HUMAN SERVICES DEPARTMENT

Monthly Statistical Report

April 2021

There were 923,163 individuals that received Medicaid in April 2021, a 9.56% increase from one year ago. The count of Medicaid recipients has increased by 3,240, or 0.35%, since last month.

The SNAP caseload in April 2021 was 268,830, an 10.91% increase from one year ago. The SNAP caseload has increased by 1,539 cases, or 0.58%, since last month.

The TANF caseload was 12,177 in April 2021 an increase of 6.69% from April 2020. The TANF caseload had 245 fewer cases compared to March 2021, a decrease of 2.0%.

The caseload for General Assistance was 1,950 in April 2021, a decrease of 25.06% from one year ago and a decrease of 3 cases from last month.

Michelle Lujan Grisham, Governor
David Scrase, M.D., Secretary

Note: COVID 19 Health Emergency became effective March 12, 2020 and as a result, Medicaid, SNAP, TANF, and Child Care programs has undergone changes to policies which may be reflected in some of the tables and figures in this report. Please see end of report for details of policy changes.

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Regions are reported as follows:

Region 1		
Catron	San Juan	Valencia
Cibola	Sierra	
McKinley	Socorro	

Region 2		
Colfax	Mora	Santa Fe
De Baca	Quay	Taos
Guadalupe	Rio Arriba	Union
Harding	Sandoval	
Los Alamos	San Miguel	

Region 3	
Bernalillo	Torrance

Region 4		
Chaves	Eddy	Lincoln
Curry	Lea	Roosevelt

Region 5		
Dona Ana	Hidalgo	Otero
Grant	Luna	

The Mission of the Human Services Department

To transform lives. Working with our partners, we design and deliver innovative, high quality health and human services that improve the security and promote independence for New Mexicans in their communities.

Angela Medrano, Deputy Secretary
Kari Armijo, Deputy Secretary

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http://www.hsd.state.nm.us/monthly-statistical-reports.aspx

Program Summary for April 2021

SNAP, TANF and GA-Unrelated Child Program interviews are waived. Recertification periods are automatically extended for households with an Interim Review due in March and April for 6 months to the month recertification due. SNAP expenditures and cases include Emergency Allotments. SNAP Emergency Allotments and Pandemic EBT can be found at the end of this report.

Medicaid

				Percent Change	
	Apr-20	Mar-21	Apr-21	Apr-20-Apr-21	Mar-21-Apr-21
Expenditures[1]	$613,868,720	$621,830,357	$650,774,078	6.0%	4.7%
Cases[2]	508,452	557,915	560,536	10.24%	0.47%
Expenditures/Case	$1,207	$1,115	$1,161	-3.8%	4.1%
Recipients[3]	842,645	919,923	923,163	9.56%	0.35%
Adults	481,895	541,683	543,461	12.78%	0.33%
Children	360,750	378,240	379,702	5.25%	0.39%
Recipients /Case	1.66	1.65	1.65	-0.60%	0.00%
Cases Processed[4]	11,985	7,131	6,747	-43.70%	-5.38%
Approvals[4]	9,225	4,632	4,223	-54.22%	-8.83%

Supplemental Nutrition Assistance Program (SNAP)

				Percent Change	
	Apr-20	Mar-21	Apr-21	Apr-20-Apr-21	Mar-21-Apr-21
Expenditures[5]	$107,640,865	$135,063,660	$124,252,970	15.43%	-8.00%
Cases[6]	242,383	267,291	268,830	10.91%	0.58%
Expenditures/Case	$444	$505	$462	4.05%	-8.51%
Recipients[7]	480,715	525,142	527,332	9.70%	0.42%
Adults	285,746	317,325	319,270	11.73%	0.61%
Children	194,969	207,817	208,062	6.72%	0.12%
Recipients /Case	1.98	1.96	1.96	-1.01%	0.00%
Cases Processed[4]	26,272	10,114	8,640	-67.11%	-14.57%
Approvals[4]	20,882	6,403	5,378	-74.25%	-16.01%

Cash Assistance Programs

				Percent Change	
	Apr-20	Mar-21	Apr-21	Apr-20-Apr-21	Mar-21-Apr-21
Expenditures[5]	$4,471,508	$4,856,178	$4,713,607	5.41%	-2.94%
Cases[6]	14,192	14,481	14,251	0.42%	-1.59%
Expenditures/Case	$315	$335	$331	5.08%	-1.19%
Recipients[7]	32,758	33,318	34,000	3.79%	2.05%
Adults	10,927	10,893	10,604	-2.96%	-2.65%
Children	21,831	22,425	23,396	7.17%	4.33%
Recipients /Case	2.31	2.30	2.39	3.46%	3.91%
Cases Processed[4]	8,288	3,139	1,893	-77.16%	-39.69%
Approvals[4]	2,211	594	520	-76.48%	-12.46%

The March 2021 SNAP expenditures include COVID-19 additional Emergency Allotment supplements for January – March 2021.

Low Income Home Energy Assistance Program (LIHEAP)

				Percent Change	
	Apr-20	Mar-21	Apr-21	Apr-20-Apr-21	Mar-21-Apr-21
Expenditures[8]	$1,101,840	$1,269,040	$638,060	-42.09%	-49.72%
Cases[8]	4,194	4,245	2,185	-47.90%	-48.53%
Expenditures/Case	$263	$299	$292	11.03%	-2.34%
Recipients[8]	9,795	9,933	4,948	-49.48%	-50.19%
Adults	5,798	5,647	2,879	-50.34%	-49.02%
Children	3,997	4,286	2,069	-48.24%	-51.73%
Recipients /Case	2.34	2.34	2.26	-3.42%	-3.42%
Cases Processed[4]	6,040	4,621	3,083	-48.96%	-33.28%
Approvals[4]	4,079	3,210	2,015	-50.60%	-37.23%

Note: December 2020 expenditures include the LIHEAP $300 supplement payments that were tied to prior months since May 2020. The additional expenditures are reflected in the total cases and recipients reported.

Program Summary for April 2021

Temporary Assistance for Needy Families (TANF)

	Apr-20	Mar-21	Apr-21	Percent Apr-20-Apr-21	Mar-21-Apr-21
Expenditures[5]	$3,733,124	$4,312,539	$4,192,659	12.31%	-2.78%
Cases[6]	11,413	12,422	12,177	6.69%	-1.97%
Expenditures/Case	$327	$347	$344	5.20%	-0.86%
Recipients[7]	29,707	31,073	31,740	6.84%	2.15%
Adults	8,342	8,971	8,675	3.99%	-3.30%
Children	21,365	22,102	23,065	7.96%	4.36%
Approvals[4]	1,915	441	2,033	6.16%	361.00%

General Assistance (GA)

	Apr-20	Mar-21	Apr-21	Percent Apr-20-Apr-21	Mar-21-Apr-21
Expenditures[5]	$674,838	$507,962	$481,455	-28.66%	-5.22%
Cases[6]	2,602	1,953	1,950	-25.06%	-0.15%
Expenditures/Case	$259	$260	$247	-4.63%	-5.00%
Recipients[7]	2,606	2,020	2,014	-22.72%	-0.30%
Adults	2,393	1,804	1,804	-24.61%	0.00%
Children	213	216	210	-1.41%	-2.78%
Approvals[4]	219	138	82	-62.56%	-40.58%

Education Works

	Apr-20	Mar-21	Apr-21	Percent Apr-20-Apr-21	Mar-21-Apr-21
Expenditures[5]	$57,199	$25,399	$27,763	-51.46%	9.31%
Cases[6]	143	62	67	-53.15%	8.06%
Expenditures/Case	$400	$410	$414	3.50%	0.98%
Recipients[7]	411	178	198	-51.82%	11.24%
Adults	158	71	77	-51.27%	8.45%
Children	253	107	121	-52.17%	13.08%

Refugee Cash (RCA)

	Apr-20	Mar-21	Apr-21	Percent Apr-20-Apr-21	Mar-21-Apr-21
Expenditures[5]	$4,847	$9,478	$10,830	123.44%	14.26%
Cases[6]	19	36	48	152.63%	33.33%
Expenditures/Case	$255	$263	$226	-11.37%	-14.07%
Recipients[7]	19	39	39	105.26%	0.00%

State Supplement for Residential Care

	Apr-20	Mar-21	Apr-21	Percent Apr-20-Apr-21	Mar-21-Apr-21
Expenditures[5]	$1,500	$800	$900	-40.00%	12.50%
Cases[6]	15	8	9	-40.00%	12.50%
Expenditures/Case	$100	$100	$100	0.00%	0.00%
Recipients[7]	15	8	9	-40.00%	12.50%

Expenditures YTD	SFY 2021	FFY 2021	CY 2021
Medicaid[1]	$5,990,997,553	$4,274,441,989	$2,479,781,364
Supplemental Nutrition Assistance Program[9]	$973,280,219	$717,198,023	$447,876,240
Temporary Assistance for Needy Families[9]	$44,197,820	$30,462,937	$18,000,149
General Assistance[9]	$5,061,168	$3,325,626	$1,920,875
Education Work[9]	$336,687	$226,653	$115,646
LIHEAP[8]	$21,910,900	$19,899,140	$7,139,320

Average Caseload YTD	SFY 2021	FFY 2021	CY 2021
Medicaid[2]	543,739	550,327	556,253
Supplemental Nutrition Assistance Program[6]	252,645	257,206	265,191
Temporary Assistance for Needy Families[6]	12,212	12,329	12,479
General Assistance[6]	2,039	1,916	1,936
Education Work[6]	80	78	68
LIHEAP[8]	7,257	9,312	5,939

Demographic Profile- April 2021	SNAP	TANF	GA	Education Works	RCA
Gender of Recipients[10]					
Male	239,880	14,006	1,121	62	27
Female	285,262	19,290	899	116	12
Ethnicity[10]					
Hispanic	294,840	22,570	1,068	99	26
Non-Hispanic	230,302	10,726	952	79	13
Race[10]					
Native American or Alaskan Native	88,544	3,050	220	13	0
Asian	4,574	235	10	1	0
African American or Black	14,713	1,559	88	6	10
Native Hawaiian or Pacific Islander	1,033	58	2	0	0
White	399,032	27,067	1,630	149	26
Unknown / Not Declared	3,753	232	16	3	1
More than One Race	13,493	1,095	54	6	2

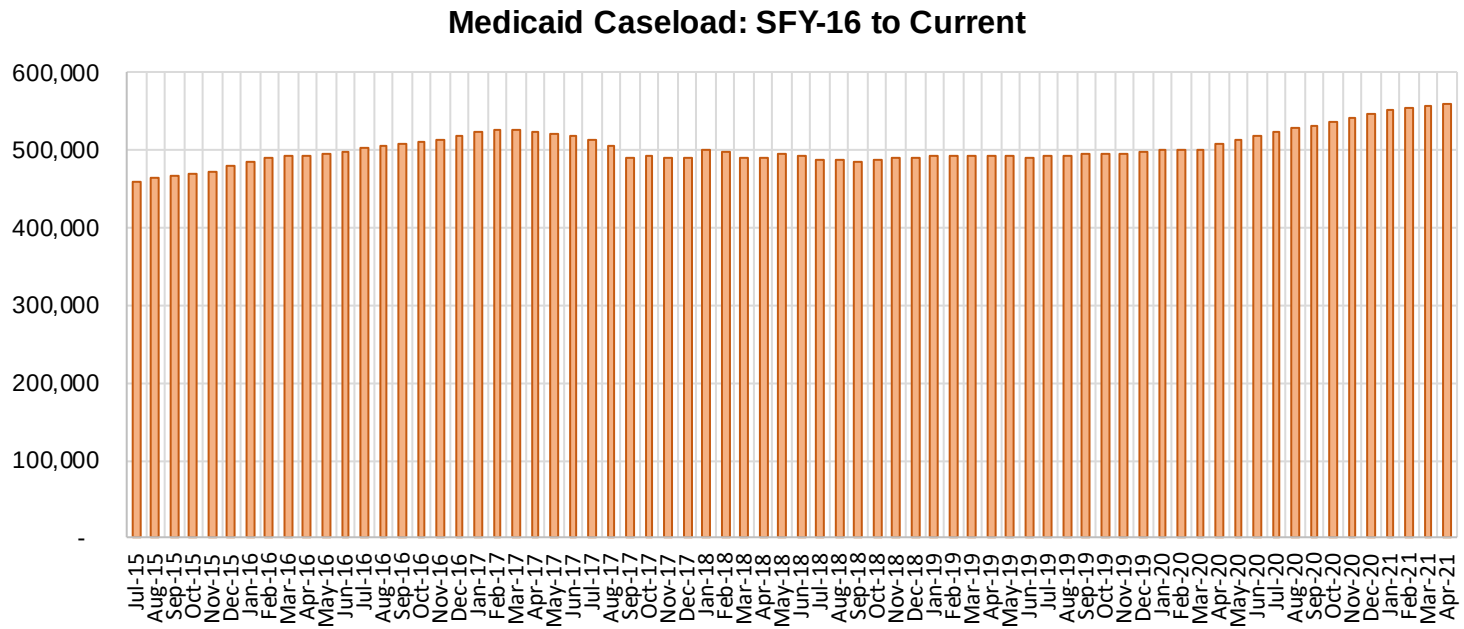
Medicaid demographic data can be found here: http://www.hsd.state.nm.us/LookingForInformation/medicaid-eligibility.aspx

Medicaid Cases by Field Office[2]

				Percent Change	
Office	Apr-20	Mar-21	Apr-21	Apr-20-Apr-21	Mar-21-Apr-21
Chaves County ISD	17,298	24,429	23,896	38.14%	-2.18%
Cibola County ISD	7,634	7,468	7,531	-1.35%	0.84%
Colfax County ISD	3,653	3,912	3,925	7.45%	0.33%
Curry County ISD	15,457	16,492	16,628	7.58%	0.82%
East Dona Ana County ISD	18,876	21,613	21,707	15.00%	0.43%
Eddy Artesia County ISD	4,018	4,352	4,391	9.28%	0.90%
Eddy Carlsbad County ISD	7,886	8,793	8,866	12.43%	0.83%
Grant County ISD	8,025	8,809	8,851	10.29%	0.48%
Guadalupe County ISD	1,577	1,742	1,741	10.40%	-0.06%
Hidalgo County ISD	55	42	42	-23.64%	0.00%
Lea County ISD	15,547	17,307	17,468	12.36%	0.93%
Lincoln County ISD	4,462	4,860	4,874	9.23%	0.29%
Luna County ISD	9,013	9,757	9,790	8.62%	0.34%
McKinley County ISD	22,924	25,228	25,284	10.29%	0.22%
Northeast Bernalillo County ISD	44,345	52,157	52,645	18.72%	0.94%
Northwest Bernalillo County ISD	54,929	61,219	61,614	12.17%	0.65%
Otero County ISD	12,487	13,367	13,464	7.82%	0.73%
Quay County ISD	2,805	2,668	2,676	-4.60%	0.30%
Rio Arriba County ISD	13,787	14,947	15,005	8.83%	0.39%
Roosevelt County ISD	10	13	10	0.00%	-23.08%
San Juan County ISD	32,980	34,127	33,979	3.03%	-0.43%
San Miguel County ISD	9,299	10,272	10,309	10.86%	0.36%
Sandoval County ISD	23,141	25,010	25,703	11.07%	2.77%
Santa Fe County ISD	23,832	24,970	25,318	6.24%	1.39%
Sierra County ISD	5,188	5,684	5,702	9.91%	0.32%
Socorro County ISD	5,390	5,603	5,519	2.39%	-1.50%
South Dona Ana ISD	19,937	21,224	21,365	7.16%	0.66%
Southeast Bernalillo County ISD	23,129	17,724	17,421	-24.68%	-1.71%
Southwest Bernalillo County ISD	42,386	53,073	53,662	26.60%	1.11%
Taos County ISD	9,243	10,408	10,461	13.18%	0.51%
Torrance County ISD	8,052	6,496	6,277	-22.04%	-3.37%
Valencia North County ISD	18,206	20,389	20,412	12.12%	0.11%
Valencia South County ISD	163	142	220	34.97%	54.93%
West Dona Ana County ISD	22,717	23,617	23,779	4.67%	0.69%
Centralized Units	1	1	1	0.00%	0.00%
Statewide Total	508,452	557,915	560,536	10.24%	0.47%

Medicaid Cases by Region[2]

				Percent Change	
Region	Apr-20	Mar-21	Apr-21	Apr-20-Apr-21	Mar-21-Apr-21
Region 1 - NW	92,485	98,641	98,647	6.66%	0.01%
Region 2 - NE	87,337	93,929	95,138	8.93%	1.29%
Region 3 - Central	172,841	190,669	191,619	10.86%	0.50%
Region 4 - SE	64,678	76,246	76,133	17.71%	-0.15%
Region 5 - SW	91,110	98,429	98,998	8.66%	0.58%
Centralized Units	1	1	1	0.00%	0.00%
Statewide Total	508,452	557,915	560,536	10.2%	0.47%

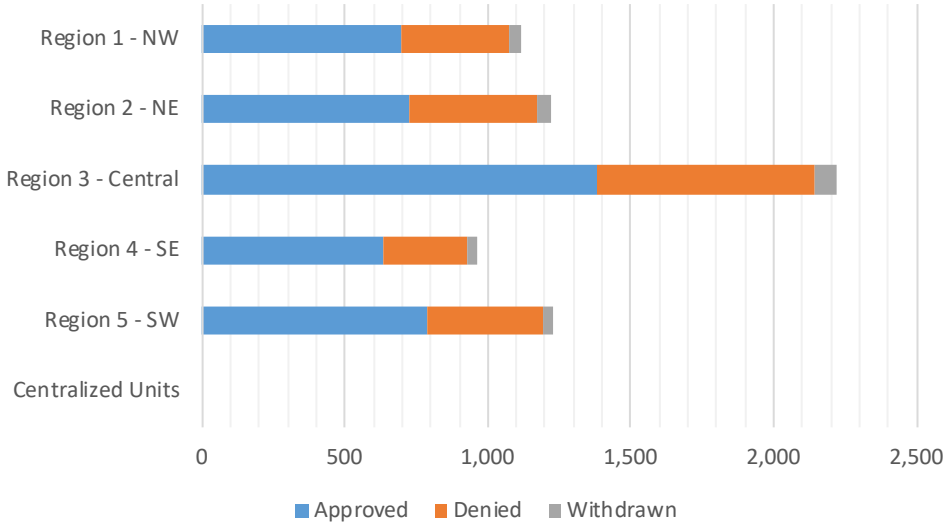


Medicaid Initial Applications by Field Office[4,11]
April 2021

Office	Approved	Denied	Withdrawn	Total Cases Processed
Chaves County ISD	128	67	11	206
Cibola County ISD	50	48	1	99
Colfax County ISD	29	23	3	55
Curry County ISD	130	62	5	197
East Dona Ana County ISD	221	98	14	333
Eddy Artesia County ISD	40	30	2	72
Eddy Carlsbad County ISD	88	38	3	129
Grant County ISD	73	28	4	105
Guadalupe County ISD	5	7	1	13
Hidalgo County ISD	0	0	0	0
Lea County ISD	212	73	11	296
Lincoln County ISD	34	26	2	62
Luna County ISD	70	32	5	107
McKinley County ISD	166	60	15	241
Northeast Bernalillo County ISD	412	194	27	633
Northwest Bernalillo County ISD	346	199	21	566
Otero County ISD	97	63	3	163
Quay County ISD	13	13	2	28
Rio Arriba County ISD	81	49	2	132
Roosevelt County ISD	0	1	0	1
San Juan County ISD	286	139	14	439
San Miguel County ISD	119	54	5	178
Sandoval County ISD	218	109	17	344
Santa Fe County ISD	193	135	15	343
Sierra County ISD	41	26	3	70
Socorro County ISD	33	18	0	51
South Dona Ana ISD	153	80	10	243
Southeast Bernalillo County ISD	256	160	5	421
Southwest Bernalillo County ISD	356	187	26	569
Taos County ISD	66	55	6	127
Torrance County ISD	15	17	0	32
Valencia North County ISD	112	75	7	194
Valencia South County ISD	9	10	0	19
West Dona Ana County ISD	171	104	4	279
Centralized Units	0	0	0	0
Statewide Total	4,223	2,280	244	6,747

Medicaid Initial Applications by Region[4,11]
April 2021

	Approved	Denied	Withdrawn	Total Cases Processed
Region				
Region 1 - NW	697	376	40	1,113
Region 2 - NE	724	445	51	1,220
Region 3 - Central	1,385	757	79	2,221
Region 4 - SE	632	297	34	963
Region 5 - SW	785	405	40	1,230
Centralized Units	0	0	0	0
Statewide Total	4,223	2,280	244	6,747

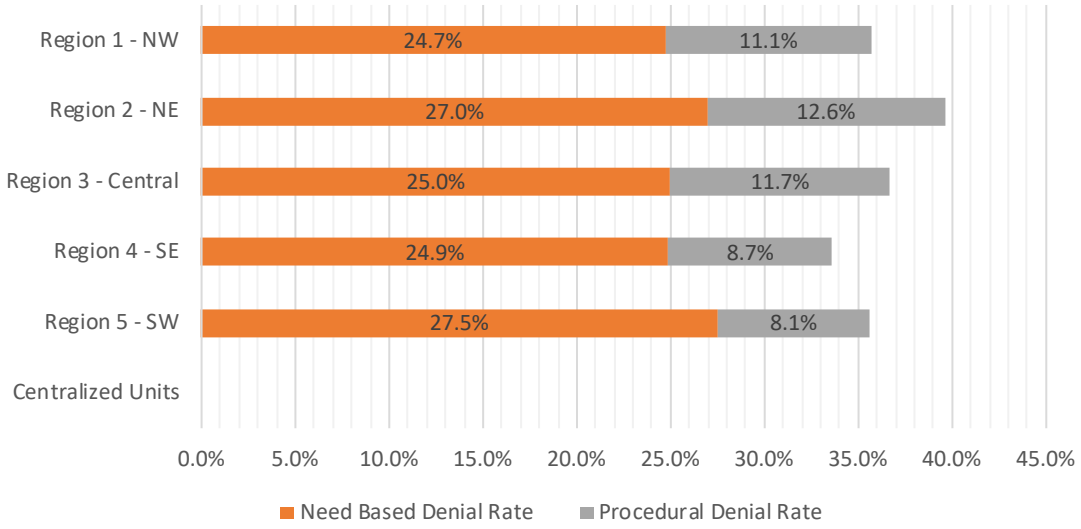


Medicaid EDG Initial Disposition Rates by Field Office[4,11,19]
April 2021

Office	Approval Rate	Denial Rate	Need Based Denial Rate	Procedural Denial Rate
Chaves County ISD	63.1%	36.9%	26.6%	10.3%
Cibola County ISD	52.6%	47.4%	30.6%	16.8%
Colfax County ISD	52.7%	47.3%	32.8%	14.5%
Curry County ISD	66.3%	33.7%	25.0%	8.7%
East Dona Ana County ISD	67.6%	32.4%	24.4%	8.0%
Eddy Artesia County ISD	57.1%	42.9%	40.0%	2.9%
Eddy Carlsbad County ISD	71.0%	29.0%	18.5%	10.5%
Grant County ISD	70.9%	29.1%	24.2%	4.9%
Guadalupe County ISD	38.5%	61.5%	46.1%	15.4%
Hidalgo County ISD	0.0%	0.0%	0.0%	0.0%
Lea County ISD	71.6%	28.4%	20.0%	8.4%
Lincoln County ISD	54.0%	46.0%	38.1%	7.9%
Luna County ISD	64.8%	35.2%	30.6%	4.6%
McKinley County ISD	70.3%	29.7%	21.2%	8.5%
Northeast Bernalillo County ISD	66.2%	33.8%	22.7%	11.1%
Northwest Bernalillo County ISD	61.9%	38.1%	24.0%	14.1%
Otero County ISD	61.0%	39.0%	28.3%	10.7%
Quay County ISD	65.0%	35.0%	20.0%	15.0%
Rio Arriba County ISD	60.4%	39.6%	25.4%	14.2%
Roosevelt County ISD	0.0%	0.0%	0.0%	0.0%
San Juan County ISD	66.7%	33.3%	23.0%	10.3%
San Miguel County ISD	76.8%	23.2%	17.4%	5.8%
Sandoval County ISD	63.9%	36.1%	29.4%	6.7%
Santa Fe County ISD	56.1%	43.9%	29.1%	14.8%
Sierra County ISD	60.3%	39.7%	27.9%	11.8%
Socorro County ISD	64.7%	35.3%	25.5%	9.8%
South Dona Ana ISD	64.0%	36.0%	26.8%	9.2%
Southeast Bernalillo County ISD	61.1%	38.9%	31.3%	7.6%
Southwest Bernalillo County ISD	64.0%	36.0%	23.2%	12.8%
Taos County ISD	48.2%	51.8%	25.5%	26.3%
Torrance County ISD	48.4%	51.6%	35.5%	16.1%
Valencia North County ISD	59.9%	40.1%	25.7%	14.4%
Valencia South County ISD	47.4%	52.6%	52.6%	0.0%
West Dona Ana County ISD	60.6%	39.4%	30.9%	8.5%
Centralized Units	0.0%	0.0%	0.0%	0.0%
Statewide Total	63.6%	36.4%	25.7%	10.7%

