HUMAN SERVICES DEPARTMENT

Monthly Statistical Report

March 2021

There were 919,923 individuals that received Medicaid in March 2021, an 10.70% increase from one year ago. The count of Medicaid recipients has increased by 4,245, or 0.46%, since last month.

The SNAP caseload in March 2021 was 267,291, an 18.50% increase from one year ago. The SNAP caseload has increased by 3,211 cases, or 1.22%, since last month.

The TANF caseload was 12,422 in March 2021 an increase of 24.32% from March 2020. The TANF caseload had 202 fewer cases compared to February 2021, a decrease of 1.6%.

The caseload for General Assistance was 1,953 in March 2021, a decrease of 24.33% from one year ago and an increase of 12 cases from last month.

Michelle Lujan Grisham, Governor
David Scrase, M.D., Secretary

Note: COVID 19 Health Emergency became effective March 12, 2020 and as a result, Medicaid, SNAP, TANF, and Child Care programs has undergone changes to policies which may be reflected in some of the tables and figures in this report. Please see end of report for details of policy changes.

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Regions are reported as follows:

Region 1		
Catron	San Juan	Valencia
Cibola	Sierra	
McKinley	Socorro	

Region 2		
Colfax	Mora	Santa Fe
De Baca	Quay	Taos
Guadalupe	Rio Arriba	Union
Harding	Sandoval	
Los Alamos	San Miguel	

Region 3	
Bernalillo	Torrance

Region 4		
Chaves	Eddy	Lincoln
Curry	Lea	Roosevelt

Region 5		
Dona Ana	Hidalgo	Otero
Grant	Luna	

The Mission of the Human Services Department

To transform lives. Working with our partners, we design and deliver innovative, high quality health and human services that improve the security and promote independence for New Mexicans in their communities.

Angela Medrano, Deputy Secretary
Kari Armijo, Deputy Secretary

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http://www.hsd.state.nm.us/monthly-statistical-reports.aspx

Program Summary for March 2021

SNAP, TANF and GA-Unrelated Child Program interviews are waived. Recertification periods are automatically extended for households with an Interim Review due in March and April for 6 months to the month recertification due. SNAP expenditures and cases include Emergency Allotments. SNAP Emergency Allotments and Pandemic EBT can be found at the end of this report.

Medicaid

				Percent Change	
	Mar-20	Feb-21	Mar-21	Mar-20-Mar-21	Feb-21-Mar-21
Expenditures[1]	$589,733,599	$585,639,008	$621,830,357	5.4%	6.2%
Cases[2]	501,806	554,773	557,915	11.18%	0.57%
Expenditures/Case	$1,175	$1,056	$1,115	-5.1%	5.6%
Recipients[3]	831,002	915,678	919,923	10.70%	0.46%
Adults	473,495	537,221	541,683	14.40%	0.83%
Children	357,507	378,457	378,240	5.80%	-0.06%
Recipients /Case	1.66	1.65	1.65	-0.60%	0.00%
Cases Processed[4]	10,537	6,863	7,131	-32.32%	3.90%
Approvals[4]	7,737	4,593	4,632	-40.13%	0.85%

Supplemental Nutrition Assistance Program (SNAP)

				Percent Change	
	Mar-20	Feb-21	Mar-21	Mar-20-Mar-21	Feb-21-Mar-21
Expenditures[5]	$52,828,100	$94,667,296	$135,063,660	155.67%	42.67%
Cases[6]	225,570	264,080	267,291	18.50%	1.22%
Expenditures/Case	$234	$358	$505	115.81%	41.06%
Recipients[7]	447,427	520,152	525,142	17.37%	0.96%
Adults	263,511	313,425	317,325	20.42%	1.24%
Children	183,916	206,727	207,817	13.00%	0.53%
Recipients /Case	1.98	1.97	1.96	-1.01%	-0.51%
Cases Processed[4]	18,668	11,293	10,115	-45.82%	-10.43%
Approvals[4]	15,684	7,172	6,403	-59.17%	-10.72%

Cash Assistance Programs

				Percent Change	
	Mar-20	Feb-21	Mar-21	Mar-20-Mar-21	Feb-21-Mar-21
Expenditures[5]	$3,803,632	$4,842,338	$4,856,178	27.67%	0.29%
Cases[6]	12,743	14,668	14,481	13.64%	-1.27%
Expenditures/Case	$298	$330	$335	12.42%	1.52%
Recipients[7]	28,442	36,090	33,318	17.14%	-7.68%
Adults	9,112	11,766	10,893	19.55%	-7.42%
Children	19,330	24,324	22,425	16.01%	-7.81%
Recipients /Case	2.23	2.46	2.30	3.14%	-6.50%
Cases Processed[4]	5,542	3,461	3,139	-43.36%	-9.30%
Approvals[4]	1,565	631	594	-62.04%	-5.86%

The March 2021 SNAP expenditures include COVID-19 additional Emergency Allotment supplements for January – March 2021.

Low Income Home Energy Assistance Program (LIHEAP)

				Percent Change	
	Mar-20	Feb-21	Mar-21	Mar-20-Mar-21	Feb-21-Mar-21
Expenditures[8]	$1,067,000	$1,790,020	$1,269,040	18.94%	-29.10%
Cases[8]	3,700	5,953	4,245	14.73%	-28.69%
Expenditures/Case	$288	$301	$299	3.82%	-0.66%
Recipients[8]	8,231	14,160	9,933	20.68%	-29.85%
Adults	4,824	7,973	5,647	17.06%	-29.17%
Children	3,407	6,187	4,286	25.80%	-30.73%
Recipients /Case	2.22	2.38	2.34	5.41%	-1.68%
Cases Processed[4]	5,202	6,074	4,621	-11.17%	-23.92%
Approvals[4]	3,638	4,712	3,210	-11.76%	-31.88%

Note: December 2020 expenditures include the LIHEAP $300 supplement payments that were tied to prior months since May 2020. The additional expenditures are reflected in the total cases and recipients reported.

Program Summary for March 2021

Temporary Assistance for Needy Families (TANF)

	Mar-20	Feb-21	Mar-21	Percent Mar-20-Mar-21	Feb-21-Mar-21
Expenditures[5]	$3,107,017	$4,383,908	$4,312,539	38.80%	-1.63%
Cases[6]	9,992	12,624	12,422	24.32%	-1.60%
Expenditures/Case	$311	$347	$347	11.58%	0.00%
Recipients[7]	25,500	33,905	31,073	21.85%	-8.35%
Adults	6,637	9,908	8,971	35.17%	-9.46%
Children	18,863	23,997	22,102	17.17%	-7.90%
Approvals[4]	1,356	508	441	-67.48%	-13.19%

Education Works

	Mar-20	Feb-21	Mar-21	Percent Mar-20-Mar-21	Feb-21-Mar-21
Expenditures[5]	$54,482	$25,608	$25,399	-53.38%	-0.82%
Cases[6]	135	62	62	-54.07%	0.00%
Expenditures/Case	$404	$413	$410	1.49%	-0.73%
Recipients[7]	392	172	178	-54.59%	3.49%
Adults	151	70	71	-52.98%	1.43%
Children	241	102	107	-55.60%	4.90%

State Supplement for Residential Care

	Mar-20	Feb-21	Mar-21	Percent Mar-20-Mar-21	Feb-21-Mar-21
Expenditures[5]	$1,500	$700	$800	-46.67%	14.29%
Cases[6]	16	7	8	-50.00%	14.29%
Expenditures/Case	$94	$100	$100	6.38%	0.00%
Recipients[7]	15	7	8	-46.67%	14.29%

General Assistance (GA)

	Mar-20	Feb-21	Mar-21	Percent Mar-20-Mar-21	Feb-21-Mar-21
Expenditures[5]	$634,133	$426,354	$507,962	-19.90%	19.14%
Cases[6]	2,581	1,941	1,953	-24.33%	0.62%
Expenditures/Case	$246	$220	$260	5.69%	18.18%
Recipients[7]	2,516	1,970	2,020	-19.71%	2.54%
Adults	2,290	1,745	1,804	-21.22%	3.38%
Children	226	225	216	-4.42%	-4.00%
Approvals[4]	171	90	138	-19.30%	53.33%

Refugee Cash (RCA)

	Mar-20	Feb-21	Mar-21	Percent Mar-20-Mar-21	Feb-21-Mar-21
Expenditures[5]	$6,500	$5,768	$9,478	45.82%	64.32%
Cases[6]	19	34	36	89.47%	5.88%
Expenditures/Case	$342	$170	$263	-23.10%	54.71%
Recipients[7]	19	36	39	105.26%	8.33%

Expenditures YTD	SFY 2021	FFY 2021	CY 2021
Medicaid[1]	$5,340,223,476	$3,623,667,912	$1,829,007,287
Supplemental Nutrition Assistance Program[9]	$849,027,249	$592,945,053	$323,623,271
Temporary Assistance for Needy Families[9]	$40,005,162	$26,270,278	$13,807,491
General Assistance[9]	$4,579,713	$2,844,171	$1,439,421
Education Work[9]	$308,924	$198,890	$87,882
LIHEAP[8]	$21,272,840	$19,261,080	$6,501,260

Average Caseload YTD	SFY 2021	FFY 2021	CY 2021
Medicaid[2]	541,873	548,626	554,825
Supplemental Nutrition Assistance Program[6]	250,847	255,269	263,977
Temporary Assistance for Needy Families[6]	12,215	12,354	12,579
General Assistance[6]	2,048	1,910	1,931
Education Work[6]	82	80	69
LIHEAP[8]	7,820	10,500	7,191

Demographic Profile- March 2021	SNAP	TANF	GA	Education Works	RCA
Gender of Recipients[10]					
Male	239,880	14,006	1,121	62	27
Female	285,262	19,290	899	116	12
Ethnicity[10]					
Hispanic	294,840	22,570	1,068	99	26
Non-Hispanic	230,302	10,726	952	79	13
Race[10]					
Native American or Alaskan Native	88,544	3,050	220	13	0
Asian	4,574	235	10	1	0
African American or Black	14,713	1,559	88	6	10
Native Hawaiian or Pacific Islander	1,033	58	2	0	0
White	399,032	27,067	1,630	149	26
Unknown / Not Declared	3,753	232	16	3	1
More than One Race	13,493	1,095	54	6	2

Medicaid demographic data can be found here: http://www.hsd.state.nm.us/LookingForInformation/medicaid-eligibility.aspx

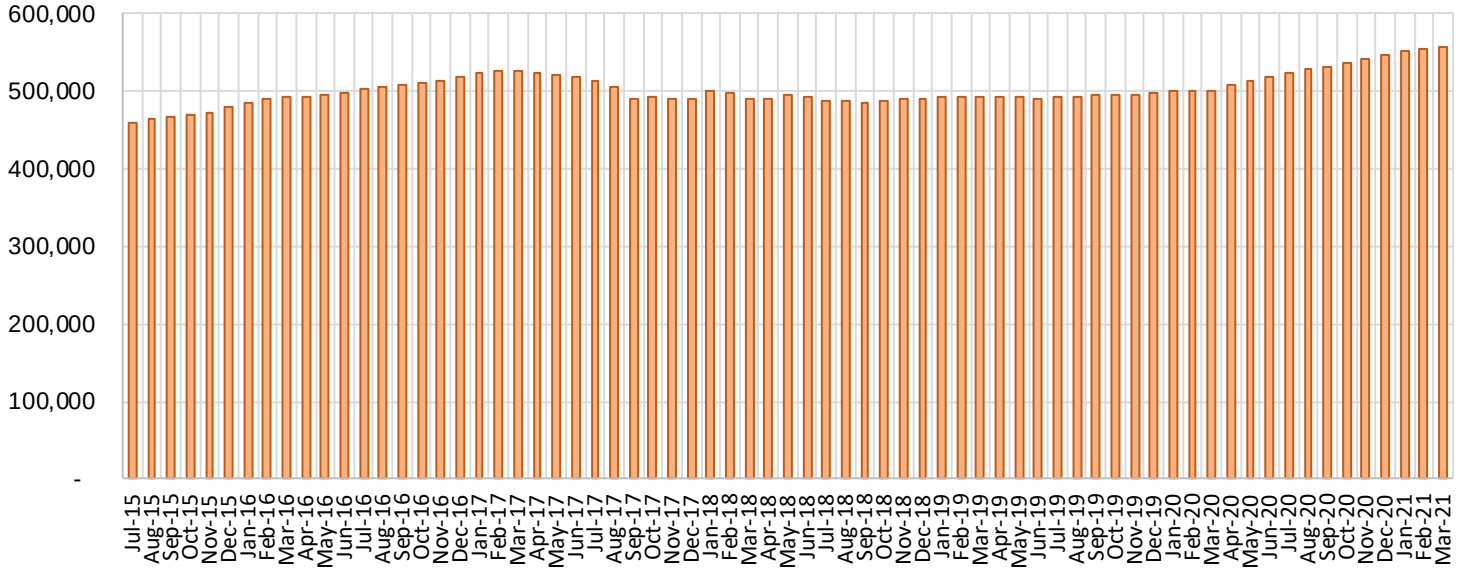
Medicaid Cases by Field Office[2]

Office	Mar-20	Feb-21	Mar-21	Percent Change Mar-20-Mar-21	Percent Change Feb-21-Mar-21
Chaves County ISD	16,931	24,361	24,429	44.29%	0.28%
Cibola County ISD	7,568	8,240	7,468	-1.32%	-9.37%
Colfax County ISD	3,616	3,907	3,912	8.19%	0.13%
Curry County ISD	15,283	16,396	16,492	7.91%	0.59%
East Dona Ana County ISD	18,510	21,463	21,613	16.76%	0.70%
Eddy Artesia County ISD	3,970	4,291	4,352	9.62%	1.42%
Eddy Carlsbad County ISD	7,731	8,711	8,793	13.74%	0.94%
Grant County ISD	7,940	8,765	8,809	10.94%	0.50%
Guadalupe County ISD	1,566	1,732	1,742	11.24%	0.58%
Hidalgo County ISD	56	39	42	-25.00%	7.69%
Lea County ISD	15,185	17,110	17,307	13.97%	1.15%
Lincoln County ISD	4,384	4,830	4,860	10.86%	0.62%
Luna County ISD	8,902	9,718	9,757	9.60%	0.40%
McKinley County ISD	22,694	24,966	25,228	11.17%	1.05%
Northeast Bernalillo County ISD	43,691	51,471	52,157	19.38%	1.33%
Northwest Bernalillo County ISD	54,126	60,728	61,219	13.10%	0.81%
Otero County ISD	12,337	13,326	13,367	8.35%	0.31%
Quay County ISD	2,723	3,424	2,668	-2.02%	-22.08%
Rio Arriba County ISD	13,593	14,863	14,947	9.96%	0.57%
Roosevelt County ISD	9	9	13	44.44%	44.44%
San Juan County ISD	32,238	33,678	34,127	5.86%	1.33%
San Miguel County ISD	9,230	10,222	10,272	11.29%	0.49%
Sandoval County ISD	22,965	24,995	25,010	8.90%	0.06%
Santa Fe County ISD	23,480	24,693	24,970	6.35%	1.12%
Sierra County ISD	5,206	5,655	5,684	9.18%	0.51%
Socorro County ISD	5,345	5,928	5,603	4.83%	-5.48%
South Dona Ana ISD	19,845	21,068	21,224	6.95%	0.74%
Southeast Bernalillo County ISD	23,254	17,969	17,724	-23.78%	-1.36%
Southwest Bernalillo County ISD	41,549	52,033	53,073	27.74%	2.00%
Taos County ISD	9,149	9,598	10,408	13.76%	8.44%
Torrance County ISD	7,981	6,742	6,496	-18.61%	-3.65%
Valencia North County ISD	18,178	20,269	20,389	12.16%	0.59%
Valencia South County ISD	127	98	142	11.81%	44.90%
West Dona Ana County ISD	22,443	23,474	23,617	5.23%	0.61%
Centralized Units	1	1	1	0.00%	0.00%
Statewide Total	501,806	554,773	557,915	11.18%	0.57%

Medicaid Cases by Region[2]

				Percent Change	
Region	Mar-20	Feb-21	Mar-21	Mar-20-Mar-21	Feb-21-Mar-21
Region 1 - NW	91,356	98,834	98,641	7.97%	-0.20%
Region 2 - NE	86,322	93,434	93,929	8.81%	0.53%
Region 3 - Central	170,601	188,943	190,669	11.76%	0.91%
Region 4 - SE	63,493	75,708	76,246	20.09%	0.71%
Region 5 - SW	90,033	97,853	98,429	9.33%	0.59%
Centralized Units	1	1	1	0.00%	0.00%
Statewide Total	501,806	554,773	557,915	11.2%	0.57%

Medicaid Caseload: SFY-16 to Current

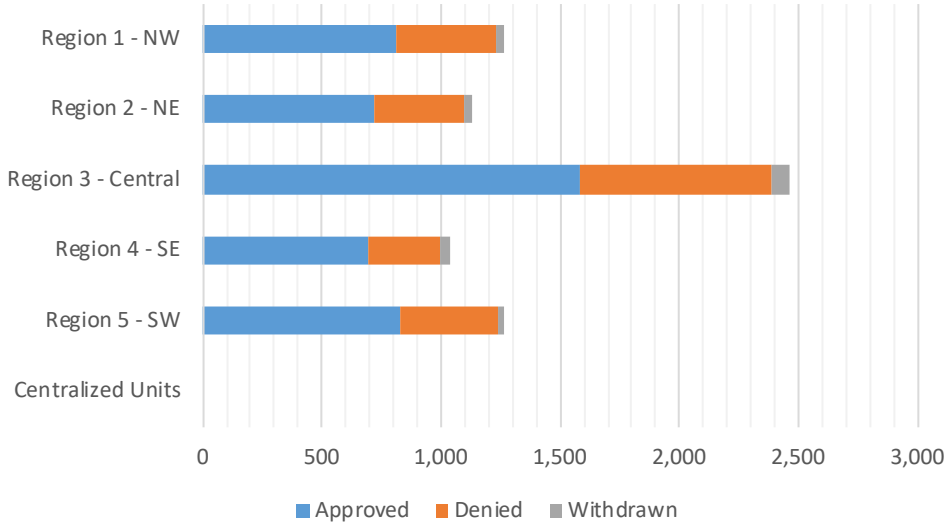


Medicaid Initial Applications by Field Office[4,11]
March 2021

Office	Approved	Denied	Withdrawn	Total Cases Processed
Chaves County ISD	176	81	16	273
Cibola County ISD	58	37	0	95
Colfax County ISD	23	18	1	42
Curry County ISD	139	52	9	200
East Dona Ana County ISD	192	92	7	291
Eddy Artesia County ISD	40	18	1	59
Eddy Carlsbad County ISD	97	44	2	143
Grant County ISD	72	30	0	102
Guadalupe County ISD	14	7	1	22
Hidalgo County ISD	0	0	0	0
Lea County ISD	204	91	9	304
Lincoln County ISD	37	20	2	59
Luna County ISD	89	61	4	154
McKinley County ISD	178	85	6	269
Northeast Bernalillo County ISD	493	232	30	755
Northwest Bernalillo County ISD	412	178	15	605
Otero County ISD	100	49	6	155
Quay County ISD	33	12	1	46
Rio Arriba County ISD	102	58	4	164
Roosevelt County ISD	0	1	0	1
San Juan County ISD	363	165	13	541
San Miguel County ISD	115	44	4	163
Sandoval County ISD	176	75	10	261
Santa Fe County ISD	205	124	12	341
Sierra County ISD	35	23	2	60
Socorro County ISD	32	26	2	60
South Dona Ana ISD	175	97	6	278
Southeast Bernalillo County ISD	236	158	8	402
Southwest Bernalillo County ISD	428	226	25	679
Taos County ISD	52	35	3	90
Torrance County ISD	12	12	1	25
Valencia North County ISD	140	77	11	228
Valencia South County ISD	6	5	0	11
West Dona Ana County ISD	198	81	4	283
Centralized Units	0	0	0	0
Statewide Total	4,632	2,314	215	7,161

Medicaid Initial Applications by Region[4,11]
March 2021

	Approved	Denied	Withdrawn	Total Cases Processed
Region				
Region 1 - NW	812	418	34	1,264
Region 2 - NE	720	373	36	1,129
Region 3 - Central	1,581	806	79	2,466
Region 4 - SE	693	307	39	1,039
Region 5 - SW	826	410	27	1,263
Centralized Units	0	0	0	0
Statewide Total	4,632	2,314	215	7,161

