547,029	$490,287	$633,230	$616,005	$455,989
CPS AVG COST	$719	$665	$684	$733	$675	$670	$664	$707	$649	$919	$935	$669
GRAND TOTAL - ALL CHILD CARE PROGRAMS												
CLIENTS	19,980	21,022	19,774	20,014	19,569	19,562	19,694	19,993	22,209	21,986	20,967	19,860
COST	$11,966,117	$11,089,528	$11,292,678	$11,614,917	$11,210,867	$11,150,904	$11,228,612	$11,814,547	$17,710,886	$18,041,480	$14,022,651	$12,571,928
ALL PROGRAMS AVG COST	**$599**	**$528**	**$571**	**$580**	**$573**	**$570**	**$570**	**$591**	**$797**	**$821**	**$669**	**$633**

SNAP Emergency Allotment and Pandemic EBT: Expenditures, Cases, and Recipients

Note: Pandemic EBT will start to be issued in May 2020

	Expenditures		Cases		Recipients	
Date	**Pandemic EBT**	**Emergency Allotment**	**Pandemic EBT**	**Emergency Allotment**	**Pandemic EBT**	**Emergency Allotment**
Apr-20	—	$50,524,646.00	—	158,060	—	340,960
May-20	$24,456,957.00	$24,802,215.00	44,236	137,797	68,815	247,857
Jun-20	$74,641,557.00	$24,058,493.00	96,197	134,557	186,959	297,304
Jul-20	$2,172,555.00	$24,722,792.00	5,440	299,330	5,440	136,783
Aug-20						
Sep-20						
Oct-20						
Nov-20						
Dec-20						
Total to Date	**$101,271,069.00**	**$124,108,146.00**	**145,873**	**729,744**	**261,214**	**1,022,904**

Income Eligibility Guidelines: October 1, 2019 - September 30, 2020

Federal Poverty Guidelines (FPG) Monthly Income Standards

Supplemental Nutrition Program (SNAP)

Household Size	100% FPG Net Income	130% FPG Gross Income	165% FPG Gross Income for Categorical Eligibility	Maximum SNAP Monthly Allotment	LIHEAP 150% FPG
1	$1,041	$1,354	$1,718	$194	$1,561
2	$1,410	$1,832	$2,326	$355	$2,114
3	$1,778	$2,311	$2,933	$509	$2,666
4	$2,146	$2,790	$3,541	$646	$3,219
5	$2,515	$3,269	$4,149	$768	$3,771
6	$2,883	$3,748	$4,757	$921	$4,324
7	$3,251	$4,227	$5,364	$1,018	$4,876
8	$3,620	$4,705	$5,972	$1,164	$5,429
+1	+$369	+$479	+$608	+$146	+$553
Minimum Allotment of $16 effective from 10/1/2019 - 9/30/2020					

DEDUCTIONS: Standard Deduction: For HH size 1-3 = $167; 4 = $178; 5 = $209; 6 or more = $240; Excess Shelter Deduction Limit: $569; Heating and Cooling Standard Utility Allowance: $340 (HCSUA) – Limited Utility Allowance: $ 136 (LUA); Telephone Standard: $44; Dependent Care: Actual Amount (No Limit); Earned Income Deduction: 20%; Homeless Shelter Standard: $152.06, LIHEAP (only) Energy Standard Allowance (ESA): $204

CASH Assistance & Support Services

	Federal Poverty Guidelines (FPG) Monthly Income Standards		Maximum Monthly Benefit	
Household Size	100% FPG Net Income	85% FPG Gross Limit	New Mexico Works Cash Assistance	General Assistance
1	$1,041	$885	$266	$245
2	$1,410	$1,199	$357	$329
3	$1,778	$1,511	$447	$412
4	$2,146	$1,824	$539	$496
5	$2,515	$2,138	$630	$580
6	$2,883	$2,451	$721	$664
7	$3,251	$2,763	$812	$748
8	$3,620	$3,077	$922	$849
+1	+$369	+$314	+$91	+$84

Deductions- Dependent Care: For a child under age 2 = $200; For a child age 2 and over = $175.
Work Incentives- Earned Income Disregard: Single parent = $125 & ½ remainder; Two parent = $225 & ½ remainder.