Medicaid EDG Initial Disposition Rates by Region[4,11,19]
April 2021

Region	Approval Rate	Denial Rate	Need Based Denial Rate	Procedural Denial Rate
Region 1 - NW	64.2%	35.8%	24.7%	11.1%
Region 2 - NE	60.4%	39.6%	27.0%	12.6%
Region 3 - Central	63.3%	36.7%	25.0%	11.7%
Region 4 - SE	66.4%	33.6%	24.9%	8.7%
Region 5 - SW	64.4%	35.6%	27.5%	8.1%
Centralized Units				
Statewide Total	63.6%	36.4%	25.7%	10.7%



Medicaid: Percentage of Initial EDG Approvals Processed Timely by Field Office[13,19]

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0 %	100.0 %	100.0 %	100.0 %	98.8 %	100.0 %	100.0 %						99.8%
McKinley	99.0 %	98.8 %	97.1 %	95.6 %	99.0 %	100.0 %	100.0 %						98.5%
San Juan	98.8 %	99.1 %	99.3 %	97.0 %	99.5 %	97.7 %	99.2 %						98.7%
Sierra	97.7 %	97.8 %	100.0 %	100.0 %	97.3 %	100.0 %	100.0 %						99.0%
Socorro	100.0 %	100.0 %	100.0 %	98.1 %	100.0 %	100.0 %	100.0 %						99.7%
Valencia North	100.0 %	100.0 %	99.4 %	98.9 %	99.5 %	98.8 %	99.3 %						99.4%
Valencia South	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %						100.0%
NW Region 1 Total	99.0 %	99.2 %	99.1 %	97.4 %	99.2 %	98.8 %	99.6 %						98.9%
Colfax	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %						100.0%
Guadalupe	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %						100.0%
Quay	100.0 %	100.0 %	100.0 %	96.7 %	98.4 %	97.8 %	100.0 %						99.0%
Rio Arriba	97.8 %	100.0 %	99.3 %	98.8 %	98.2 %	99.2 %	98.1 %						98.8%
San Miguel	100.0 %	99.8 %	98.9 %	100.0 %	99.3 %	99.3 %	99.4 %						99.5%
Sandoval	99.4 %	99.4 %	99.1 %	97.6 %	97.4 %	95.5 %	99.3 %						98.2%
Santa Fe	99.3 %	99.0 %	98.7 %	99.0 %	97.4 %	98.8 %	99.2 %						98.8%
Taos	100.0 %	100.0 %	100.0 %	99.2 %	98.7 %	100.0 %	100.0 %						99.7%
NE Region 2 Total	99.4 %	99.7 %	99.0 %	98.8 %	98.2 %	98.1 %	99.3 %						98.9%
NE Bernalillo	99.0 %	98.7 %	98.7 %	98.5 %	98.3 %	98.5 %	98.8 %						98.6%
NW Bernalillo	99.8 %	99.4 %	99.0 %	99.0 %	98.3 %	99.1 %	98.2 %						99.0%
SE Bernalillo	98.7 %	93.5 %	95.6 %	97.8 %	97.5 %	95.7 %	96.6 %						96.5%
SW Bernalillo	97.7 %	98.7 %	98.1 %	97.6 %	97.8 %	98.1 %	97.4 %						97.9%
Torrance	100.0 %	100.0 %	100.0 %	97.6 %	100.0 %	100.0 %	100.0 %						99.7%
Cen. Region 3 Total	98.9 %	98.4 %	98.3 %	98.3 %	98.1 %	98.2 %	98.0 %						98.3%
Chaves	99.5 %	98.4 %	97.5 %	99.2 %	97.5 %	96.6 %	98.5 %						98.2%
Curry	99.1 %	99.0 %	96.0 %	97.7 %	100.0 %	99.5 %	99.4 %						98.7%
Eddy Artesia	100.0 %	100.0 %	98.4 %	95.7 %	100.0 %	100.0 %	100.0 %						99.2%
Eddy Carlsbad	98.8 %	100.0 %	99.3 %	99.4 %	100.0 %	99.4 %	99.3 %						99.4%
Lea	99.1 %	99.0 %	98.6 %	97.8 %	98.9 %	99.4 %	100.0 %						99.0%
Lincoln	98.6 %	100.0 %	97.8 %	100.0 %	98.1 %	100.0 %	100.0 %						99.2%
Roosevelt	100.0 %	100.0 %	100.0 %		100.0 %								100.0%
SE Region 4 Total	99.2 %	99.0 %	97.8 %	98.5 %	98.9 %	98.8 %	99.5 %						98.8%
East Dona Ana	98.6 %	99.3 %	99.4 %	99.3 %	98.5 %	99.7 %	100.0 %						99.3%
Grant	99.2 %	99.2 %	98.6 %	99.2 %	99.1 %	99.1 %	100.0 %						99.2%
Luna	100.0 %	99.1 %	100.0 %	99.3 %	98.2 %	100.0 %	100.0 %						99.5%
Otero	100.0 %	99.5 %	100.0 %	99.4 %	98.4 %	99.3 %	100.0 %						99.5%
South Dona Ana	99.6 %	97.4 %	98.4 %	100.0 %	99.3 %	99.3 %	100.0 %						99.2%
West Dona Ana	98.5 %	99.3 %	100.0 %	98.6 %	100.0 %	100.0 %	99.2 %						99.4%
SW Region 5 Total	99.2 %	98.9 %	99.3 %	99.3 %	99.0 %	99.6 %	99.8 %						99.3%
STATE TOTAL	**99.1 %**	**98.9 %**	**98.7 %**	**98.4 %**	**98.6 %**	**98.7 %**	**99.1 %**						**98.8%**

Medicaid: Percentage of Initial EDG Denials Processed Timely by Field Office[13,19]

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0 %	97.7 %	97.0 %	97.4 %	95.8 %	97.6 %	100.0 %						97.9%
McKinley	95.7 %	89.6 %	91.9 %	90.0 %	97.1 %	99.1 %	98.3 %						94.5%
San Juan	96.9 %	94.6 %	94.4 %	92.2 %	97.2 %	95.7 %	97.8 %						95.5%
Sierra	100.0 %	93.9 %	100.0 %	100.0 %	95.1 %	100.0 %	95.6 %						97.8%
Socorro	90.0 %	90.6 %	87.1 %	98.6 %	100.0 %	100.0 %	100.0 %						95.2%
Valencia North	93.5 %	97.1 %	99.1 %	97.8 %	97.9 %	99.2 %	95.7 %						97.2%
Valencia South	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %						100.0%
NW Region 1 Total	96.5 %	94.4 %	94.9 %	93.9 %	97.3 %	97.6 %	97.7 %						96.0%
Colfax	100.0 %	100.0 %	100.0 %	98.1 %	100.0 %	100.0 %	100.0 %						99.7%
Guadalupe	100.0 %	100.0 %	100.0 %	92.9 %	100.0 %	100.0 %	100.0 %						99.0%
Quay	100.0 %	96.7 %	100.0 %	89.5 %	88.0 %	100.0 %	100.0 %						96.3%
Rio Arriba	97.1 %	94.9 %	95.0 %	89.5 %	91.8 %	98.8 %	98.6 %						95.1%
San Miguel	100.0 %	100.0 %	96.7 %	99.2 %	100.0 %	100.0 %	100.0 %						99.4%
Sandoval	97.5 %	95.2 %	95.9 %	94.4 %	94.6 %	93.0 %	98.3 %						95.6%
Santa Fe	90.3 %	92.1 %	95.2 %	95.9 %	93.8 %	96.9 %	98.1 %						94.6%
Taos	100.0 %	98.1 %	96.9 %	99.3 %	98.1 %	82.8 %	100.0 %						96.5%
NE Region 2 Total	95.9 %	96.6 %	96.5 %	96.5 %	95.0 %	95.6 %	98.8 %						96.4%
NE Bernalillo	92.1 %	95.2 %	94.4 %	94.1 %	98.0 %	98.4 %	100.0 %						96.0%
NW Bernalillo	94.4 %	94.3 %	95.1 %	94.8 %	95.5 %	95.3 %	98.0 %						95.4%
SE Bernalillo	96.4 %	98.4 %	94.8 %	96.8 %	91.4 %	94.5 %	96.5 %						95.5%
SW Bernalillo	95.3 %	97.2 %	94.7 %	94.4 %	95.7 %	95.9 %	94.1 %						95.3%
Torrance	98.3 %	89.6 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %						98.3%
Cen. Region 3 Total	94.4 %	95.6 %	94.9 %	95.0 %	95.7 %	96.4 %	97.2 %						95.6%
Chaves	97.3 %	98.3 %	95.1 %	97.8 %	99.3 %	97.9 %	95.1 %						97.3%
Curry	94.7 %	90.8 %	97.7 %	95.5 %	98.3 %	98.9 %	100.0 %						96.6%
Eddy Artesia	100.0 %	94.6 %	96.8 %	95.7 %	100.0 %	90.9 %	91.5 %						95.6%
Eddy Carlsbad	98.7 %	94.4 %	92.1 %	95.3 %	97.0 %	97.7 %	97.2 %						96.1%
Lea	92.2 %	97.7 %	94.4 %	98.4 %	98.2 %	95.1 %	99.4 %						96.5%
Lincoln	97.8 %	96.8 %	98.8 %	97.8 %	93.0 %	100.0 %	95.9 %						97.2%
Roosevelt		100.0 %	100.0 %			100.0 %	100.0 %						
SE Region 4 Total	96.1 %	96.2 %	95.5 %	97.0 %	98.1 %	96.8 %	97.3 %						96.7%
East Dona Ana	98.9 %	96.0 %	94.2 %	98.5 %	96.1 %	98.3 %	96.4 %						96.9%
Grant	100.0 %	95.7 %	100.0 %	100.0 %	89.8 %	95.7 %	100.0 %						97.3%
Luna	100.0 %	97.9 %	96.8 %	98.7 %	98.5 %	96.6 %	98.2 %						98.1%
Otero	94.9 %	96.3 %	95.9 %	92.1 %	98.1 %	94.6 %	98.2 %						95.7%
South Dona Ana	99.4 %	100.0 %	97.5 %	96.7 %	97.0 %	97.5 %	99.3 %						98.2%
West Dona Ana	91.6 %	90.8 %	98.9 %	99.0 %	97.9 %	99.2 %	100.0 %						96.8%
SW Region 5 Total	97.6 %	96.3 %	96.9 %	97.7 %	96.4 %	97.4 %	98.5 %						97.3%
STATE TOTAL	**95.9 %**	**95.8 %**	**95.8 %**	**95.8 %**	**96.3 %**	**96.7 %**	97.8 %						**96.3%**

Medicaid: Percentage of Initial EDG Approvals and Denials Combined Processed Timely by Field Office[13,19]

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0 %	99.2 %	99.1 %	99.1 %	97.8 %	99.2 %	100.0 %						99.2%
McKinley	97.7 %	95.4 %	95.5 %	93.4 %	98.5 %	99.7 %	99.4 %						97.1%
San Juan	98.3 %	97.8 %	97.7 %	95.4 %	98.7 %	97.0 %	98.7 %						97.7%
Sierra	98.9 %	96.2 %	100.0 %	100.0 %	96.6 %	97.0 %	98.1 %						98.1%
Socorro	96.6 %	96.3 %	93.8 %	98.3 %	100.0 %	100.0 %	100.0 %						97.9%
Valencia North	97.4 %	98.7 %	99.2 %	98.4 %	98.9 %	99.0 %	97.7 %						98.5%
Valencia South	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %						100.0%
NW Region 1 Total	98.2 %	97.6 %	97.7 %	96.1 %	98.6 %	98.4 %	98.8 %						97.9%
Colfax	100.0 %	100.0 %	100.0 %	98.9 %	100.0 %	100.0 %	100.0 %						99.8%
Guadalupe	100.0 %	100.0 %	100.0 %	96.7 %	100.0 %	100.0 %	100.0 %						99.5%
Quay	100.0 %	99.0 %	100.0 %	93.9 %	95.4 %	98.4 %	100.0 %						98.1%
Rio Arriba	97.5 %	98.3 %	97.8 %	98.6 %	96.0 %	99.1 %	98.3 %						97.9%
San Miguel	100.0 %	99.9 %	98.0 %	99.6 %	99.5 %	99.5 %	99.6 %						99.4%
Sandoval	98.8 %	97.8 %	97.5 %	95.8 %	96.3 %	94.7 %	99.0 %						97.1%
Santa Fe	96.1 %	96.0 %	97.2 %	97.2 %	95.9 %	98.0 %	98.7 %						97.0%
Taos	100.0 %	99.4 %	98.7 %	99.3 %	98.5 %	98.0 %	100.0 %						99.1%
NE Region 2 Total	98.2 %	98.5 %	97.9 %	97.5 %	97.1 %	97.2 %	99.1 %						97.9%
NE Bernalillo	96.6 %	97.4 %	97.1 %	96.5 %	98.2 %	98.4 %	99.2 %						97.6%
NW Bernalillo	98.0 %	97.6 %	97.5 %	97.1 %	97.3 %	97.8 %	98.1 %						97.6%
SE Bernalillo	97.7 %	95.5 %	95.2 %	97.2 %	94.8 %	95.2 %	96.5 %						96.0%
SW Bernalillo	96.9 %	98.2 %	96.9 %	96.4 %	97.1 %	97.3 %	96.1 %						97.0%
Torrance	99.3 %	94.4 %	100.0 %	99.1 %	100.0 %	100.0 %	100.0 %						99.0%
Cen. Region 3 Total	97.2 %	97.3 %	97.0 %	96.8 %	97.2 %	97.5 %	97.7 %						97.3%
Chaves	98.8 %	98.4 %	96.7 %	98.7 %	98.0 %	97.1 %	97.2 %						97.9%
Curry	97.6 %	96.4 %	96.5 %	96.7 %	99.4 %	99.3 %	99.6 %						97.9%
Eddy Artesia	100.0 %	98.2 %	97.8 %	95.7 %	100.0 %	97.1 %	96.8 %						97.9%
Eddy Carlsbad	98.8 %	98.4 %	96.5 %	97.7 %	99.5 %	98.8 %	98.6 %						98.3%
Lea	96.8 %	98.7 %	97.4 %	98.0 %	98.7 %	97.8 %	99.8 %						98.2%
Lincoln	98.3 %	98.8 %	98.3 %	98.8 %	95.8 %	100.0 %	97.9 %						98.3%
Roosevelt	100.0 %	100.0 %	100.0 %		100.0 %	100.0 %	100.0 %						100.0%
SE Region 4 Total	98.2 %	98.2 %	97.0 %	97.9 %	98.6 %	98.1 %	98.7 %						98.1%
East Dona Ana	98.7 %	98.0 %	97.2 %	99.0 %	97.6 %	99.2 %	98.6 %						98.3%
Grant	99.5 %	98.2 %	99.1 %	99.5 %	96.0 %	98.0 %	100.0 %						98.6%
Luna	100.0 %	98.8 %	98.8 %	99.1 %	98.3 %	98.6 %	99.4 %						99.0%
Otero	98.5 %	98.4 %	98.3 %	96.9 %	98.3 %	97.5 %	99.3 %						98.2%
South Dona Ana	99.6 %	98.3 %	98.1 %	98.8 %	98.6 %	98.6 %	99.7 %						98.8%
West Dona Ana	96.3 %	96.6 %	99.6 %	98.7 %	99.4 %	99.7 %	99.5 %						98.6%
SW Region 5 Total	98.7 %	98.0 %	98.4 %	98.7 %	98.2 %	98.8 %	99.3 %						98.6%
STATE TOTAL	**98.0 %**	**97.8 %**	**97.6 %**	**97.3 %**	**97.9 %**	**98.0 %**	**98.6 %**						**97.9%**

Medicaid Renewal Disposition Counts by Field Office[4,11]
April 2021

Office	Approvals	Closures	Need Based Closures	Procedural Closures
Chaves County ISD	3,578	189	170	19
Cibola County ISD	958	74	49	25
Colfax County ISD	411	39	39	0
Curry County ISD	2,305	137	119	18
East Dona Ana County ISD	2,815	171	141	30
Eddy Artesia County ISD	546	24	24	0
Eddy Carlsbad County ISD	1,043	69	59	10
Grant County ISD	981	53	53	0
Guadalupe County ISD	172	21	11	10
Hidalgo County ISD	0	0	0	0
Lea County ISD	2,516	154	154	0
Lincoln County ISD	606	32	32	0
Luna County ISD	1,265	68	67	1
McKinley County ISD	3,655	245	196	49
Northeast Bernalillo County ISD	5,863	288	275	13
Northwest Bernalillo County ISD	4,873	259	255	4
Otero County ISD	1,666	105	103	2
Quay County ISD	339	13	12	1
Rio Arriba County ISD	2,039	87	87	0
Roosevelt County ISD	0	0	0	0
San Juan County ISD	5,046	330	292	38
San Miguel County ISD	878	42	39	3
Sandoval County ISD	3,096	317	185	132
Santa Fe County ISD	2,747	183	176	7
Sierra County ISD	755	35	27	8
Socorro County ISD	577	24	24	0
South Dona Ana ISD	2,762	130	111	19
Southeast Bernalillo County ISD	1,272	58	49	9
Southwest Bernalillo County ISD	8,009	453	448	5
Taos County ISD	1,134	69	69	0
Torrance County ISD	504	26	26	0
Valencia North County ISD	2,693	140	131	9
Valencia South County ISD	28	4	4	0
West Dona Ana County ISD	2,804	154	154	0
Centralized Units	0	0	0	0
Statewide Total	67,936	3,993	3,581	412

Note: Renewal approvals based on COVID-19 extensions for periodic reviews are not included in total.
Determinations at Administrative, Annual, and Auto Renewals are included

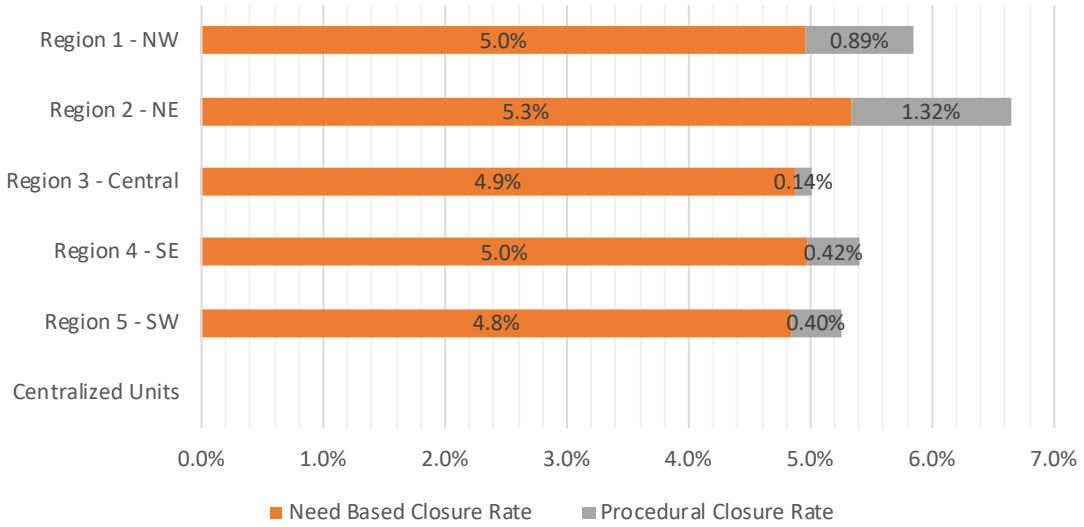
Medicaid Renewal Disposition Rates by Field Office[20]
April 2021

Office	Approval Rate	Closure Rate	Need Based Closure Rate	Procedural Closure Rate
Chaves County ISD	95.0%	5.0%	4.5%	0.50%
Cibola County ISD	92.8%	7.2%	4.7%	2.42%
Colfax County ISD	91.3%	8.7%	8.7%	0.00%
Curry County ISD	94.4%	5.6%	4.9%	0.74%
East Dona Ana County ISD	94.3%	5.7%	4.7%	1.00%
Eddy Artesia County ISD	95.8%	4.2%	4.2%	0.00%
Eddy Carlsbad County ISD	93.8%	6.2%	5.3%	0.90%
Grant County ISD	94.9%	5.1%	5.1%	0.00%
Guadalupe County ISD	89.1%	10.9%	5.7%	5.18%
Hidalgo County ISD	0.0%	0.0%	0.0%	0.00%
Lea County ISD	94.2%	5.8%	5.8%	0.00%
Lincoln County ISD	95.0%	5.0%	5.0%	0.00%
Luna County ISD	94.9%	5.1%	5.0%	0.08%
McKinley County ISD	93.7%	6.3%	5.0%	1.26%
Northeast Bernalillo County ISD	95.3%	4.7%	4.5%	0.21%
Northwest Bernalillo County ISD	95.0%	5.0%	5.0%	0.08%
Otero County ISD	94.1%	5.9%	5.8%	0.11%
Quay County ISD	96.3%	3.7%	3.4%	0.28%
Rio Arriba County ISD	95.9%	4.1%	4.1%	0.00%
Roosevelt County ISD	0.0%	0.0%	0.0%	0.00%
San Juan County ISD	93.9%	6.1%	5.4%	0.71%
San Miguel County ISD	95.4%	4.6%	4.2%	0.33%
Sandoval County ISD	90.7%	9.3%	5.4%	3.87%
Santa Fe County ISD	93.8%	6.2%	6.0%	0.24%
Sierra County ISD	95.6%	4.4%	3.4%	1.01%
Socorro County ISD	96.0%	4.0%	4.0%	0.00%
South Dona Ana ISD	95.5%	4.5%	3.8%	0.66%
Southeast Bernalillo County ISD	95.6%	4.4%	3.7%	0.68%
Southwest Bernalillo County ISD	94.6%	5.4%	5.3%	0.06%
Taos County ISD	94.3%	5.7%	5.7%	0.00%
Torrance County ISD	95.1%	4.9%	4.9%	0.00%
Valencia North County ISD	95.1%	4.9%	4.6%	0.32%
Valencia South County ISD	87.5%	12.5%	12.5%	0.00%
West Dona Ana County ISD	94.8%	5.2%	5.2%	0.00%
Centralized Units	0.0%	0.0%	0.0%	0.00%
Statewide Total	94.4%	5.6%	5.0%	0.57%

Note: Renewal approvals based on COVID-19 extensions for periodic reviews are not included in total.