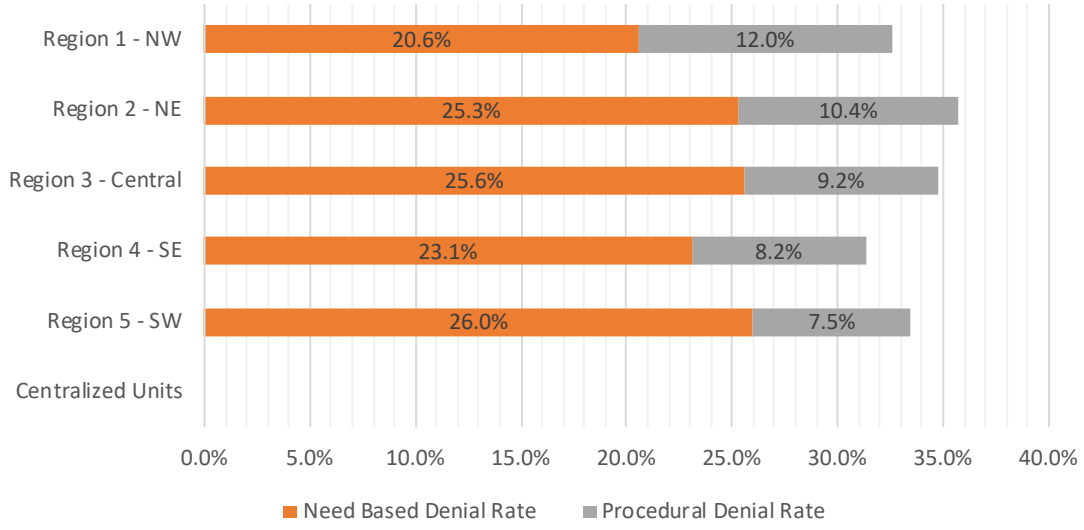


Medicaid EDG Initial Disposition Rates by Field Office[4,11,19]
March 2021

Office	Approval Rate	Denial Rate	Need Based Denial Rate	Procedural Denial Rate
Chaves County ISD	66.4%	33.6%	23.4%	10.2%
Cibola County ISD	65.9%	34.1%	25.0%	9.1%
Colfax County ISD	57.5%	42.5%	25.0%	17.5%
Curry County ISD	69.8%	30.2%	24.2%	6.0%
East Dona Ana County ISD	65.1%	34.9%	25.4%	9.5%
Eddy Artesia County ISD	70.2%	29.8%	22.8%	7.0%
Eddy Carlsbad County ISD	70.3%	29.7%	22.5%	7.2%
Grant County ISD	69.9%	30.1%	24.3%	5.8%
Guadalupe County ISD	60.9%	39.1%	21.7%	17.4%
Hidalgo County ISD	0.0%	0.0%	0.0%	0.0%
Lea County ISD	70.1%	29.9%	21.7%	8.2%
Lincoln County ISD	63.8%	36.2%	25.9%	10.3%
Luna County ISD	60.5%	39.5%	34.7%	4.8%
McKinley County ISD	67.4%	32.6%	19.0%	13.6%
Northeast Bernalillo County ISD	66.7%	33.3%	24.0%	9.3%
Northwest Bernalillo County ISD	70.1%	29.9%	20.0%	9.9%
Otero County ISD	68.0%	32.0%	22.5%	9.5%
Quay County ISD	82.5%	17.5%	12.5%	5.0%
Rio Arriba County ISD	64.2%	35.8%	28.9%	6.9%
Roosevelt County ISD	0.0%	0.0%	0.0%	0.0%
San Juan County ISD	72.7%	27.3%	17.7%	9.6%
San Miguel County ISD	77.7%	22.3%	17.6%	4.7%
Sandoval County ISD	64.5%	35.5%	26.3%	9.2%
Santa Fe County ISD	59.2%	40.8%	28.1%	12.7%
Sierra County ISD	60.3%	39.7%	20.7%	19.0%
Socorro County ISD	55.2%	44.8%	31.0%	13.8%
South Dona Ana ISD	64.8%	35.2%	28.5%	6.7%
Southeast Bernalillo County ISD	55.8%	44.2%	36.6%	7.6%
Southwest Bernalillo County ISD	65.5%	34.5%	25.3%	9.2%
Taos County ISD	57.1%	42.9%	24.2%	18.7%
Torrance County ISD	54.5%	45.5%	31.9%	13.6%
Valencia North County ISD	61.1%	38.9%	24.5%	14.4%
Valencia South County ISD	66.7%	33.3%	33.3%	0.0%
West Dona Ana County ISD	70.7%	29.3%	22.2%	7.1%
Centralized Units	0.0%	0.0%	0.0%	0.0%
Statewide Total	66.2%	33.8%	24.4%	9.4%

Medicaid EDG Initial Disposition Rates by Region[4,11,19]
March 2021

Region	Approval Rate	Denial Rate	Need Based Denial Rate	Procedural Denial Rate
Region 1 - NW	67.4%	32.6%	20.6%	12.0%
Region 2 - NE	64.3%	35.7%	25.3%	10.4%
Region 3 - Central	65.2%	34.8%	25.6%	9.2%
Region 4 - SE	68.8%	31.3%	23.1%	8.2%
Region 5 - SW	66.5%	33.5%	26.0%	7.5%
Centralized Units				
Statewide Total	66.2%	33.8%	24.4%	9.4%



Medicaid: Percentage of Initial EDG Approvals Processed Timely by Field Office[13,19]

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0 %	100.0 %	100.0 %	100.0 %	98.8 %	100.0 %							99.8%
McKinley	99.0 %	98.8 %	97.1 %	95.6 %	99.0 %	100.0 %							98.2%
San Juan	98.8 %	99.1 %	99.3 %	97.0 %	99.5 %	97.7 %							98.6%
Sierra	97.7 %	97.8 %	100.0 %	100.0 %	97.3 %	100.0 %							98.8%
Socorro	100.0 %	100.0 %	100.0 %	98.1 %	100.0 %	100.0 %							99.7%
Valencia North	100.0 %	100.0 %	99.4 %	98.9 %	99.5 %	98.8 %							99.4%
Valencia South	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %							100.0%
NW Region 1 Total	99.0 %	99.2 %	99.1 %	97.4 %	99.2 %	98.8 %							98.8%
Colfax	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %							100.0%
Guadalupe	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %							100.0%
Quay	100.0 %	100.0 %	100.0 %	96.7 %	98.4 %	97.8 %							98.8%
Rio Arriba	97.8 %	100.0 %	99.3 %	98.8 %	98.2 %	99.2 %							98.9%
San Miguel	100.0 %	99.8 %	98.9 %	100.0 %	99.3 %	99.3 %							99.6%
Sandoval	99.4 %	99.4 %	99.1 %	97.6 %	97.4 %	95.5 %							98.1%
Santa Fe	99.3 %	99.0 %	98.7 %	99.0 %	97.4 %	98.8 %							98.7%
Taos	100.0 %	100.0 %	100.0 %	99.2 %	98.7 %	100.0 %							99.7%
NE Region 2 Total	99.4 %	99.7 %	99.0 %	98.8 %	98.2 %	98.1 %							98.9%
NE Bernalillo	99.0 %	98.7 %	98.7 %	98.5 %	98.3 %	98.5 %							98.6%
NW Bernalillo	99.8 %	99.4 %	99.0 %	99.0 %	98.3 %	99.1 %							99.1%
SE Bernalillo	98.7 %	93.5 %	95.6 %	97.8 %	97.5 %	95.7 %							96.5%
SW Bernalillo	97.7 %	98.7 %	98.1 %	97.6 %	97.8 %	98.1 %							98.0%
Torrance	100.0 %	100.0 %	100.0 %	97.6 %	100.0 %	100.0 %							99.6%
Cen. Region 3 Total	98.9 %	98.4 %	98.3 %	98.3 %	98.1 %	98.2 %							98.4%
Chaves	99.5 %	98.4 %	97.5 %	99.2 %	97.5 %	96.6 %							98.1%
Curry	99.1 %	99.0 %	96.0 %	97.7 %	100.0 %	99.5 %							98.5%
Eddy Artesia	100.0 %	100.0 %	98.4 %	95.7 %	100.0 %	100.0 %							99.0%
Eddy Carlsbad	98.8 %	100.0 %	99.3 %	99.4 %	100.0 %	99.4 %							99.5%
Lea	99.1 %	99.0 %	98.6 %	97.8 %	98.9 %	99.4 %							98.8%
Lincoln	98.6 %	100.0 %	97.8 %	100.0 %	98.1 %	100.0 %							99.1%
Roosevelt	100.0 %	100.0 %	100.0 %		100.0 %								100.0%
SE Region 4 Total	99.2 %	99.0 %	97.8 %	98.5 %	98.9 %	98.8 %							98.7%
East Dona Ana	98.6 %	99.3 %	99.4 %	99.3 %	98.5 %	99.7 %							99.1%
Grant	99.2 %	99.2 %	98.6 %	99.2 %	99.1 %	99.1 %							99.1%
Luna	100.0 %	99.1 %	100.0 %	99.3 %	98.2 %	100.0 %							99.4%
Otero	100.0 %	99.5 %	100.0 %	99.4 %	98.4 %	99.3 %							99.4%
South Dona Ana	99.6 %	97.4 %	98.4 %	100.0 %	99.3 %	99.3 %							99.0%
West Dona Ana	98.5 %	99.3 %	100.0 %	98.6 %	100.0 %	100.0 %							99.4%
SW Region 5 Total	99.2 %	98.9 %	99.3 %	99.3 %	99.0 %	99.6 %							99.2%
STATE TOTAL	**99.1 %**	**98.9 %**	**98.7 %**	**98.4 %**	**98.6 %**	**98.7 %**							**98.7%**

Medicaid: Percentage of Initial EDG Denials Processed Timely by Field Office[13,19]

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0 %	97.7 %	97.0 %	97.4 %	95.8 %	97.6 %							97.6%
McKinley	95.7 %	89.6 %	91.9 %	90.0 %	97.1 %	99.1 %							93.9%
San Juan	96.9 %	94.6 %	94.4 %	92.2 %	97.2 %	95.7 %							95.2%
Sierra	100.0 %	93.9 %	100.0 %	100.0 %	95.1 %	100.0 %							98.2%
Socorro	90.0 %	90.6 %	87.1 %	98.6 %	100.0 %	100.0 %							94.4%
Valencia North	93.5 %	97.1 %	99.1 %	97.8 %	97.9 %	99.2 %							97.4%
Valencia South	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %							100.0%
NW Region 1 Total	96.5 %	94.4 %	94.9 %	93.9 %	97.3 %	97.6 %							95.8%
Colfax	100.0 %	100.0 %	100.0 %	98.1 %	100.0 %	100.0 %							99.7%
Guadalupe	100.0 %	100.0 %	100.0 %	92.9 %	100.0 %	100.0 %							98.8%
Quay	100.0 %	96.7 %	100.0 %	89.5 %	88.0 %	100.0 %							95.7%
Rio Arriba	97.1 %	94.9 %	95.0 %	89.5 %	91.8 %	98.8 %							94.5%
San Miguel	100.0 %	100.0 %	96.7 %	99.2 %	100.0 %	100.0 %							99.3%
Sandoval	97.5 %	95.2 %	95.9 %	94.4 %	94.6 %	93.0 %							95.1%
Santa Fe	90.3 %	92.1 %	95.2 %	95.9 %	93.8 %	96.9 %							94.0%
Taos	100.0 %	98.1 %	96.9 %	99.3 %	98.1 %	82.8 %							95.9%
NE Region 2 Total	95.9 %	96.6 %	96.5 %	96.5 %	95.0 %	95.6 %							96.0%
NE Bernalillo	92.1 %	95.2 %	94.4 %	94.1 %	98.0 %	98.4 %							95.4%
NW Bernalillo	94.4 %	94.3 %	95.1 %	94.8 %	95.5 %	95.3 %							94.9%
SE Bernalillo	96.4 %	98.4 %	94.8 %	96.8 %	91.4 %	94.5 %							95.4%
SW Bernalillo	95.3 %	97.2 %	94.7 %	94.4 %	95.7 %	95.9 %							95.5%
Torrance	98.3 %	89.6 %	100.0 %	100.0 %	100.0 %	100.0 %							98.0%
Cen. Region 3 Total	94.4 %	95.6 %	94.9 %	95.0 %	95.7 %	96.4 %							95.3%
Chaves	97.3 %	98.3 %	95.1 %	97.8 %	99.3 %	97.9 %							97.6%
Curry	94.7 %	90.8 %	97.7 %	95.5 %	98.3 %	98.9 %							96.0%
Eddy Artesia	100.0 %	94.6 %	96.8 %	95.7 %	100.0 %	90.9 %							96.3%
Eddy Carlsbad	98.7 %	94.4 %	92.1 %	95.3 %	97.0 %	97.7 %							95.9%
Lea	92.2 %	97.7 %	94.4 %	98.4 %	98.2 %	95.1 %							96.0%
Lincoln	97.8 %	96.8 %	98.8 %	97.8 %	93.0 %	100.0 %							97.4%
Roosevelt		100.0 %	100.0 %			100.0 %							
SE Region 4 Total	96.1 %	96.2 %	95.5 %	97.0 %	98.1 %	96.8 %							96.6%
East Dona Ana	98.9 %	96.0 %	94.2 %	98.5 %	96.1 %	98.3 %							97.0%
Grant	100.0 %	95.7 %	100.0 %	100.0 %	89.8 %	95.7 %							96.9%
Luna	100.0 %	97.9 %	96.8 %	98.7 %	98.5 %	96.6 %							98.1%
Otero	94.9 %	96.3 %	95.9 %	92.1 %	98.1 %	94.6 %							95.3%
South Dona Ana	99.4 %	100.0 %	97.5 %	96.7 %	97.0 %	97.5 %							98.0%
West Dona Ana	91.6 %	90.8 %	98.9 %	99.0 %	97.9 %	99.2 %							96.2%
SW Region 5 Total	97.6 %	96.3 %	96.9 %	97.7 %	96.4 %	97.4 %							97.1%
STATE TOTAL	**95.9 %**	**95.8 %**	**95.8 %**	**95.8 %**	**96.3 %**	**96.7 %**							**96.1%**

Medicaid: Percentage of Initial EDG Approvals and Denials Combined Processed Timely by Field Office[13,19]

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0 %	99.2 %	99.1 %	99.1 %	97.8 %	99.2 %							99.0%
McKinley	97.7 %	95.4 %	95.5 %	93.4 %	98.5 %	99.7 %							96.7%
San Juan	98.3 %	97.8 %	97.7 %	95.4 %	98.7 %	97.0 %							97.5%
Sierra	98.9 %	96.2 %	100.0 %	100.0 %	96.6 %	97.0 %							98.1%
Socorro	96.6 %	96.3 %	93.8 %	98.3 %	100.0 %	100.0 %							97.5%
Valencia North	97.4 %	98.7 %	99.2 %	98.4 %	98.9 %	99.0 %							98.6%
Valencia South	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %							100.0%
NW Region 1 Total	98.2 %	97.6 %	97.7 %	96.1 %	98.6 %	98.4 %							97.8%
Colfax	100.0 %	100.0 %	100.0 %	98.9 %	100.0 %	100.0 %							99.8%
Guadalupe	100.0 %	100.0 %	100.0 %	96.7 %	100.0 %	100.0 %							99.4%
Quay	100.0 %	99.0 %	100.0 %	93.9 %	95.4 %	98.4 %							97.8%
Rio Arriba	97.5 %	98.3 %	97.8 %	98.6 %	96.0 %	99.1 %							97.9%
San Miguel	100.0 %	99.9 %	98.0 %	99.6 %	99.5 %	99.5 %							99.4%
Sandoval	98.8 %	97.8 %	97.5 %	95.8 %	96.3 %	94.7 %							96.8%
Santa Fe	96.1 %	96.0 %	97.2 %	97.2 %	95.9 %	98.0 %							96.7%
Taos	100.0 %	99.4 %	98.7 %	99.3 %	98.5 %	98.0 %							99.0%
NE Region 2 Total	98.2 %	98.5 %	97.9 %	97.5 %	97.1 %	97.2 %							97.7%
NE Bernalillo	96.6 %	97.4 %	97.1 %	96.5 %	98.2 %	98.4 %							97.4%
NW Bernalillo	98.0 %	97.6 %	97.5 %	97.1 %	97.3 %	97.8 %							97.5%
SE Bernalillo	97.7 %	95.5 %	95.2 %	97.2 %	94.8 %	95.2 %							95.9%
SW Bernalillo	96.9 %	98.2 %	96.9 %	96.4 %	97.1 %	97.3 %							97.1%
Torrance	99.3 %	94.4 %	100.0 %	99.1 %	100.0 %	100.0 %							98.8%
Cen. Region 3 Total	97.2 %	97.3 %	97.0 %	96.8 %	97.2 %	97.5 %							97.2%
Chaves	98.8 %	98.4 %	96.7 %	98.7 %	98.0 %	97.1 %							98.0%
Curry	97.6 %	96.4 %	96.5 %	96.7 %	99.4 %	99.3 %							97.7%
Eddy Artesia	100.0 %	98.2 %	97.8 %	95.7 %	100.0 %	97.1 %							98.1%
Eddy Carlsbad	98.8 %	98.4 %	96.5 %	97.7 %	99.5 %	98.8 %							98.3%
Lea	96.8 %	98.7 %	97.4 %	98.0 %	98.7 %	97.8 %							97.9%
Lincoln	98.3 %	98.8 %	98.3 %	98.8 %	95.8 %	100.0 %							98.3%
Roosevelt	100.0 %	100.0 %	100.0 %		100.0 %	100.0 %							100.0%
SE Region 4 Total	98.2 %	98.2 %	97.0 %	97.9 %	98.6 %	98.1 %							98.0%
East Dona Ana	98.7 %	98.0 %	97.2 %	99.0 %	97.6 %	99.2 %							98.3%
Grant	99.5 %	98.2 %	99.1 %	99.5 %	96.0 %	98.0 %							98.4%
Luna	100.0 %	98.8 %	98.8 %	99.1 %	98.3 %	98.6 %							98.9%
Otero	98.5 %	98.4 %	98.3 %	96.9 %	98.3 %	97.5 %							98.0%
South Dona Ana	99.6 %	98.3 %	98.1 %	98.8 %	98.6 %	98.6 %							98.7%
West Dona Ana	96.3 %	96.6 %	99.6 %	98.7 %	99.4 %	99.7 %							98.4%
SW Region 5 Total	98.7 %	98.0 %	98.4 %	98.7 %	98.2 %	98.8 %							98.5%
STATE TOTAL	**98.0 %**	**97.8 %**	**97.6 %**	**97.3 %**	**97.9 %**	**98.0 %**							**97.8%**

Medicaid Renewal Disposition Counts by Field Office[4,11]
March 2021

Office	Approvals	Closures	Need Based Closures	Procedural Closures
Chaves County ISD	3,809	297	297	0
Cibola County ISD	1,105	73	71	2
Colfax County ISD	417	39	39	0
Curry County ISD	2,368	191	190	1
East Dona Ana County ISD	3,215	238	238	0
Eddy Artesia County ISD	627	74	74	0
Eddy Carlsbad County ISD	1,309	148	147	1
Grant County ISD	1,096	90	88	2
Guadalupe County ISD	207	14	14	0
Hidalgo County ISD	0	0	0	0
Lea County ISD	2,804	273	270	3
Lincoln County ISD	642	90	89	1
Luna County ISD	1,296	105	105	0
McKinley County ISD	3,682	284	283	1
Northeast Bernalillo County ISD	5,967	460	460	0
Northwest Bernalillo County ISD	5,232	389	389	0
Otero County ISD	1,600	159	150	9
Quay County ISD	271	27	27	0
Rio Arriba County ISD	1,740	121	121	0
Roosevelt County ISD	0	0	0	0
San Juan County ISD	4,888	446	446	0
San Miguel County ISD	1,022	65	65	0
Sandoval County ISD	3,051	248	248	0
Santa Fe County ISD	2,878	180	180	0
Sierra County ISD	892	60	59	1
Socorro County ISD	712	39	39	0
South Dona Ana ISD	3,184	174	174	0
Southeast Bernalillo County ISD	1,115	83	83	0
Southwest Bernalillo County ISD	8,277	695	695	0
Taos County ISD	1,204	100	100	0
Torrance County ISD	541	38	38	0
Valencia North County ISD	2,689	231	231	0
Valencia South County ISD	16	4	4	0
West Dona Ana County ISD	2,947	228	227	1
Centralized Units	0	0	0	0
Statewide Total	70,803	5,663	5,641	22