ISD 017 Revised 11/26/2019

Medical Assistance Division

Federal Poverty Guidelines
New Mexico Affordable Care Eligibility Groups
Effective April 01, 2020 thru March 31, 2021
Monthly Guidelines

HH SIZE	PERCENT OF POVERTY				
	138%	190%	240%	250%	300%
1	$1,468	$2,021	$2,552	$2,659	$3,190
2	$1,983	$2,730	$3,449	$3,592	$4,311
3	$2,498	$3,439	$4,344	$4,525	$5,430
4	$3,013	$4,149	$5,240	$5,459	$6,550
5	$3,529	$4,858	$6,137	$6,392	$7,671
6	$4,044	$5,567	$7,032	$7,325	$8,790
7	$4,559	$6,277	$7,928	$8,259	$9,910
8	$5,074	$6,986	$8,825	$9,192	$11,031

138% Adult Expansion, 190% Children ages 6 to 19 (Medicaid), 240% Children ages 0 to 6 (Medicaid); ages 6 to 19 (CHIP), 250% Pregnancy Related Services Only, 300% Children 0 to 6 (CHIP)

Medical Assistance Division

Federal Poverty Guidelines
New Mexico Affordable Care Eligibility Groups
Effective April 01, 2020 thru March 31, 2021
Annual Guidelines

HH SIZE	PERCENT OF POVERTY				
	138%	190%	240%	250%	300%
1	$17,616	$24,252	$30,624	$31,908	$38,280
2	$23,796	$32,760	$41,388	$43,104	$51,732
3	$29,976	$41,268	$52,128	$54,300	$65,160
4	$36,156	$49,788	$62,880	$65,508	$78,600
5	$42,348	$58,296	$73,644	$76,704	$92,052
6	$48,528	$66,804	$84,384	$87,900	$105,480
7	$54,708	$75,324	$95,136	$99,108	$118,920
8	$60,888	$83,832	$105,900	$110,304	$132,372

138% Adult Expansion, 190% Children ages 6 to 19 (Medicaid), 240% Children ages 0 to 6 (Medicaid); ages 6 to 19 (CHIP), 250% Pregnancy Related Services Only, 300% Children 0 to 6 (CHIP)

References

[1] *Medicaid Expenditures* (Omnicaid, Medicare Buy-Ins, Lump Sum Payments)

[2] *ASPEN Business Intelligence Tool: Eligibility*

[3] New Mexico Human Services Department, *Medicaid Eligibility Reports*, Retrieved from http://www.hsd.state.nm.us/LookingForInformation/medicaid-eligibility.aspx (for reporting month)

[4] *ASPEN Business Intelligence Tool: Application Tracking*

[5] Fidelity Information Services, *EBT Daily Statistical Report* (for reporting month)

[6] *ASPEN Report DQ-180: Length of Time Cases are Open* (for reporting month)

[7] *ASPEN Report EY-180: Individual Demographics by State and Age* (for reporting month)

[8] *ASPEN Business Intelligence Tool: Benefit Issuance*

[9] Fidelity Information Services, *EBT Daily Statistical Reports* (Month End)

[10] *ASPEN Report EY-180R: Individual Demographics by State, Race, Ethnicity and Gender* (for reporting month)

[11] SQL Queries from ASPEN

[12] JP Morgan, *New Mexico – NM EBT System- Monthly Benefit Draw Down Totals*

[13] *ASPEN Business Intelligence Tool: Application Tracking* (w/Parameters: SNAP, Expedite, Approved)