Medicaid Renewal Disposition Rates by Region[20]
April 2021

Region	Approval Rate	Closure Rate	Need Based Closure Rate	Procedural Closure Rate
Region 1 - NW	94.1%	5.9%	5.0%	0.89%
Region 2 - NE	93.3%	6.7%	5.3%	1.32%
Region 3 - Central	95.0%	5.0%	4.9%	0.14%
Region 4 - SE	94.6%	5.4%	5.0%	0.42%
Region 5 - SW	94.8%	5.2%	4.8%	0.40%
Centralized Units	0.0%	0.0%	0.0%	0.00%
Statewide Total	94.4%	5.6%	5.0%	0.57%



Medicaid: Percentage of Approved Renewal EDGs Processed by Certification Date [11]													
	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
McKinley	100.0%	99.9%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
San Juan	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Sierra	100.0%	100.0%	99.8%	100.0%	100.0%	100.0%	100.0%						100.0%
Socorro	100.0%	99.8%	100.0%	99.8%	100.0%	100.0%	100.0%						99.9%
Valencia North	100.0%	99.9%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Valencia South	100.0%		100.0%		100.0%	100.0%	100.0%						100.0%
NW Region 1 Total	100.0%	99.9%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Colfax	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Quay	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Rio Arriba	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.9%						100.0%
San Miguel	100.0%	100.0%	100.0%	100.0%	99.9%	100.0%	100.0%						100.0%
Sandoval	100.0%	99.9%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Santa Fe	100.0%	100.0%	100.0%	100.0%	99.9%	100.0%	100.0%						100.0%
Taos	100.0%	99.9%	99.8%	100.0%	100.0%	100.0%	100.0%						100.0%
NE Region 2 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
NE Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
NW Bernalillo	100.0%	100.0%	100.0%	100.0%	99.9%	100.0%	100.0%						100.0%
SE Bernalillo	100.0%	100.0%	100.0%	100.0%	99.8%	100.0%	100.0%						100.0%
SW Bernalillo	100.0%	99.9%	100.0%	100.0%	100.0%	99.9%	100.0%						100.0%
Torrance	100.0%	100.0%	100.0%	99.8%	100.0%	99.8%	100.0%						99.9%
Cen. Region 3 Total	100.0%	100.0%	100.0%	100.0%	99.9%	99.9%	100.0%						100.0%
Chaves	100.0%	99.9%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Curry	100.0%	99.9%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Eddy Artesia	100.0%	100.0%	99.8%	99.8%	100.0%	99.8%	100.0%						99.9%
Eddy Carlsbad	100.0%	100.0%	99.5%	99.5%	100.0%	100.0%	100.0%						99.9%
Lea	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Lincoln	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Roosevelt	100.0%												
SE Region 4 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
East Dona Ana	100.0%	100.0%	99.9%	99.9%	99.9%	100.0%	99.9%						99.9%
Grant	99.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Luna	100.0%	100.0%	100.0%	100.0%	100.0%	99.8%	99.9%						100.0%
Otero	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
South Dona Ana	99.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
West Dona Ana	100.0%			100.0%	100.0%	100.0%	100.0%						100.0%
SW Region 5 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
STATE TOTAL	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						**100.0%**

Administrative, Annual, and Auto Renewals are included

Medicaid: Percentage of Closures EDGs Processed by Certification End Date[11]													
	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0%	97.6%	98.2%	96.9%	100.0%	98.6%	98.6%						98.6%
McKinley	94.2%	97.1%	96.2%	96.5%	97.6%	97.3%	97.3%						96.6%
San Juan	96.6%	96.7%	96.6%	97.1%	97.9%	97.8%	97.8%						97.2%
Sierra	100.0%	100.0%	91.7%	100.0%	96.9%	100.0%	100.0%						98.4%
Socorro	100.0%	97.4%	91.3%	100.0%	96.8%	95.1%	95.1%						96.5%
Valencia North	91.3%	98.7%	96.5%	95.2%	98.0%	96.7%	96.7%						96.2%
Valencia South		100.0%	100.0%			100.0%	100.0%						
NW Region 1 Total	97.0%	98.2%	95.8%	97.6%	97.9%	97.9%	97.9%						97.5%
Colfax	100.0%	75.0%	100.0%	93.8%	100.0%	100.0%	100.0%						95.5%
Guadalupe	100.0%	100.0%	100.0%	100.0%	85.7%	100.0%	100.0%						98.0%
Quay	96.8%	100.0%	100.0%	96.0%	100.0%	100.0%	100.0%						99.0%
Rio Arriba	100.0%	100.0%	94.4%	98.8%	97.3%	96.0%	96.0%						97.5%
San Miguel	97.3%	98.5%	96.1%	97.1%	100.0%	100.0%	100.0%						98.4%
Sandoval	100.0%	97.0%	97.9%	97.5%	92.5%	98.8%	98.8%						97.5%
Santa Fe	92.9%	96.8%	95.3%	96.4%	98.6%	96.3%	96.3%						96.1%
Taos	92.3%	97.4%	97.8%	92.7%	100.0%	100.0%	100.0%						97.2%
NE Region 2 Total	97.4%	95.6%	97.7%	96.5%	96.8%	98.9%	98.9%						97.4%
NE Bernalillo	93.2%	94.7%	94.1%	97.0%	97.1%	97.5%	97.5%						95.9%
NW Bernalillo	95.6%	95.8%	95.8%	95.4%	97.0%	97.0%	97.0%						96.2%
SE Bernalillo	100.0%	97.9%	100.0%	95.8%	98.7%	96.5%	96.5%						97.9%
SW Bernalillo	96.1%	98.1%	97.7%	96.3%	95.7%	98.7%	98.7%						97.3%
Torrance	100.0%	100.0%	96.9%	100.0%	100.0%	100.0%	100.0%						99.6%
Cen. Region 3 Total	97.0%	97.3%	96.9%	96.9%	97.7%	97.9%	97.9%						97.4%
Chaves	94.5%	93.7%	98.4%	94.1%	95.9%	99.0%	99.0%						96.4%
Curry	98.9%	97.6%	97.8%	96.8%	94.5%	97.9%	97.9%						97.3%
Eddy Artesia	100.0%	100.0%	89.5%	95.5%	100.0%	98.7%	98.7%						97.5%
Eddy Carlsbad	95.9%	100.0%	96.3%	89.4%	94.9%	97.4%	97.4%						95.9%
Lea	95.3%	98.2%	98.2%	95.7%	97.5%	98.9%	98.9%						97.5%
Lincoln	97.0%	87.8%	100.0%	97.3%	97.9%	96.8%	96.8%						96.2%
Roosevelt													
SE Region 4 Total	96.9%	96.2%	96.7%	94.8%	96.8%	98.1%	98.1%						96.8%
East Dona Ana	95.2%	98.6%	95.5%	94.7%	100.0%	97.9%	97.9%						97.1%
Grant	96.2%	98.4%	98.2%	98.6%	100.0%	97.8%	97.8%						98.1%
Luna	100.0%	98.9%	98.4%	98.6%	96.9%	94.6%	94.6%						97.4%
Otero	93.9%	95.5%	95.8%	98.9%	96.3%	99.4%	99.4%						97.0%
South Dona Ana	97.7%	95.4%	95.7%	97.8%	98.0%	98.3%	98.3%						97.3%
West Dona Ana	97.2%	96.2%	98.5%	96.5%	98.5%	97.9%	97.9%						97.5%
SW Region 5 Total	96.7%	97.2%	97.0%	97.5%	98.3%	97.7%	97.7%						97.4%
STATE TOTAL	**97.0%**	**96.8%**	**96.8%**	**96.7%**	**97.4%**	**98.2%**	**98.2%**						**97.3%**

Annual and Auto Renewals are included

Medicaid: Percentage of Approved and Terminated Renewal EDGs Combined Processed by Certification Date [11]													
	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0%	99.9%	99.9%	99.9%	99.9%	99.9%	99.9%						99.9%
McKinley	99.8%	99.8%	99.8%	99.9%	99.8%	99.8%	99.8%						99.8%
San Juan	99.9%	99.7%	99.9%	99.9%	99.9%	99.8%	99.9%						99.9%
Sierra	100.0%	100.0%	99.3%	100.0%	100.0%	100.0%	100.0%						99.9%
Socorro	100.0%	99.7%	99.6%	100.0%	100.0%	99.7%	100.0%						99.9%
Valencia North	99.7%	99.9%	99.8%	99.8%	99.8%	99.7%	99.8%						99.8%
Valencia South	100.0%	100.0%	100.0%		100.0%	100.0%	100.0%						100.0%
NW Region 1 Total	99.9%	99.9%	99.8%	99.9%	99.9%	99.8%	99.9%						99.9%
Colfax	100.0%	99.5%	100.0%	99.8%	99.8%	100.0%	99.8%						99.8%
Guadalupe	100.0%	100.0%	100.0%	99.2%	100.0%	100.0%	100.0%						99.9%
Quay	99.8%	100.0%	100.0%	99.8%	100.0%	100.0%	100.0%						99.9%
Rio Arriba	100.0%	100.0%	99.8%	100.0%	99.7%	99.7%	99.7%						99.8%
San Miguel	99.9%	99.9%	99.8%	99.8%	100.0%	100.0%	100.0%						99.9%
Sandoval	100.0%	99.8%	99.9%	99.9%	99.8%	99.9%	99.8%						99.9%
Santa Fe	99.8%	99.8%	99.8%	99.8%	99.7%	99.8%	99.7%						99.8%
Taos	99.7%	99.7%	99.7%	99.7%	100.0%	100.0%	100.0%						99.8%
NE Region 2 Total	99.9%	99.8%	99.9%	99.8%	99.9%	99.9%	99.9%						99.9%
NE Bernalillo	99.7%	99.7%	99.6%	99.9%	99.8%	99.8%	99.8%						99.8%
NW Bernalillo	99.8%	99.8%	99.8%	99.8%	99.9%	99.8%	99.9%						99.8%
SE Bernalillo	100.0%	99.9%	100.0%	99.9%	99.8%	99.8%	99.8%						99.9%
SW Bernalillo	99.8%	99.8%	99.8%	99.8%	99.8%	99.8%	99.8%						99.8%
Torrance	100.0%	100.0%	99.8%	100.0%	100.0%	99.8%	100.0%						99.9%
Cen. Region 3 Total	99.9%	99.8%	99.8%	99.9%	99.9%	99.8%	99.9%						99.8%
Chaves	99.8%	99.5%	99.9%	99.7%	99.9%	99.9%	99.9%						99.8%
Curry	100.0%	99.8%	99.9%	99.8%	99.8%	99.8%	99.8%						99.8%
Eddy Artesia	100.0%	100.0%	99.3%	99.7%	100.0%	99.7%	100.0%						99.8%
Eddy Carlsbad	99.7%	100.0%	99.3%	99.6%	100.0%	99.7%	100.0%						99.8%
Lea	99.7%	99.9%	99.9%	99.8%	99.8%	99.9%	99.8%						99.8%
Lincoln	99.8%	99.0%	100.0%	99.8%	100.0%	99.6%	100.0%						99.7%
Roosevelt	100.0%												100.0%
SE Region 4 Total	99.9%	99.7%	99.7%	99.7%	99.9%	99.8%	99.9%						99.8%
East Dona Ana	99.8%	99.9%	99.7%	99.7%	99.8%	99.9%	99.8%						99.8%
Grant	99.8%	99.9%	99.9%	99.9%	100.0%	99.8%	100.0%						99.9%
Luna	100.0%	99.9%	99.9%	99.9%	99.7%	99.4%	99.7%						99.8%
Otero	99.7%	99.7%	99.8%	99.9%	99.9%	99.9%	99.9%						99.8%
South Dona Ana	99.8%	99.7%	99.8%	99.9%	99.9%	99.9%	99.9%						99.8%
West Dona Ana	99.9%	96.2%	98.5%	99.9%	100.0%	99.8%	100.0%						99.2%
SW Region 5 Total	99.8%	99.2%	99.6%	99.9%	99.9%	99.8%	99.9%						99.7%
STATE TOTAL	**99.9%**	**99.7%**	**99.8%**	**99.8%**	**99.9%**	**99.8%**	**99.9%**						**99.8%**

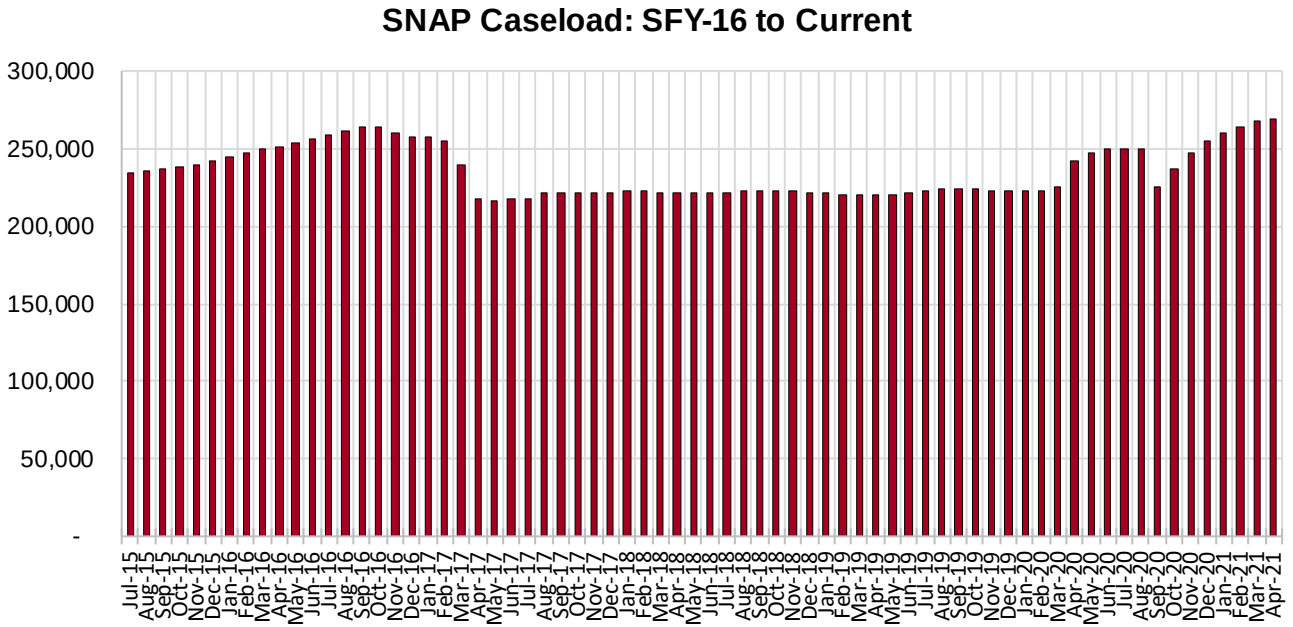
Administrative, Annual, and Auto Renewals are included.

SNAP Cases by Field Office[6]

				Percent Change	
Office	Apr-20	Mar-21	Apr-21	Apr-20-Apr-21	Mar-21-Apr-21
Chaves County ISD	8,419	13,559	13,177	56.52%	-2.82%
Cibola County ISD	3,747	3,756	3,799	1.39%	1.14%
Colfax County ISD	1,744	1,851	1,857	6.48%	0.32%
Curry County ISD	7,912	8,412	8,507	7.52%	1.13%
East Dona Ana County ISD	8,951	10,369	10,383	16.00%	0.14%
Eddy Artesia County ISD	1,750	1,975	1,993	13.89%	0.91%
Eddy Carlsbad County ISD	3,353	4,013	4,083	21.77%	1.74%
Grant County ISD	4,194	4,592	4,613	9.99%	0.46%
Guadalupe County ISD	710	809	812	14.37%	0.37%
Hidalgo County ISD	8	7	8	0.00%	14.29%
Lea County ISD	6,764	7,966	8,094	19.66%	1.61%
Lincoln County ISD	2,089	2,218	2,223	6.41%	0.23%
Luna County ISD	4,658	5,149	5,192	11.46%	0.84%
McKinley County ISD	10,841	12,369	12,441	14.76%	0.58%
Northeast Bernalillo County ISD	22,628	26,359	26,646	17.76%	1.09%
Northwest Bernalillo County ISD	22,760	25,730	25,888	13.74%	0.61%
Otero County ISD	6,158	6,675	6,703	8.85%	0.42%
Quay County ISD	1,584	1,438	1,426	-9.97%	-0.83%
Rio Arriba County ISD	6,940	7,608	7,650	10.23%	0.55%
Roosevelt County ISD	1	3	4	300.00%	33.33%
San Juan County ISD	16,580	16,724	16,680	0.60%	-0.26%
San Miguel County ISD	5,232	5,692	5,709	9.12%	0.30%
Sandoval County ISD	10,121	10,486	10,973	8.42%	4.64%
Santa Fe County ISD	9,696	9,476	9,713	0.18%	2.50%
Sierra County ISD	2,560	2,879	2,880	12.50%	0.03%
Socorro County ISD	2,946	3,301	3,069	4.18%	-7.03%
South Dona Ana ISD	8,678	9,446	9,521	9.71%	0.79%
Southeast Bernalillo County ISD	11,043	6,298	6,154	-44.27%	-2.29%
Southwest Bernalillo County ISD	22,142	29,234	29,612	33.74%	1.29%
Taos County ISD	4,482	4,843	4,905	9.44%	1.28%
Torrance County ISD	3,839	2,425	2,311	-39.80%	-4.7%
Valencia North County ISD	8,373	9,573	9,621	14.91%	0.50%
Valencia South County ISD	18	15	54	200.0%	260.00%
West Dona Ana County ISD	11,448	12,035	12,120	5.87%	0.71%
Centralized Units	14	6	9	-35.71%	50.00%
Statewide Total	242,383	267,291	268,830	10.91%	0.6%

SNAP Cases by Region[6]

				Percent Change	
Region	Apr-20	Mar-21	Apr-21	Apr-20-Apr-21	Mar-21-Apr-21
Region 1 - NW	45,065	48,617	48,544	7.7%	-0.2%
Region 2 - NE	40,509	42,203	43,045	6.3%	2.0%
Region 3 - Central	82,412	90,046	90,611	9.9%	0.6%
Region 4 - SE	30,288	38,146	38,081	25.7%	-0.2%
Region 5 - SW	44,095	48,273	48,540	10.1%	0.6%
Centralized Units	14	6	9	-35.7%	50.0%
Statewide Total	242,383	267,291	268,830	10.91%	0.6%



Note: Caseload higher due to COVID 19 emergency

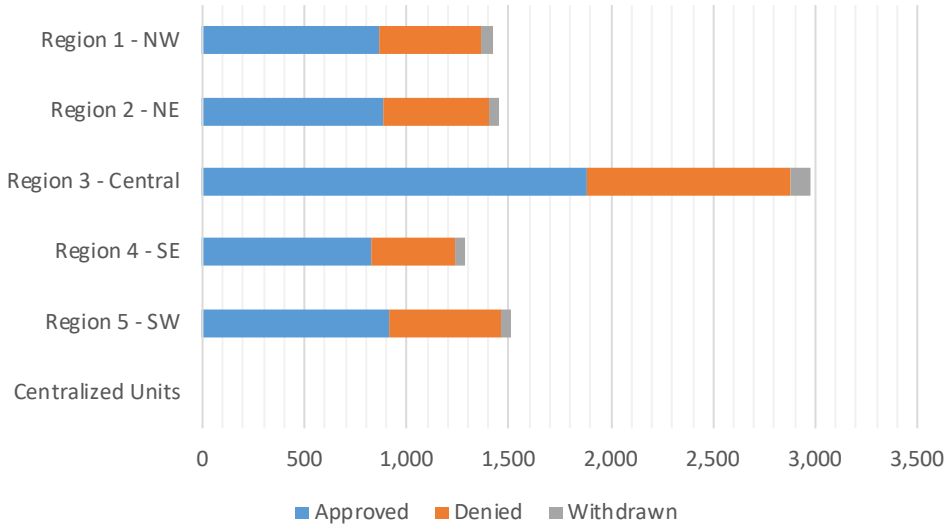
SNAP Initial Applications by Field Office[4,11]
April 2021

Office	Approved	Denied	Withdrawn	Total Cases Processed
Chaves County ISD	200	112	8	320
Cibola County ISD	70	41	1	112
Colfax County ISD	42	27	1	70
Curry County ISD	182	77	14	273
East Dona Ana County ISD	220	122	12	354
Eddy Artesia County ISD	45	30	3	78
Eddy Carlsbad County ISD	126	52	7	185
Grant County ISD	80	67	4	151
Guadalupe County ISD	11	10	1	22
Hidalgo County ISD	0	0	0	0
Lea County ISD	229	110	6	345
Lincoln County ISD	44	33	5	82
Luna County ISD	104	46	2	152
McKinley County ISD	200	84	16	300
Northeast Bernalillo County ISD	598	349	23	970
Northwest Bernalillo County ISD	525	283	25	833
Otero County ISD	116	80	8	204
Quay County ISD	28	12	2	42
Rio Arriba County ISD	145	87	3	235
Roosevelt County ISD	0	0	0	0
San Juan County ISD	347	194	22	563
San Miguel County ISD	90	81	5	176
Sandoval County ISD	246	126	21	393
Santa Fe County ISD	222	125	14	361
Sierra County ISD	51	31	5	87
Socorro County ISD	34	25	1	60
South Dona Ana ISD	164	82	12	258
Southeast Bernalillo County ISD	98	68	2	168
Southwest Bernalillo County ISD	659	289	49	997
Taos County ISD	96	52	2	150
Torrance County ISD	5	0	0	5
Valencia North County ISD	157	119	11	287
Valencia South County ISD	10	3	1	14
West Dona Ana County ISD	234	146	13	393
Centralized Units	0	0	0	0

Statewide Total	5,378	2,963	299	8,640

SNAP Initial Applications by Region[4,11]
April 2021

Region	Approved	Denied	Withdrawn	Total Cases Processed
Region 1 - NW	869	497	57	1,423
Region 2 - NE	880	520	49	1,449
Region 3 - Central	1,885	989	99	2,973
Region 4 - SE	826	414	43	1,283
Region 5 - SW	918	543	51	1,512
Centralized Units	0	0	0	0
Statewide Total	5,378	2,963	299	8,640

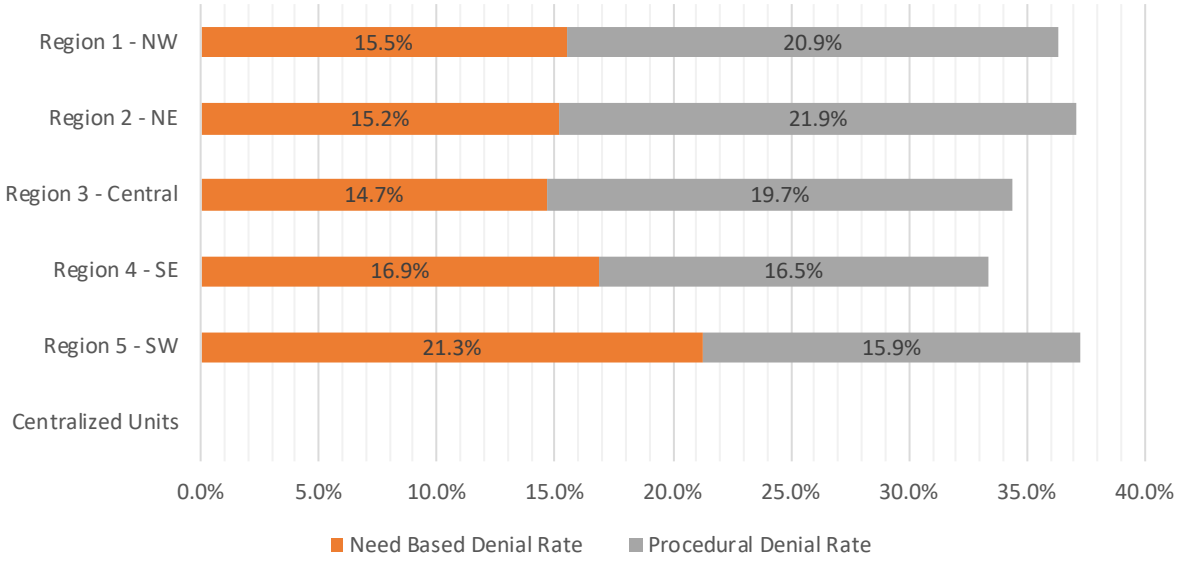


SNAP Initial Disposition Rates by Field Office[4,11]
April 2021

Office	Approval Rate	Denial Rate	Need Based Denial Rate	Procedural Denial Rate
Chaves County ISD	64.1%	35.9%	18.6%	17.3%
Cibola County ISD	63.1%	36.9%	18.9%	18.0%
Colfax County ISD	60.9%	39.1%	14.5%	24.6%
Curry County ISD	70.3%	29.7%	12.3%	17.4%
East Dona Ana County ISD	64.3%	35.7%	22.0%	13.7%
Eddy Artesia County ISD	60.0%	40.0%	24.0%	16.0%
Eddy Carlsbad County ISD	70.8%	29.2%	12.3%	16.9%
Grant County ISD	54.4%	45.6%	28.6%	17.0%
Guadalupe County ISD	52.4%	47.6%	14.3%	33.3%
Hidalgo County ISD	0.0%	0.0%	0.0%	0.0%
Lea County ISD	67.6%	32.4%	18.5%	13.9%
Lincoln County ISD	57.1%	42.9%	22.1%	20.8%
Luna County ISD	69.3%	30.7%	18.0%	12.7%
McKinley County ISD	70.4%	29.6%	13.8%	15.8%
Northeast Bernalillo County ISD	63.1%	36.9%	14.5%	22.4%
Northwest Bernalillo County ISD	65.0%	35.0%	14.6%	20.4%
Otero County ISD	59.2%	40.8%	22.4%	18.4%
Quay County ISD	70.0%	30.0%	22.5%	7.5%
Rio Arriba County ISD	62.5%	37.5%	16.4%	21.1%
Roosevelt County ISD	0.0%	0.0%	0.0%	0.0%
San Juan County ISD	64.1%	35.9%	14.8%	21.1%
San Miguel County ISD	52.6%	47.4%	23.4%	24.0%
Sandoval County ISD	66.1%	33.9%	9.2%	24.7%
Santa Fe County ISD	64.0%	36.0%	16.4%	19.6%
Sierra County ISD	62.2%	37.8%	14.6%	23.2%
Socorro County ISD	57.6%	42.4%	20.4%	22.0%
South Dona Ana ISD	66.7%	33.3%	20.7%	12.6%
Southeast Bernalillo County ISD	59.0%	41.0%	24.7%	16.3%
Southwest Bernalillo County ISD	69.5%	30.5%	13.4%	17.1%
Taos County ISD	64.9%	35.1%	14.8%	20.3%
Torrance County ISD	100.0%	0.0%	0.0%	0.0%
Valencia North County ISD	56.9%	43.1%	16.7%	26.4%
Valencia South County ISD	76.9%	23.1%	15.4%	7.7%
West Dona Ana County ISD	61.6%	38.4%	18.7%	19.7%
Centralized Units	0.0%	0.0%	0.0%	0.0%
Statewide Total	64.5%	35.5%	16.4%	19.1%

SNAP Initial Disposition Rates by Region[4,11]
April 2021

Region	Approval Rate	Denial Rate	Need Based Denial Rate	Procedural Denial Rate
Region 1 - NW	63.6%	36.4%	15.5%	20.9%
Region 2 - NE	62.9%	37.1%	15.2%	21.9%
Region 3 - Central	65.6%	34.4%	14.7%	19.7%
Region 4 - SE	66.6%	33.4%	16.9%	16.5%
Region 5 - SW	62.8%	37.2%	21.3%	15.9%
Centralized Units	0.0%	0.0%	0.0%	0.0%
Statewide Total	64.5%	35.5%	16.4%	19.1%