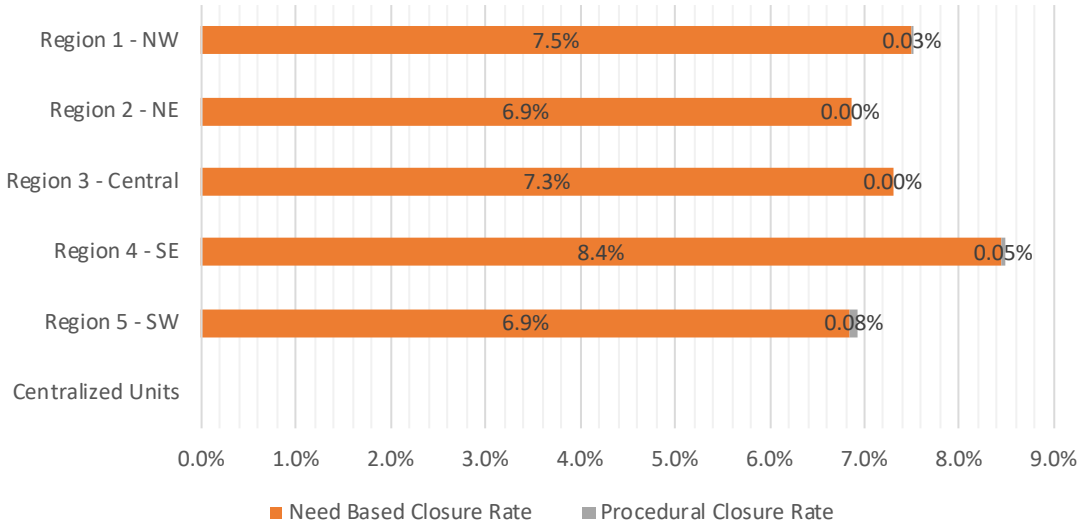
Medicaid Renewal Disposition Rates by Field Office[20]
March 2021

Office	Approval Rate	Closure Rate	Need Based Closure Rate	Procedural Closure Rate
Chaves County ISD	92.8%	7.2%	7.2%	0.00%
Cibola County ISD	93.8%	6.2%	6.0%	0.17%
Colfax County ISD	91.4%	8.6%	8.6%	0.00%
Curry County ISD	92.5%	7.5%	7.4%	0.04%
East Dona Ana County ISD	93.1%	6.9%	6.9%	0.00%
Eddy Artesia County ISD	89.4%	10.6%	10.6%	0.00%
Eddy Carlsbad County ISD	89.8%	10.2%	10.1%	0.07%
Grant County ISD	92.4%	7.6%	7.4%	0.17%
Guadalupe County ISD	93.7%	6.3%	6.3%	0.00%
Hidalgo County ISD	0.0%	0.0%	0.0%	0.00%
Lea County ISD	91.1%	8.9%	8.8%	0.10%
Lincoln County ISD	87.7%	12.3%	12.2%	0.14%
Luna County ISD	92.5%	7.5%	7.5%	0.00%
McKinley County ISD	92.8%	7.2%	7.1%	0.03%
Northeast Bernalillo County ISD	92.8%	7.2%	7.2%	0.00%
Northwest Bernalillo County ISD	93.1%	6.9%	6.9%	0.00%
Otero County ISD	91.0%	9.0%	8.5%	0.51%
Quay County ISD	90.9%	9.1%	9.1%	0.00%
Rio Arriba County ISD	93.5%	6.5%	6.5%	0.00%
Roosevelt County ISD	0.0%	0.0%	0.0%	0.00%
San Juan County ISD	91.6%	8.4%	8.4%	0.00%
San Miguel County ISD	94.0%	6.0%	6.0%	0.00%
Sandoval County ISD	92.5%	7.5%	7.5%	0.00%
Santa Fe County ISD	94.1%	5.9%	5.9%	0.00%
Sierra County ISD	93.7%	6.3%	6.2%	0.11%
Socorro County ISD	94.8%	5.2%	5.2%	0.00%
South Dona Ana ISD	94.8%	5.2%	5.2%	0.00%
Southeast Bernalillo County ISD	93.1%	6.9%	6.9%	0.00%
Southwest Bernalillo County ISD	92.3%	7.7%	7.7%	0.00%
Taos County ISD	92.3%	7.7%	7.7%	0.00%
Torrance County ISD	93.4%	6.6%	6.6%	0.00%
Valencia North County ISD	92.1%	7.9%	7.9%	0.00%
Valencia South County ISD	80.0%	20.0%	20.0%	0.00%
West Dona Ana County ISD	92.8%	7.2%	7.1%	0.03%
Centralized Units	0.0%	0.0%	0.0%	0.00%
Statewide Total	92.6%	7.4%	7.4%	0.03%

Note: Renewal approvals based on COVID-19 extensions for periodic reviews are not included in total.

Medicaid Renewal Disposition Rates by Region[20]
March 2021

Region	Approval Rate	Closure Rate	Need Based Closure Rate	Procedural Closure Rate
Region 1 - NW	92.5%	7.5%	7.5%	0.03%
Region 2 - NE	93.1%	6.9%	6.9%	0.00%
Region 3 - Central	92.7%	7.3%	7.3%	0.00%
Region 4 - SE	91.5%	8.5%	8.4%	0.05%
Region 5 - SW	93.1%	6.9%	6.9%	0.08%
Centralized Units	0.0%	0.0%	0.0%	0.00%
Statewide Total	92.6%	7.4%	7.4%	0.03%



Medicaid: Percentage of Approved Renewal EDGs Processed by Certification Date [11]													
	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
McKinley	100.0%	99.9%	100.0%	100.0%	100.0%	100.0%							100.0%
San Juan	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Sierra	100.0%	100.0%	99.8%	100.0%	100.0%	100.0%							100.0%
Socorro	100.0%	99.8%	100.0%	99.8%	100.0%	100.0%							99.9%
Valencia North	100.0%	99.9%	100.0%	100.0%	100.0%	100.0%							100.0%
Valencia South	100.0%		100.0%		100.0%	100.0%							100.0%
NW Region 1 Total	100.0%	99.9%	100.0%	100.0%	100.0%	100.0%							100.0%
Colfax	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Quay	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Rio Arriba	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
San Miguel	100.0%	100.0%	100.0%	100.0%	99.9%	100.0%							100.0%
Sandoval	100.0%	99.9%	100.0%	100.0%	100.0%	100.0%							100.0%
Santa Fe	100.0%	100.0%	100.0%	100.0%	99.9%	100.0%							100.0%
Taos	100.0%	99.9%	99.8%	100.0%	100.0%	100.0%							100.0%
NE Region 2 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
NE Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
NW Bernalillo	100.0%	100.0%	100.0%	100.0%	99.9%	100.0%							100.0%
SE Bernalillo	100.0%	100.0%	100.0%	100.0%	99.8%	100.0%							100.0%
SW Bernalillo	100.0%	99.9%	100.0%	100.0%	100.0%	99.9%							100.0%
Torrance	100.0%	100.0%	100.0%	99.8%	100.0%	99.8%							99.9%
Cen. Region 3 Total	100.0%	100.0%	100.0%	100.0%	99.9%	99.9%							100.0%
Chaves	100.0%	99.9%	100.0%	100.0%	100.0%	100.0%							100.0%
Curry	100.0%	99.9%	100.0%	100.0%	100.0%	100.0%							100.0%
Eddy Artesia	100.0%	100.0%	99.8%	99.8%	100.0%	99.8%							99.9%
Eddy Carlsbad	100.0%	100.0%	99.5%	99.5%	100.0%	100.0%							99.8%
Lea	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Lincoln	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Roosevelt	100.0%												
SE Region 4 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
East Dona Ana	100.0%	100.0%	99.9%	99.9%	99.9%	100.0%							100.0%
Grant	99.9%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Luna	100.0%	100.0%	100.0%	100.0%	100.0%	99.8%							100.0%
Otero	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
South Dona Ana	99.9%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
West Dona Ana	100.0%			100.0%	100.0%	100.0%							100.0%
SW Region 5 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
STATE TOTAL	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							**100.0%**

Administrative, Annual, and Auto Renewals are included

Medicaid: Percentage of Closures EDGs Processed by Certification End Date[11]													
	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0%	97.6%	98.2%	96.9%	100.0%	98.6%							98.6%
McKinley	94.2%	97.1%	96.2%	96.5%	97.6%	97.3%							96.5%
San Juan	96.6%	96.7%	96.6%	97.1%	97.9%	97.8%							97.1%
Sierra	100.0%	100.0%	91.7%	100.0%	96.9%	100.0%							98.1%
Socorro	100.0%	97.4%	91.3%	100.0%	96.8%	95.1%							96.8%
Valencia North	91.3%	98.7%	96.5%	95.2%	98.0%	96.7%							96.1%
Valencia South		100.0%	100.0%			100.0%							
NW Region 1 Total	97.0%	98.2%	95.8%	97.6%	97.9%	97.9%							97.4%
Colfax	100.0%	75.0%	100.0%	93.8%	100.0%	100.0%							94.8%
Guadalupe	100.0%	100.0%	100.0%	100.0%	85.7%	100.0%							97.6%
Quay	96.8%	100.0%	100.0%	96.0%	100.0%	100.0%							98.8%
Rio Arriba	100.0%	100.0%	94.4%	98.8%	97.3%	96.0%							97.8%
San Miguel	97.3%	98.5%	96.1%	97.1%	100.0%	100.0%							98.2%
Sandoval	100.0%	97.0%	97.9%	97.5%	92.5%	98.8%							97.3%
Santa Fe	92.9%	96.8%	95.3%	96.4%	98.6%	96.3%							96.1%
Taos	92.3%	97.4%	97.8%	92.7%	100.0%	100.0%							96.7%
NE Region 2 Total	97.4%	95.6%	97.7%	96.5%	96.8%	98.9%							97.1%
NE Bernalillo	93.2%	94.7%	94.1%	97.0%	97.1%	97.5%							95.6%
NW Bernalillo	95.6%	95.8%	95.8%	95.4%	97.0%	97.0%							96.1%
SE Bernalillo	100.0%	97.9%	100.0%	95.8%	98.7%	96.5%							98.2%
SW Bernalillo	96.1%	98.1%	97.7%	96.3%	95.7%	98.7%							97.1%
Torrance	100.0%	100.0%	96.9%	100.0%	100.0%	100.0%							99.5%
Cen. Region 3 Total	97.0%	97.3%	96.9%	96.9%	97.7%	97.9%							97.3%
Chaves	94.5%	93.7%	98.4%	94.1%	95.9%	99.0%							95.9%
Curry	98.9%	97.6%	97.8%	96.8%	94.5%	97.9%							97.3%
Eddy Artesia	100.0%	100.0%	89.5%	95.5%	100.0%	98.7%							97.3%
Eddy Carlsbad	95.9%	100.0%	96.3%	89.4%	94.9%	97.4%							95.7%
Lea	95.3%	98.2%	98.2%	95.7%	97.5%	98.9%							97.3%
Lincoln	97.0%	87.8%	100.0%	97.3%	97.9%	96.8%							96.1%
Roosevelt													
SE Region 4 Total	96.9%	96.2%	96.7%	94.8%	96.8%	98.1%							96.6%
East Dona Ana	95.2%	98.6%	95.5%	94.7%	100.0%	97.9%							97.0%
Grant	96.2%	98.4%	98.2%	98.6%	100.0%	97.8%							98.2%
Luna	100.0%	98.9%	98.4%	98.6%	96.9%	94.6%							97.9%
Otero	93.9%	95.5%	95.8%	98.9%	96.3%	99.4%							96.6%
South Dona Ana	97.7%	95.4%	95.7%	97.8%	98.0%	98.3%							97.2%
West Dona Ana	97.2%	96.2%	98.5%	96.5%	98.5%	97.9%							97.5%
SW Region 5 Total	96.7%	97.2%	97.0%	97.5%	98.3%	97.7%							97.4%
STATE TOTAL	**97.0%**	**96.8%**	**96.8%**	**96.7%**	**97.4%**	**98.2%**							**97.1%**

Annual and Auto Renewals are included

Medicaid: Percentage of Approved and Terminated Renewal EDGs Combined Processed by Certification Date [11]													
	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0%	99.9%	99.9%	99.9%	99.9%	99.9%							99.9%
McKinley	99.8%	99.8%	99.8%	99.9%	99.8%	99.8%							99.8%
San Juan	99.9%	99.7%	99.9%	99.9%	99.8%	99.8%							99.8%
Sierra	100.0%	100.0%	99.3%	100.0%	100.0%	100.0%							99.9%
Socorro	100.0%	99.7%	99.6%	100.0%	99.7%	99.7%							99.8%
Valencia North	99.7%	99.9%	99.8%	99.8%	99.7%	99.7%							99.8%
Valencia South	100.0%	100.0%	100.0%		100.0%	100.0%							100.0%
NW Region 1 Total	99.9%	99.9%	99.8%	99.9%	99.8%	99.8%							99.9%
Colfax	100.0%	99.5%	100.0%	99.8%	100.0%	100.0%							99.9%
Guadalupe	100.0%	100.0%	100.0%	99.2%	100.0%	100.0%							99.9%
Quay	99.8%	100.0%	100.0%	99.8%	100.0%	100.0%							99.9%
Rio Arriba	100.0%	100.0%	99.8%	100.0%	99.7%	99.7%							99.9%
San Miguel	99.9%	99.9%	99.8%	99.8%	100.0%	100.0%							99.9%
Sandoval	100.0%	99.8%	99.9%	99.9%	99.9%	99.9%							99.9%
Santa Fe	99.8%	99.8%	99.8%	99.8%	99.8%	99.8%							99.8%
Taos	99.7%	99.7%	99.7%	99.7%	100.0%	100.0%							99.8%
NE Region 2 Total	99.9%	99.8%	99.9%	99.8%	99.9%	99.9%							99.9%
NE Bernalillo	99.7%	99.7%	99.6%	99.9%	99.8%	99.8%							99.8%
NW Bernalillo	99.8%	99.8%	99.8%	99.8%	99.8%	99.8%							99.8%
SE Bernalillo	100.0%	99.9%	100.0%	99.9%	99.8%	99.8%							99.9%
SW Bernalillo	99.8%	99.8%	99.8%	99.8%	99.8%	99.8%							99.8%
Torrance	100.0%	100.0%	99.8%	100.0%	99.8%	99.8%							99.9%
Cen. Region 3 Total	99.9%	99.8%	99.8%	99.9%	99.8%	99.8%							99.8%
Chaves	99.8%	99.5%	99.9%	99.7%	99.9%	99.9%							99.8%
Curry	100.0%	99.8%	99.9%	99.8%	99.8%	99.8%							99.9%
Eddy Artesia	100.0%	100.0%	99.3%	99.7%	99.7%	99.7%							99.7%
Eddy Carlsbad	99.7%	100.0%	99.3%	99.6%	99.7%	99.7%							99.7%
Lea	99.7%	99.9%	99.9%	99.8%	99.9%	99.9%							99.9%
Lincoln	99.8%	99.0%	100.0%	99.8%	99.6%	99.6%							99.6%
Roosevelt	100.0%												100.0%
SE Region 4 Total	99.9%	99.7%	99.7%	99.7%	99.8%	99.8%							99.8%
East Dona Ana	99.8%	99.9%	99.7%	99.7%	99.9%	99.9%							99.8%
Grant	99.8%	99.9%	99.9%	99.9%	99.8%	99.8%							99.9%
Luna	100.0%	99.9%	99.9%	99.9%	99.4%	99.4%							99.8%
Otero	99.7%	99.7%	99.8%	99.9%	99.9%	99.9%							99.8%
South Dona Ana	99.8%	99.7%	99.8%	99.9%	99.9%	99.9%							99.8%
West Dona Ana	99.9%	96.2%	98.5%	99.9%	99.8%	99.8%							99.0%
SW Region 5 Total	99.8%	99.2%	99.6%	99.9%	99.8%	99.8%							99.7%
STATE TOTAL	**99.9%**	**99.7%**	**99.8%**	**99.8%**	**99.8%**	**99.8%**							**99.8%**

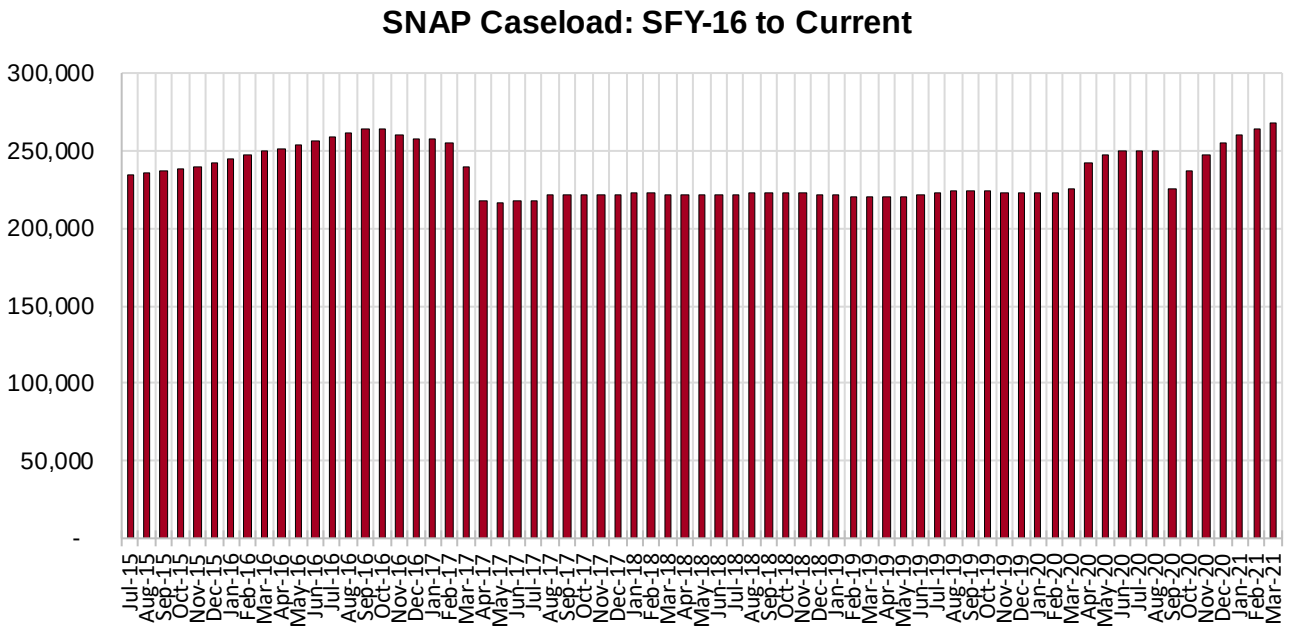
Administrative, Annual, and Auto Renewals are in

SNAP Cases by Field Office[6]

				Percent Change	
Office	Mar-20	Feb-21	Mar-21	Mar-20-Mar-21	Feb-21-Mar-21
Chaves County ISD	7,478	13,460	13,559	81.32%	0.74%
Cibola County ISD	3,562	4,077	3,756	5.45%	-7.87%
Colfax County ISD	1,638	1,835	1,851	13.00%	0.87%
Curry County ISD	7,453	8,299	8,412	12.87%	1.36%
East Dona Ana County ISD	8,218	10,229	10,369	26.17%	1.37%
Eddy Artesia County ISD	1,603	1,950	1,975	23.21%	1.28%
Eddy Carlsbad County ISD	3,046	3,923	4,013	31.75%	2.29%
Grant County ISD	3,988	4,540	4,592	15.15%	1.15%
Guadalupe County ISD	659	797	809	22.76%	1.51%
Hidalgo County ISD	4	7	7	75.00%	0.00%
Lea County ISD	6,000	7,766	7,966	32.77%	2.58%
Lincoln County ISD	1,901	2,206	2,218	16.68%	0.54%
Luna County ISD	4,371	5,086	5,149	17.80%	1.24%
McKinley County ISD	10,303	12,242	12,369	20.05%	1.04%
Northeast Bernalillo County ISD	20,785	25,886	26,359	26.82%	1.83%
Northwest Bernalillo County ISD	20,941	25,317	25,730	22.87%	1.63%
Otero County ISD	5,753	6,608	6,675	16.03%	1.01%
Quay County ISD	1,439	1,960	1,438	-0.07%	-26.63%
Rio Arriba County ISD	6,516	7,514	7,608	16.76%	1.25%
Roosevelt County ISD	0	0	3	N/A	N/A
San Juan County ISD	14,864	16,444	16,724	12.51%	1.70%
San Miguel County ISD	4,997	5,668	5,692	13.91%	0.42%
Sandoval County ISD	9,731	10,524	10,486	7.76%	-0.36%
Santa Fe County ISD	8,947	9,273	9,476	5.91%	2.19%
Sierra County ISD	2,497	2,850	2,879	15.30%	1.02%
Socorro County ISD	2,803	3,260	3,301	17.77%	1.26%
South Dona Ana ISD	8,337	9,341	9,446	13.30%	1.12%
Southeast Bernalillo County ISD	10,954	6,342	6,298	-42.51%	-0.69%
Southwest Bernalillo County ISD	20,054	28,493	29,234	45.78%	2.60%
Taos County ISD	4,190	4,288	4,843	15.58%	12.94%
Torrance County ISD	3,575	2,557	2,425	-32.17%	-5.2%
Valencia North County ISD	8,121	9,480	9,573	17.88%	0.98%
Valencia South County ISD	8	5	15	87.5%	200.00%
West Dona Ana County ISD	10,825	11,851	12,035	11.18%	1.55%
Centralized Units	9	2	6	-33.33%	200.00%
Statewide Total	225,570	264,080	267,291	18.50%	1.2%