[14] SL Start, *As of Today Report*

[15] SL Start, *Statewide Employment Report*

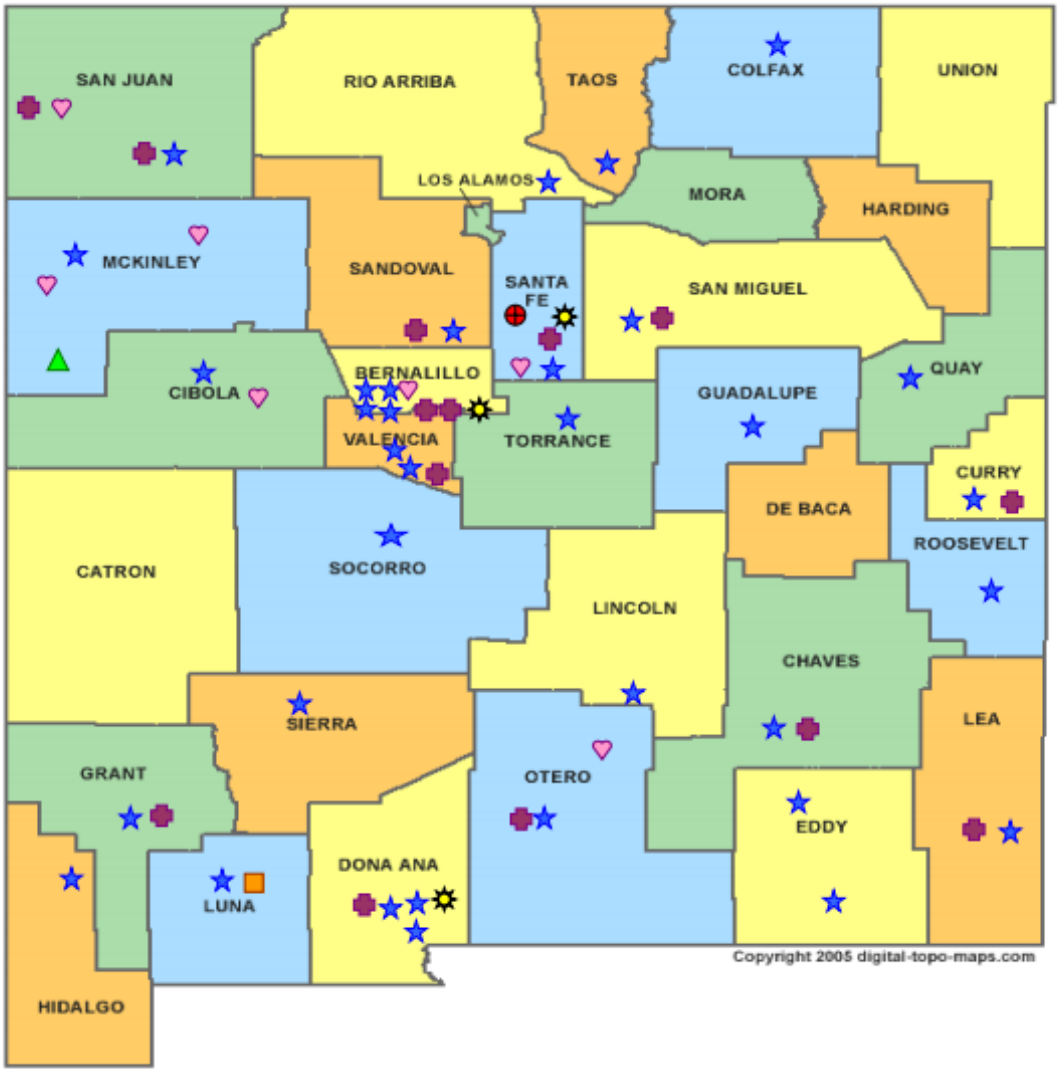
[16] *SSIAR Payments*

[17] Children, Youth, and Families Department, *Children Receiving Child Care Assistance Subsidies by County*

[18] Children, Youth, and Families Department, *Child Care Assistance Eligibility Programs*