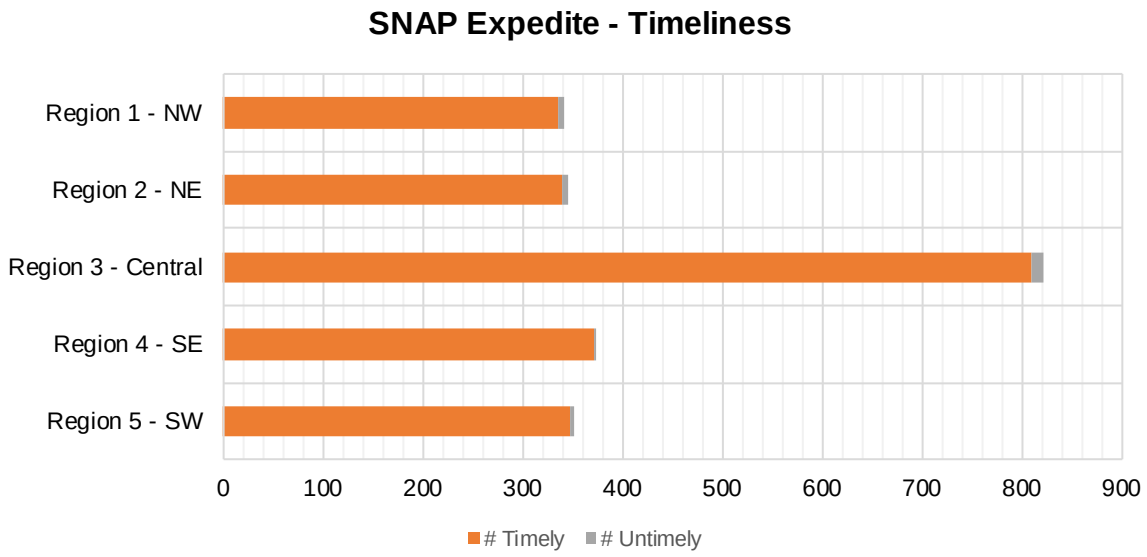
SNAP Expedite Timeliness by Field Office[13]
April 2021

Office Name	Total Expedited Approvals	# Timely	# Untimely	Percentage Timely
Chaves County ISD	78	78	0	100.0 %
Cibola County ISD	30	29	1	96.7 %
Colfax County ISD	17	17	0	100.0 %
Curry County ISD	79	79	0	100.0 %
East Dona Ana County ISD	87	87	0	100.0 %
Eddy Artesia County ISD	21	21	0	100.0 %
Eddy Carlsbad County ISD	63	61	2	96.8 %
Grant County ISD	32	32	0	100.0 %
Guadalupe County ISD	3	3	0	100.0 %
Lea County ISD	112	112	0	100.0 %
Lincoln County ISD	20	20	0	100.0 %
Luna County ISD	39	39	0	100.0 %
McKinley County ISD	82	81	1	98.8 %
Northeast Bernalillo County ISD	247	242	5	98.0 %
Northwest Bernalillo County ISD	251	248	3	98.8 %
Otero County ISD	43	43	0	100.0 %
Quay County ISD	6	6	0	100.0 %
Rio Arriba County ISD	64	64	0	100.0 %
Roosevelt County ISD	0	0	0	N/A
San Juan County ISD	145	144	1	99.3 %
San Miguel County ISD	34	34	0	100.0 %
Sandoval County ISD	91	87	4	95.6 %
Santa Fe County ISD	90	89	1	98.9 %
Sierra County ISD	12	10	2	83.3 %
Socorro County ISD	13	13	0	100.0 %
South Dona Ana ISD	50	49	1	98.0 %
Southeast Bernalillo County ISD	39	39	0	100.0 %
Southwest Bernalillo County ISD	283	280	3	98.9 %
Taos County ISD	41	40	1	97.6 %
Torrance County ISD	1	1	0	100.0 %
Valencia North County ISD	59	58	1	98.3 %
West Dona Ana County ISD	100	98	2	98.0 %

Statewide Total	2,232	2,204	28	98.7 %

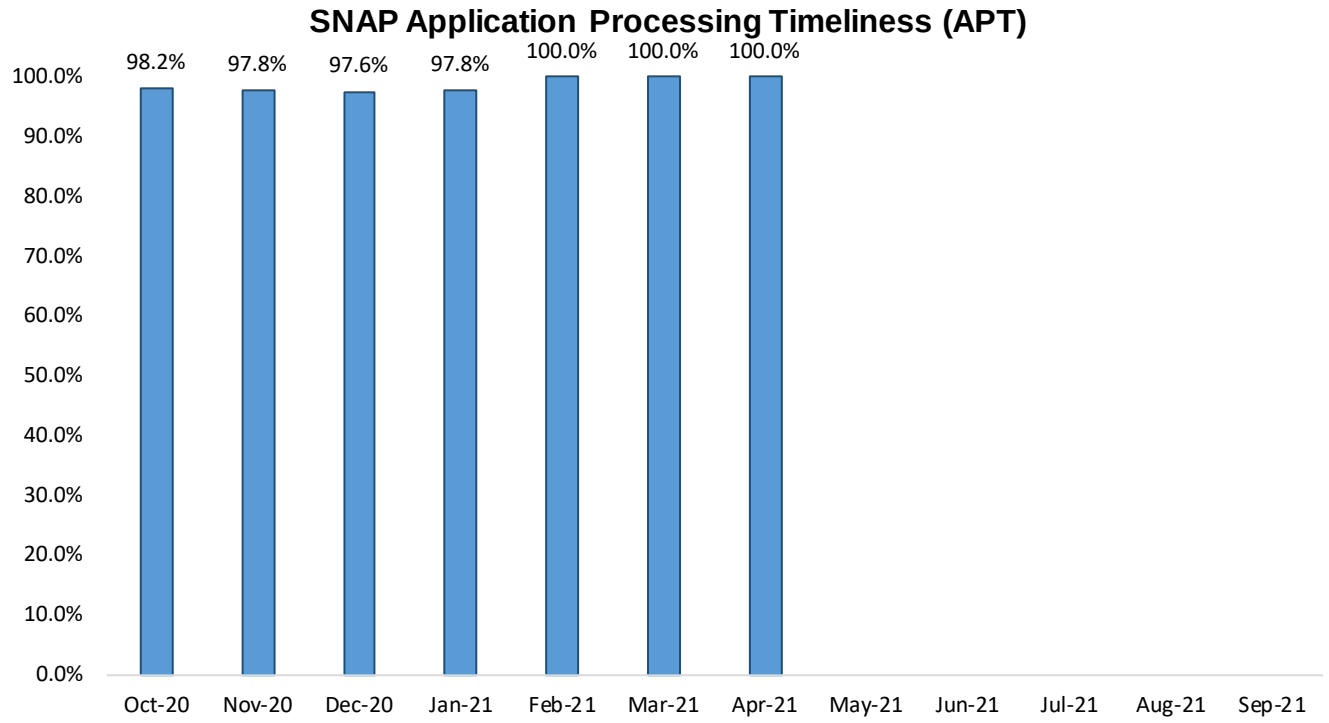
SNAP Expedite Timeliness by Region[13]
April 2021

Region	Total Expedited Approvals	# Timely	# Untimely	Percentage Timely
Region 1 - NW	341	335	6	98.2%
Region 2 - NE	346	340	6	98.3%
Region 3 - Central	821	810	11	98.7%
Region 4 - SE	373	371	2	99.5%
Region 5 - SW	351	348	3	99.1%
Statewide Total	2,232	2,204	28	98.7%



SNAP: Percentage of Applications Processed Timely [13]

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
APT	98.2%	97.8%	97.6%	97.8%	100.0%	100.0%	100.0%						98.8%



SNAP Non-Expedite: Percentage of Initial Applications Processed Timely by Field Office[13]

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	98.6%	96.9%	97.2%	97.8%	99.0%	100.0%	100.0%						98.5%
McKinley	97.7%	95.5%	93.9%	98.0%	96.7%	98.9%	98.2%						97.0%
San Juan	98.4%	97.7%	97.8%	96.6%	96.6%	97.5%	96.7%						97.3%
Sierra	97.8%	93.5%	96.4%	97.4%	98.9%	98.5%	100.0%						97.5%
Socorro	97.7%	95.5%	95.1%	100.0%	97.2%	98.9%	100.0%						97.8%
Valencia North	97.9%	100.0%	98.1%	97.8%	98.5%	98.1%	99.1%						98.5%
Valencia South	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						
NW Region 1 Total	98.2%	97.0%	97.2%	97.2%	97.3%	98.2%	98.1%						97.6%
Colfax	99.1%	100.0%	98.7%	100.0%	100.0%	100.0%	100.0%						99.7%
Guadalupe	96.3%	100.0%	97.6%	97.4%	100.0%	100.0%	100.0%						98.8%
Quay	99.1%	98.3%	97.0%	98.0%	98.6%	97.7%	100.0%						98.4%
Rio Arriba	97.5%	97.4%	98.0%	97.5%	99.5%	96.1%	97.7%						97.7%
San Miguel	97.8%	96.7%	95.8%	99.6%	96.9%	95.4%	99.3%						97.4%
Sandoval	99.0%	97.5%	96.2%	96.0%	95.5%	98.4%	98.1%						97.2%
Santa Fe	95.2%	97.8%	98.0%	98.5%	96.5%	98.4%	98.5%						97.6%
Taos	98.2%	98.6%	97.6%	99.4%	99.2%	95.1%	98.2%						98.0%
NE Region 2 Total	97.4%	97.8%	97.3%	98.2%	97.5%	97.4%	98.5%						97.7%
NE Bernalillo	97.5%	96.2%	95.9%	95.3%	97.8%	98.3%	98.8%						97.1%
NW Bernalillo	98.2%	97.9%	97.9%	97.0%	96.5%	97.3%	97.0%						97.4%
SE Bernalillo	97.7%	96.6%	98.5%	99.2%	100.0%	97.9%	98.4%						98.3%
SW Bernalillo	98.5%	97.5%	97.1%	97.5%	98.0%	98.5%	98.7%						98.0%
Torrance	97.9%	96.6%	100.0%	100.0%	100.0%	100.0%	100.0%						99.2%
Cen. Region 3 Total	98.0%	97.1%	96.9%	96.7%	97.6%	98.1%	98.2%						97.5%
Chaves	98.5%	98.4%	99.1%	98.5%	96.9%	98.1%	98.4%						98.3%
Curry	98.1%	97.1%	96.1%	98.6%	98.2%	97.7%	98.0%						97.7%
Eddy Artesia	96.9%	98.4%	97.3%	96.9%	97.5%	100.0%	100.0%						98.1%
Eddy Carlsbad	98.3%	97.8%	97.6%	100.0%	98.0%	98.7%	100.0%						98.6%
Lea	98.1%	97.0%	98.7%	97.0%	98.1%	98.5%	98.7%						98.0%
Lincoln	98.1%	100.0%	95.5%	92.9%	100.0%	100.0%	98.4%						97.8%
Roosevelt	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
SE Region 4 Total	98.2%	98.2%	98.0%	98.0%	97.8%	98.4%	98.7%						98.2%
East Dona Ana	98.7%	98.6%	98.2%	99.3%	98.6%	97.4%	97.8%						98.4%
Grant	99.2%	98.2%	97.9%	99.3%	95.9%	98.2%	100.0%						98.4%
Luna	98.9%	97.2%	97.9%	100.0%	97.3%	100.0%	98.2%						98.5%
Otero	99.5%	99.1%	97.9%	98.1%	97.4%	98.2%	97.6%						98.3%
South Dona Ana	99.3%	98.0%	98.4%	99.4%	98.2%	98.3%	98.1%						98.5%
West Dona Ana	99.1%	98.0%	98.0%	98.6%	98.3%	98.3%	97.4%						98.2%
SW Region 5 Total	99.1%	98.2%	98.1%	99.0%	97.9%	98.2%	98.0%						98.4%
STATE TOTAL	**98.2%**	**97.5%**	**97.4%**	**97.6%**	97.6%	98.1%	98.3%						**97.8%**

SNAP Expedite: Percentage of Initial Applications Processed Timely by Field Office[13]

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0%	92.0%	100.0%	100.0%	100.0%	100.0%	96.7%						98.4%
McKinley	96.2%	94.5%	95.3%	99.1%	95.0%	97.9%	98.8%						96.7%
San Juan	97.7%	98.9%	98.2%	97.9%	97.0%	97.5%	99.3%						98.1%
Sierra	100.0%	83.3%	97.1%	100.0%	95.5%	95.8%	83.3%						93.6%
Socorro	96.9%	100.0%	95.0%	100.0%	96.8%	96.6%	100.0%						97.9%
Valencia North	97.9%	93.6%	93.5%	97.1%	96.5%	97.6%	98.4%						96.4%
Valencia South	100.0%		100%	100.0%	100.0%	100.0%	100.0%						
NW Region 1 Total	97.7%	97.5%	97.6%	98.2%	96.7%	97.6%	98.3%						97.7%
Colfax	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Quay	95.6%	100.0%	96.9%	100.0%	96.6%	100.0%	100.0%						98.4%
Rio Arriba	98.8%	98.5%	99.2%	96.8%	95.8%	100.0%	100.0%						98.4%
San Miguel	99.2%	100.0%	97.2%	100.0%	100.0%	100.0%	100.0%						99.5%
Sandoval	96.4%	98.1%	94.7%	96.6%	90.7%	100.0%	95.8%						96.0%
Santa Fe	96.0%	98.1%	98.4%	97.9%	91.7%	97.0%	98.9%						96.9%
Taos	91.5%	98.2%	100.0%	98.1%	100.0%	97.1%	97.8%						97.5%
NE Region 2 Total	97.2%	98.7%	98.2%	98.1%	94.7%	98.8%	98.3%						97.7%
NE Bernalillo	98.3%	98.5%	98.2%	97.4%	93.3%	97.4%	98.0%						97.3%
NW Bernalillo	98.3%	99.5%	99.0%	98.9%	98.6%	99.0%	98.8%						98.9%
SE Bernalillo	100.0%	100.0%	98.3%	96.4%	98.2%	100.0%	100.0%						99.0%
SW Bernalillo	99.7%	98.9%	98.7%	98.7%	97.9%	99.1%	99.0%						98.9%
Torrance	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Cen. Region 3 Total	98.9%	99.0%	98.6%	98.2%	96.7%	98.6%	98.7%						98.4%
Chaves	99.1%	99.3%	98.5%	98.2%	93.4%	98.2%	100.0%						98.1%
Curry	96.6%	98.4%	99.2%	96.1%	98.1%	97.9%	100.0%						98.0%
Eddy Artesia	94.9%	100.0%	100.0%	100.0%	96.8%	100.0%	100.0%						98.8%
Eddy Carlsbad	98.1%	97.3%	100.0%	100.0%	97.5%	98.8%	96.9%						98.4%
Lea	98.0%	97.4%	98.2%	99.2%	96.3%	99.3%	100.0%						98.3%
Lincoln	100.0%	100.0%	96.7%	95.0%	100.0%	94.7%	100.0%						98.1%
Roosevelt	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
SE Region 4 Total	98.1%	98.6%	98.8%	98.2%	96.1%	98.5%	99.5%						98.3%
East Dona Ana	98.3%	98.6%	98.6%	100.0%	97.5%	98.0%	100.0%						98.7%
Grant	100.0%	95.7%	97.9%	100.0%	96.7%	96.0%	100.0%						98.0%
Luna	100.0%	100.0%	100.0%	100.0%	97.4%	100.0%	100.0%						99.6%
Otero	97.7%	99.3%	98.8%	100.0%	95.2%	100.0%	100.0%						98.7%
South Dona Ana	99.3%	99.2%	98.3%	100.0%	97.0%	100.0%	98.1%						98.8%
West Dona Ana	98.8%	98.5%	98.9%	98.4%	96.6%	99.3%	98.0%						98.4%
SW Region 5 Total	98.8%	98.7%	98.7%	99.5%	96.8%	99.0%	99.2%						98.7%
STATE TOTAL	**98.3%**	**98.6%**	**98.4%**	**98.4%**	**96.4%**	**98.5%**	98.8%						**98.2%**

SNAP: Percentage of Denied Initial Applications Processed Within 30 Days by Field Office[13]

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0%	98.5%	96.6%	100.0%	98.0%	100.0%	100.0%						99.0%
McKinley	95.8%	94.3%	93.2%	97.5%	97.6%	99.0%	99.0%						96.6%
San Juan	98.1%	96.9%	97.8%	96.6%	96.5%	97.7%	97.7%						97.3%
Sierra	97.3%	93.3%	93.5%	95.8%	100.0%	100.0%	100.0%						97.1%
Socorro	97.4%	92.3%	93.5%	100.0%	97.1%	100.0%	100.0%						97.2%
Valencia North	97.9%	93.7%	97.6%	98.4%	98.6%	100.0%	100.0%						98.0%
Valencia South	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
NW Region 1 Total	98.1%	95.6%	96.0%	98.3%	98.3%	99.5%	99.5%						97.9%
Colfax	100.0%	100.0%	100.0%	97.4%	100.0%	100.0%	100.0%						99.6%
Guadalupe	95.2%	100.0%	100.0%	95.5%	100.0%	100.0%	100.0%						98.7%
Quay	96.6%	100.0%	92.5%	95.5%	100.0%	100.0%	100.0%						97.8%
Rio Arriba	95.5%	95.2%	96.7%	96.8%	100.0%	98.9%	98.9%						97.4%
San Miguel	99.2%	97.7%	94.3%	99.4%	99.0%	98.8%	98.8%						98.2%
Sandoval	99.1%	98.0%	97.6%	96.1%	96.6%	99.3%	99.3%						98.0%
Santa Fe	91.8%	97.2%	98.7%	97.9%	94.4%	97.8%	97.8%						96.5%
Taos	96.7%	98.8%	97.4%	98.8%	100.0%	98.1%	98.1%						98.3%
NE Region 2 Total	96.8%	98.4%	97.2%	97.2%	98.8%	99.1%	99.1%						98.1%
NE Bernalillo	94.6%	95.0%	94.4%	94.1%	97.6%	98.7%	98.7%						96.2%
NW Bernalillo	96.7%	97.8%	97.4%	95.9%	97.5%	95.8%	95.8%						96.7%
SE Bernalillo	95.8%	93.8%	97.1%	98.5%	100.0%	97.1%	97.1%						97.1%
SW Bernalillo	98.5%	97.6%	95.9%	97.5%	97.6%	98.5%	98.5%						97.7%
Torrance	97.6%	97.0%	100.0%	100.0%	100.0%	100.0%	100.0%						99.2%
Cen. Region 3 Total	96.6%	96.2%	97.0%	97.2%	98.5%	98.0%	98.0%						97.4%
Chaves	96.8%	98.3%	98.6%	98.7%	98.2%	99.2%	99.2%						98.4%
Curry	95.3%	95.6%	96.4%	98.1%	97.9%	96.7%	96.7%						96.7%
Eddy Artesia	94.8%	98.3%	96.7%	97.4%	95.3%	100.0%	100.0%						97.5%
Eddy Carlsbad	97.6%	95.8%	96.6%	100.0%	95.9%	100.0%	100.0%						98.0%
Lea	97.4%	99.5%	98.2%	96.7%	99.4%	99.1%	99.1%						98.5%
Lincoln	96.8%	95.7%	93.9%	87.5%	100.0%	97.4%	97.4%						95.5%
Roosevelt	100.0%		100.0%										100.0%
SE Region 4 Total	97.0%	97.2%	97.2%	96.4%	97.8%	98.7%	98.7%						97.6%
East Dona Ana	98.3%	98.6%	97.9%	99.0%	98.3%	96.3%	96.3%						97.8%
Grant	100.0%	97.6%	96.6%	98.5%	98.5%	100.0%	100.0%						98.7%
Luna	96.9%	95.6%	96.0%	100.0%	98.6%	95.8%	95.8%						97.0%
Otero	99.3%	98.0%	96.5%	97.8%	98.9%	95.5%	95.5%						97.4%
South Dona Ana	99.2%	97.0%	98.3%	98.4%	99.0%	98.9%	98.9%						98.5%
West Dona Ana	98.2%	97.4%	97.7%	97.6%	98.6%	96.9%	96.9%						97.6%
SW Region 5 Total	98.7%	97.4%	97.2%	98.6%	98.7%	97.2%	97.2%						97.8%
STATE TOTAL	**97.4%**	**97.0%**	**96.9%**	**97.5%**	**98.4%**	**98.6%**	**98.6%**						**97.8%**

SNAP: Combined Approvals and Denials Percentage of Initial Applications Processed Timely by Field Office[13]

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	98.9%	96.1%	97.6%	98.4%	99.3%	100.0%	99.1%						98.5%
McKinley	97.3%	95.1%	94.2%	98.3%	96.5%	98.6%	98.3%						96.9%
San Juan	98.3%	97.9%	98.0%	97.2%	96.6%	97.6%	97.5%						97.6%
Sierra	98.1%	93.6%	96.7%	97.9%	98.2%	97.7%	97.7%						97.1%
Socorro	97.4%	94.3%	94.8%	100.0%	96.9%	98.2%	100.0%						97.4%
Valencia North	97.9%	95.0%	97.5%	97.7%	98.0%	98.0%	99.0%						97.6%
Valencia South	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
NW Region 1 Total	98.3%	96.0%	97.0%	98.5%	97.9%	98.6%	98.8%						97.9%
Colfax	99.3%	100.0%	99.0%	98.9%	100.0%	100.0%	100.0%						99.6%
Guadalupe	96.8%	100.0%	98.0%	97.7%	100.0%	100.0%	100.0%						98.9%
Quay	98.1%	98.8%	96.8%	98.4%	98.0%	98.3%	100.0%						98.3%
Rio Arriba	97.9%	97.6%	98.6%	97.2%	98.1%	97.3%	98.7%						97.9%
San Miguel	98.2%	98.0%	95.7%	99.7%	97.2%	96.3%	99.4%						97.8%
Sandoval	98.3%	97.8%	96.1%	96.6%	94.3%	98.7%	98.2%						97.1%
Santa Fe	95.3%	98.0%	98.1%	98.3%	95.2%	97.9%	98.6%						97.3%
Taos	96.7%	98.8%	98.1%	99.1%	99.4%	95.7%	98.0%						98.0%
NE Region 2 Total	97.6%	98.6%	97.6%	98.2%	97.8%	98.0%	99.1%						98.1%
NE Bernalillo	97.6%	96.9%	96.4%	95.9%	96.7%	98.1%	98.6%						97.2%
NW Bernalillo	98.2%	98.3%	98.2%	97.4%	97.0%	97.8%	97.5%						97.8%
SE Bernalillo	98.7%	97.5%	98.6%	98.4%	99.4%	98.5%	98.8%						98.6%
SW Bernalillo	98.9%	97.9%	97.5%	97.9%	97.9%	98.7%	99.0%						98.3%
Torrance	98.3%	96.8%	100.0%	100.0%	100.0%	100.0%	100.0%						99.3%
Cen. Region 3 Total	98.3%	97.5%	98.1%	97.9%	98.2%	98.6%	98.8%						98.2%
Chaves	98.6%	98.6%	99.0%	98.4%	95.8%	98.3%	98.8%						98.2%
Curry	97.7%	97.4%	97.3%	97.9%	98.1%	97.7%	98.5%						97.8%
Eddy Artesia	96.4%	98.6%	97.8%	97.8%	97.2%	100.0%	100.0%						98.3%
Eddy Carlsbad	98.2%	97.4%	98.3%	100.0%	97.8%	98.7%	98.9%						98.5%
Lea	98.0%	99.2%	98.4%	98.1%	97.5%	98.8%	99.1%						98.4%
Lincoln	98.4%	97.5%	95.5%	92.9%	100.0%	98.8%	98.8%						97.4%
Roosevelt	100.0%	100.0%	100.0%										100.0%
SE Region 4 Total	98.2%	98.4%	98.0%	97.5%	97.7%	98.7%	99.0%						98.2%
East Dona Ana	98.6%	98.6%	98.3%	99.6%	98.3%	97.5%	98.6%						98.5%
Grant	99.4%	97.5%	97.9%	99.4%	96.3%	97.5%	100.0%						98.3%
Luna	99.1%	98.0%	98.5%	100.0%	97.3%	100.0%	98.7%						98.8%
Otero	99.0%	98.9%	98.1%	99.0%	96.7%	98.7%	98.0%						98.3%
South Dona Ana	99.2%	98.3%	98.4%	99.5%	97.8%	98.8%	98.1%						98.6%
West Dona Ana	99.0%	98.2%	98.0%	98.5%	97.8%	98.5%	98.0%						98.3%
SW Region 5 Total	99.1%	98.3%	98.2%	99.3%	97.4%	98.5%	98.6%						98.5%
STATE TOTAL	**98.2%**	**97.8%**	**97.7%**	**98.3%**	**97.8%**	**98.5%**	**98.9%**						**98.2%**

SNAP Renewals Processed by Field Office[20]
April 2021

Office	Approvals	Closures	Need Based Closures	Procedural Closures
Chaves County ISD	472	156	135	21
Cibola County ISD	180	74	67	7
Colfax County ISD	52	25	20	5
Curry County ISD	325	142	120	22
East Dona Ana County ISD	330	120	103	17
Eddy Artesia County ISD	55	30	25	5
Eddy Carlsbad County ISD	143	67	56	11
Grant County ISD	155	38	36	2
Guadalupe County ISD	20	9	8	1
Hidalgo County ISD	0	0	0	0
Lea County ISD	315	117	108	9
Lincoln County ISD	73	31	28	3
Luna County ISD	188	44	39	5
McKinley County ISD	535	213	190	23
Northeast Bernalillo County ISD	1,005	417	387	30
Northwest Bernalillo County ISD	796	326	290	36
Otero County ISD	243	77	60	17
Quay County ISD	43	18	14	4
Rio Arriba County ISD	295	93	77	16
Roosevelt County ISD	0	0	0	0
San Juan County ISD	750	295	275	20
San Miguel County ISD	184	77	73	4
Sandoval County ISD	363	187	163	24
Santa Fe County ISD	372	182	173	9
Sierra County ISD	135	59	55	4
Socorro County ISD	111	44	41	3
South Dona Ana ISD	363	151	134	17
Southeast Bernalillo County ISD	170	37	30	7
Southwest Bernalillo County ISD	1,474	442	404	38
Taos County ISD	174	72	63	9
Torrance County ISD	47	23	22	1
Valencia North County ISD	428	158	140	18
Valencia South County ISD	2	1	0	1
West Dona Ana County ISD	393	115	107	8
Centralized Units	0	0	0	0
Statewide Total	10,191	3,840	3,443	397

Note: Renewal dispositions based on COVID-19 extensions for periodic reviews are not included in total.