SNAP Cases by Region[6]

				Percent Change	
Region	Mar-20	Feb-21	Mar-21	Mar-20-Mar-21	Feb-21-Mar-21
Region 1 - NW	42,158	48,358	48,617	15.3%	0.5%
Region 2 - NE	38,117	41,859	42,203	10.7%	0.8%
Region 3 - Central	76,309	88,595	90,046	18.0%	1.6%
Region 4 - SE	27,481	37,604	38,146	38.8%	1.4%
Region 5 - SW	41,496	47,662	48,273	16.3%	1.3%
Centralized Units	9	2	6	-33.3%	200.0%
Statewide Total	225,570	264,080	267,291	18.50%	1.2%



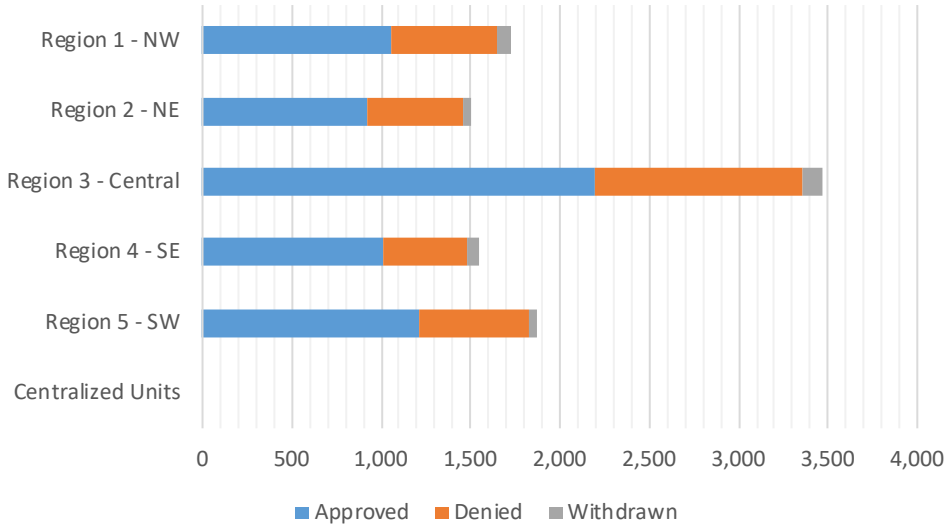
Note: Caseload higher due to COVID 19 emergency

SNAP Initial Applications by Field Office[4,11]
March 2021

Office	Approved	Denied	Withdrawn	Total Cases Processed
Chaves County ISD	277	113	19	409
Cibola County ISD	67	47	3	117
Colfax County ISD	42	35	1	78
Curry County ISD	229	114	12	355
East Dona Ana County ISD	281	142	10	433
Eddy Artesia County ISD	41	23	3	67
Eddy Carlsbad County ISD	149	74	5	228
Grant County ISD	108	50	3	161
Guadalupe County ISD	17	15	0	32
Hidalgo County ISD	0	0	0	0
Lea County ISD	262	118	23	403
Lincoln County ISD	54	27	5	86
Luna County ISD	131	61	6	198
McKinley County ISD	225	116	14	355
Northeast Bernalillo County ISD	689	386	32	1,107
Northwest Bernalillo County ISD	583	331	30	944
Otero County ISD	147	74	8	229
Quay County ISD	41	16	1	58
Rio Arriba County ISD	186	68	7	261
Roosevelt County ISD	0	0	0	0
San Juan County ISD	432	240	26	698
San Miguel County ISD	114	69	6	189
Sandoval County ISD	175	126	15	316
Santa Fe County ISD	266	153	8	427
Sierra County ISD	67	15	5	87
Socorro County ISD	68	40	5	113
South Dona Ana ISD	209	106	8	323
Southeast Bernalillo County ISD	130	66	2	198
Southwest Bernalillo County ISD	788	380	46	1,214
Taos County ISD	81	54	4	139
Torrance County ISD	7	0	1	8
Valencia North County ISD	197	135	18	350
Valencia South County ISD	2	1	0	3
West Dona Ana County ISD	338	175	16	529
Centralized Units	0	0	0	0
Statewide Total	6,403	3,370	342	10,115

SNAP Initial Applications by Region[4,11]
March 2021

Region	Approved	Denied	Withdrawn	Total Cases Processed
Region 1 - NW	1,058	594	71	1,723
Region 2 - NE	922	536	42	1,500
Region 3 - Central	2,197	1,163	111	3,471
Region 4 - SE	1,012	469	67	1,548
Region 5 - SW	1,214	608	51	1,873
Centralized Units	0	0	0	0
Statewide Total	6,403	3,370	342	10,115

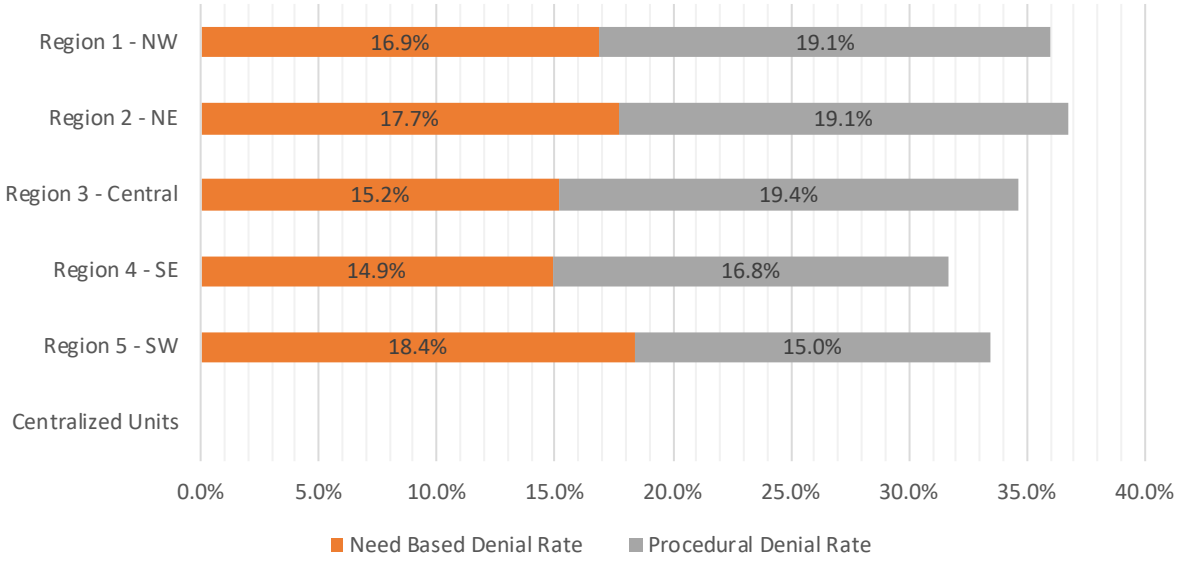


SNAP Initial Disposition Rates by Field Office[4,11]
March 2021

Office	Approval Rate	Denial Rate	Need Based Denial Rate	Procedural Denial Rate
Chaves County ISD	71.0%	29.0%	15.2%	13.8%
Cibola County ISD	58.8%	41.2%	12.3%	28.9%
Colfax County ISD	54.5%	45.5%	23.4%	22.1%
Curry County ISD	66.8%	33.2%	14.5%	18.7%
East Dona Ana County ISD	66.4%	33.6%	18.9%	14.7%
Eddy Artesia County ISD	64.1%	35.9%	17.1%	18.8%
Eddy Carlsbad County ISD	66.8%	33.2%	18.4%	14.8%
Grant County ISD	68.4%	31.6%	15.1%	16.5%
Guadalupe County ISD	53.1%	46.9%	25.0%	21.9%
Hidalgo County ISD	0.0%	0.0%	0.0%	0.0%
Lea County ISD	68.9%	31.1%	12.4%	18.7%
Lincoln County ISD	66.7%	33.3%	14.8%	18.5%
Luna County ISD	68.2%	31.8%	18.3%	13.5%
McKinley County ISD	66.0%	34.0%	16.4%	17.6%
Northeast Bernalillo County ISD	64.1%	35.9%	14.5%	21.4%
Northwest Bernalillo County ISD	63.8%	36.2%	16.2%	20.0%
Otero County ISD	66.5%	33.5%	17.7%	15.8%
Quay County ISD	71.9%	28.1%	21.1%	7.0%
Rio Arriba County ISD	73.2%	26.8%	15.8%	11.0%
Roosevelt County ISD	0.0%	0.0%	0.0%	0.0%
San Juan County ISD	64.3%	35.7%	19.5%	16.2%
San Miguel County ISD	62.3%	37.7%	17.5%	20.2%
Sandoval County ISD	58.1%	41.9%	15.7%	26.2%
Santa Fe County ISD	63.5%	36.5%	18.6%	17.9%
Sierra County ISD	81.7%	18.3%	4.9%	13.4%
Socorro County ISD	63.0%	37.0%	12.0%	25.0%
South Dona Ana ISD	66.3%	33.7%	19.1%	14.6%
Southeast Bernalillo County ISD	66.3%	33.7%	21.5%	12.2%
Southwest Bernalillo County ISD	67.5%	32.5%	14.1%	18.4%
Taos County ISD	60.0%	40.0%	17.0%	23.0%
Torrance County ISD	100.0%	0.0%	-14.3%	14.3%
Valencia North County ISD	59.3%	40.7%	18.1%	22.6%
Valencia South County ISD	66.7%	33.3%	0.0%	33.3%
West Dona Ana County ISD	65.9%	34.1%	18.7%	15.4%
Centralized Units	0.0%	0.0%	0.0%	0.0%
Statewide Total	65.5%	34.5%	16.4%	18.1%

SNAP Initial Disposition Rates by Region[4,11]
March 2021

Region	Approval Rate	Denial Rate	Need Based Denial Rate	Procedural Denial Rate
Region 1 - NW	64.0%	36.0%	16.9%	19.1%
Region 2 - NE	63.2%	36.8%	17.7%	19.1%
Region 3 - Central	65.4%	34.6%	15.2%	19.4%
Region 4 - SE	68.3%	31.7%	14.9%	16.8%
Region 5 - SW	66.6%	33.4%	18.4%	15.0%
Centralized Units	0.0%	0.0%	0.0%	0.0%
Statewide Total	65.5%	34.5%	16.4%	18.1%



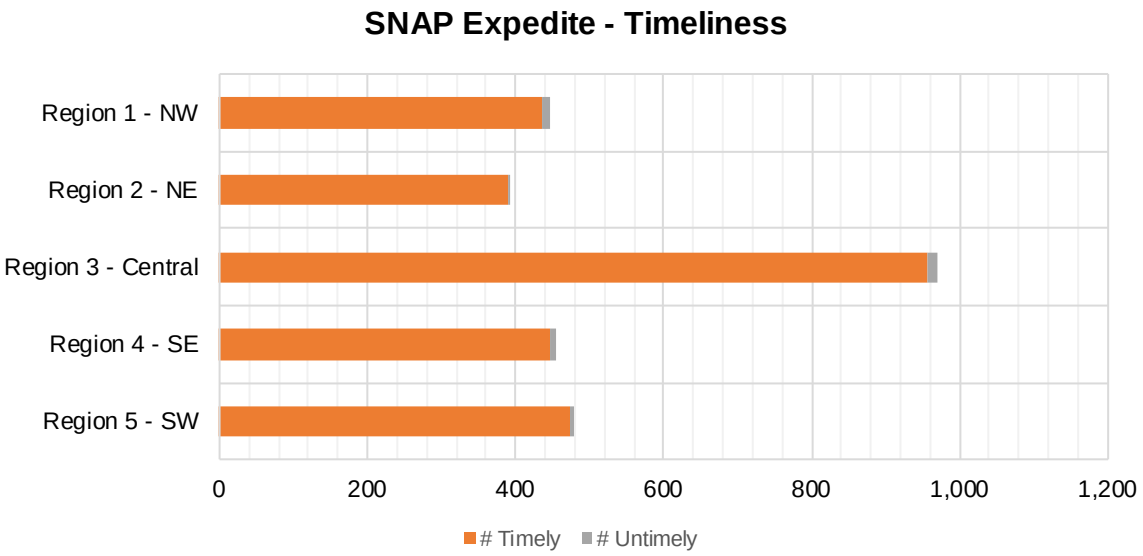
SNAP Expedite Timeliness by Field Office[13]
March 2021

Office Name	Total Expedited Approvals	# Timely	# Untimely	Percentage Timely
Chaves County ISD	109	107	2	98.2 %
Cibola County ISD	34	34	0	100.0 %
Colfax County ISD	13	13	0	100.0 %
Curry County ISD	94	92	2	97.9 %
East Dona Ana County ISD	95	93	2	97.9 %
Eddy Artesia County ISD	16	16	0	100.0 %
Eddy Carlsbad County ISD	78	77	1	98.7 %
Grant County ISD	49	47	2	95.9 %
Guadalupe County ISD	5	5	0	100.0 %
Lea County ISD	139	138	1	99.3 %
Lincoln County ISD	18	17	1	94.4 %
Luna County ISD	50	50	0	100.0 %
McKinley County ISD	93	91	2	97.8 %
Northeast Bernalillo County ISD	298	290	8	97.3 %
Northwest Bernalillo County ISD	284	281	3	98.9 %
Otero County ISD	63	63	0	100.0 %
Quay County ISD	16	16	0	100.0 %
Rio Arriba County ISD	85	85	0	100.0 %
Roosevelt County ISD	0	0	0	N/A
San Juan County ISD	188	183	5	97.3 %
San Miguel County ISD	40	40	0	100.0 %
Sandoval County ISD	74	74	0	100.0 %
Santa Fe County ISD	127	124	3	97.6 %
Sierra County ISD	24	23	1	95.8 %
Socorro County ISD	28	27	1	96.4 %
South Dona Ana ISD	83	83	0	100.0 %
Southeast Bernalillo County ISD	53	53	0	100.0 %
Southwest Bernalillo County ISD	331	329	2	99.4 %
Taos County ISD	33	32	1	97.0 %
Torrance County ISD	4	4	0	100.0 %
Valencia North County ISD	81	79	2	97.5 %
West Dona Ana County ISD	139	138	1	99.3 %

Statewide Total	2,744	2,704	40	98.5 %

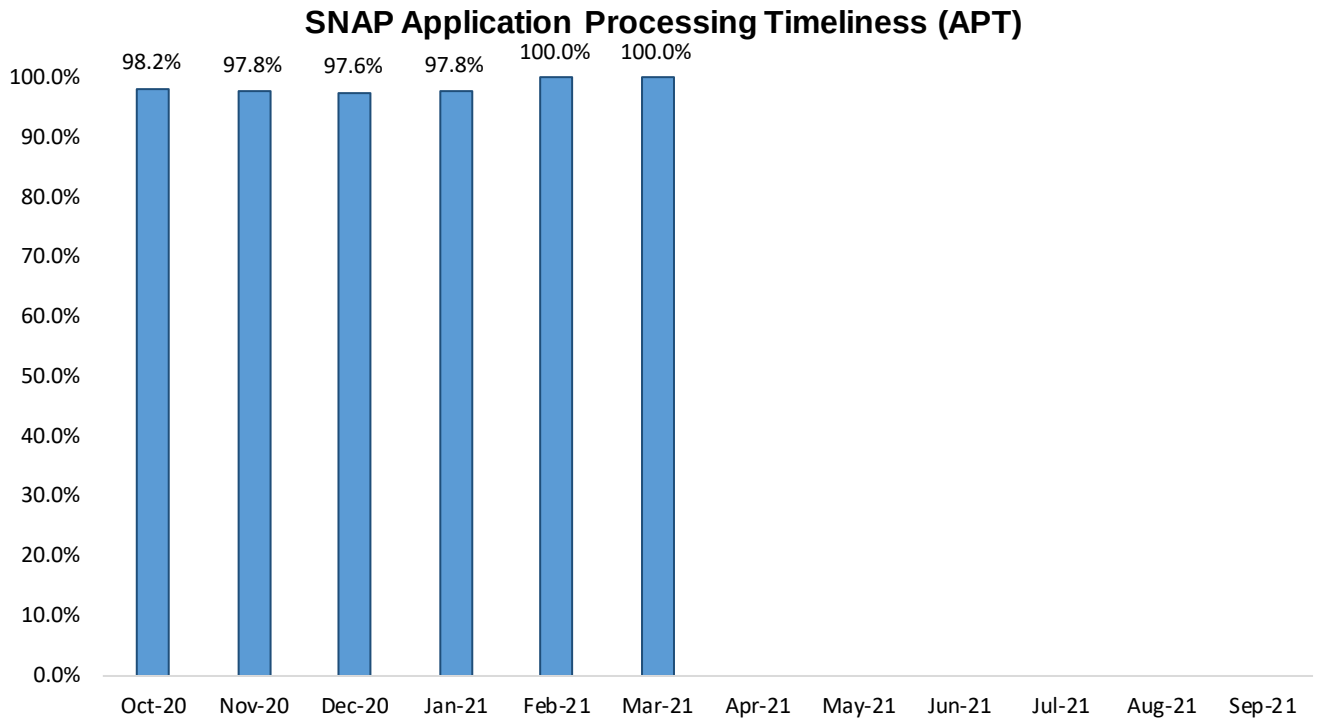
SNAP Expedite Timeliness by Region[13]
March 2021

Region	Total Expedited Approvals	# Timely	# Untimely	Percentage Timely
Region 1 - NW	448	437	11	97.5%
Region 2 - NE	393	389	4	99.0%
Region 3 - Central	970	957	13	98.7%
Region 4 - SE	454	447	7	98.5%
Region 5 - SW	479	474	5	99.0%
Statewide Total	2,744	2,704	40	98.5%



SNAP: Percentage of Applications Processed Timely [13]

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
APT	98.2%	97.8%	97.6%	97.8%	100.0%	100.0%							98.6%



SNAP Non-Expedite: Percentage of Initial Applications Processed Timely by Field Office[13]