[19] EDG is defined as an Eligibility Determination Group

[20]SQL Query from ASPEN



HUMAN SERVICES DEPARTMENT

New Mexico Human Services Department Field Offices

- Central Office (1)
- Income Support Division County Office (35)
- Income Support Division Satellite Office (2)
- Child Support Enforcement Regional Office (16)
- Child Support Enforcement Satellite Office (1)
- Indian Health Services (7)
- Hospital Site (3)

For a complete listing of field offices and other government and community resources:
http://www.hsd.state.nm.us/LookingForAssistance/Field_Offices_1.aspx

Medicaid Policy Changes Due to COVID-19

Already implemented:

1. **Three month renewal extensions**-MAGI Medicaid renewals are extended three months for individuals who fail to complete the 12-month recertification process after going through the automated administrative renewal process, the manual administrative renewal process, and issuance of the MAD 608 renewal form. Individuals who normally would have closed March 31, 2020 due to failure to recertify had their certification period extended through June 30, 2020. This same process will occur for April and May renewals. This may continue for later months if the emergency continues. Applies to non-MAGI Medicaid categories also that failed to recertify. Implemented in ASPEN on March 31st.

2. **Increase Presumptive Eligibility (PE) Determiner scope and qualified entities**-Most PE determiners are limited to approving PE for MAGI Children/CHIP and MAGI Pregnancy Services. Change was made to allow HSD employees to approve PE and to allow most PE determiners to approve all MAGI Medicaid categories of eligibility. Change was implemented on April 07, 2020.

3. **Reopen and Sustain Medicaid Cases**-The requirement is that anyone receiving Medicaid March 18th and ongoing for the duration of the emergency continue to be covered at the same level of coverage. There are three exceptions: client requested closure, deceased individuals, and moved out of state. April 2020 closures were reopened and sustained through July 31, 2020 and can be extended if the emergency continues. Implemented into ASPEN on April 26, 2020.

In process (not implemented yet):

4. **Accept self-attestation for Medicaid**-Accept self-attestation for all factors of Medicaid except for citizenship/immigration. Process Medicaid applications for MAGI and non-MAGI categories based on self-attestation of 2 income and resources. Excludes IC/Waiver/PACE categories. For those cases not reasonably compatible approve and issue a 90 day HUMAD.

5. **New COVID-19 testing category**-This will be implemented in Omnicaid and not ASPEN. New uninsured category which will cover COVID-19 testing and related services. Applications will be sent to and processed by Conduent staff to allow for fee-for-service payments to providers for COVID-19 testing and related services.

6. **Exclusion of $600 weekly unemployment benefit stimulus payments**-Medicaid excludes $600 weekly unemployment benefit stimulus payments. ASPEN solution being developed across programs that treat the handling of unemployment monies differently as well as regular unemployment benefit extensions.

Cases closed for procedural reasons show low timeliness percentages due to the requirement to maintain Medicaid from March 18, 2020 for the duration of the COVID-19 emergency. To maintain Medicaid many March 2020 cases had to be reinstated manually by ISD field workers so there would not be a gap in coverage. To maintain Medicaid eligibility for April 2020 cases also required a manual reinstatement effort by ISD field workers as the ASPEN system fix to maintain Medicaid for the duration of the emergency still resulted in exceptions that had to be resolved manually.

SNAP Policy Changes During COVID-19

1. **Suspension of SNAP Employment and Training (E&T) Program**
   - House of Representatives passed H.R. 6201, the Families First Coronavirus Response Act.
   - ISD has chosen to suspend the SNAP E&T Program until further notice.
   - interim policy and procedure for 8.139.410.13 NMAC "SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP) EMPLOYMENT AND TRAINING PROGRAM (E&T)."