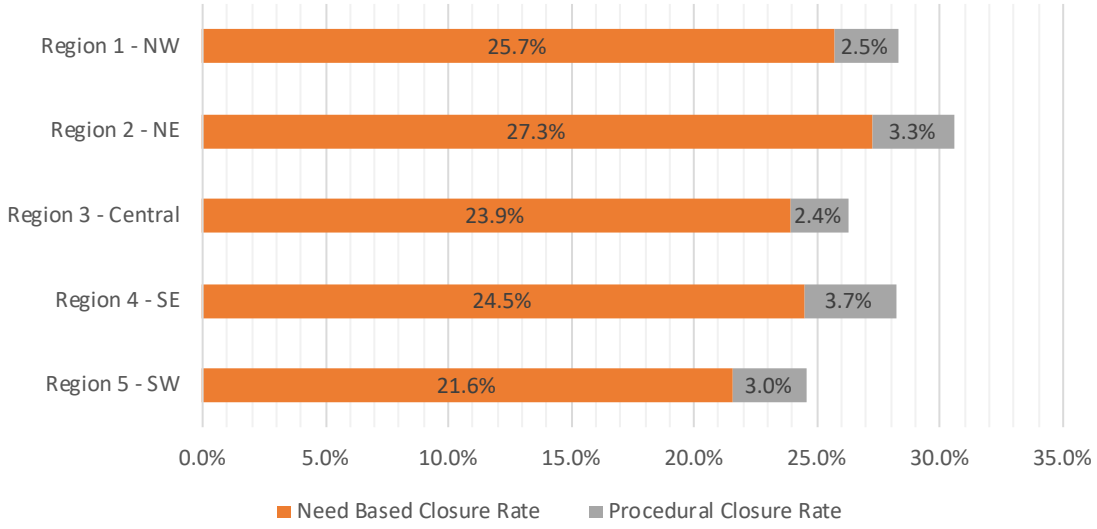
SNAP Renewal Disposition Rates by Field Office[20]
April 2021

Office	Approval Rate	Closure Rate	Need Based Closure Rate	Procedural Closure Rate
Chaves County ISD	75.2%	24.8%	21.5%	3.3%
Cibola County ISD	70.9%	29.1%	26.4%	2.8%
Colfax County ISD	67.5%	32.5%	26.0%	6.5%
Curry County ISD	69.6%	30.4%	25.7%	4.7%
East Dona Ana County ISD	73.3%	26.7%	22.9%	3.8%
Eddy Artesia County ISD	64.7%	35.3%	29.4%	5.9%
Eddy Carlsbad County ISD	68.1%	31.9%	26.7%	5.2%
Grant County ISD	80.3%	19.7%	18.7%	1.0%
Guadalupe County ISD	69.0%	31.0%	27.6%	3.4%
Hidalgo County ISD	0.0%	0.0%	0.0%	0.0%
Lea County ISD	72.9%	27.1%	25.0%	2.1%
Lincoln County ISD	70.2%	29.8%	26.9%	2.9%
Luna County ISD	81.0%	19.0%	16.8%	2.2%
McKinley County ISD	71.5%	28.5%	25.4%	3.1%
Northeast Bernalillo County ISD	70.7%	29.3%	27.2%	2.1%
Northwest Bernalillo County ISD	70.9%	29.1%	25.8%	3.2%
Otero County ISD	75.9%	24.1%	18.8%	5.3%
Quay County ISD	70.5%	29.5%	23.0%	6.6%
Rio Arriba County ISD	76.0%	24.0%	19.8%	4.1%
Roosevelt County ISD	0.0%	0.0%	0.0%	0.0%
San Juan County ISD	71.8%	28.2%	26.3%	1.9%
San Miguel County ISD	70.5%	29.5%	28.0%	1.5%
Sandoval County ISD	66.0%	34.0%	29.6%	4.4%
Santa Fe County ISD	67.1%	32.9%	31.2%	1.6%
Sierra County ISD	69.6%	30.4%	28.4%	2.1%
Socorro County ISD	71.6%	28.4%	26.5%	1.9%
South Dona Ana ISD	70.6%	29.4%	26.1%	3.3%
Southeast Bernalillo County ISD	82.1%	17.9%	14.5%	3.4%
Southwest Bernalillo County ISD	76.9%	23.1%	21.1%	2.0%
Taos County ISD	70.7%	29.3%	25.6%	3.7%
Torrance County ISD	67.1%	32.9%	31.4%	1.4%
Valencia North County ISD	73.0%	27.0%	23.9%	3.1%
Valencia South County ISD	66.7%	33.3%	0.0%	33.3%
West Dona Ana County ISD	77.4%	22.6%	21.1%	1.6%
Centralized Units	0.0%	0.0%	0.0%	0.0%
Statewide Total	72.6%	27.4%	24.5%	2.8%

Note: Renewal approvals based on COVID-19 extensions for periodic reviews are not included in total.

SNAP Renewal Disposition Rates by Region[20]
April 2021

Region	Approval Rate	Closure Rate	Need Based Closure Rate	Procedural Closure Rate
Region 1 - NW	71.7%	28.3%	25.7%	2.5%
Region 2 - NE	69.4%	30.6%	27.3%	3.3%
Region 3 - Central	73.7%	26.3%	23.9%	2.4%
Region 4 - SE	71.8%	28.2%	24.5%	3.7%
Region 5 - SW	75.4%	24.6%	21.6%	3.0%
Centralized Units				
Statewide Total	72.6%	27.4%	24.5%	2.8%



SNAP: Percentage of Approved Renewal Applications Processed[11]													
	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
McKinley	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
San Juan	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Sierra	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Socorro	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Valencia North	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Valencia South	100.0%	100.0%	100.0%				100.0%						100.0%
NW Region 1 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Colfax	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Quay	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Rio Arriba	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
San Miguel	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Sandoval	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Santa Fe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Taos	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
NE Region 2 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
NE Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
NW Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
SE Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
SW Bernalillo	100.0%	100.0%	100.0%	99.8%	100.0%	100.0%	100.0%						100.0%
Torrance	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Cen. Region 3 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Chaves	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Curry	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Eddy Artesia	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Eddy Carlsbad	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Lea	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Lincoln	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Roosevelt													
SE Region 4 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
East Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Grant	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Luna	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.5%						99.9%
Otero	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
South Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
West Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	0.0%						85.7%
SW Region 5 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	83.3%						97.6%
STATE TOTAL	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	96.9%						**99.6%**

If a renewal packet was received on or before 15th of the renewal month, the case shall be considered timely if the case was processed by renewal due date

Recertifications – If a Recertification cannot be processed under normal processing, ASPEN will automatically extend certification periods for households scheduled to recertify in 6 months.

SNAP: Percentage of Approved Renewal Applications Processed[11]													
	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
McKinley	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
San Juan	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Sierra	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Socorro	100.0%		100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Valencia North	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Valencia South	100.0%												100.0%
NW Region 1 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Colfax	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Guadalupe	100.0%	100.0%		100.0%	100.0%	100.0%							100.0%
Quay	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Rio Arriba	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
San Miguel	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Sandoval	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Santa Fe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Taos	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
NE Region 2 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
NE Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
NW Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
SE Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
SW Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Torrance	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Cen. Region 3 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Chaves	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Curry	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Eddy Artesia	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Eddy Carlsbad	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Lea	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Lincoln	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Roosevelt													
SE Region 4 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
East Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Grant	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Luna	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Otero	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
South Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
West Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
SW Region 5 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
STATE TOTAL	**100.0%**	**100.0%**	**100.0%**	**100.0%**	**100.0%**	**100.0%**	**100.0%**						**100.0%**

Only includes cases in which the Renewal Packet was received by the 15th of the month

Recertifications – If a Recertification cannot be processed under normal processing, ASPEN will automatically extend certification periods for households scheduled to recertify in 6 months.

SNAP: Percentage of Terminations Renewal Applications Processed[11]	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
McKinley	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
San Juan	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Sierra	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Socorro	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Valencia North	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Valencia South	100.0%	100.0%	100.0%		100.0%		100.0%						100.0%
NW Region 1 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Colfax	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Quay	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Rio Arriba	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
San Miguel	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Sandoval	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Santa Fe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Taos	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
NE Region 2 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
NE Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
NW Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
SE Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
SW Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Torrance	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Cen. Region 3 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Chaves	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Curry	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Eddy Artesia	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Eddy Carlsbad	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Lea	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Lincoln	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Roosevelt													
SE Region 4 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
East Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Grant	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Luna	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Otero	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
South Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
West Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
SW Region 5 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
STATE TOTAL	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						**100.0%**

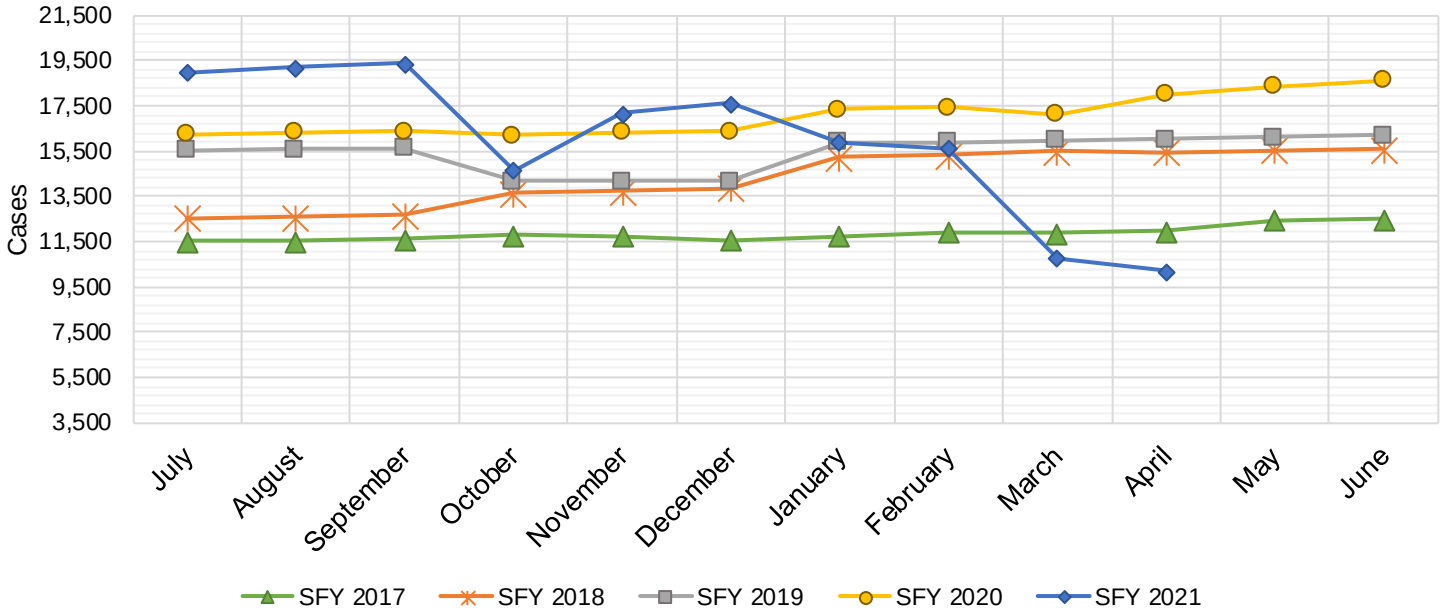
Includes cases for which no renewal application was received.

Recertifications – If a Recertification cannot be processed under normal processing, ASPEN will automatically extend certification periods for households scheduled to recertify in 6 months.

SNAP: Combined Percentage of Approved and Terminated Renewal Applications Processed[11]													
	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
McKinley	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
San Juan	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Sierra	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Socorro	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Valencia North	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Valencia South	100.0%	100.0%	100.0%				100.0%						100.0%
NW Region 1 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Colfax	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Quay	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Rio Arriba	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
San Miguel	99.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Sandoval	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Santa Fe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Taos	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
NE Region 2 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
NE Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
NW Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
SE Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
SW Bernalillo	100.0%	100.0%	100.0%	99.9%	100.0%	100.0%	100.0%						100.0%
Torrance	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Cen. Region 3 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Chaves	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Curry	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Eddy Artesia	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Eddy Carlsbad	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Lea	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Lincoln	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Roosevelt													
SE Region 4 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
East Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Grant	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Luna	100.0%	100.0%	99.6%	100.0%	100.0%	100.0%	99.6%						99.9%
Otero	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
South Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
West Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
SW Region 5 Total	100.0%	100.0%	99.9%	100.0%	100.0%	100.0%	99.9%						100.0%
STATE TOTAL	**100.0%**	**100.0%**	**100.0%**	**100.0%**	**100.0%**	**100.0%**	**100.0%**						**100.0%**

State SNAP Supplement

SFY 2017[9]			SFY 2018[9]			SFY 2019[9]			SFY 2020[9]			SFY 2021[9]		
	Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures
Jul-16	11,537	$95,553	Jul-17	12,526	$97,568	Jul-18	15,555	$141,711	Jul-19	16,260	$145,023	Jul-20	18,957	$161,862
Aug-16	11,522	$95,107	Aug-17	12,589	$98,954	Aug-18	15,584	$139,719	Aug-19	16,314	$145,706	Aug-20	19,196	$165,904
Sep-16	11,613	$94,472	Sep-17	12,679	$97,546	Sep-18	15,631	$140,768	Sep-19	16,362	$145,767	Sep-20	19,379	$166,738
Oct-16	11,797	$96,679	Oct-17	13,628	$117,343	Oct-18	14,161	$125,737	Oct-19	16,182	$139,741	Oct-20	14,634	$137,621
Nov-16	11,735	$93,689	Nov-17	13,748	$119,055	Nov-18	14,160	$125,401	Nov-19	16,331	$138,583	Nov-20	17,169	$139,917
Dec-16	11,556	$93,739	Dec-17	13,877	$120,585	Dec-18	14,163	$126,263	Dec-19	16,373	$137,440	Dec-20	17,597	$144,966
Jan-17	11,763	$96,074	Jan-18	15,246	$135,993	Jan-19	15,890	$141,357	Jan-20	17,360	$145,696	Jan-21	15,905	$159,124
Feb-17	11,907	$98,251	Feb-18	15,308	$137,296	Feb-19	15,882	$142,396	Feb-20	17,429	$154,849	Feb-21	15,615	$133,642
Mar-17	11,853	$96,693	Mar-18	15,482	$139,132	Mar-19	15,970	$142,427	Mar-20	17,131	$150,568	Mar-21	10,766	$136,156
Apr-17	11,944	$97,060	Apr-18	15,466	$139,202	Apr-19	16,032	$143,982	Apr-20	18,017	$157,944	Apr-21	10,202	$63,425
May-17	12,457	$96,940	May-18	15,525	$139,397	May-19	16,126	$143,697	May-20	18,368	$157,089	May-21		
Jun-17	12,498	$97,405	Jun-18	15,577	$140,802	Jun-19	16,182	$143,128	Jun-20	18,645	$158,748	Jun-21		
TOTAL	142,182	$1,151,662		171,651	$1,482,874		185,336	$1,656,584		204,772	$1,777,156		159,420	$1,409,355
AVERAGE	11,849	$95,972		14,304	$123,573		15,445	$138,049		17,064	$148,096		15,942	$140,936

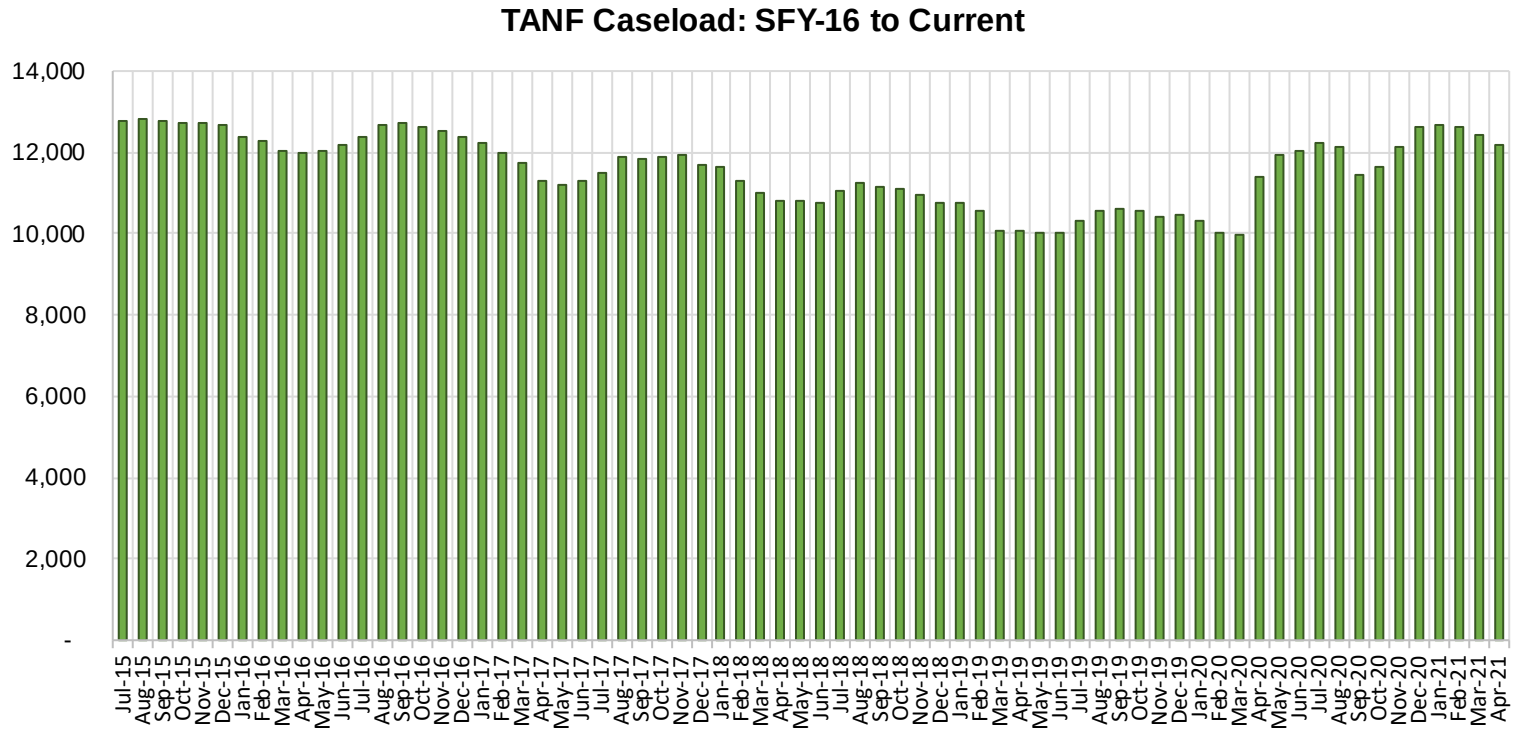


TANF Cases by Field Office[6]

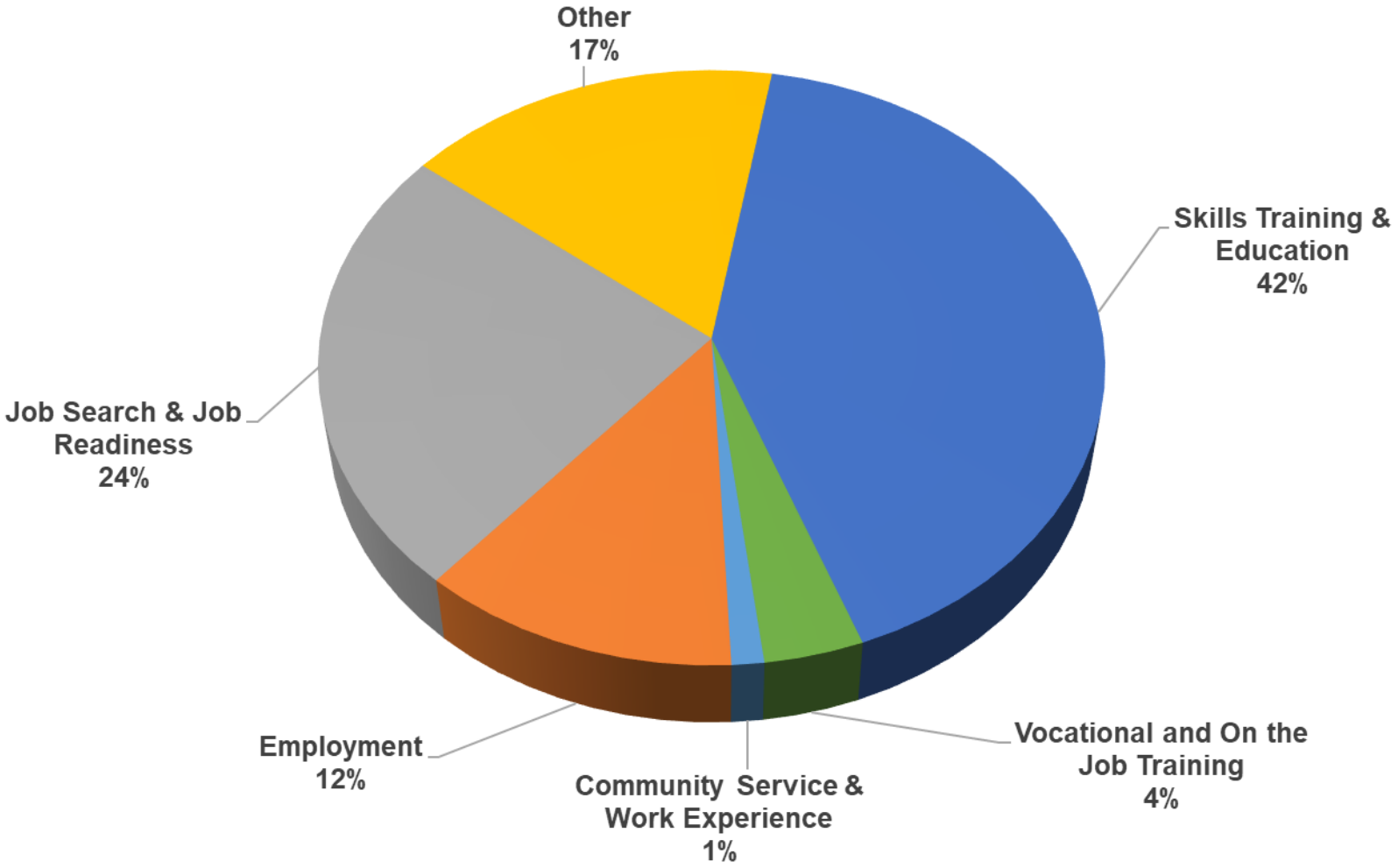
				Percent Change	
Office	Apr-20	Mar-21	Apr-21	Apr-20-Apr-21	Mar-21-Apr-21
Chaves County ISD	547	793	722	31.99%	-8.95%
Cibola County ISD	116	135	134	15.52%	-0.74%
Colfax County ISD	98	99	97	-1.02%	-2.02%
Curry County ISD	614	665	673	9.61%	1.20%
East Dona Ana County ISD	480	546	527	9.79%	-3.48%
Eddy Artesia County ISD	100	110	106	6.00%	-3.64%
Eddy Carlsbad County ISD	169	221	219	29.59%	-0.90%
Grant County ISD	212	236	232	9.43%	-1.69%
Guadalupe County ISD	31	34	31	0.00%	-8.82%
Hidalgo County ISD	0	0	0	NA	N/A
Lea County ISD	443	537	526	18.74%	-2.05%
Lincoln County ISD	92	100	100	8.70%	0.00%
Luna County ISD	211	244	232	9.95%	-4.92%
McKinley County ISD	74	85	83	12.16%	-2.35%
Northeast Bernalillo County ISD	1,090	1,219	1,189	9.08%	-2.46%
Northwest Bernalillo County ISD	914	1,000	980	7.22%	-2.00%
Otero County ISD	305	358	357	17.05%	-0.28%
Quay County ISD	95	89	84	-11.58%	-5.62%
Rio Arriba County ISD	381	421	414	8.66%	-1.66%
Roosevelt County ISD	0	0	0	NA	N/A
San Juan County ISD	410	367	332	-19.02%	-9.54%
San Miguel County ISD	194	219	226	16.49%	3.20%
Sandoval County ISD	461	401	413	-10.41%	2.99%
Santa Fe County ISD	396	380	381	-3.79%	0.26%
Sierra County ISD	75	98	97	29.33%	-1.02%
Socorro County ISD	85	99	94	10.59%	-5.05%
South Dona Ana ISD	570	637	631	10.70%	-0.94%
Southeast Bernalillo County ISD	483	191	182	-62.32%	-4.71%
Southwest Bernalillo County ISD	1,285	1,696	1,698	32.14%	0.12%
Taos County ISD	149	156	153	2.68%	-1.92%
Torrance County ISD	195	102	93	-52.31%	-8.82%
Valencia North County ISD	442	459	457	3.39%	-0.44%
Valencia South County ISD	2	0	2	0.00%	N/A
West Dona Ana County ISD	694	724	712	2.59%	-1.66%
Centralized Units	0	1	0	NA	-100.00%
Statewide Total	11,413	12,422	12,177	6.69%	-1.97%

TANF Cases by Region[6]