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	98.6%	96.9%	97.2%	97.8%	99.0%	100.0%							98.3%
McKinley	97.7%	95.5%	93.9%	98.0%	96.7%	98.9%							96.8%
San Juan	98.4%	97.7%	97.8%	96.6%	96.6%	97.5%							97.4%
Sierra	97.8%	93.5%	96.4%	97.4%	98.9%	98.5%							97.1%
Socorro	97.7%	95.5%	95.1%	100.0%	97.2%	98.9%							97.4%
Valencia North	97.9%	100.0%	98.1%	97.8%	98.5%	98.1%							98.4%
Valencia South	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							
NW Region 1 Total	98.2%	97.0%	97.2%	97.2%	97.3%	98.2%							97.5%
Colfax	99.1%	100.0%	98.7%	100.0%	100.0%	100.0%							99.6%
Guadalupe	96.3%	100.0%	97.6%	97.4%	100.0%	100.0%							98.6%
Quay	99.1%	98.3%	97.0%	98.0%	98.6%	97.7%							98.1%
Rio Arriba	97.5%	97.4%	98.0%	97.5%	99.5%	96.1%							97.7%
San Miguel	97.8%	96.7%	95.8%	99.6%	96.9%	95.4%							97.0%
Sandoval	99.0%	97.5%	96.2%	96.0%	95.5%	98.4%							97.1%
Santa Fe	95.2%	97.8%	98.0%	98.5%	96.5%	98.4%							97.4%
Taos	98.2%	98.6%	97.6%	99.4%	99.2%	95.1%							98.0%
NE Region 2 Total	97.4%	97.8%	97.3%	98.2%	97.5%	97.4%							97.6%
NE Bernalillo	97.5%	96.2%	95.9%	95.3%	97.8%	98.3%							96.8%
NW Bernalillo	98.2%	97.9%	97.9%	97.0%	96.5%	97.3%							97.5%
SE Bernalillo	97.7%	96.6%	98.5%	99.2%	100.0%	97.9%							98.3%
SW Bernalillo	98.5%	97.5%	97.1%	97.5%	98.0%	98.5%							97.9%
Torrance	97.9%	96.6%	100.0%	100.0%	100.0%	100.0%							99.1%
Cen. Region 3 Total	98.0%	97.1%	96.9%	96.7%	97.6%	98.1%							97.4%
Chaves	98.5%	98.4%	99.1%	98.5%	96.9%	98.1%							98.3%
Curry	98.1%	97.1%	96.1%	98.6%	98.2%	97.7%							97.6%
Eddy Artesia	96.9%	98.4%	97.3%	96.9%	97.5%	100.0%							97.8%
Eddy Carlsbad	98.3%	97.8%	97.6%	100.0%	98.0%	98.7%							98.4%
Lea	98.1%	97.0%	98.7%	97.0%	98.1%	98.5%							97.9%
Lincoln	98.1%	100.0%	95.5%	92.9%	100.0%	100.0%							97.8%
Roosevelt	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
SE Region 4 Total	98.2%	98.2%	98.0%	98.0%	97.8%	98.4%							98.1%
East Dona Ana	98.7%	98.6%	98.2%	99.3%	98.6%	97.4%							98.5%
Grant	99.2%	98.2%	97.9%	99.3%	95.9%	98.2%							98.1%
Luna	98.9%	97.2%	97.9%	100.0%	97.3%	100.0%							98.6%
Otero	99.5%	99.1%	97.9%	98.1%	97.4%	98.2%							98.4%
South Dona Ana	99.3%	98.0%	98.4%	99.4%	98.2%	98.3%							98.6%
West Dona Ana	99.1%	98.0%	98.0%	98.6%	98.3%	98.3%							98.4%
SW Region 5 Total	99.1%	98.2%	98.1%	99.0%	97.9%	98.2%							98.4%
STATE TOTAL	**98.2%**	**97.5%**	**97.4%**	**97.6%**	97.6%	98.1%							**97.7%**

SNAP Expedite: Percentage of Initial Applications Processed Timely by Field Office[13]

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0%	92.0%	100.0%	100.0%	100.0%	100.0%							98.7%
McKinley	96.2%	94.5%	95.3%	99.1%	95.0%	97.9%							96.3%
San Juan	97.7%	98.9%	98.2%	97.9%	97.0%	97.5%							97.9%
Sierra	100.0%	83.3%	97.1%	100.0%	95.5%	95.8%							95.3%
Socorro	96.9%	100.0%	95.0%	100.0%	96.8%	96.6%							97.6%
Valencia North	97.9%	93.6%	93.5%	97.1%	96.5%	97.6%							96.0%
Valencia South	100.0%		100%	100.0%	100.0%	100.0%							
NW Region 1 Total	97.7%	97.5%	97.6%	98.2%	96.7%	97.6%							97.6%
Colfax	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Quay	95.6%	100.0%	96.9%	100.0%	96.6%	100.0%							98.2%
Rio Arriba	98.8%	98.5%	99.2%	96.8%	95.8%	100.0%							98.2%
San Miguel	99.2%	100.0%	97.2%	100.0%	100.0%	100.0%							99.4%
Sandoval	96.4%	98.1%	94.7%	96.6%	90.7%	100.0%							96.1%
Santa Fe	96.0%	98.1%	98.4%	97.9%	91.7%	97.0%							96.5%
Taos	91.5%	98.2%	100.0%	98.1%	100.0%	97.1%							97.5%
NE Region 2 Total	97.2%	98.7%	98.2%	98.1%	94.7%	98.8%							97.6%
NE Bernalillo	98.3%	98.5%	98.2%	97.4%	93.3%	97.4%							97.2%
NW Bernalillo	98.3%	99.5%	99.0%	98.9%	98.6%	99.0%							98.9%
SE Bernalillo	100.0%	100.0%	98.3%	96.4%	98.2%	100.0%							98.8%
SW Bernalillo	99.7%	98.9%	98.7%	98.7%	97.9%	99.1%							98.8%
Torrance	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Cen. Region 3 Total	98.9%	99.0%	98.6%	98.2%	96.7%	98.6%							98.3%
Chaves	99.1%	99.3%	98.5%	98.2%	93.4%	98.2%							97.8%
Curry	96.6%	98.4%	99.2%	96.1%	98.1%	97.9%							97.7%
Eddy Artesia	94.9%	100.0%	100.0%	100.0%	96.8%	100.0%							98.6%
Eddy Carlsbad	98.1%	97.3%	100.0%	100.0%	97.5%	98.8%							98.6%
Lea	98.0%	97.4%	98.2%	99.2%	96.3%	99.3%							98.1%
Lincoln	100.0%	100.0%	96.7%	95.0%	100.0%	94.7%							97.7%
Roosevelt	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
SE Region 4 Total	98.1%	98.6%	98.8%	98.2%	96.1%	98.5%							98.1%
East Dona Ana	98.3%	98.6%	98.6%	100.0%	97.5%	98.0%							98.5%
Grant	100.0%	95.7%	97.9%	100.0%	96.7%	96.0%							97.7%
Luna	100.0%	100.0%	100.0%	100.0%	97.4%	100.0%							99.6%
Otero	97.7%	99.3%	98.8%	100.0%	95.2%	100.0%							98.5%
South Dona Ana	99.3%	99.2%	98.3%	100.0%	97.0%	100.0%							99.0%
West Dona Ana	98.8%	98.5%	98.9%	98.4%	96.6%	99.3%							98.4%
SW Region 5 Total	98.8%	98.7%	98.7%	99.5%	96.8%	99.0%							98.6%
STATE TOTAL	**98.3%**	**98.6%**	**98.4%**	**98.4%**	**96.4%**	**98.5%**							**98.1%**

SNAP: Percentage of Denied Initial Applications Processed Within 30 Days by Field Office[13]

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0%	98.5%	96.6%	100.0%	98.0%	100.0%							98.9%
McKinley	95.8%	94.3%	93.2%	97.5%	97.6%	99.2%							96.3%
San Juan	98.1%	96.9%	97.8%	96.6%	96.5%	97.4%							97.2%
Sierra	97.3%	93.3%	93.5%	95.8%	100.0%	95.0%							95.8%
Socorro	97.4%	92.3%	93.5%	100.0%	97.1%	97.8%							96.4%
Valencia North	97.9%	93.7%	97.6%	98.4%	98.6%	97.4%							97.3%
Valencia South	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
NW Region 1 Total	98.1%	95.6%	96.0%	98.3%	98.3%	98.1%							97.4%
Colfax	100.0%	100.0%	100.0%	97.4%	100.0%	100.0%							99.6%
Guadalupe	95.2%	100.0%	100.0%	95.5%	100.0%	100.0%							98.5%
Quay	96.6%	100.0%	92.5%	95.5%	100.0%	100.0%							97.4%
Rio Arriba	95.5%	95.2%	96.7%	96.8%	100.0%	94.7%							96.5%
San Miguel	99.2%	97.7%	94.3%	99.4%	99.0%	93.3%							97.2%
Sandoval	99.1%	98.0%	97.6%	96.1%	96.6%	97.9%							97.6%
Santa Fe	91.8%	97.2%	98.7%	97.9%	94.4%	97.5%							96.3%
Taos	96.7%	98.8%	97.4%	98.8%	100.0%	98.3%							98.3%
NE Region 2 Total	96.8%	98.4%	97.2%	97.2%	98.8%	97.7%							97.7%
NE Bernalillo	94.6%	95.0%	94.4%	94.1%	97.6%	98.1%							95.6%
NW Bernalillo	96.7%	97.8%	97.4%	95.9%	97.5%	96.1%							96.9%
SE Bernalillo	95.8%	93.8%	97.1%	98.5%	100.0%	97.1%							97.1%
SW Bernalillo	98.5%	97.6%	95.9%	97.5%	97.6%	97.7%							97.5%
Torrance	97.6%	97.0%	100.0%	100.0%	100.0%								98.9%
Cen. Region 3 Total	96.6%	96.2%	97.0%	97.2%	98.5%	97.3%							97.1%
Chaves	96.8%	98.3%	98.6%	98.7%	98.2%	98.5%							98.2%
Curry	95.3%	95.6%	96.4%	98.1%	97.9%	99.2%							97.1%
Eddy Artesia	94.8%	98.3%	96.7%	97.4%	95.3%	100.0%							97.1%
Eddy Carlsbad	97.6%	95.8%	96.6%	100.0%	95.9%	100.0%							97.7%
Lea	97.4%	99.5%	98.2%	96.7%	99.4%	97.2%							98.1%
Lincoln	96.8%	95.7%	93.9%	87.5%	100.0%	100.0%							95.7%
Roosevelt	100.0%		100.0%										100.0%
SE Region 4 Total	97.0%	97.2%	97.2%	96.4%	97.8%	99.2%							97.4%
East Dona Ana	98.3%	98.6%	97.9%	99.0%	98.3%	96.1%							98.0%
Grant	100.0%	97.6%	96.6%	98.5%	98.5%	100.0%							98.5%
Luna	96.9%	95.6%	96.0%	100.0%	98.6%	100.0%							97.9%
Otero	99.3%	98.0%	96.5%	97.8%	98.9%	96.3%							97.8%
South Dona Ana	99.2%	97.0%	98.3%	98.4%	99.0%	97.4%							98.2%
West Dona Ana	98.2%	97.4%	97.7%	97.6%	98.6%	98.4%							98.0%
SW Region 5 Total	98.7%	97.4%	97.2%	98.6%	98.7%	98.0%							98.1%
STATE TOTAL	**97.4%**	**97.0%**	**96.9%**	**97.5%**	**98.4%**	**98.1%**							**97.6%**

SNAP: Combined Approvals and Denials Percentage of Initial Applications Processed Timely by Field Office[13]

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	98.9%	96.1%	97.6%	98.4%	99.3%	100.0%							98.4%
McKinley	97.3%	95.1%	94.2%	98.3%	96.5%	98.6%							96.7%
San Juan	98.3%	97.9%	98.0%	97.2%	96.6%	97.6%							97.6%
Sierra	98.1%	93.6%	96.7%	97.9%	98.2%	97.7%							97.0%
Socorro	97.4%	94.3%	94.8%	100.0%	96.9%	98.2%							96.9%
Valencia North	97.9%	95.0%	97.5%	97.7%	98.0%	98.0%							97.4%
Valencia South	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
NW Region 1 Total	98.3%	96.0%	97.0%	98.5%	97.9%	98.6%							97.7%
Colfax	99.3%	100.0%	99.0%	98.9%	100.0%	100.0%							99.5%
Guadalupe	96.8%	100.0%	98.0%	97.7%	100.0%	100.0%							98.8%
Quay	98.1%	98.8%	96.8%	98.4%	98.0%	98.3%							98.1%
Rio Arriba	97.9%	97.6%	98.6%	97.2%	98.1%	97.3%							97.8%
San Miguel	98.2%	98.0%	95.7%	99.7%	97.2%	96.3%							97.5%
Sandoval	98.3%	97.8%	96.1%	96.6%	94.3%	98.7%							97.0%
Santa Fe	95.3%	98.0%	98.1%	98.3%	95.2%	97.9%							97.1%
Taos	96.7%	98.8%	98.1%	99.1%	99.4%	95.7%							98.0%
NE Region 2 Total	97.6%	98.6%	97.6%	98.2%	97.8%	98.0%							98.0%
NE Bernalillo	97.6%	96.9%	96.4%	95.9%	96.7%	98.1%							96.9%
NW Bernalillo	98.2%	98.3%	98.2%	97.4%	97.0%	97.8%							97.8%
SE Bernalillo	98.7%	97.5%	98.6%	98.4%	99.4%	98.5%							98.5%
SW Bernalillo	98.9%	97.9%	97.5%	97.9%	97.9%	98.7%							98.1%
Torrance	98.3%	96.8%	100.0%	100.0%	100.0%	100.0%							99.2%
Cen. Region 3 Total	98.3%	97.5%	98.1%	97.9%	98.2%	98.6%							98.1%
Chaves	98.6%	98.6%	99.0%	98.4%	95.8%	98.3%							98.1%
Curry	97.7%	97.4%	97.3%	97.9%	98.1%	97.7%							97.7%
Eddy Artesia	96.4%	98.6%	97.8%	97.8%	97.2%	100.0%							98.0%
Eddy Carlsbad	98.2%	97.4%	98.3%	100.0%	97.8%	98.7%							98.4%
Lea	98.0%	99.2%	98.4%	98.1%	97.5%	98.8%							98.3%
Lincoln	98.4%	97.5%	95.5%	92.9%	100.0%	98.8%							97.2%
Roosevelt	100.0%	100.0%	100.0%										100.0%
SE Region 4 Total	98.2%	98.4%	98.0%	97.5%	97.7%	98.7%							98.1%
East Dona Ana	98.6%	98.6%	98.3%	99.6%	98.3%	97.5%							98.5%
Grant	99.4%	97.5%	97.9%	99.4%	96.3%	97.5%							98.0%
Luna	99.1%	98.0%	98.5%	100.0%	97.3%	100.0%							98.8%
Otero	99.0%	98.9%	98.1%	99.0%	96.7%	98.7%							98.4%
South Dona Ana	99.2%	98.3%	98.4%	99.5%	97.8%	98.8%							98.7%
West Dona Ana	99.0%	98.2%	98.0%	98.5%	97.8%	98.5%							98.3%
SW Region 5 Total	99.1%	98.3%	98.2%	99.3%	97.4%	98.5%							98.5%
STATE TOTAL	**98.2%**	**97.8%**	**97.7%**	**98.3%**	**97.8%**	**98.5%**							**98.1%**

SNAP Renewals Processed by Field Office[20]
March 2021

Office	Approvals	Closures	Need Based Closures	Procedural Closures
Chaves County ISD	354	83	71	12
Cibola County ISD	101	26	24	2
Colfax County ISD	41	18	18	0
Curry County ISD	225	54	39	15
East Dona Ana County ISD	325	71	60	11
Eddy Artesia County ISD	54	19	15	4
Eddy Carlsbad County ISD	97	34	27	7
Grant County ISD	135	29	28	1
Guadalupe County ISD	22	7	6	1
Hidalgo County ISD	0	0	0	0
Lea County ISD	267	61	51	10
Lincoln County ISD	59	20	14	6
Luna County ISD	146	25	21	4
McKinley County ISD	386	73	66	7
Northeast Bernalillo County ISD	664	192	179	13
Northwest Bernalillo County ISD	615	126	115	11
Otero County ISD	174	55	48	7
Quay County ISD	39	3	3	0
Rio Arriba County ISD	214	52	43	9
Roosevelt County ISD	0	0	0	0
San Juan County ISD	357	127	118	9
San Miguel County ISD	131	33	31	2
Sandoval County ISD	263	76	71	5
Santa Fe County ISD	275	85	76	9
Sierra County ISD	78	16	15	1
Socorro County ISD	69	27	24	3
South Dona Ana ISD	318	70	58	12
Southeast Bernalillo County ISD	134	16	16	0
Southwest Bernalillo County ISD	889	241	213	28
Taos County ISD	159	35	29	6
Torrance County ISD	57	18	18	0
Valencia North County ISD	249	82	72	10
Valencia South County ISD	0	0	0	0
West Dona Ana County ISD	337	68	48	20
Centralized Units	0	0	0	0
Statewide Total	7,234	1,842	1,617	225

Note: Renewal dispositions based on COVID-19 extensions for periodic reviews are not included in total.

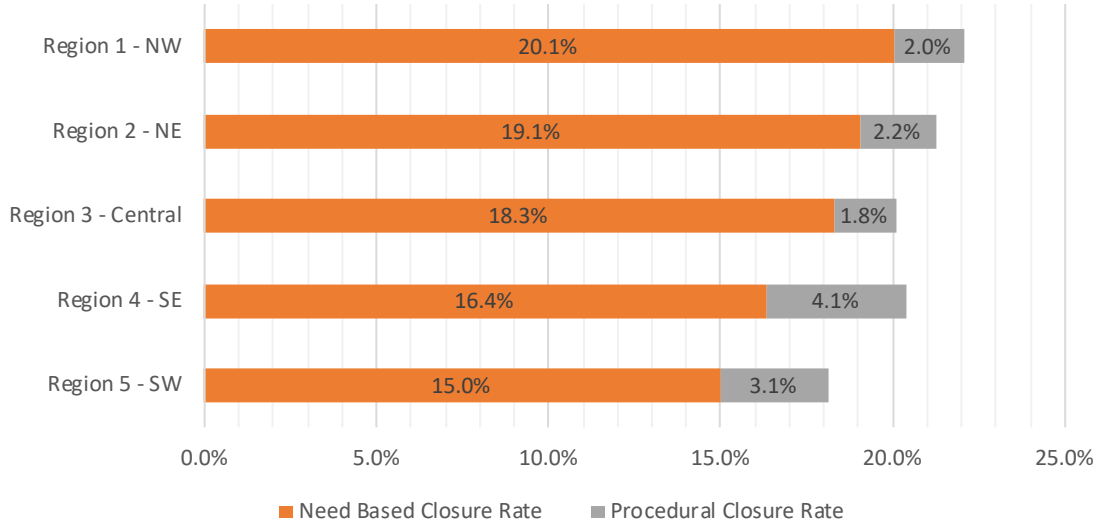
SNAP Renewal Disposition Rates by Field Office[20]
March 2021

Office	Approval Rate	Closure Rate	Need Based Closure Rate	Procedural Closure Rate
Chaves County ISD	81.0%	19.0%	16.2%	2.7%
Cibola County ISD	79.5%	20.5%	18.9%	1.6%
Colfax County ISD	69.5%	30.5%	30.5%	0.0%
Curry County ISD	80.6%	19.4%	14.0%	5.4%
East Dona Ana County ISD	82.1%	17.9%	15.2%	2.8%
Eddy Artesia County ISD	74.0%	26.0%	20.5%	5.5%
Eddy Carlsbad County ISD	74.0%	26.0%	20.6%	5.3%
Grant County ISD	82.3%	17.7%	17.1%	0.6%
Guadalupe County ISD	75.9%	24.1%	20.7%	3.4%
Hidalgo County ISD	0.0%	0.0%	0.0%	0.0%
Lea County ISD	81.4%	18.6%	15.5%	3.0%
Lincoln County ISD	74.7%	25.3%	17.7%	7.6%
Luna County ISD	85.4%	14.6%	12.3%	2.3%
McKinley County ISD	84.1%	15.9%	14.4%	1.5%
Northeast Bernalillo County ISD	77.6%	22.4%	20.9%	1.5%
Northwest Bernalillo County ISD	83.0%	17.0%	15.5%	1.5%
Otero County ISD	76.0%	24.0%	21.0%	3.1%
Quay County ISD	92.9%	7.1%	7.1%	0.0%
Rio Arriba County ISD	80.5%	19.5%	16.2%	3.4%
Roosevelt County ISD	0.0%	0.0%	0.0%	0.0%
San Juan County ISD	73.8%	26.2%	24.4%	1.9%
San Miguel County ISD	79.9%	20.1%	18.9%	1.2%
Sandoval County ISD	77.6%	22.4%	20.9%	1.5%
Santa Fe County ISD	76.4%	23.6%	21.1%	2.5%
Sierra County ISD	83.0%	17.0%	16.0%	1.1%
Socorro County ISD	71.9%	28.1%	25.0%	3.1%
South Dona Ana ISD	82.0%	18.0%	14.9%	3.1%
Southeast Bernalillo County ISD	89.3%	10.7%	10.7%	0.0%
Southwest Bernalillo County ISD	78.7%	21.3%	18.8%	2.5%
Taos County ISD	82.0%	18.0%	14.9%	3.1%
Torrance County ISD	76.0%	24.0%	24.0%	0.0%
Valencia North County ISD	75.2%	24.8%	21.8%	3.0%
Valencia South County ISD	0.0%	0.0%	0.0%	0.0%
West Dona Ana County ISD	83.2%	16.8%	11.9%	4.9%
Centralized Units	0.0%	0.0%	0.0%	0.0%
Statewide Total	79.7%	20.3%	17.8%	2.5%

Note: Renewal approvals based on COVID-19 extensions for periodic reviews are not included in total.