2. **Amendment to Waiver - Interview Process for SNAP and TANF and Waiver - Recertification Waiver Process for SNAP, TANF, and Medicaid**
   - FNS approved a blanket waiver for all states to utilize.
   - Interim policy and procedures for the following:
     - General Operating Policies – Application 8.100.110 NMAC.
     - Interviews in accordance with 8.139.110.11 NMAC and 8.102.110 NMAC.
     - Interim Reports (IRs) in accordance with 8.139.120.9B NMAC. and 8.102.120.11C NMAC.
     - Recertifications in accordance with 8.139.120.8, 8.102.120.9B NMAC 8.106.120.9 and
     - 8.106.120.10 NMAC.
   - Waives all SNAP, TANF and GA-Unrelated Child interviews, if all mandatory verification standards are met. o GA-Disability is excluded from this waiver; an interview must be conducted for GA as medical documentation is needed. Allows us to waive the requirement of having to offer a face-to-face and to conduct all interviews by phone.
   - IR's - If an IR cannot be processed under normal processing, ASPEN will automatically extend certification periods for households with an IR due in March, and April for 6 months to the month the customers recertification is due. May and June IRs will be suspended and not mailed.
   - Recertifications – If a Recertification cannot be processed under normal processing, ASPEN will automatically extend certification periods for households scheduled to recertify in March, April, May and June 2020, for 6 months until September, October and November 2020.
   - IPP 20-06 in regards to the policy change can be found on the HSD website at:

3. **SNAP Supplement Waiver**
   - State applied for a waiver through FNS.
   - New Mexico has requested and been approved by FNS to provide an emergency allotment to address temporary food needs to households by bringing all households up to the maximum benefit due to pandemic related economic conditions. States that have already received FNS approval this supplemental issuance in March and April, or April and May, are approved to continue issuing full benefits each month.
   - Interim policy and procedure for 8.139.610.12 NMAC.

4. **Suspension of SNAP General Work Requirements**
   - House of Representatives passed H.R. 6201, the Families First Coronavirus Response Act.
   - During the declared public health emergency, SNAP recipients who would otherwise be mandatory to comply with the SNAP general work requirements will be waived from this requirement and will not experience any type of disqualification for noncompliance during this time.
   - Interim policy and procedure guidance for SNAP General Work Requirements set forth in 8.139.410.12 C and D NMAC.

5. **Telephonic Signature Waiver**
   - State applied for a waiver through FNS
   - If a customer calls to apply for benefits and does not have a paper application on file Conduent will accept a telephonic application and telephonic signature for applications by completing an online application through YesNM.
   - Interim policy and procedures for 8.100.110.9A NMAC Submission of Forms.

TANF Policy Changes During COVID-19		
1. Good cause exemptions from work requirements for TANF	TANF Non-Compliance Process Suspension of Non-Compliance for NMW Participants	
2. Increased cash benefit levels for TANF cash assistance recipients	Process as normal	
3. 60-month time limit	IPP Hardship	Hardship extensions will allow individuals impacted by COVID-19 to apply for a TANF hardship or continue to receive TANF beyond their 60th month
4. Work Participation Rate	Process as normal	The state will still need to meet the WPR. However, States can use Good Cause that is outlined in CFR and not be penalized for not meeting WPR due to the emergency
5. CARES Act Direct Payment	CARES Act Direct Payment	Guidance is to exclude as income and as a resource
6. UCB under CARES Act	Only to exclude UCB benefits under CARES Act	ACF Guidance is to ***EXCLUDE*** all UCB income at this time. New Mexico choose to exclude only CARES Act UCB

Children Youth and Families Department Policy Changes During COVID-19

NM Children Youth and Families Department received $29.5 million in emergency funds, which resulted in the following changes:

1. Waiver of copay for families which paid for by CYFD

2. Payment of $250 per child premium for children who are still in care (emergency, first responders and essential personnel)

3. Streamlining of licensing of new facilities that provide emergency child care

4. Payment to the original and temporary child care provider for children of emergency, first responders and essential personnel, whose child care Program closed due to COVID-19

Additional Changes Anticipated

1. Hazardous pay for child care providers currently operating

2. Compensation for programs that are losing their funding due to private pay