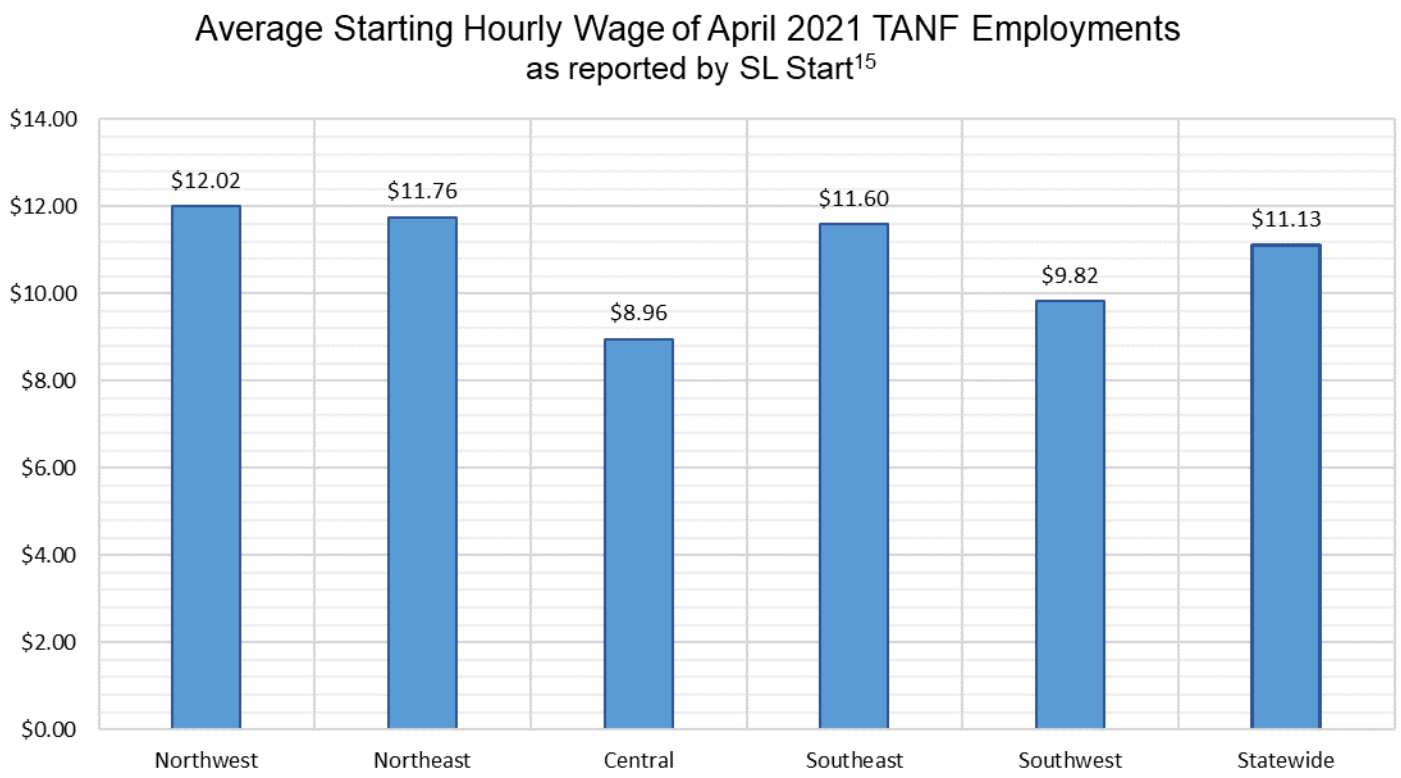
				Percent Change	
Region	Apr-20	Mar-21	Apr-21	Apr-20-Apr-21	Mar-21-Apr-21
Region 1- NW	1,204	1,243	1,199	-0.42%	-3.54%
Region 2- NE	1,805	1,799	1,799	-0.33%	0.00%
Region 3- Central	3,967	4,208	4,142	4.41%	-1.57%
Region 4- SE	1,965	2,426	2,346	19.39%	-3.30%
Region 5- SW	2,472	2,745	2,691	8.86%	-1.97%
Centralized Units	0	1	0	N/A	-100.0%
Statewide Total	11,413	12,422	12,177	6.69%	-1.97%



NM Works Activity Placements on April 30, 2021
as reported by SL Start[14]



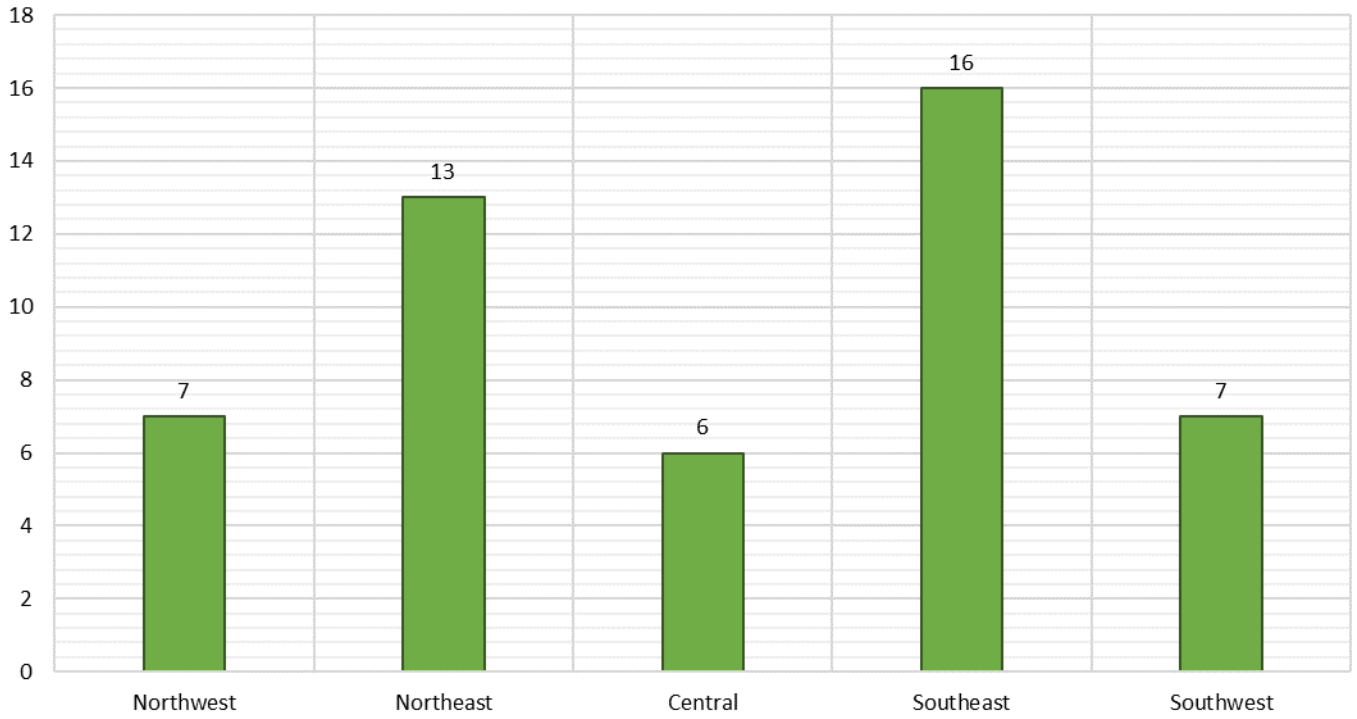
Employment, Vocational Training and Community Service and Work Experience might be reduced due to COVID 19 circumstances.


Average Starting Hourly Wage of April 2021 TANF Employments
as reported by SL Start[15]
$14.00
$12.00
$10.00
$8.00
$6.00
$4.00
$2.00
$0.00
$12.02
$11.76
$8.96
$11.60
$9.82
$11.13
Northwest
Northeast
Central
Southeast
Southwest
Statewide

Number of New Employments in April 2021 by Region

as reported by SL Start[15]

Statewide Total: 49



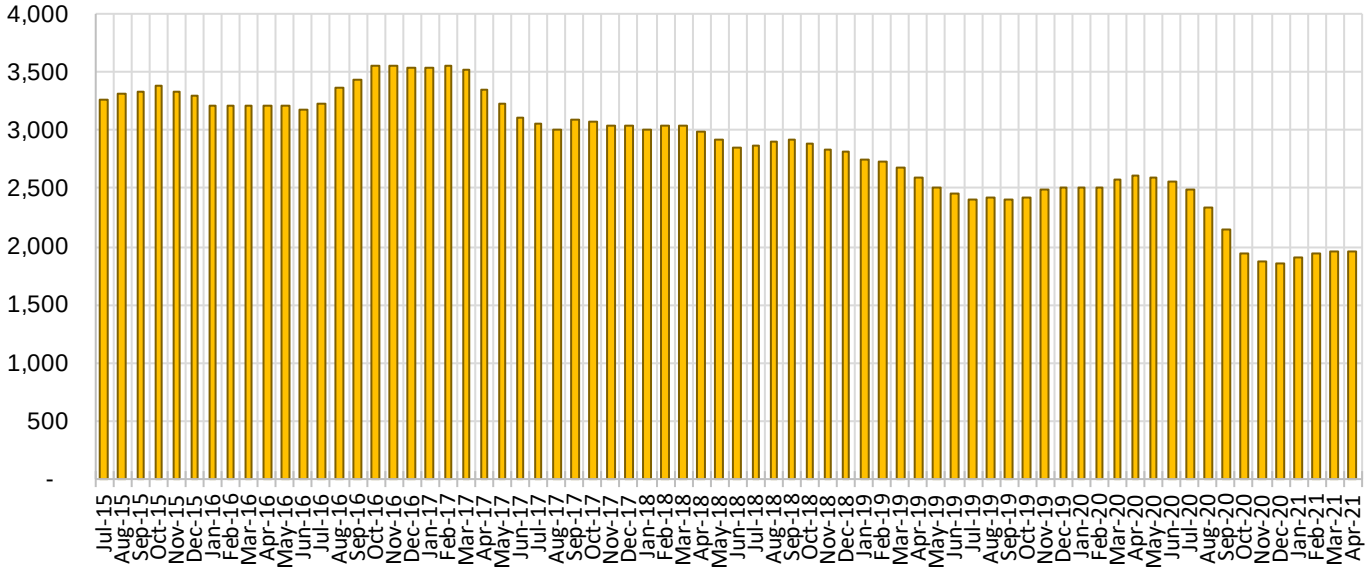
General Assistance Cases by Field Office[6]

				Percent Change	
Office	Apr-20	Mar-21	Apr-21	Apr-20-Apr-21	Mar-21-Apr-21
Chaves County ISD	119	140	126	5.88%	-10.00%
Cibola County ISD	40	30	31	-22.50%	3.33%
Colfax County ISD	21	25	27	28.57%	8.00%
Curry County ISD	96	59	55	-42.71%	-6.78%
East Dona Ana County ISD	99	74	74	-25.25%	0.00%
Eddy Artesia County ISD	28	19	18	-35.71%	-5.26%
Eddy Carlsbad County ISD	60	41	40	-33.33%	-2.44%
Grant County ISD	76	51	52	-31.58%	1.96%
Guadalupe County ISD	7	8	10	42.86%	25.00%
Hidalgo County ISD	0	0	0	N/A	N/A
Lea County ISD	69	43	45	-34.78%	4.65%
Lincoln County ISD	31	26	25	-19.35%	-3.85%
Luna County ISD	55	34	34	-38.18%	0.00%
McKinley County ISD	60	46	49	-18.33%	6.52%
Northeast Bernalillo County ISD	239	197	198	-17.15%	0.51%
Northwest Bernalillo County ISD	238	176	184	-22.69%	4.55%
Otero County ISD	66	47	47	-28.79%	0.00%
Quay County ISD	30	16	16	-46.67%	0.00%
Rio Arriba County ISD	73	52	52	-28.77%	0.00%
Roosevelt County ISD	0	0	0	N/A	N/A
San Juan County ISD	138	101	96	-30.43%	-4.95%
San Miguel County ISD	59	38	38	-35.59%	0.00%
Sandoval County ISD	80	48	56	-30.00%	16.67%
Santa Fe County ISD	93	53	62	-33.33%	16.98%
Sierra County ISD	43	29	31	-27.91%	6.90%
Socorro County ISD	41	30	29	-29.27%	-3.33%
South Dona Ana ISD	60	49	46	-23.33%	-6.12%
Southeast Bernalillo County ISD	131	34	30	-77.10%	-11.76%
Southwest Bernalillo County ISD	200	240	238	19.00%	-0.83%
Taos County ISD	34	35	33	-2.94%	-5.71%
Torrance County ISD	46	17	16	-65.22%	-5.88%
Valencia North County ISD	91	69	73	-19.78%	5.80%
Valencia South County ISD	0	0	0	N/A	N/A
West Dona Ana County ISD	179	126	119	-33.52%	-5.56%
Centralized Units	0	0	0	N/A	N/A
Statewide Total	2,602	1,953	1,950	-25.06%	-0.15%

General Assistance Cases by Region[6]

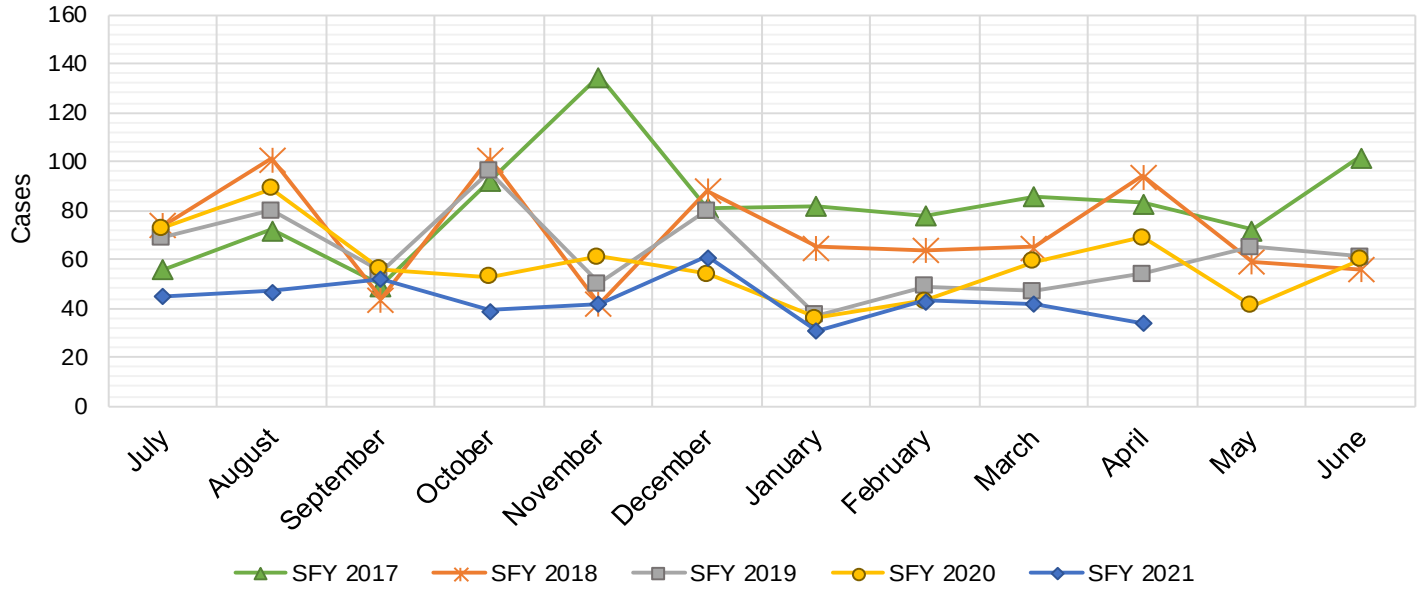
				Percent Change	
Region	Apr-20	Mar-21	Apr-21	Apr-20-Apr-21	Mar-21-Apr-21
Region 1 - NW	413	305	309	-25.18%	1.31%
Region 2 - NE	397	275	294	-25.94%	6.91%
Region 3 - Central	854	664	666	-22.01%	0.30%
Region 4 - SE	403	328	309	-23.33%	-5.79%
Region 5 - SW	535	381	372	-30.47%	-2.36%
Centralized Units	0	0	0	N/A	N/A
Statewide Total	2,602	1,953	1,950	-25.06%	-0.15%

General Assistance Caseload: SFY-16 to Current



General Assistance Interim Assistance Reimbursements[16]

SFY 2017			SFY 2018			SFY 2019			SFY 2020			SFY 2021		
	Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures
Jul-16	56	$164,970	Jul-17	74	$241,438	Jul-18	69	$228,333	Jul-19	73	$303,584	Jul-20	45	$135,037
Aug-16	72	$223,182	Aug-17	101	$339,301	Aug-18	80	$241,292	Aug-19	89	$310,047	Aug-20	47	$154,783
Sep-16	49	$158,027	Sep-17	44	$131,229	Sep-18	55	$188,192	Sep-19	56	$172,016	Sep-20	52	$168,200
Oct-16	92	$257,830	Oct-17	101	$335,752	Oct-18	96	$298,502	Oct-19	53	$168,461	Oct-20	39	$124,285
Nov-16	135	$402,305	Nov-17	42	$139,572	Nov-18	50	$148,641	Nov-19	61	$171,883	Nov-20	42	$116,498
Dec-16	81	$227,569	Dec-17	88	$245,453	Dec-18	80	$246,422	Dec-19	54	$164,045	Dec-20	61	$196,035
Jan-17	82	$274,050	Jan-18	65	$258,239	Jan-19	37	$106,081	Jan-20	36	$96,668	Jan-21	31	$110,379
Feb-17	78	$227,569	Feb-18	64	$195,815	Feb-19	49	$119,300	Feb-20	43	$126,743	Feb-21	43	$169,132
Mar-17	86	$278,219	Mar-18	65	$172,188	Mar-19	47	$137,296	Mar-20	59	$169,363	Mar-21	42	$126,219
Apr-17	83	$267,187	Apr-18	94	$312,340	Apr-19	54	$173,772	Apr-20	69	$199,975	Apr-21	34	$110,375
May-17	72	$232,836	May-18	59	$155,406	May-19	65	$237,979	May-20	41	$129,317	May-21		
Jun-17	102	$306,228	Jun-18	56	$159,268	Jun-19	61	$214,497	Jun-20	60	$184,603	Jun-21		
TOTAL	988	$3,019,972		853	$2,686,001		743	$2,340,307		694	$2,196,707		436	$1,410,944
AVERAGE	82	$251,664		71	$223,833		62	$195,026		58	$183,059		44	$141,094



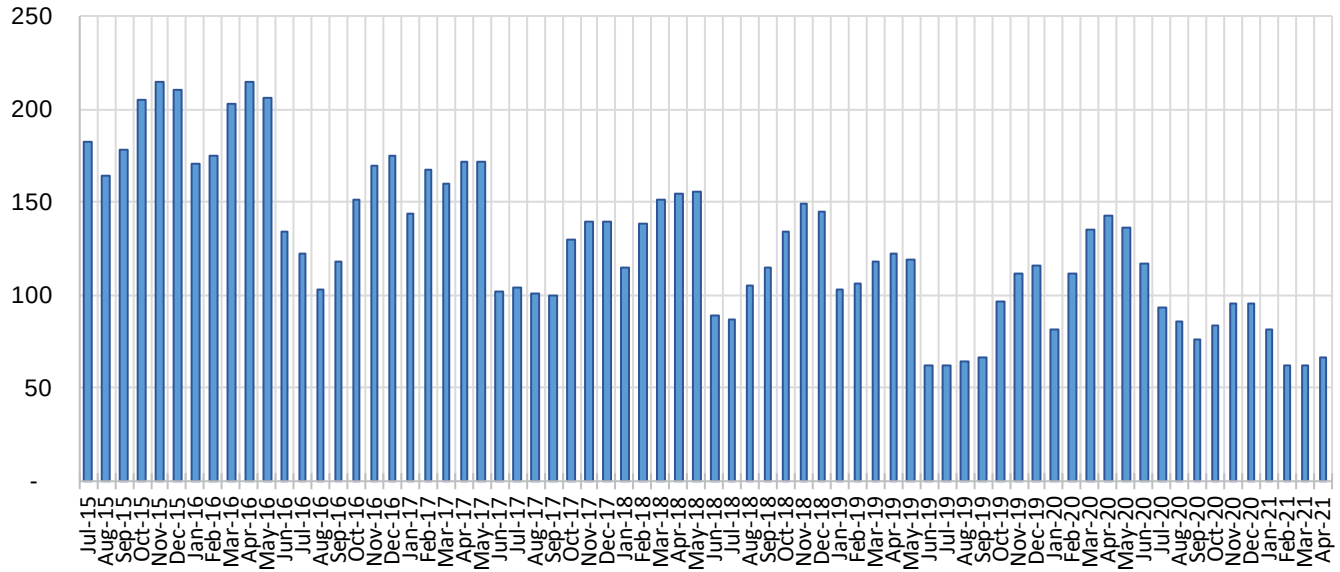
Education Works Cases by Field Office[6]

				Percent Change	
Office	Apr-20	Mar-21	Apr-21	Apr-20-Apr-21	Mar-21-Apr-21
Chaves County ISD	5	2	2	-60.0%	0.0%
Cibola County ISD	1	0	0	-100.0%	N/A
Colfax County ISD	0	0	0	N/A	N/A
Curry County ISD	11	4	4	-63.6%	0.0%
East Dona Ana County ISD	10	5	7	-30.0%	40.0%
Eddy Artesia County ISD	1	1	1	0.0%	0.0%
Eddy Carlsbad County ISD	1	0	0	-100.0%	N/A
Grant County ISD	2	1	0	-100.0%	-100.0%
Guadalupe County ISD	0	1	1	N/A	0.0%
Hidalgo County ISD	0	0	0	N/A	N/A
Lea County ISD	2	1	0	-100.0%	-100.0%
Lincoln County ISD	0	0	0	N/A	N/A
Luna County ISD	2	0	0	-100.0%	N/A
McKinley County ISD	1	2	2	100.0%	0.0%
Northeast Bernalillo County ISD	9	6	8	-11.1%	33.3%
Northwest Bernalillo County ISD	18	3	2	-88.9%	-33.3%
Otero County ISD	0	0	0	N/A	N/A
Quay County ISD	0	1	1	N/A	0.0%
Rio Arriba County ISD	3	1	2	-33.3%	100.0%
Roosevelt County ISD	0	0	0	N/A	N/A
San Juan County ISD	3	2	2	-33.3%	0.0%
San Miguel County ISD	4	3	2	-50.0%	-33.3%
Sandoval County ISD	11	4	5	-54.5%	25.0%
Santa Fe County ISD	8	2	2	-75.0%	0.0%
Sierra County ISD	1	0	0	-100.0%	N/A
Socorro County ISD	0	0	0	N/A	N/A
South Dona Ana ISD	6	1	1	-83.3%	0.0%
Southeast Bernalillo County ISD	11	2	2	-81.8%	0.0%
Southwest Bernalillo County ISD	10	5	8	-20.0%	60.0%
Taos County ISD	0	0	0	N/A	N/A
Torrance County ISD	2	1	1	-50.0%	0.0%
Valencia North County ISD	2	1	1	-50.0%	0.0%
Valencia South County ISD	0	0	0	N/A	N/A
West Dona Ana County ISD	19	13	13	-31.6%	0.0%
Centralized Units	0	0	0	N/A	N/A
Statewide Total	143	62	67	-53.1%	8.1%

Education Works Cases by Region[6]

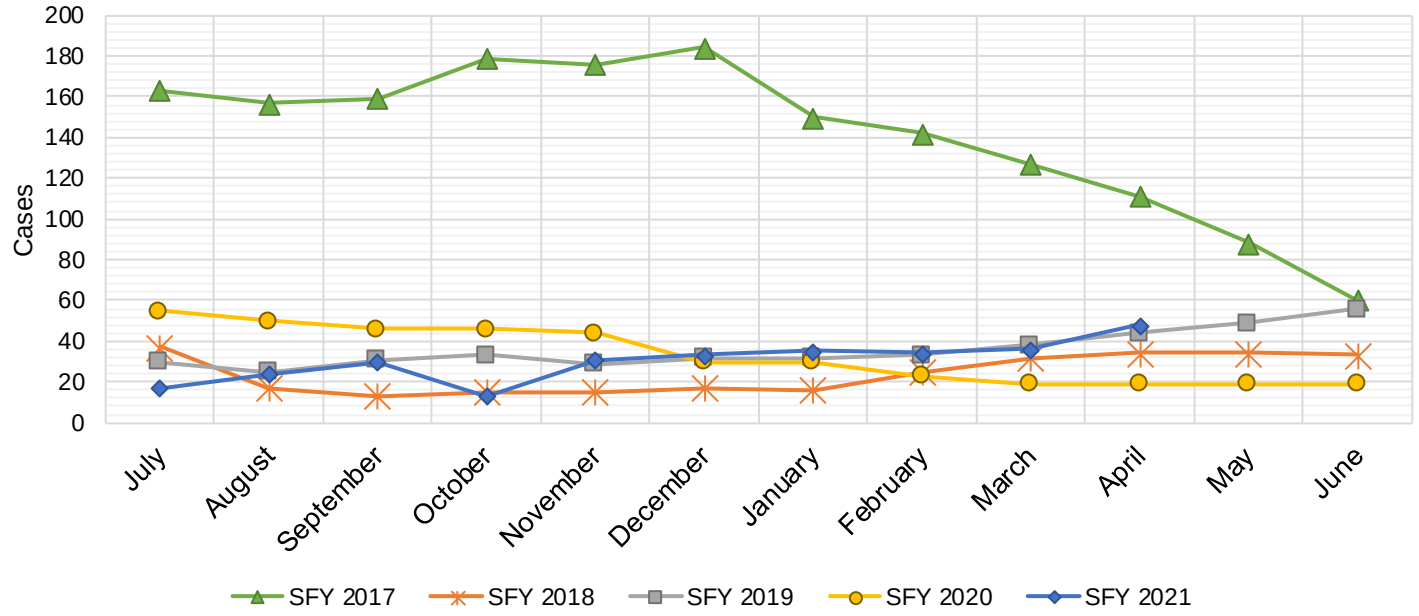
				Percent Change	
Region	Apr-20	Mar-21	Apr-21	Apr-20-Apr-21	Mar-21-Apr-21
Region 1 - NW	8	5	5	-37.50%	0.00%
Region 2 - NE	26	12	13	-50.00%	8.33%
Region 3 - Central	50	17	21	-58.00%	23.53%
Region 4 - SE	20	8	7	-65.00%	-12.50%
Region 5 - SW	39	20	21	-46.15%	5.00%
Centralized Units	0	0	0	N/A	N/A
Statewide Total	143	62	67	-53.15%	8.06%