SNAP Renewal Disposition Rates by Region[20]
March 2021

Region	Approval Rate	Closure Rate	Need Based Closure Rate	Procedural Closure Rate
Region 1 - NW	77.9%	22.1%	20.1%	2.0%
Region 2 - NE	78.7%	21.3%	19.1%	2.2%
Region 3 - Central	79.9%	20.1%	18.3%	1.8%
Region 4 - SE	79.6%	20.4%	16.4%	4.1%
Region 5 - SW	81.9%	18.1%	15.0%	3.1%
Centralized Units				
Statewide Total	79.7%	20.3%	17.8%	2.5%



SNAP: Percentage of Approved Renewal Applications Processed[11]													
	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
McKinley	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
San Juan	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Sierra	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Socorro	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Valencia North	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Valencia South	100.0%	100.0%	100.0%										100.0%
NW Region 1 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Colfax	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Quay	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Rio Arriba	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
San Miguel	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Sandoval	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Santa Fe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Taos	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
NE Region 2 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
NE Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
NW Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
SE Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
SW Bernalillo	100.0%	100.0%	100.0%	99.8%	100.0%	100.0%							100.0%
Torrance	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Cen. Region 3 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Chaves	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Curry	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Eddy Artesia	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Eddy Carlsbad	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Lea	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Lincoln	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Roosevelt													
SE Region 4 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
East Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Grant	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Luna	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Otero	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
South Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
West Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
SW Region 5 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
STATE TOTAL	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							**100.0%**

If a renewal packet was received on or before 15th of the renewal month, the case shall be considered timely if the case was processed by renewal due date

Recertifications – If a Recertification cannot be processed under normal processing, ASPEN will automatically extend certification periods for households scheduled to recertify in March, April, May and June 2020, for 6 months until September, October and November 2020.

SNAP: Percentage of Approved Renewal Applications Processed[11]													
	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
McKinley	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
San Juan	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Sierra	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Socorro	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Valencia North	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Valencia South	100.0%	100.0%	100.0%										100.0%
NW Region 1 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Colfax	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Quay	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Rio Arriba	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
San Miguel	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Sandoval	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Santa Fe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Taos	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
NE Region 2 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
NE Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
NW Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
SE Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
SW Bernalillo	100.0%	100.0%	100.0%	99.8%	100.0%	100.0%							100.0%
Torrance	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Cen. Region 3 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Chaves	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Curry	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Eddy Artesia	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Eddy Carlsbad	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Lea	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Lincoln	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Roosevelt													
SE Region 4 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
East Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Grant	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Luna	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Otero	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
South Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
West Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
SW Region 5 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
STATE TOTAL	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							**100.0%**

If a renewal packet was received on or before 15th of the renewal month, the case shall be considered timely if the case was processed by renewal due date

Recertifications – If a Recertification cannot be processed under normal processing, ASPEN will automatically extend certification periods for households scheduled to recertify in March, April, May and June 2020, for 6 months until September, October and November 2020.

SNAP: Percentage of Terminations Renewal Applications Processed[11]	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
McKinley	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
San Juan	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Sierra	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Socorro	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Valencia North	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Valencia South		100.0%	100.0%										100.0%
NW Region 1 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Colfax	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Quay	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Rio Arriba	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
San Miguel	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Sandoval	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Santa Fe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Taos	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
NE Region 2 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
NE Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
NW Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
SE Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
SW Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Torrance	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Cen. Region 3 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Chaves	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Curry	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Eddy Artesia	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Eddy Carlsbad	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Lea	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Lincoln	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Roosevelt													
SE Region 4 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
East Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Grant	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Luna	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Otero	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
South Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
West Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
SW Region 5 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
STATE TOTAL	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							**100.0%**

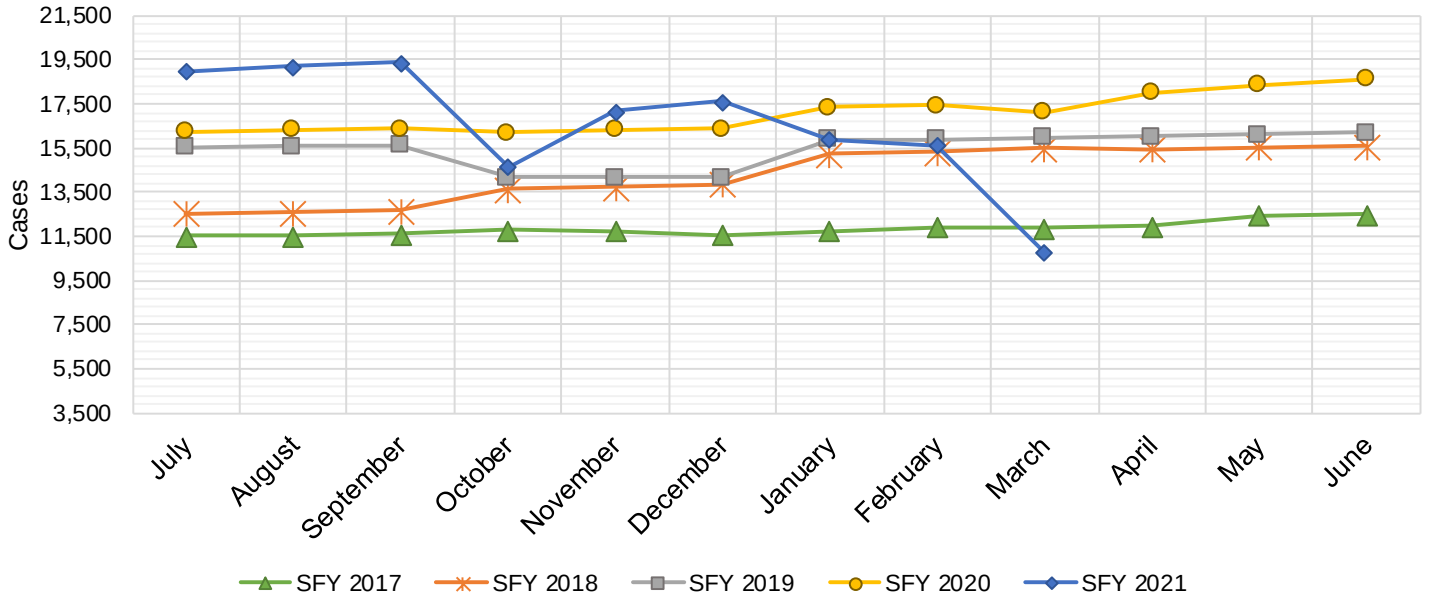
Includes cases for which no renewal application was received.

Recertifications – If a Recertification cannot be processed under normal processing, ASPEN will automatically extend certification periods for households scheduled to recertify in March, April, May and June 2020, for 6 months until September, October and November 2020.

SNAP: Combined Percentage of Approved and Terminated Renewal Applications Processed[11]													
	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
McKinley	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
San Juan	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Sierra	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Socorro	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Valencia North	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Valencia South	100.0%	100.0%											100.0%
NW Region 1 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Colfax	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Quay	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Rio Arriba	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
San Miguel	99.7%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Sandoval	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Santa Fe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Taos	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
NE Region 2 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
NE Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
NW Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
SE Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
SW Bernalillo	100.0%	100.0%	100.0%	99.9%	100.0%	100.0%							100.0%
Torrance	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Cen. Region 3 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Chaves	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Curry	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Eddy Artesia	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Eddy Carlsbad	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Lea	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Lincoln	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Roosevelt													
SE Region 4 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
East Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Grant	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Luna	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Otero	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
South Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
West Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
SW Region 5 Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
STATE TOTAL	**100.0%**	**100.0%**	**100.0%**	**100.0%**	**100.0%**	**100.0%**							**100.0%**

State SNAP Supplement

SFY 2017[9]			SFY 2018[9]			SFY 2019[9]			SFY 2020[9]			SFY 2021[9]		
	Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures
Jul-16	11,537	$95,553	Jul-17	12,526	$97,568	Jul-18	15,555	$141,711	Jul-19	16,260	$145,023	Jul-20	18,957	$161,862
Aug-16	11,522	$95,107	Aug-17	12,589	$98,954	Aug-18	15,584	$139,719	Aug-19	16,314	$145,706	Aug-20	19,196	$165,904
Sep-16	11,613	$94,472	Sep-17	12,679	$97,546	Sep-18	15,631	$140,768	Sep-19	16,362	$145,767	Sep-20	19,379	$166,738
Oct-16	11,797	$96,679	Oct-17	13,628	$117,343	Oct-18	14,161	$125,737	Oct-19	16,182	$139,741	Oct-20	14,634	$137,621
Nov-16	11,735	$93,689	Nov-17	13,748	$119,055	Nov-18	14,160	$125,401	Nov-19	16,331	$138,583	Nov-20	17,169	$139,917
Dec-16	11,556	$93,739	Dec-17	13,877	$120,585	Dec-18	14,163	$126,263	Dec-19	16,373	$137,440	Dec-20	17,597	$144,966
Jan-17	11,763	$96,074	Jan-18	15,246	$135,993	Jan-19	15,890	$141,357	Jan-20	17,360	$145,696	Jan-21	15,905	$159,124
Feb-17	11,907	$98,251	Feb-18	15,308	$137,296	Feb-19	15,882	$142,396	Feb-20	17,429	$154,849	Feb-21	15,615	$133,642
Mar-17	11,853	$96,693	Mar-18	15,482	$139,132	Mar-19	15,970	$142,427	Mar-20	17,131	$150,568	Mar-21	10,766	$136,156
Apr-17	11,944	$97,060	Apr-18	15,466	$139,202	Apr-19	16,032	$143,982	Apr-20	18,017	$157,944	Apr-21		
May-17	12,457	$96,940	May-18	15,525	$139,397	May-19	16,126	$143,697	May-20	18,368	$157,089	May-21		
Jun-17	12,498	$97,405	Jun-18	15,577	$140,802	Jun-19	16,182	$143,128	Jun-20	18,645	$158,748	Jun-21		
TOTAL	142,182	$1,151,662		171,651	$1,482,874		185,336	$1,656,584		204,772	$1,777,156		149,218	$1,345,930
AVERAGE	11,849	$95,972		14,304	$123,573		15,445	$138,049		17,064	$148,096		16,580	$149,548

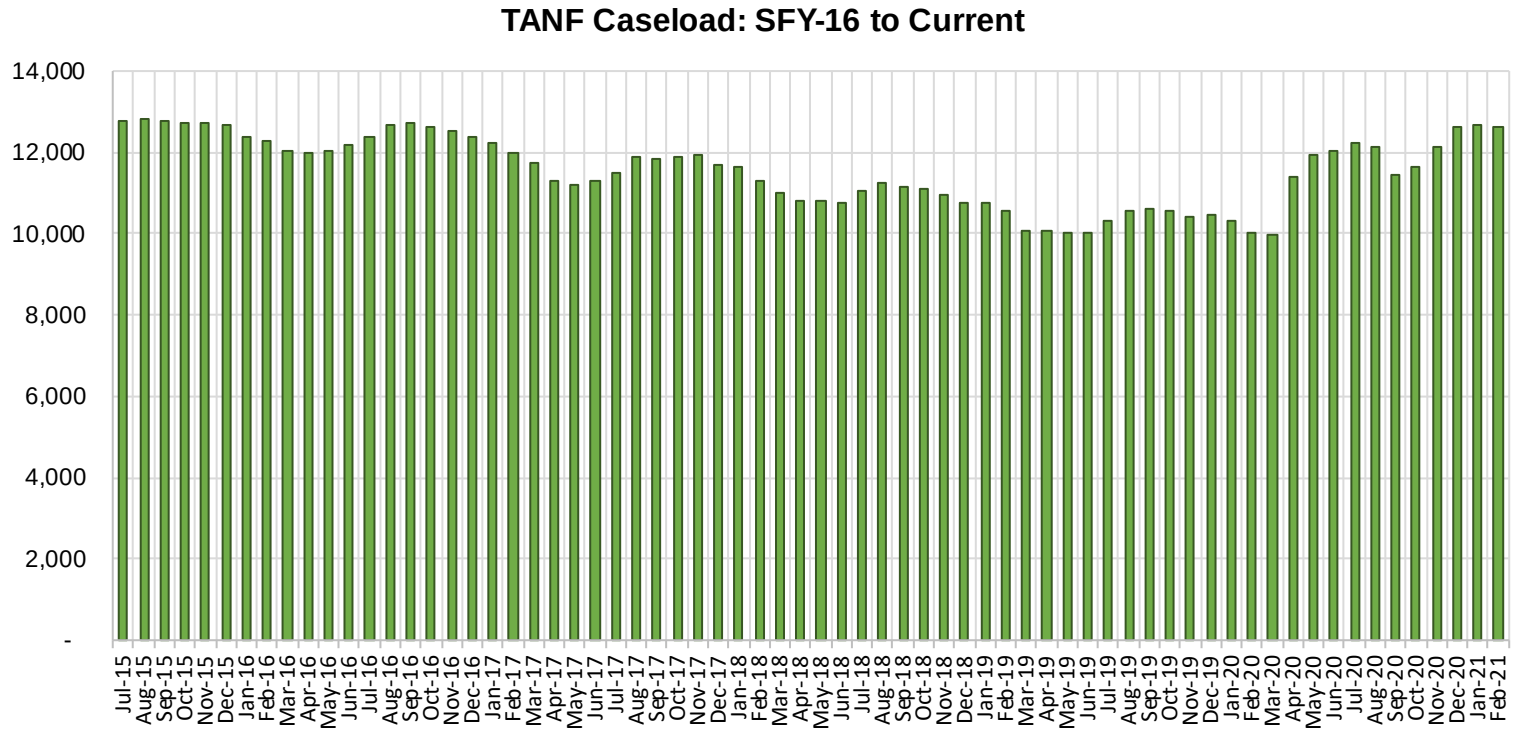


TANF Cases by Field Office[6]

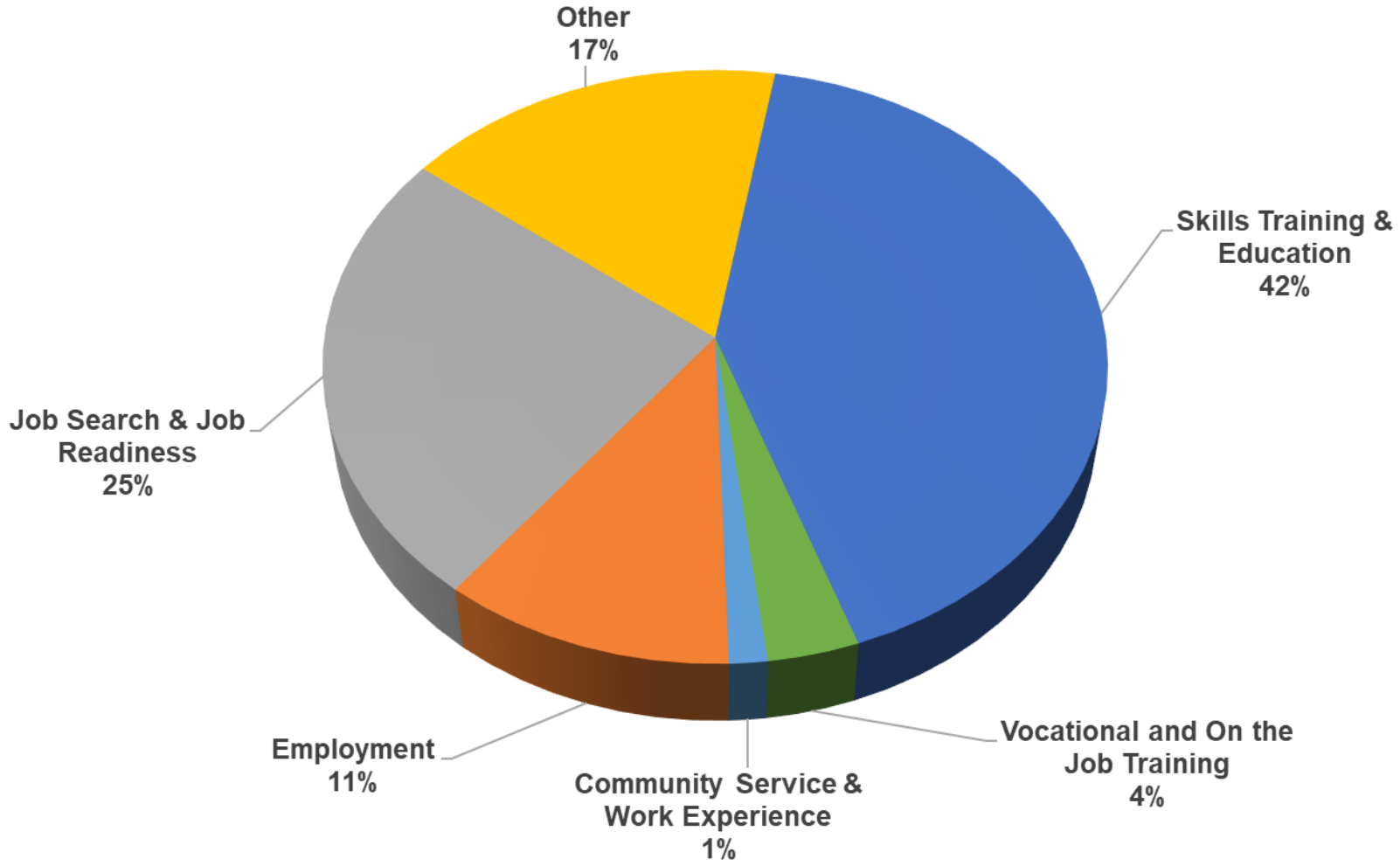
Office	Mar-20	Feb-21	Mar-21	Percent Change Mar-20-Mar-21	Percent Change Feb-21-Mar-21
Chaves County ISD	400	827	793	98.25%	-4.11%
Cibola County ISD	105	141	135	28.57%	-4.26%
Colfax County ISD	90	101	99	10.00%	-1.98%
Curry County ISD	597	663	665	11.39%	0.30%
East Dona Ana County ISD	406	558	546	34.48%	-2.15%
Eddy Artesia County ISD	81	114	110	35.80%	-3.51%
Eddy Carlsbad County ISD	150	228	221	47.33%	-3.07%
Grant County ISD	185	239	236	27.57%	-1.26%
Guadalupe County ISD	25	32	34	36.00%	6.25%
Hidalgo County ISD	0	0	0	NA	N/A
Lea County ISD	356	564	537	50.84%	-4.79%
Lincoln County ISD	76	101	100	31.58%	-0.99%
Luna County ISD	197	243	244	23.86%	0.41%
McKinley County ISD	65	92	85	30.77%	-7.61%
Northeast Bernalillo County ISD	918	1,229	1,219	32.79%	-0.81%
Northwest Bernalillo County ISD	779	997	1,000	28.37%	0.30%
Otero County ISD	264	365	358	35.61%	-1.92%
Quay County ISD	74	105	89	20.27%	-15.24%
Rio Arriba County ISD	339	416	421	24.19%	1.20%
Roosevelt County ISD	0	0	0	NA	N/A
San Juan County ISD	315	363	367	16.51%	1.10%
San Miguel County ISD	181	224	219	20.99%	-2.23%
Sandoval County ISD	431	429	401	-6.96%	-6.53%
Santa Fe County ISD	350	390	380	8.57%	-2.56%
Sierra County ISD	68	98	98	44.12%	0.00%
Socorro County ISD	76	103	99	30.26%	-3.88%
South Dona Ana ISD	543	651	637	17.31%	-2.15%
Southeast Bernalillo County ISD	473	200	191	-59.62%	-4.50%
Southwest Bernalillo County ISD	1,098	1,703	1,696	54.46%	-0.41%
Taos County ISD	135	147	156	15.56%	6.12%
Torrance County ISD	179	111	102	-43.02%	-8.11%
Valencia North County ISD	404	466	459	13.61%	-1.50%
Valencia South County ISD	0	1	0	N/A	-100.0%
West Dona Ana County ISD	631	723	724	14.74%	0.14%
Centralized Units	1	0	1	0.00%	N/A
Statewide Total	9,992	12,624	12,422	24.32%	-1.60%

TANF Cases by Region[6]

				Percent Change	
Region	Mar-20	Feb-21	Mar-21	Mar-20-Mar-21	Feb-21-Mar-21
Region 1- NW	1,033	1,264	1,243	20.33%	-1.66%
Region 2- NE	1,625	1,844	1,799	10.71%	-2.44%
Region 3- Central	3,447	4,240	4,208	22.08%	-0.75%
Region 4- SE	1,660	2,497	2,426	46.14%	-2.84%
Region 5- SW	2,226	2,779	2,745	23.32%	-1.22%
Centralized Units	1	0	1	0.0%	N/A
Statewide Total	9,992	12,624	12,422	24.32%	-1.60%



NM Works Activity Placements on March 31, 2021
as reported by SL Start[14]



Employment, Vocational Training and Community Service and Work Experience might be reduced due to COVID 19 circumstances.

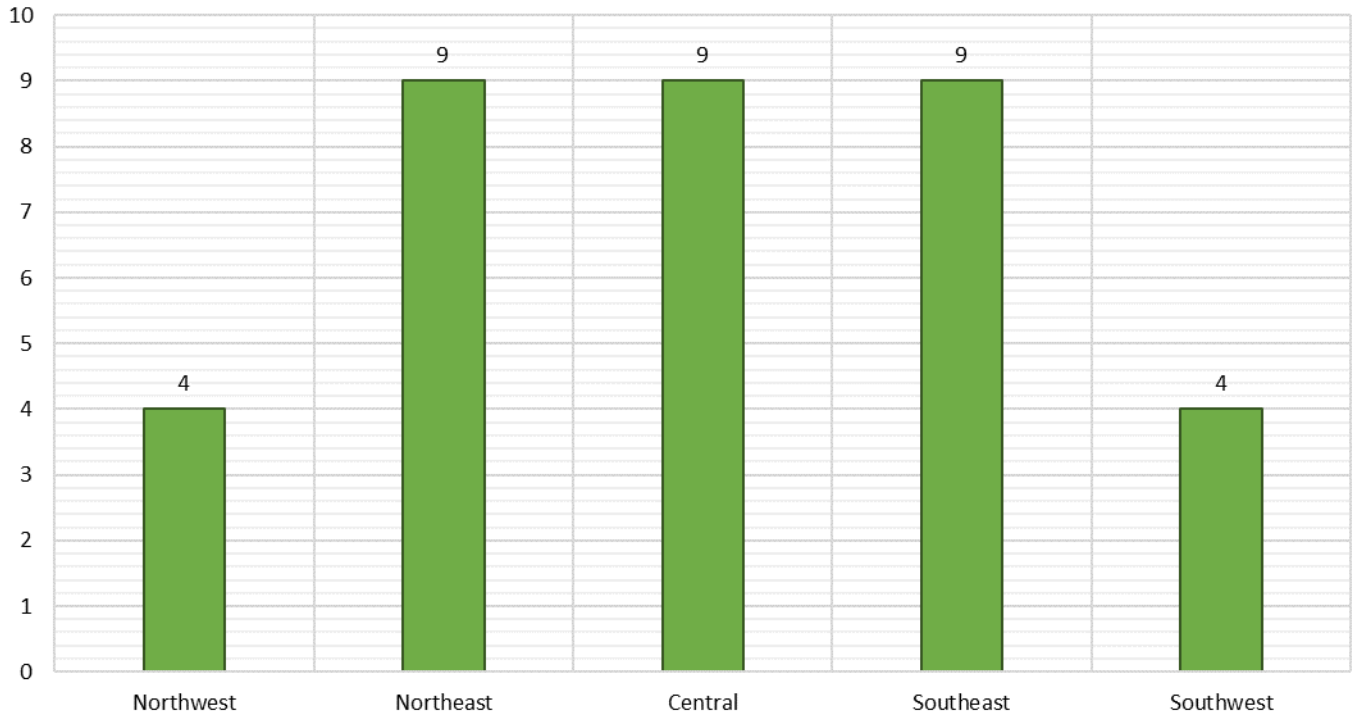
Average Starting Hourly Wage of March 2021 TANF Employments as reported by SL Start[15]



Number of New Employments in March 2021 by Region

as reported by SL Start[15]

Statewide Total: 35



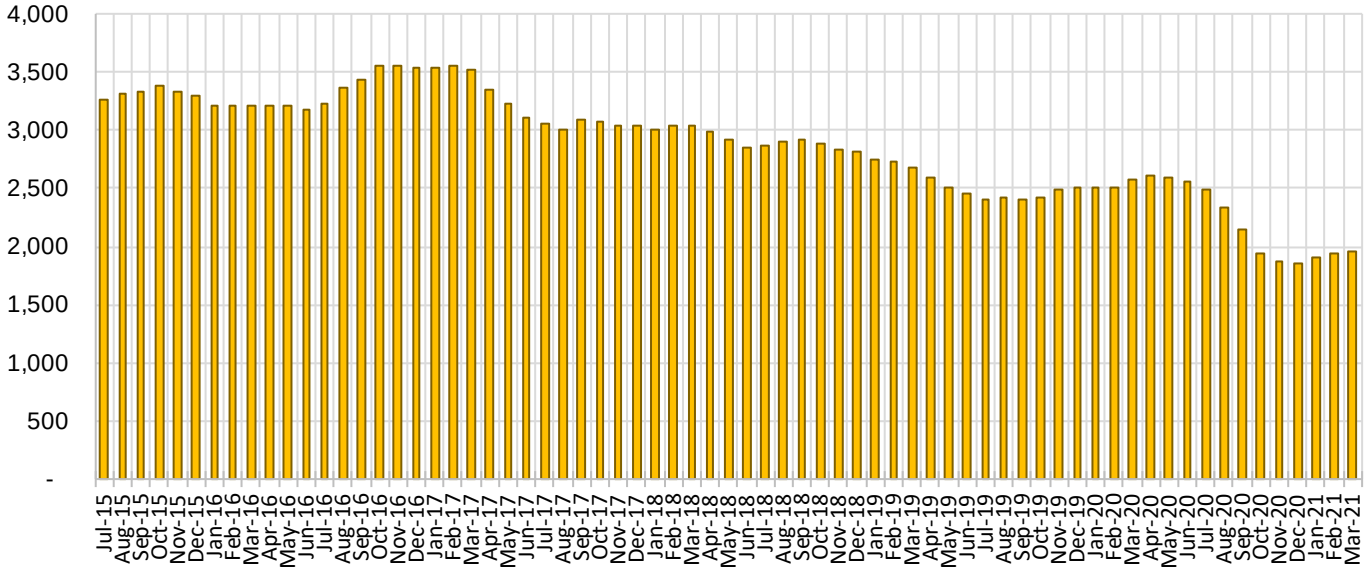
General Assistance Cases by Field Office[6]

				Percent Change	
Office	Mar-20	Feb-21	Mar-21	Mar-20-Mar-21	Feb-21-Mar-21
Chaves County ISD	120	138	140	16.67%	1.45%
Cibola County ISD	41	36	30	-26.83%	-16.67%
Colfax County ISD	21	26	25	19.05%	-3.85%
Curry County ISD	97	58	59	-39.18%	1.72%
East Dona Ana County ISD	96	75	74	-22.92%	-1.33%
Eddy Artesia County ISD	27	19	19	-29.63%	0.00%
Eddy Carlsbad County ISD	57	41	41	-28.07%	0.00%
Grant County ISD	77	51	51	-33.77%	0.00%
Guadalupe County ISD	8	7	8	0.00%	14.29%
Hidalgo County ISD	0	0	0	N/A	N/A
Lea County ISD	63	46	43	-31.75%	-6.52%
Lincoln County ISD	29	27	26	-10.34%	-3.70%
Luna County ISD	54	37	34	-37.04%	-8.11%
McKinley County ISD	66	47	46	-30.30%	-2.13%
Northeast Bernalillo County ISD	231	189	197	-14.72%	4.23%
Northwest Bernalillo County ISD	249	178	176	-29.32%	-1.12%
Otero County ISD	69	45	47	-31.88%	4.44%
Quay County ISD	29	18	16	-44.83%	-11.11%
Rio Arriba County ISD	67	53	52	-22.39%	-1.89%
Roosevelt County ISD	0	0	0	N/A	N/A
San Juan County ISD	144	97	101	-29.86%	4.12%
San Miguel County ISD	59	38	38	-35.59%	0.00%
Sandoval County ISD	79	44	48	-39.24%	9.09%
Santa Fe County ISD	97	50	53	-45.36%	6.00%
Sierra County ISD	40	29	29	-27.50%	0.00%
Socorro County ISD	42	32	30	-28.57%	-6.25%
South Dona Ana ISD	58	44	49	-15.52%	11.36%
Southeast Bernalillo County ISD	126	42	34	-73.02%	-19.05%
Southwest Bernalillo County ISD	194	231	240	23.71%	3.90%
Taos County ISD	32	29	35	9.38%	20.69%
Torrance County ISD	48	18	17	-64.58%	-5.56%
Valencia North County ISD	90	71	69	-23.33%	-2.82%
Valencia South County ISD	0	0	0	N/A	N/A
West Dona Ana County ISD	171	125	126	-26.32%	0.80%
Centralized Units	0	0	0	N/A	N/A
Statewide Total	2,581	1,941	1,953	-24.33%	0.62%

General Assistance Cases by Region[6]

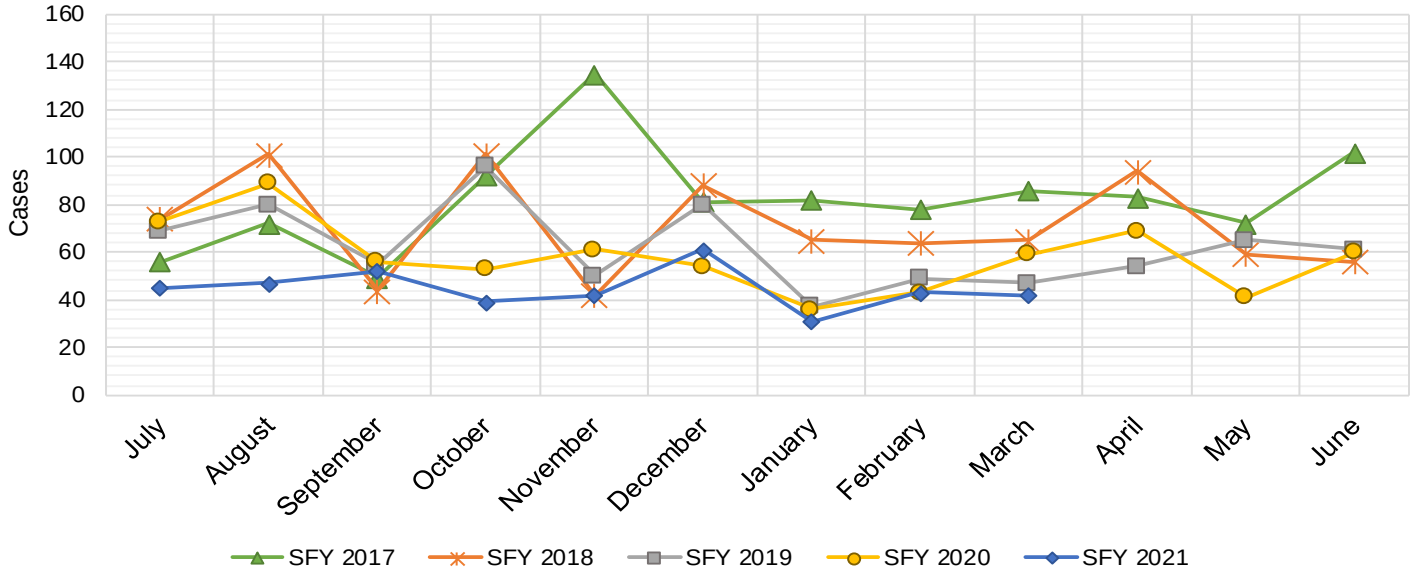
				Percent Change	
Region	Mar-20	Feb-21	Mar-21	Mar-20-Mar-21	Feb-21-Mar-21
Region 1 - NW	423	312	305	-27.90%	-2.24%
Region 2 - NE	392	265	275	-29.85%	3.77%
Region 3 - Central	848	658	664	-21.70%	0.91%
Region 4 - SE	393	329	328	-16.54%	-0.30%
Region 5 - SW	525	377	381	-27.43%	1.06%
Centralized Units	0	0	0	N/A	N/A
Statewide Total	2,581	1,941	1,953	-24.33%	0.62%

General Assistance Caseload: SFY-16 to Current



General Assistance Interim Assistance Reimbursements[16]

SFY 2017			SFY 2018			SFY 2019			SFY 2020			SFY 2021		
	Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures
Jul-16	56	$164,970	Jul-17	74	$241,438	Jul-18	69	$228,333	Jul-19	73	$303,584	Jul-20	45	$135,037
Aug-16	72	$223,182	Aug-17	101	$339,301	Aug-18	80	$241,292	Aug-19	89	$310,047	Aug-20	47	$154,783
Sep-16	49	$158,027	Sep-17	44	$131,229	Sep-18	55	$188,192	Sep-19	56	$172,016	Sep-20	52	$168,200
Oct-16	92	$257,830	Oct-17	101	$335,752	Oct-18	96	$298,502	Oct-19	53	$168,461	Oct-20	39	$124,285
Nov-16	135	$402,305	Nov-17	42	$139,572	Nov-18	50	$148,641	Nov-19	61	$171,883	Nov-20	42	$116,498
Dec-16	81	$227,569	Dec-17	88	$245,453	Dec-18	80	$246,422	Dec-19	54	$164,045	Dec-20	61	$196,035
Jan-17	82	$274,050	Jan-18	65	$258,239	Jan-19	37	$106,081	Jan-20	36	$96,668	Jan-21	31	$110,379
Feb-17	78	$227,569	Feb-18	64	$195,815	Feb-19	49	$119,300	Feb-20	43	$126,743	Feb-21	43	$169,132
Mar-17	86	$278,219	Mar-18	65	$172,188	Mar-19	47	$137,296	Mar-20	59	$169,363	Mar-21	42	$126,219
Apr-17	83	$267,187	Apr-18	94	$312,340	Apr-19	54	$173,772	Apr-20	69	$199,975	Apr-21		
May-17	72	$232,836	May-18	59	$155,406	May-19	65	$237,979	May-20	41	$129,317	May-21		
Jun-17	102	$306,228	Jun-18	56	$159,268	Jun-19	61	$214,497	Jun-20	60	$184,603	Jun-21		
TOTAL	988	$3,019,972		853	$2,686,001		743	$2,340,307		694	$2,196,707		402	$1,300,568
AVERAGE	82	$251,664		71	$223,833		62	$195,026		58	$183,059		45	$144,508



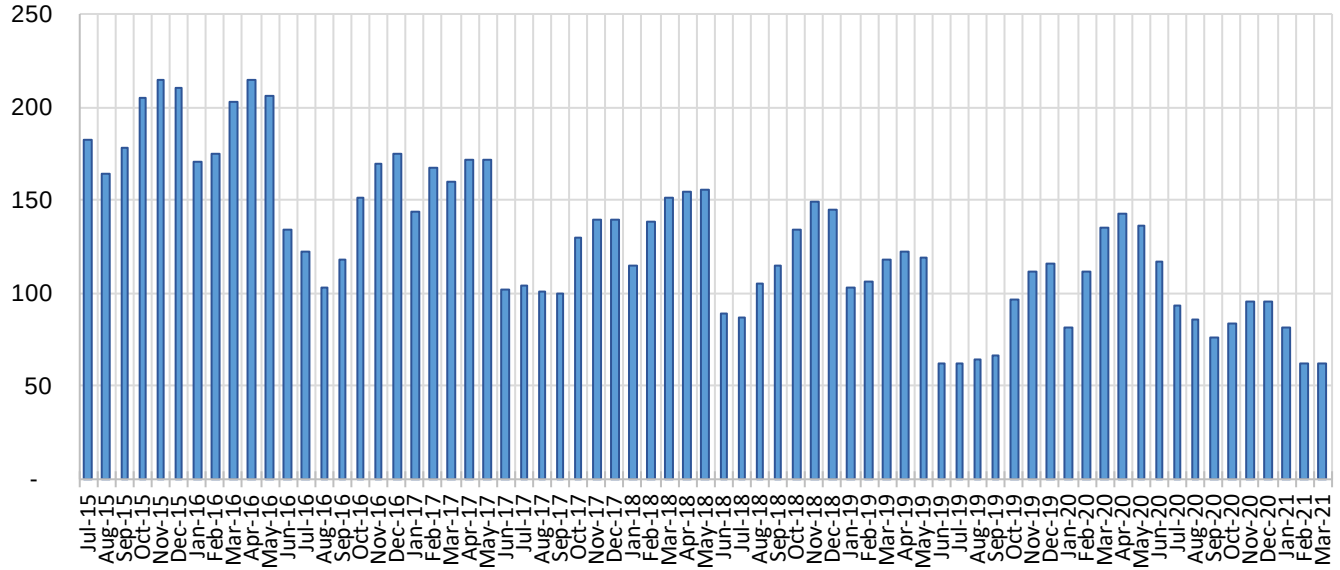
Education Works Cases by Field Office[6]

				Percent Change	
Office	Mar-20	Feb-21	Mar-21	Mar-20-Mar-21	Feb-21-Mar-21
Chaves County ISD	3	2	2	-33.3%	0.0%
Cibola County ISD	1	0	0	-100.0%	N/A
Colfax County ISD	0	0	0	N/A	N/A
Curry County ISD	7	5	4	-42.9%	-20.0%
East Dona Ana County ISD	10	1	5	-50.0%	400.0%
Eddy Artesia County ISD	1	1	1	0.0%	0.0%
Eddy Carlsbad County ISD	0	0	0	N/A	N/A
Grant County ISD	1	2	1	0.0%	-50.0%
Guadalupe County ISD	0	1	1	N/A	0.0%
Hidalgo County ISD	0	0	0	N/A	N/A
Lea County ISD	2	1	1	-50.0%	0.0%
Lincoln County ISD	0	0	0	N/A	N/A
Luna County ISD	2	0	0	-100.0%	N/A
McKinley County ISD	1	2	2	100.0%	0.0%
Northeast Bernalillo County ISD	9	6	6	-33.3%	0.0%
Northwest Bernalillo County ISD	18	7	3	-83.3%	-57.1%
Otero County ISD	0	0	0	N/A	N/A
Quay County ISD	0	1	1	N/A	0.0%
Rio Arriba County ISD	3	2	1	-66.7%	-50.0%
Roosevelt County ISD	0	0	0	N/A	N/A
San Juan County ISD	3	2	2	-33.3%	0.0%
San Miguel County ISD	4	3	3	-25.0%	0.0%
Sandoval County ISD	10	5	4	-60.0%	-20.0%
Santa Fe County ISD	8	3	2	-75.0%	-33.3%
Sierra County ISD	1	0	0	-100.0%	N/A
Socorro County ISD	0	0	0	N/A	N/A
South Dona Ana ISD	6	1	1	-83.3%	0.0%
Southeast Bernalillo County ISD	13	1	2	-84.6%	100.0%
Southwest Bernalillo County ISD	9	6	5	-44.4%	-16.7%
Taos County ISD	0	0	0	N/A	N/A
Torrance County ISD	2	1	1	-50.0%	0.0%
Valencia North County ISD	2	1	1	-50.0%	0.0%
Valencia South County ISD	0	0	0	N/A	N/A
West Dona Ana County ISD	19	8	13	-31.6%	62.5%
Centralized Units	0	0	0	N/A	N/A
Statewide Total	135	62	62	-54.1%	0.0%

Education Works Cases by Region[6]

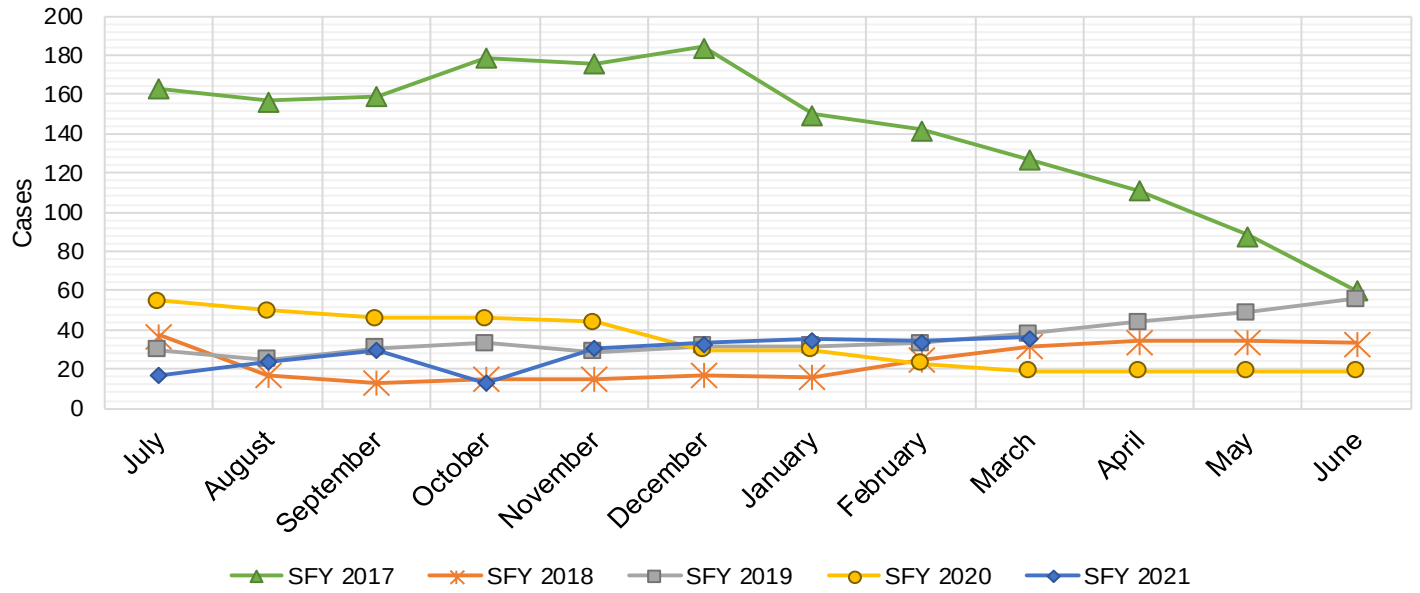
				Percent Change	
Region	Mar-20	Feb-21	Mar-21	Mar-20-Mar-21	Feb-21-Mar-21
Region 1 - NW	8	5	5	-37.50%	0.00%
Region 2 - NE	25	15	12	-52.00%	-20.00%
Region 3 - Central	51	21	17	-66.67%	-19.05%
Region 4 - SE	13	9	8	-38.46%	-11.11%
Region 5 - SW	38	12	20	-47.37%	66.67%
Centralized Units	0	0	0	N/A	N/A
Statewide Total	135	62	62	-54.07%	0.00%