Education Works Caseload: SFY-16 to Current



Refugee Cash Assistance

SFY 2017[8,9]			SFY 2018[8,9]			SFY 2019[8,9]			SFY 2020[8,9]			SFY 2021[8,9]		
	Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures
Jul-16	163	$39,756	Jul-17	37	$9,981	Jul-18	30	$7,408	Jul-19	55	$13,851	Jul-20	17	$9,650
Aug-16	157	$40,115	Aug-17	17	$4,704	Aug-18	25	$6,434	Aug-19	50	$12,497	Aug-20	24	$12,930
Sep-16	159	$39,359	Sep-17	13	$3,159	Sep-18	31	$6,947	Sep-19	46	$11,473	Sep-20	30	$16,276
Oct-16	179	$41,520	Oct-17	15	$3,543	Oct-18	33	$6,323	Oct-19	46	$11,341	Oct-20	13	$4,103
Nov-16	176	$45,434	Nov-17	15	$4,263	Nov-18	29	$7,036	Nov-19	44	$11,296	Nov-20	31	$11,886
Dec-16	184	$46,673	Dec-17	17	$4,795	Dec-18	32	$7,300	Dec-19	30	$7,679	Dec-20	33	$11,464
Jan-17	150	$38,790	Jan-18	16	$4,166	Jan-19	32	$7,418	Jan-20	30	$7,407	Jan-21	35	$9,678
Feb-17	142	$37,956	Feb-18	25	$5,723	Feb-19	33	$8,591	Feb-20	23	$7,577	Feb-21	34	$5,768
Mar-17	127	$33,066	Mar-18	32	$7,636	Mar-19	38	$9,165	Mar-20	19	$6,500	Mar-21	36	$9,478
Apr-17	111	$29,183	Apr-18	34	$8,827	Apr-19	44	$10,648	Apr-20	19	$4,847	Apr-21	48	$10,830
May-17	88	$23,343	May-18	34	$8,939	May-19	49	$11,823	May-20	19	$4,908	May-21		
Jun-17	60	$15,538	Jun-18	33	$8,513	Jun-19	56	$13,558	Jun-20	19	$5,386	Jun-21		
TOTAL	1,696	$430,732		288	$74,249		432	$102,651		400	$104,762		301	$102,063
AVERAGE	141	$35,894		24	$6,187		36	$8,554		33	$8,730		30	$10,206



State Supplement for Residential Care

SFY 2017[9]			SFY 2018[9]			SFY 2019[9]			SFY 2020[9]			SFY 2021[9]		
	Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures
Jul-16	37	$3,700	Jul-17	26	$2,700	Jul-18	22	$2,200	Jul-19	20	$1,900	Jul-20	13	$1,300
Aug-16	35	$3,500	Aug-17	25	$2,500	Aug-18	22	$2,200	Aug-19	19	$1,900	Aug-20	12	$1,200
Sep-16	34	$3,400	Sep-17	26	$2,700	Sep-18	20	$2,000	Sep-19	19	$1,900	Sep-20	11	$1,200
Oct-16	32	$3,200	Oct-17	24	$2,500	Oct-18	20	$2,000	Oct-19	19	$1,900	Oct-20	10	$1,000
Nov-16	35	$3,500	Nov-17	24	$2,400	Nov-18	20	$2,000	Nov-19	19	$1,900	Nov-20	9	$900
Dec-16	30	$3,000	Dec-17	23	$2,200	Dec-18	21	$2,100	Dec-19	19	$1,900	Dec-20	9	$900
Jan-17	48	$4,800	Jan-18	23	$2,400	Jan-19	21	$2,000	Jan-20	18	$1,800	Jan-21	7	$700
Feb-17	26	$2,600	Feb-18	23	$2,300	Feb-19	21	$2,200	Feb-20	17	$1,600	Feb-21	7	$700
Mar-17	26	$2,600	Mar-18	22	$2,400	Mar-19	20	$1,900	Mar-20	16	$1,500	Mar-21	8	$800
Apr-17	28	$2,800	Apr-18	22	$2,200	Apr-19	19	$1,800	Apr-20	15	$1,500	Apr-21	9	$900
May-17	32	$3,200	May-18	22	$2,200	May-19	18	$1,800	May-20	15	$1,500	May-21		
Jun-17	29	$2,900	Jun-18	22	$2,200	Jun-19	20	$2,000	Jun-20	15	$1,500	Jun-21		
TOTAL	392	$39,200		282	$28,700		244	$24,200		211	$20,800		95	$9,600
AVERAGE	33	$3,267		24	$2,392		20	$2,017		18	$1,733		10	$960

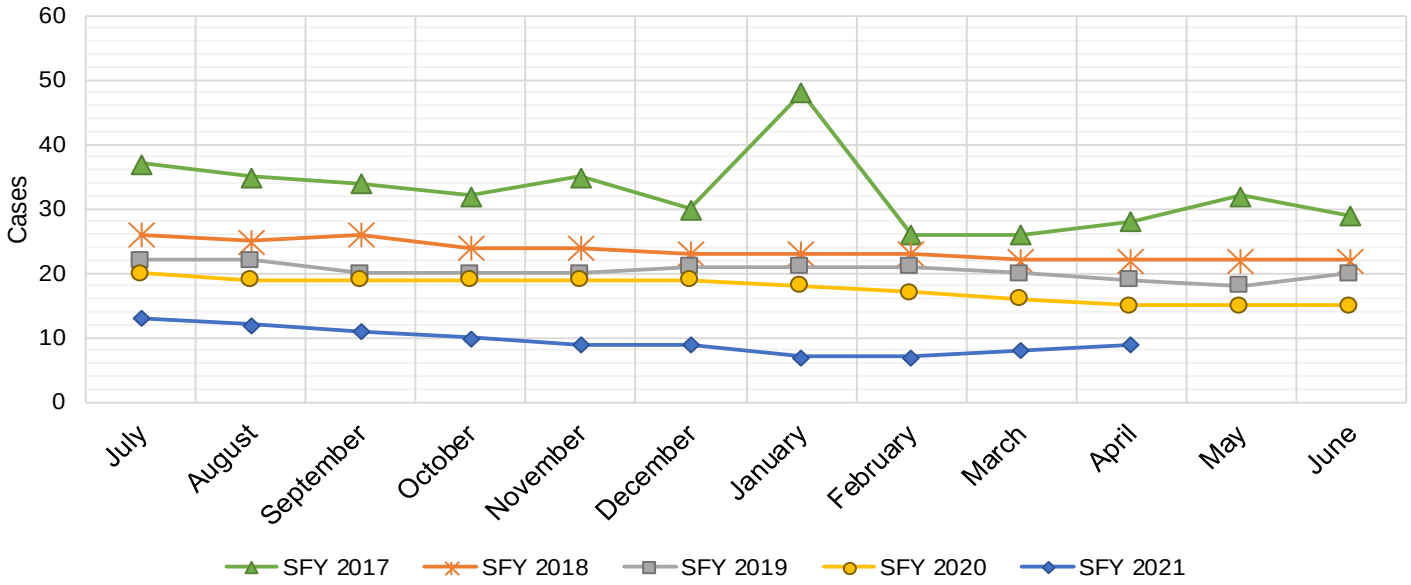
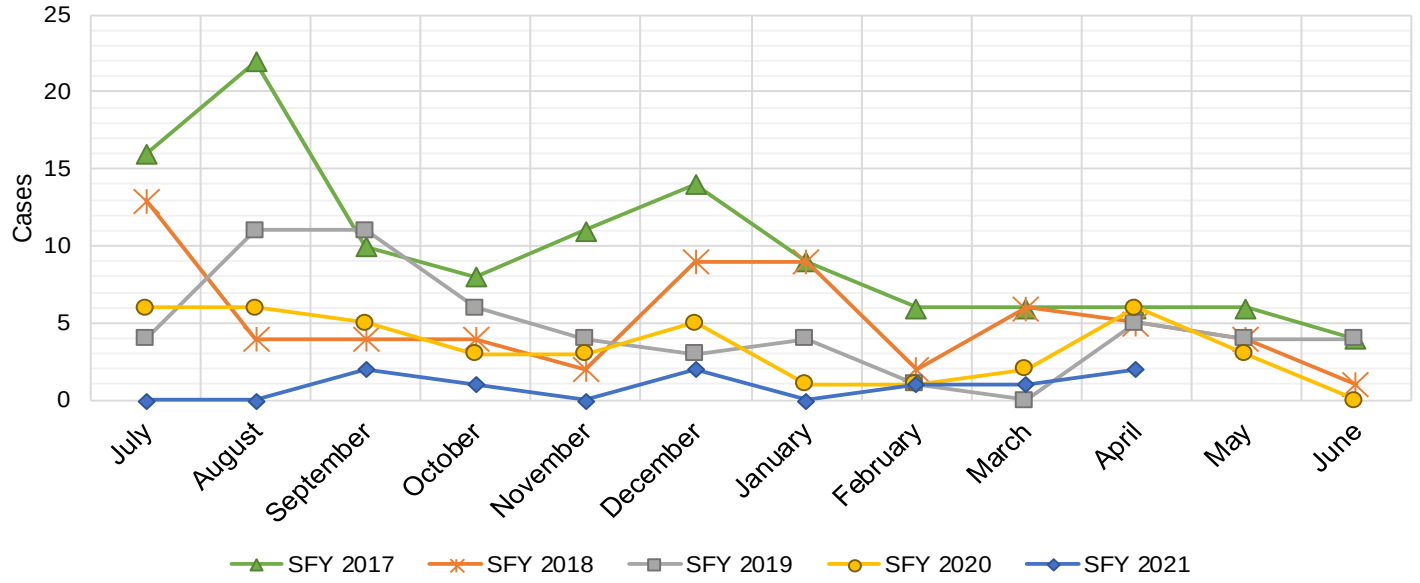


Chart Revised 10/2021

TANF Diversion Payments

SFY 2017[9]			SFY 2018[9]			SFY 2019[9]			SFY 2020[9]			SFY 2021[9]		
	Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures
Jul-16	16	$30,843	Jul-17	13	$26,500	Jul-18	4	$3,000	Jul-19	6	$18,500	Jul-20	0	$0
Aug-16	22	$42,731	Aug-17	4	$12,000	Aug-18	11	$18,583	Aug-19	6	$16,500	Aug-20	0	$1,500
Sep-16	10	$21,000	Sep-17	4	$4,000	Sep-18	11	$20,999	Sep-19	5	$11,000	Sep-20	2	$1,500
Oct-16	8	$16,744	Oct-17	4	$16,000	Oct-18	6	$10,499	Oct-19	3	$3,000	Oct-20	1	$1,500
Nov-16	11	$24,500	Nov-17	2	$15,500	Nov-18	4	$7,499	Nov-19	3	$16,180	Nov-20	0	$1,500
Dec-16	14	$26,611	Dec-17	9	$17,500	Dec-18	3	$2,499	Dec-19	5	$14,000	Dec-20	2	$4,000
Jan-17	9	$18,500	Jan-18	9	$21,731	Jan-19	4	$5,999	Jan-20	1	$1,500	Jan-21	0	$0
Feb-17	6	$12,000	Feb-18	2	$7,731	Feb-19	1	$1,678	Feb-20	1	$1,857	Feb-21	1	$2,500
Mar-17	6	$11,000	Mar-18	6	$8,496	Mar-19	0	$3,000	Mar-20	2	$5,920	Mar-21	1	$1,500
Apr-17	6	$12,000	Apr-18	5	$13,500	Apr-19	5	$6,500	Apr-20	6	$14,905	Apr-21	2	$1,500
May-17	6	$11,500	May-18	4	$12,500	May-19	4	$16,000	May-20	3	$8,000	May-21		
Jun-17	4	$13,500	Jun-18	1	$5,389	Jun-19	4	$8,000	Jun-20	0	$0	Jun-21		
TOTAL	118	$240,929		63	$160,847		57	$104,256		41	$111,362		9	$15,500
AVERAGE	10	$20,077		5	$13,404		5	$8,688		3	$9,280		1	$1,550

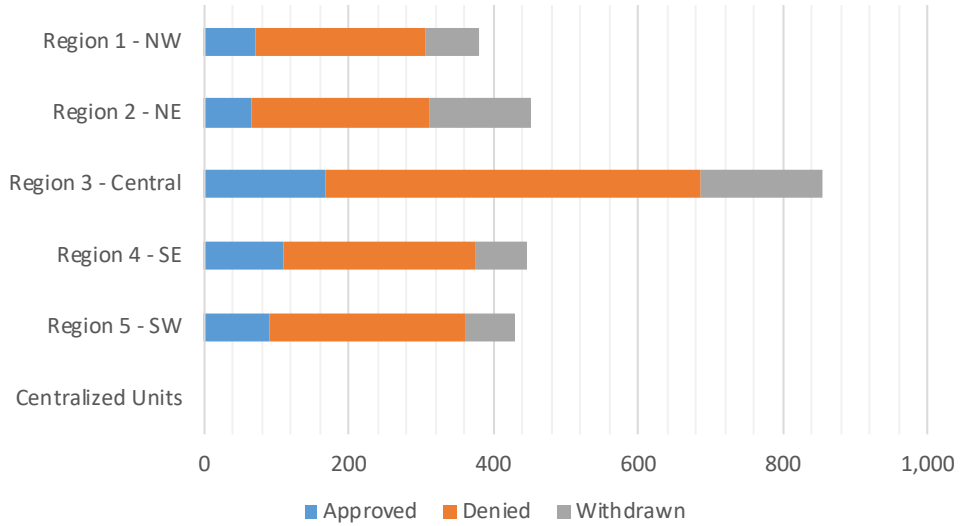


Cash Assistance Applications by Field Office[4,11]
April 2021

Office	Approved	Denied	Withdrawn	Total Cases Processed
Chaves County ISD	16	67	18	101
Cibola County ISD	5	23	4	32
Colfax County ISD	3	-54	77	26
Curry County ISD	37	63	14	114
East Dona Ana County ISD	24	49	21	94
Eddy Artesia County ISD	9	20	7	36
Eddy Carlsbad County ISD	14	47	12	73
Grant County ISD	12	28	10	50
Guadalupe County ISD	3	8	0	11
Hidalgo County ISD	0	0	0	0
Lea County ISD	27	50	18	95
Lincoln County ISD	7	16	3	26
Luna County ISD	8	26	6	40
McKinley County ISD	10	43	13	66
Northeast Bernalillo County ISD	48	188	35	271
Northwest Bernalillo County ISD	35	133	73	241
Otero County ISD	18	55	6	79
Quay County ISD	0	5	4	9
Rio Arriba County ISD	10	50	9	69
Roosevelt County ISD	0	0	0	0
San Juan County ISD	27	90	33	150
San Miguel County ISD	9	54	5	68
Sandoval County ISD	15	59	27	101
Santa Fe County ISD	19	89	11	119
Sierra County ISD	4	11	3	18
Socorro County ISD	3	22	3	28
South Dona Ana ISD	2	30	10	42
Southeast Bernalillo County ISD	10	19	7	36
Southwest Bernalillo County ISD	73	180	53	306
Taos County ISD	6	34	7	47
Torrance County ISD	0	0	0	0
Valencia North County ISD	20	46	19	85
Valencia South County ISD	1	0	0	1
West Dona Ana County ISD	26	81	16	123
Centralized Units	0	0	0	0
Statewide Total	501	1,532	524	2,557

Cash Assistance Applications by Region[4,11]
April 2021

	Approved	Denied	Withdrawn	Total Cases Processed
Region				
Region 1 - NW	70	235	75	380
Region 2 - NE	65	245	140	450
Region 3 - Central	166	520	168	854
Region 4 - SE	110	263	72	445
Region 5 - SW	90	269	69	428
Centralized Units	0	0	0	0
Statewide Total	501	1,532	524	2,557



Early Childhood Education and Care Department
Children Receiving Child Care Assistance Subsidies By County

County	Apr 2020	May 2020	June 2020	July 2020	Aug 2020	Sept 2020	Oct 2020	Nov 2020	Dec 2020	Jan 2021	Feb 2021	Mar 2021	Apr 2021	Change Fr. Last Year Cases	Change Fr. Last Year Percent
Bernalillo	*8,683*	*8,506*	*8,061*	*7,316*	*5,905*	*5,462*	*5,001*	*4,935*	*4,802*	*5,028*	*4,766*	*4,855*	*5,049*	*-3,634*	*-41.9%*
Catron	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	*0.0%*
Chaves	*911*	*918*	*857*	*852*	*683*	*650*	*662*	*634*	*657*	*660*	*647*	*673*	*735*	*-176*	*-19.3%*
Cibola	**271**	**263**	**256**	**247**	**184**	**199**	**185**	**190**	**167**	**171**	**157**	**164**	**168**	**-103**	*-38.0%*
Colfax	*28*	*29*	*28*	*28*	*30*	*22*	*23*	*24*	*23*	*26*	*20*	*29*	*33*	*5*	*17.9%*
Curry	**669**	**668**	**613**	**625**	**482**	**444**	**435**	**448**	**436**	**454**	**457**	**480**	**495**	**-174**	*-26.0%*
De Baca	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0.0%*
Dona Ana	**4,806**	**4,691**	**4,466**	**4,363**	**3,306**	**3,084**	**2,994**	**3,056**	**2,902**	**2,964**	**2,811**	**2,855**	**2,887**	**-1,919**	*-39.9%*
Eddy	*235*	*233*	*213*	*226*	*200*	*184*	*165*	*172*	*171*	*172*	*186*	*186*	*197*	*-38*	*-16.2%*
Grant	**159**	**157**	**160**	**135**	**63**	**78**	**80**	**92**	**93**	**99**	**85**	**85**	**89**	**-70**	*-44.0%*
Guadalupe	*9*	*8*	*8*	*10*	*10*	*10*	*10*	*11*	*8*	*8*	*9*	*4*	*7*	*-2*	*-22.2%*
Harding	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	*0.0%*
Hidalgo	*23*	*20*	*17*	*23*	*14*	*19*	*20*	*18*	*18*	*14*	*20*	*20*	*21*	*-2*	*-8.7%*
Lea	**828**	**839**	**798**	**779**	**683**	**596**	**572**	**558**	**534**	**549**	**540**	**555**	**543**	**-285**	*-34.4%*
Lincoln	*100*	*99*	*88*	*87*	*66*	*47*	*50*	*55*	*63*	*60*	*62*	*59*	*66*	*-34*	*-34.0%*
Los Alamos	**48**	**48**	**44**	**45**	**28**	**27**	**24**	**25**	**26**	**26**	**25**	**22**	**23**	**-25**	*-52.1%*
Luna	*196*	*216*	*189*	*188*	*143*	*148*	*144*	*138*	*140*	*151*	*147*	*143*	*149*	*-47*	*-24.0%*
McKinley	**185**	**169**	**172**	**155**	**56**	**72**	**88**	**84**	**74**	**78**	**73**	**83**	**88**	**-97**	*-52.4%*
Mora	*13*	*12*	*12*	*12*	*10*	*14*	*11*	*17*	*15*	*15*	*16*	*16*	*16*	*3*	*23.1%*
Otero	**578**	**592**	**564**	**564**	**413**	**446**	**352**	**383**	**382**	**384**	**369**	**386**	**388**	**-190**	*-32.9%*
Out of State	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*1*	*1*	*0*	*0*	*0*	*0.0%*
Quay	**42**	**41**	**39**	**40**	**28**	**27**	**22**	**27**	**26**	**24**	**25**	**26**	**24**	**-18**	*-42.9%*
Rio Arriba	*160*	*155*	*153*	*144*	*99*	*84*	*79*	*83*	*86*	*87*	*89*	*90*	*93*	*-67*	*-41.9%*
Roosevelt	**146**	**178**	**168**	**143**	**97**	**98**	**107**	**105**	**105**	**104**	**105**	**101**	**108**	**-38**	*-26.0%*
San Juan	*1,231*	*1,252*	*1,221*	*1,144*	*737*	*781*	*785*	*796*	*788*	*807*	*750*	*772*	*799*	*-432*	*-35.1%*
San Miguel	**412**	**403**	**399**	**405**	**326**	**339**	**330**	**349**	**326**	**339**	**319**	**308**	**325**	**-87**	*-21.1%*
Sandoval	*897*	*902*	*865*	*865*	*570*	*551*	*529*	*509*	*514*	*525*	*511*	*539*	*535*	*-362*	*-40.4%*
Santa Fe	**601**	**616**	**605**	**580**	**354**	**358**	**392**	**367**	**359**	**347**	**291**	**311**	**314**	**-287**	*-47.8%*
Sierra	*67*	*67*	*78*	*84*	*51*	*49*	*44*	*41*	*38*	*38*	*40*	*43*	*35*	*-32*	*-47.8%*
Socorro	**46**	**46**	**43**	**38**	**29**	**27**	**27**	**25**	**23**	**24**	**19**	**24**	**24**	**-22**	*-47.8%*
Taos	*156*	*149*	*141*	*115*	*89*	*77*	*85*	*93*	*89*	*94*	*90*	*104*	*112*	*-44*	*-28.2%*
Torrance	**78**	**86**	**74**	**78**	**63**	**55**	**47**	**50**	**52**	**66**	**60**	**62**	**58**	**-20**	*-25.6%*
Union	*3*	*3*	*3*	*3*	*2*	*2*	*2*	*2*	*2*	*2*	*2*	*0*	*0*	*-3*	*-100.0%*
Valencia	**628**	**620**	**632**	**566**	**457**	**467**	**448**	**475**	**460**	**473**	**459**	**441**	**465**	**-163**	*-26.0%*
Totals	**22,209**	**21,986**	**20,967**	**19,860**	**15,178**	**14,417**	**13,713**	**13,762**	**13,379**	**13,790**	**13,151**	**13,436**	**13,846**	**-8,363**	*-37.7%*

EARLY CHILDHOOD EDUCATION AND CARE DEPARTMENT
CHILD CARE ASSISTANCE ELIGIBILITY PROGRAMS

MONTH	May'20	June'20	July'20	Aug'20	Sept'20	Oct'20	Nov'20	Dec'20	Jan'21	Feb'21	Mar'21	Apr'21
TANF (Child Care Priority 1 Clients)												
CLIENTS	1,941	1,943	1,866	1,453	1,317	1,239	1,181	1,136	1,189	1,075	1,069	1,105
COST	$1,304,392	$1,292,773	$1,249,411	$954,523	$846,281	$829,004	$814,035	$795,611	$808,868	$740,123	$729,866	$732,510
TANF AVERAGE COST	$672	$665	$670	$657	$643	$669	$689	$700	$680	$688	$683	$663
TRANSITION OFF TANF (Child Care Priority 2 Clients)												
CLIENTS	211	199	174	159	146	134	148	140	134	129	137	128
COST	$142,374	$136,509	$109,243	$99,130	$87,238	$87,914	$107,570	$101,134	$96,902	$94,776	$99,068	$94,716
TRAN OFF TANF AVG COST	$675	$686	$628	$623	$598	$656	$727	$722	$723	$735	$723	$740
TANF ELIGIBLE **(Child Care Priority 1B Clients at or below 100% of the Federal Poverty Level)**												
CLIENTS	7,634	7,597	7,258	5,827	5,333	4,957	4,956	4,769	4,919	4,578	4,646	4,904
COST	$5,017,736	$4,897,618	$4,696,062	$3,702,155	$3,227,351	$3,349,454	$3,330,950	$3,178,720	$3,290,098	$3,064,197	$3,078,994	$3,198,443
TANF ELIGIBLE AVG COST	$657	$645	$647	$635	$605	$676	$672	$667	$669	$669	$663	$652
INCOME ELIGIBLE **(Child Care Priority 3, and Priority 4 Clients)**												
CLIENTS	10,132	8,870	8,084	6,945	6,857	6,578	6,684	6,573	6,796	6,604	6,842	6,963
COST	$10,002,092	$5,863,605	$4,768,416	$4,041,977	$3,734,881	$4,705,258	$4,714,528	$4,629,625	$4,816,058	$4,715,753	$4,911,138	$4,941,623
INCOME ELIG AVG COST	$987	$661	$590	$582	$545	$715	$705	$704	$709	$714	$718	$710
AT-RISK CHILD PROTECTIVE SERVICES CHILD CARE PILOT **(Priority 5 Clients)**												
CLIENTS	1,379	1,699	1,796	145	137	159	175	192	206	196	192	170
COST	$941,656	$1,216,142	$1,292,805	$91,596	$96,923	$104,888	$123,602	$134,511	$148,884	$130,994	$120,170	$112,903
CPS AVG COST	$683	$716	$720	$632	$707	$660	$706	$701	$723	$668	$626	$664
CHILD PROTECTIVE SERVICES **(Child Care CPS Clients)**												
CLIENTS	689	659	682	649	627	646	618	569	546	569	550	576
COST	$633,230	$616,005	$455,989	$455,542	$419,097	$483,711	$437,483	$495,401	$520,650	$498,948	$514,296	$531,501
CPS AVG COST	$919	$935	$669	$702	$668	$749	$708	$871	$954	$877	$935	$923
GRAND TOTAL - ALL CHILD CARE PROGRAMS												
CLIENTS	21,986	20,967	19,860	15,178	14,417	13,713	13,762	13,379	13,790	13,151	13,436	13,846
COST	$18,041,480	$14,022,651	$12,571,928	$9,344,924	$8,411,771	$9,560,229	$9,528,168	$9,335,003	$9,681,459	$9,244,790	$9,453,527	$9,611,696
ALL PROGRAMS AVG COST	**$821**	**$669**	**$633**	**$616**	**$583**	**$697**	**$692**	**$698**	**$702**	**$703**	**$704**	**$694**

Note: Pandemic EBT will start to be issued in May 2020

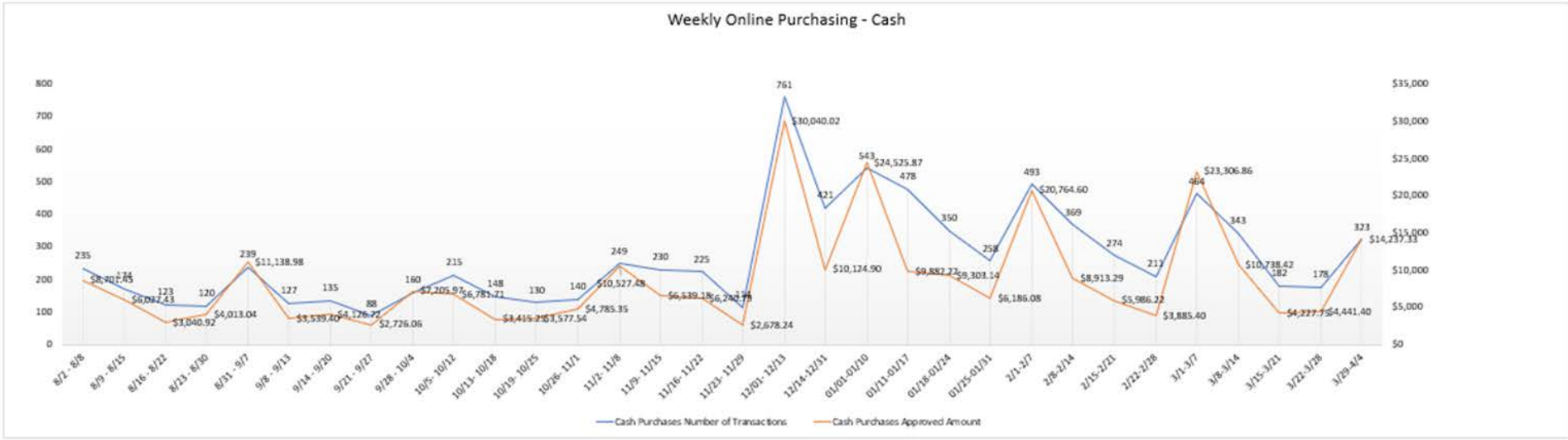
	Expenditures		Cases Processed		Recipients Served		Average Expenditures Per Case Processed		Average Expenditures Per Recipient Served	
Date	Pandemic EBT	Emergency Allotment	Pandemic EBT	Emergency Allotment	Pandemic EBT	Emergency Allotment	Pandemic EBT	Emergency Allotment	Pandemic EBT	Emergency Allotment
Apr-20	—	$50,272,891	—	61,322	—	279,550	—	$819.82	—	$179.84
May-20	$27,456,957	$24,418,982	1,370	137,522	2,633	302,929	$20,041.57	$177.56	$10,428.01	$80.61
Jun-20	$74,596,869	$24,454,645	96,197	137,149	186,959	301,380	$775.46	$178.31	$399.00	$81.14
Jul-20	$2,172,555	$24,479,798	3,967	136,395	5,445	299,330	$547.66	$179.48	$399.00	$81.78
Aug-20	$356,706	$25,673,366	689	140,373	894	308,584	$517.72	$182.89	$399.00	$83.20
Sep-20	$46,820,023	$26,136,483	189,057	142,231	251,491	311,997	$247.65	$183.76	$186.17	$83.77
Oct-20	$0.00	$26,765,845	0	142,832	0	311,646	$0.00	$187.39	$0.00	$85.89
Nov-20	$0.00	$27,710,048	0	139,390	0	306,779	$0.00	$198.80	$0.00	$90.33
Dec-20	$408,460	$28,589,001	1,671	152,320	2,147	331,489	$244.44	$187.69	$190.25	$86.24
Jan-21	$0.00	$29,218,473	0	152,818	0	331,489	$0.00	$191.20	$0.00	$88.14
Feb-21	$63,673,668	$28,070,702	183,081	150,798	243,678	329,072	$347.79	$186.15	$261.30	$85.30
Mar-21	$54,825,503	$37,285,584	243,533	174,548	487,186	377,242	$225.13	$213.61	$112.54	$98.84
Apr-21	$7,733,685	$41,761,461	253,600	268,458	507,013	527,406	$30.50	$155.56	$15.25	$79.18
May-21										
Jun-21										
Total to Date	**$278,044,425**	**$394,837,279**	**973,165**	**1,936,156**	**1,687,446**	**4,318,893**	**$285.71**	**$203.93**	**$164.77**	**$91.42**

Please note figures and counts have been revised 05.2021

Deloitte.

aspen
Automated System Program and Eligibility Network

Reporting Date – Apr 4th, 2021

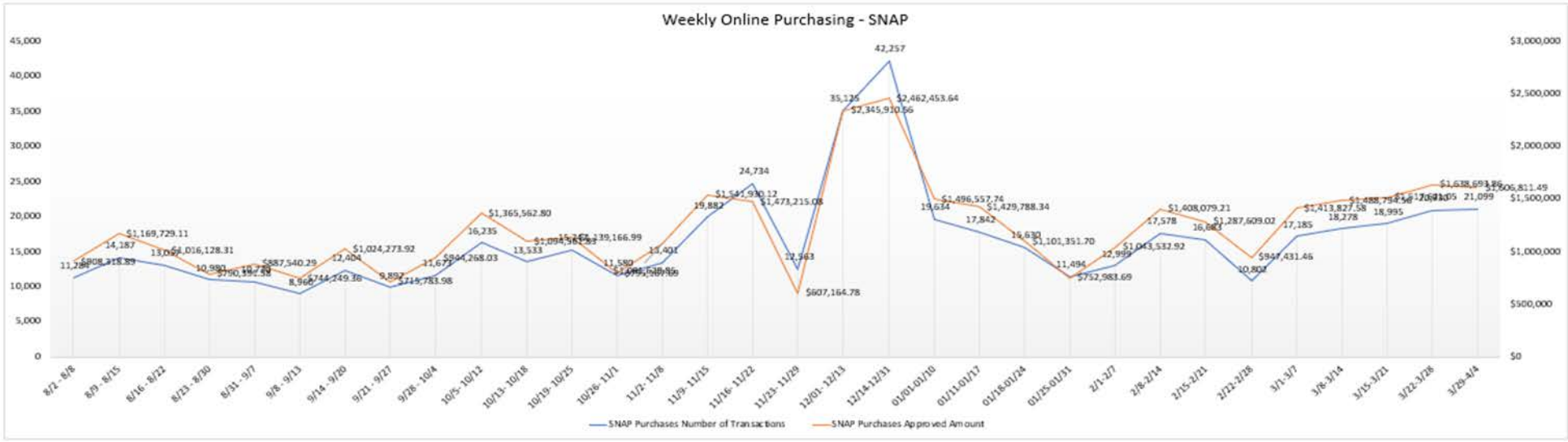


Data Source: ISD/ FIS

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Automated System Program and Eligibility Network

Reporting Date – Apr 4th, 2021



Data Source: ISD/ FIS

Income Eligibility Guidelines: October 1, 2020 - September 30, 2021

Federal Poverty Guidelines (FPG) Monthly Income Standards

Supplemental Nutrition Program (SNAP)					
Household Size	100% FPG Net Income	130% FPG Gross Income	165% FPG Gross Income for Categorical Eligibility	Maximum SNAP Monthly Allotment	LIHEAP 150% FPG
1	$1,064	$1,383	$1,755	$204	$1,596
2	$1,437	$1,868	$2,371	$374	$2,156
3	$1,810	$2,353	$2,987	$535	$2,715
4	$2,184	$2,839	$3,603	$680	$3,276
5	$2,557	$3,324	$4,219	$807	$3,836
6	$2,930	$3,809	$4,835	$969	$4,395
7	$3,304	$4,295	$5,451	$1,071	$4,956
8	$3,677	$4,780	$6,067	$1,224	$5,516
+1	+$374	+$486	+$616	+$153	+$561
Minimum Allotment of $16 effective from 10/1/2019 - 9/30/2020					
Deduction Limit: $586, Heating and Cooling Standard Utility Allowance (HCSUA): $348, Limited Utility Allowance (LUA): $140, Telephone Standard: $48, Dependent Care: Actual Amount (No Limit), Earned Income Deduction: 20%, Homeless Shelter Standard: $156.74, LIHEAP (only) Energy Standard Allowance (ESA): $208, A45, Cash Assistance & Support Services October 1, 2020 – September 30, 2021, House- hold Size, Federal Poverty Guidelines (FPG) Monthly Income					

CASH Assistance & Support Services				
	Federal Poverty Guidelines (FPG) Monthly Income Standards		Maximum Monthly Benefit	
Household Size	100% FPG Net Income	85% FPG Gross Limit	New Mexico Works Cash Assistance	General Assistance
1	$1,064	$904	$266	$245
2	$1,437	$1,221	$357	$329
3	$1,810	$1,539	$447	$412
4	$2,184	$1,856	$539	$496
5	$2,557	$2,173	$630	$580
6	$2,930	$2,491	$721	$664
7	$3,304	$2,808	$812	$748
8	$3,677	$3,125	$922	$849
+1	+$374	+$318	+$91	+$84
Deductions- Dependent Care: For a child under age 2 = $200; For a child age 2 and over = $175. Work Incentives- Earned Income Disregard: Single parent = $125 & ½ remainder; Two parent = $225 & ½ remainder.				

Medical Assistance Division

Federal Poverty Guidelines
New Mexico Affordable Care Eligibility Groups
Effective April 01, 2021 thru March 31, 2022
Monthly Guidelines

HH SIZE	PERCENT OF POVERTY				
	138%	190%	240%	250%	300%
1	$1,482	$2,040	$2,576	$2,684	$3,220
2	$2,004	$2,759	$3,484	$3,630	$4,355
3	$2,526	$3,477	$4,392	$4,575	$5,490
4	$3,048	$4,196	$5,300	$5,521	$662
5	$3,570	$4,915	$6,208	$6,467	$7,760
6	$4,092	$5,634	$7,116	$7,413	$8,895
7	$4,614	$6,353	$8,024	$8,359	$10,030
8	$5,136	$7,072	$8,932	$9,305	$11,165

138% Adult Expansion, 190% Children ages 6 to 19 (Medicaid), 240% Children ages 0 to 6 (Medicaid); ages 6 to 19 (CHIP), 250% Pregnancy Related Services Only, 300% Children 0 to 6 (CHIP)

Medical Assistance Division

Federal Poverty Guidelines
New Mexico Affordable Care Eligibility Groups
Effective April 01, 2021 thru March 31, 2022
Annual Guidelines

HH SIZE	PERCENT OF POVERTY				
	138%	190%	240%	250%	300%
1	$17,784	$24,480	$30,912	$32,208	$38,640
2	$24,048	$33,108	$41,808	$43,560	$52,260
3	$30,312	$41,724	$52,704	$54,900	$65,880
4	$36,576	$50,352	$63,600	$66,252	$7,944
5	$42,810	$58,980	$74,496	$77,604	$93,120
6	$49,104	$67,608	$85,392	$88,956	$106,740
7	$55,368	$76,236	$96,288	$100,308	$120,360
8	$61,632	$84,864	$107,184	$111,660	$133,980

138% Adult Expansion, 190% Children ages 6 to 19 (Medicaid), 240% Children ages 0 to 6 (Medicaid); ages 6 to 19 (CHIP), 250% Pregnancy Related Services Only, 300% Children 0 to 6 (CHIP)

References

[1] *Medicaid Expenditures* (Omnicaid, Medicare Buy-Ins, Lump Sum Payments)

[2] *ASPEN Business Intelligence Tool: Eligibility*

[3] New Mexico Human Services Department, *Medicaid Eligibility Reports*, Retrieved from http://www.hsd.state.nm.us/LookingForInformation/medicaid-eligibility.aspx (for reporting month)

[4] *ASPEN Business Intelligence Tool: Application Tracking*

[5] Fidelity Information Services, *EBT Daily Statistical Report* (for reporting month)

[6] *ASPEN Report DQ-180: Length of Time Cases are Open* (for reporting month)

[7] *ASPEN Report EY-180: Individual Demographics by State and Age* (for reporting month)

[8] *ASPEN Business Intelligence Tool: Benefit Issuance*

[9] Fidelity Information Services, *EBT Daily Statistical Reports* (Month End)

[10] *ASPEN Report EY-180R: Individual Demographics by State, Race, Ethnicity and Gender* (for reporting month)

[11] SQL Queries from ASPEN

[12] JP Morgan, *New Mexico – NM EBT System- Monthly Benefit Draw Down Totals*

[13] *ASPEN Business Intelligence Tool: Application Tracking* (w/Parameters: SNAP, Expedite, Approved)

[14] SL Start, *As of Today Report*

[15] SL Start, *Statewide Employment Report*

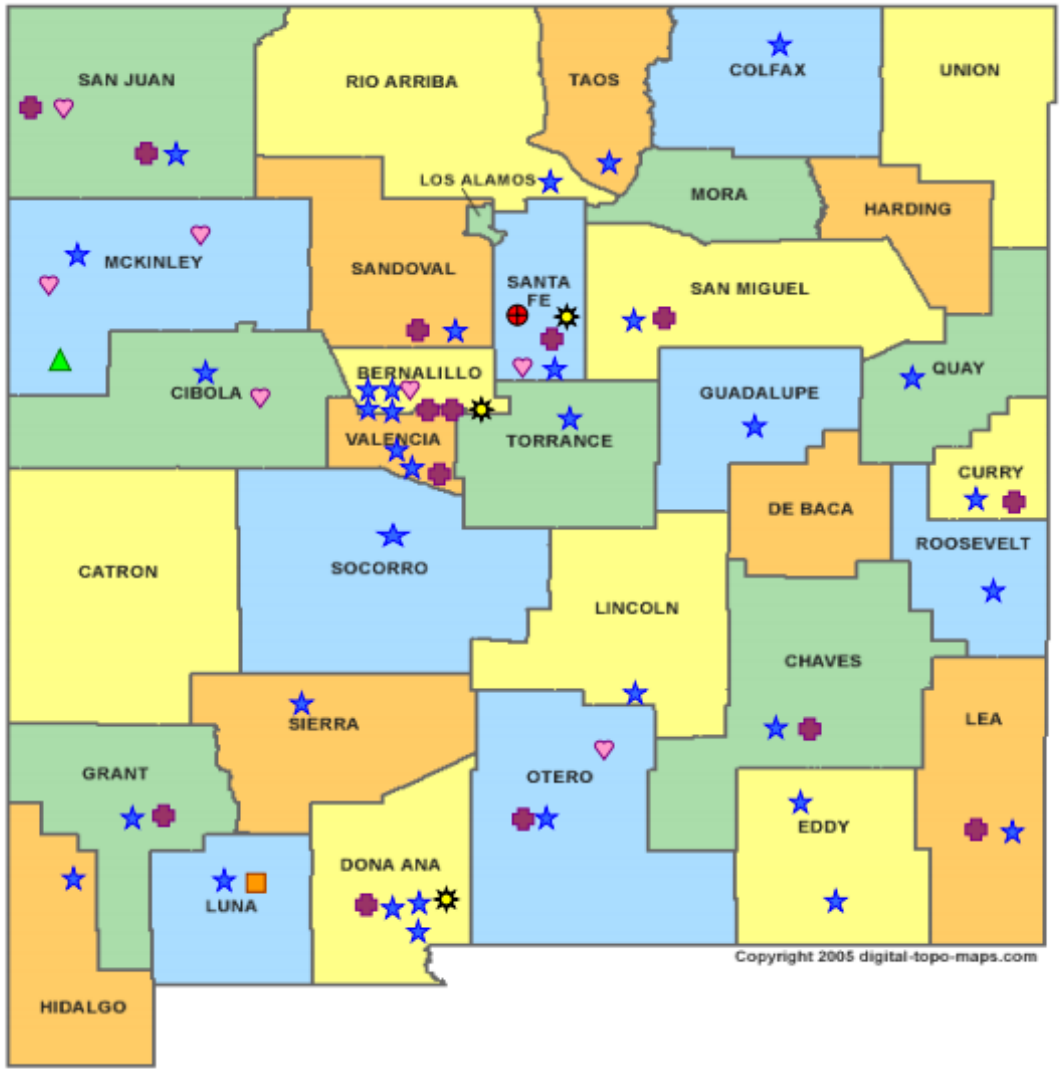
[16] *SSIAR Payments*

[17] Children, Youth, and Families Department, *Children Receiving Child Care Assistance Subsidies by County*

[18] Children, Youth, and Families Department, *Child Care Assistance Eligibility Programs*

[19] EDG is defined as an Eligibility Determination Group

[20]SQL Query from ASPEN



HUMAN SERVICES DEPARTMENT

New Mexico Human Services Department Field Offices

- Central Office (1)
- Income Support Division County Office (35)
- Income Support Division Satellite Office (2)
- Child Support Enforcement Regional Office (16)
- Child Support Enforcement Satellite Office (1)
- Indian Health Services (7)
- Hospital Site (3)

For a complete listing of field offices and other government and community resources:
http://www.hsd.state.nm.us/LookingForAssistance/Field_Offices_1.aspx

Medicaid Policy Changes Due to COVID-19

Already implemented:

1. **Three month renewal extensions**-MAGI Medicaid renewals are extended three months for individuals who fail to complete the 12-month recertification process after going through the automated administrative renewal process, the manual administrative renewal process, and issuance of the MAD 608 renewal form. Individuals who normally would have closed March 31, 2020 due to failure to recertify had their certification period extended through June 30, 2020. This same process will occur for April and May renewals. This may continue for later months if the emergency continues. Applies to non-MAGI Medicaid categories also that failed to recertify. Implemented in ASPEN on March 31st.

2. **Increase Presumptive Eligibility (PE) Determiner scope and qualified entities**-Most PE determiners are limited to approving PE for MAGI Children/CHIP and MAGI Pregnancy Services. Change was made to allow HSD employees to approve PE and to allow most PE determiners to approve all MAGI Medicaid categories of eligibility. Change was implemented on April 07, 2020.

3. **Reopen and Sustain Medicaid Cases**-The requirement is that anyone receiving Medicaid March 18th and ongoing for the duration of the emergency continue to be covered at the same level of coverage. There are three exceptions: client requested closure, deceased individuals, and moved out of state. April 2020 closures were reopened and sustained through July 31, 2020 and can be extended if the emergency continues. Implemented into ASPEN on April 26, 2020.

In process (not implemented yet):

4. **Accept self-attestation for Medicaid**-Accept self-attestation for all factors of Medicaid except for citizenship/immigration. Process Medicaid applications for MAGI and non-MAGI categories based on self-attestation of 2 income and resources. Excludes IC/Waiver/PACE categories. For those cases not reasonably compatible approve and issue a 90 day HUMAD.

5. **New COVID-19 testing category**-This will be implemented in Omnicaid and not ASPEN. New uninsured category which will cover COVID-19 testing and related services. Applications will be sent to and processed by Conduent staff to allow for fee-for-service payments to providers for COVID-19 testing and related services.

6. **Exclusion of $600 weekly unemployment benefit stimulus payments**-Medicaid excludes $600 weekly unemployment benefit stimulus payments. ASPEN solution being developed across programs that treat the handling of unemployment monies differently as well as regular unemployment benefit extensions.

Cases closed for procedural reasons show low timeliness percentages due to the requirement to maintain Medicaid from March 18, 2020 for the duration of the COVID-19 emergency. To maintain Medicaid many March 2020 cases had to be reinstated manually by ISD field workers so there would not be a gap in coverage. To maintain Medicaid eligibility for April 2020 cases also required a manual reinstatement effort by ISD field workers as the ASPEN system fix to maintain Medicaid for the duration of the emergency still resulted in exceptions that had to be resolved manually.

SNAP Policy Changes During COVID-19

1. **Suspension of SNAP Employment and Training (E&T) Program**
   - House of Representatives passed H.R. 6201, the Families First Coronavirus Response Act.
   - ISD has chosen to suspend the SNAP E&T Program until further notice.
   - interim policy and procedure for 8.139.410.13 NMAC "SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP) EMPLOYMENT AND TRAINING PROGRAM (E&T)."

2. **Amendment to Waiver - Interview Process for SNAP and TANF and Waiver - Recertification Waiver Process for SNAP, TANF, and Medicaid**
   - FNS approved a blanket waiver for all states to utilize.
   - Interim policy and procedures for the following:
     - General Operating Policies – Application 8.100.110 NMAC.
     - Interviews in accordance with 8.139.110.11 NMAC and 8.102.110 NMAC.
     - Interim Reports (IRs) in accordance with 8.139.120.9B NMAC. and 8.102.120.11C NMAC.
     - Recertifications in accordance with 8.139.120.8, 8.102.120.9B NMAC 8.106.120.9 and
     - 8.106.120.10 NMAC.
   - Waives all SNAP, TANF and GA-Unrelated Child interviews, if all mandatory verification standards are met. o GA-Disability is excluded from this waiver; an interview must be conducted for GA as medical documentation is needed. Allows us to waive the requirement of having to offer a face-to-face and to conduct all interviews by phone.
   - IR's - If an IR cannot be processed under normal processing, ASPEN will automatically extend certification periods for households with an IR due in March, and April for 6 months to the month the customers recertification is due. May and June IRs will be suspended and not mailed.
   - Recertifications – If a Recertification cannot be processed under normal processing, ASPEN will automatically extend certification periods for households scheduled to recertify in March, April, May and June 2020, for 6 months until September, October and November 2020.
   - IPP 20-06 in regards to the policy change can be found on the HSD website at:

3. **SNAP Supplement Waiver**
   - State applied for a waiver through FNS.
   - New Mexico has requested and been approved by FNS to provide an emergency allotment to address temporary food needs to households by bringing all households up to the maximum benefit due to pandemic related economic conditions. States that have already received FNS approval this supplemental issuance in March and April, or April and May, are approved to continue issuing full benefits each month.
   - Interim policy and procedure for 8.139.610.12 NMAC.

4. **Suspension of SNAP General Work Requirements**
   - House of Representatives passed H.R. 6201, the Families First Coronavirus Response Act.
   - During the declared public health emergency, SNAP recipients who would otherwise be mandatory to comply with the SNAP general work requirements will be waived from this requirement and will not experience any type of disqualification for noncompliance during this time.
   - Interim policy and procedure guidance for SNAP General Work Requirements set forth in 8.139.410.12 C and D NMAC.

5. **Telephonic Signature Waiver**
   - State applied for a waiver through FNS
   - If a customer calls to apply for benefits and does not have a paper application on file Conduent will accept a telephonic application and telephonic signature for applications by completing an online application through YesNM.
   - Interim policy and procedures for 8.100.110.9A NMAC Submission of Forms.

TANF Policy Changes During COVID-19		
1. Good cause exemptions from work requirements for TANF	TANF Non-Compliance Process Suspension of Non-Compliance for NMW Participants	
2. Increased cash benefit levels for TANF cash assistance recipients	Process as normal	
3. 60-month time limit	IPP Hardship	Hardship extensions will allow individuals impacted by COVID-19 to apply for a TANF hardship or continue to receive TANF beyond their 60th month
4. Work Participation Rate	Process as normal	The state will still need to meet the WPR. However, States can use Good Cause that is outlined in CFR and not be penalized for not meeting WPR due to the emergency
5. CARES Act Direct Payment	CARES Act Direct Payment	Guidance is to exclude as income and as a resource
6. UCB under CARES Act	Only to exclude UCB benefits under CARES Act	ACF Guidance is to ***EXCLUDE*** all UCB income at this time. New Mexico choose to exclude only CARES Act UCB

Children Youth and Families Department Policy Changes During COVID-19

NM Children Youth and Families Department received $29.5 million in emergency funds, which resulted in the following changes:

1. Waiver of copay for families which paid for by CYFD

2. Payment of $250 per child premium for children who are still in care (emergency, first responders and essential personnel)

3. Streamlining of licensing of new facilities that provide emergency child care

4. Payment to the original and temporary child care provider for children of emergency, first responders and essential personnel, whose child care Program closed due to COVID-19

Additional Changes Anticipated

1. Hazardous pay for child care providers currently operating

2. Compensation for programs that are losing their funding due to private pay