Education Works Caseload: SFY-16 to Current



Refugee Cash Assistance

SFY 2017[8,9]			SFY 2018[8,9]			SFY 2019[8,9]			SFY 2020[8,9]			SFY 2021[8,9]		
	Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures
Jul-16	163	$39,756	Jul-17	37	$9,981	Jul-18	30	$7,408	Jul-19	55	$13,851	Jul-20	17	$9,650
Aug-16	157	$40,115	Aug-17	17	$4,704	Aug-18	25	$6,434	Aug-19	50	$12,497	Aug-20	24	$12,930
Sep-16	159	$39,359	Sep-17	13	$3,159	Sep-18	31	$6,947	Sep-19	46	$11,473	Sep-20	30	$16,276
Oct-16	179	$41,520	Oct-17	15	$3,543	Oct-18	33	$6,323	Oct-19	46	$11,341	Oct-20	13	$4,103
Nov-16	176	$45,434	Nov-17	15	$4,263	Nov-18	29	$7,036	Nov-19	44	$11,296	Nov-20	31	$11,886
Dec-16	184	$46,673	Dec-17	17	$4,795	Dec-18	32	$7,300	Dec-19	30	$7,679	Dec-20	33	$11,464
Jan-17	150	$38,790	Jan-18	16	$4,166	Jan-19	32	$7,418	Jan-20	30	$7,407	Jan-21	35	$9,678
Feb-17	142	$37,956	Feb-18	25	$5,723	Feb-19	33	$8,591	Feb-20	23	$7,577	Feb-21	34	$5,768
Mar-17	127	$33,066	Mar-18	32	$7,636	Mar-19	38	$9,165	Mar-20	19	$6,500	Mar-21	36	$9,478
Apr-17	111	$29,183	Apr-18	34	$8,827	Apr-19	44	$10,648	Apr-20	19	$4,847	Apr-21		
May-17	88	$23,343	May-18	34	$8,939	May-19	49	$11,823	May-20	19	$4,908	May-21		
Jun-17	60	$15,538	Jun-18	33	$8,513	Jun-19	56	$13,558	Jun-20	19	$5,386	Jun-21		
TOTAL	1,696	$430,732		288	$74,249		432	$102,651		400	$104,762		253	$91,233
AVERAGE	141	$35,894		24	$6,187		36	$8,554		33	$8,730		28	$10,137



State Supplement for Residential Care

SFY 2017[9]			SFY 2018[9]			SFY 2019[9]			SFY 2020[9]			SFY 2021[9]		
	Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures
Jul-16	37	$3,700	Jul-17	26	$2,700	Jul-18	22	$2,200	Jul-19	20	$1,900	Jul-20	13	$1,300
Aug-16	35	$3,500	Aug-17	25	$2,500	Aug-18	22	$2,200	Aug-19	19	$1,900	Aug-20	12	$1,200
Sep-16	34	$3,400	Sep-17	26	$2,700	Sep-18	20	$2,000	Sep-19	19	$1,900	Sep-20	11	$1,200
Oct-16	32	$3,200	Oct-17	24	$2,500	Oct-18	20	$2,000	Oct-19	19	$1,900	Oct-20	10	$1,000
Nov-16	35	$3,500	Nov-17	24	$2,400	Nov-18	20	$2,000	Nov-19	19	$1,900	Nov-20	9	$900
Dec-16	30	$3,000	Dec-17	23	$2,200	Dec-18	21	$2,100	Dec-19	19	$1,900	Dec-20	9	$900
Jan-17	48	$4,800	Jan-18	23	$2,400	Jan-19	21	$2,000	Jan-20	18	$1,800	Jan-21	7	$700
Feb-17	26	$2,600	Feb-18	23	$2,300	Feb-19	21	$2,200	Feb-20	17	$1,600	Feb-21	7	$700
Mar-17	26	$2,600	Mar-18	22	$2,400	Mar-19	20	$1,900	Mar-20	16	$1,500	Mar-21	8	$800
Apr-17	28	$2,800	Apr-18	22	$2,200	Apr-19	19	$1,800	Apr-20	15	$1,500	Apr-21		
May-17	32	$3,200	May-18	22	$2,200	May-19	18	$1,800	May-20	15	$1,500	May-21		
Jun-17	29	$2,900	Jun-18	22	$2,200	Jun-19	20	$2,000	Jun-20	15	$1,500	Jun-21		
TOTAL	392	$39,200		282	$28,700		244	$24,200		211	$20,800		86	$8,700
AVERAGE	33	$3,267		24	$2,392		20	$2,017		18	$1,733		10	$967

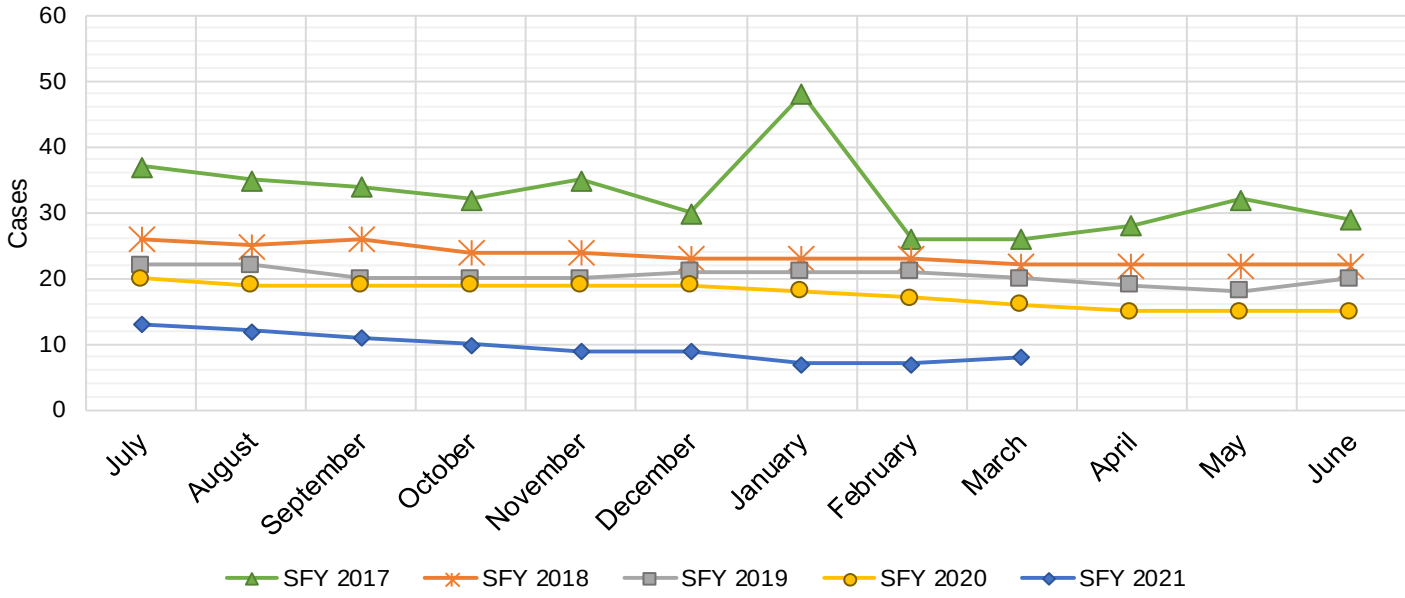
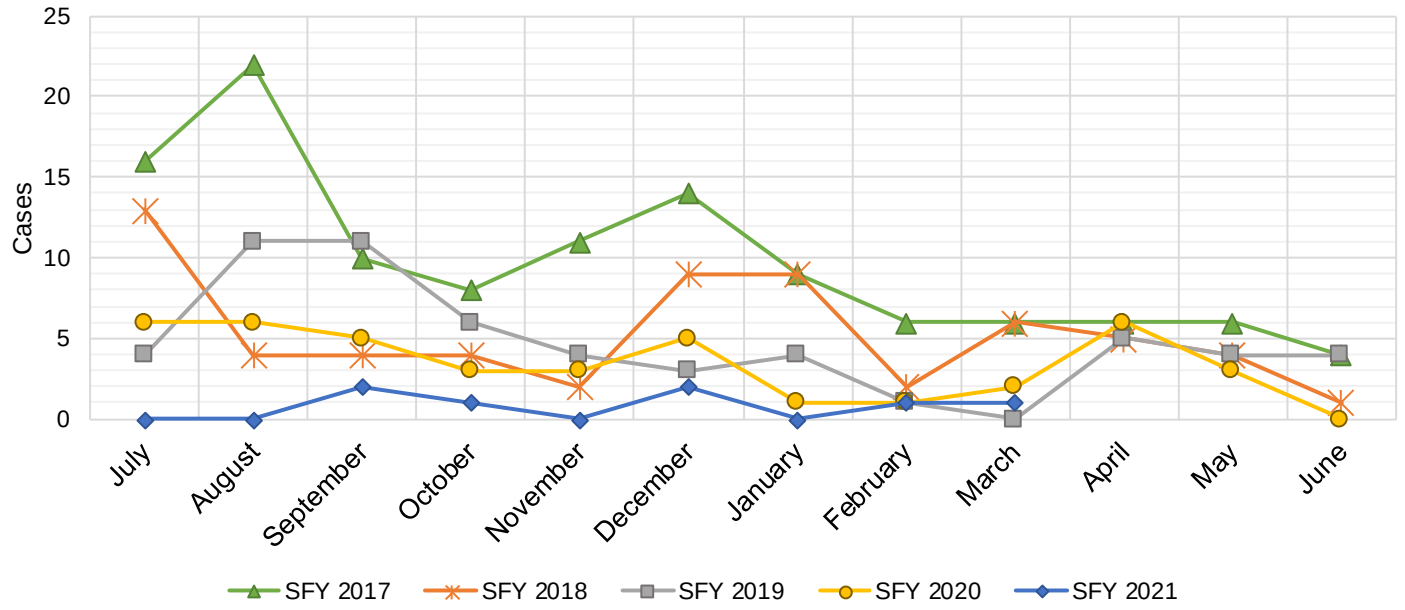


Chart Revised 10/20/2021

TANF Diversion Payments

SFY 2017[9]			SFY 2018[9]			SFY 2019[9]			SFY 2020[9]			SFY 2021[9]		
	Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures
Jul-16	16	$30,843	Jul-17	13	$26,500	Jul-18	4	$3,000	Jul-19	6	$18,500	Jul-20	0	$0
Aug-16	22	$42,731	Aug-17	4	$12,000	Aug-18	11	$18,583	Aug-19	6	$16,500	Aug-20	0	$1,500
Sep-16	10	$21,000	Sep-17	4	$4,000	Sep-18	11	$20,999	Sep-19	5	$11,000	Sep-20	2	$1,500
Oct-16	8	$16,744	Oct-17	4	$16,000	Oct-18	6	$10,499	Oct-19	3	$3,000	Oct-20	1	$1,500
Nov-16	11	$24,500	Nov-17	2	$15,500	Nov-18	4	$7,499	Nov-19	3	$16,180	Nov-20	0	$1,500
Dec-16	14	$26,611	Dec-17	9	$17,500	Dec-18	3	$2,499	Dec-19	5	$14,000	Dec-20	2	$4,000
Jan-17	9	$18,500	Jan-18	9	$21,731	Jan-19	4	$5,999	Jan-20	1	$1,500	Jan-21	0	$0
Feb-17	6	$12,000	Feb-18	2	$7,731	Feb-19	1	$1,678	Feb-20	1	$1,857	Feb-21	1	$2,500
Mar-17	6	$11,000	Mar-18	6	$8,496	Mar-19	0	$3,000	Mar-20	2	$5,920	Mar-21	1	$1,500
Apr-17	6	$12,000	Apr-18	5	$13,500	Apr-19	5	$6,500	Apr-20	6	$14,905	Apr-21		
May-17	6	$11,500	May-18	4	$12,500	May-19	4	$16,000	May-20	3	$8,000	May-21		
Jun-17	4	$13,500	Jun-18	1	$5,389	Jun-19	4	$8,000	Jun-20	0	$0	Jun-21		
TOTAL	118	$240,929		63	$160,847		57	$104,256		41	$111,362		7	$14,000
AVERAGE	10	$20,077		5	$13,404		5	$8,688		3	$9,280		1	$1,556

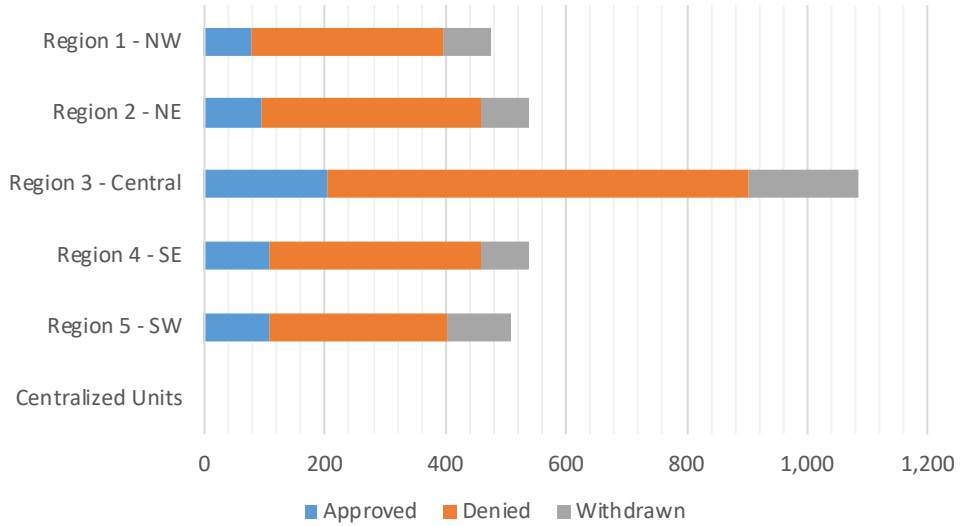


Cash Assistance Applications by Field Office[4,11]
March 2021

Office	Approved	Denied	Withdrawn	Total Cases Processed
Chaves County ISD	35	108	25	168
Cibola County ISD	10	35	5	50
Colfax County ISD	4	15	4	23
Curry County ISD	29	64	14	107
East Dona Ana County ISD	21	64	23	108
Eddy Artesia County ISD	8	25	2	35
Eddy Carlsbad County ISD	12	61	13	86
Grant County ISD	9	28	12	49
Guadalupe County ISD	4	5	3	12
Hidalgo County ISD	0	0	0	0
Lea County ISD	21	74	20	115
Lincoln County ISD	3	19	5	27
Luna County ISD	11	22	8	41
McKinley County ISD	3	58	11	72
Northeast Bernalillo County ISD	70	254	36	360
Northwest Bernalillo County ISD	39	206	61	306
Otero County ISD	16	40	16	72
Quay County ISD	4	8	4	16
Rio Arriba County ISD	23	68	12	103
Roosevelt County ISD	0	0	0	0
San Juan County ISD	34	114	40	188
San Miguel County ISD	6	63	9	78
Sandoval County ISD	18	62	24	104
Santa Fe County ISD	26	108	15	149
Sierra County ISD	5	17	6	28
Socorro County ISD	5	14	9	28
South Dona Ana ISD	24	41	17	82
Southeast Bernalillo County ISD	10	14	10	34
Southwest Bernalillo County ISD	85	226	71	382
Taos County ISD	9	36	7	52
Torrance County ISD	0	0	1	1
Valencia North County ISD	22	80	8	110
Valencia South County ISD	0	0	0	0
West Dona Ana County ISD	28	97	31	156
Centralized Units	0	0	0	0
Statewide Total	594	2,026	522	3,142

Cash Assistance Applications by Region[4,11]
March 2021

	Approved	Denied	Withdrawn	Total Cases Processed
Region				
Region 1 - NW	79	318	79	476
Region 2 - NE	94	365	78	537
Region 3 - Central	204	700	179	1,083
Region 4 - SE	108	351	79	538
Region 5 - SW	109	292	107	508
Centralized Units	0	0	0	0
Statewide Total	594	2,026	522	3,142



Early Childhood Education and Care Department
Children Receiving Child Care Assistance Subsidies By County

County	Mar 2020	Apr 2020	May 2020	June 2020	July 2020	Aug 2020	Sept 2020	Oct 2020	Nov 2020	Dec 2020	Jan 2021	Feb 2021	Mar 2021	Change Fr. Last Year Cases	Change Fr. Last Year Percent
Bernalillo	*7,975*	*8,683*	*8,506*	*8,061*	*7,316*	*5,905*	*5,462*	*5,001*	*4,935*	*4,802*	*5,028*	*4,766*	*4,855*	*-3,120*	*-39.1%*
Catron	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	*0.0%*
Chaves	*830*	*911*	*918*	*857*	*852*	*683*	*650*	*662*	*634*	*657*	*660*	*647*	*673*	*-157*	*-18.9%*
Cibola	**227**	**271**	**263**	**256**	**247**	**184**	**199**	**185**	**190**	**167**	**171**	**157**	**164**	**-63**	*-27.8%*
Colfax	*26*	*28*	*29*	*28*	*28*	*30*	*22*	*23*	*24*	*23*	*26*	*20*	*29*	*3*	*11.5%*
Curry	**600**	**669**	**668**	**613**	**625**	**482**	**444**	**435**	**448**	**436**	**454**	**457**	**480**	**-120**	*-20.0%*
De Baca	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0.0%*
Dona Ana	**4,388**	**4,806**	**4,691**	**4,466**	**4,363**	**3,306**	**3,084**	**2,994**	**3,056**	**2,902**	**2,964**	**2,811**	**2,855**	**-1,533**	*-34.9%*
Eddy	*231*	*235*	*233*	*213*	*226*	*200*	*184*	*165*	*172*	*171*	*172*	*186*	*186*	*-45*	*-19.5%*
Grant	**132**	**159**	**157**	**160**	**135**	**63**	**78**	**80**	**92**	**93**	**99**	**85**	**85**	**-47**	*-35.6%*
Guadalupe	*8*	*9*	*8*	*8*	*10*	*10*	*10*	*10*	*11*	*8*	*8*	*9*	*4*	*-4*	*-50.0%*
Harding	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	*0.0%*
Hidalgo	*24*	*23*	*20*	*17*	*23*	*14*	*19*	*20*	*18*	*18*	*14*	*20*	*20*	*-4*	*-16.7%*
Lea	**767**	**828**	**839**	**798**	**779**	**683**	**596**	**572**	**558**	**534**	**549**	**540**	**555**	**-212**	*-27.6%*
Lincoln	*88*	*100*	*99*	*88*	*87*	*66*	*47*	*50*	*55*	*63*	*60*	*62*	*59*	*-29*	*-33.0%*
Los Alamos	**37**	**48**	**48**	**44**	**45**	**28**	**27**	**24**	**25**	**26**	**26**	**25**	**22**	**-15**	*-40.5%*
Luna	*164*	*196*	*216*	*189*	*188*	*143*	*148*	*144*	*138*	*140*	*151*	*147*	*143*	*-21*	*-12.8%*
McKinley	**166**	**185**	**169**	**172**	**155**	**56**	**72**	**88**	**84**	**74**	**78**	**73**	**83**	**-83**	*-50.0%*
Mora	*12*	*13*	*12*	*12*	*12*	*10*	*14*	*11*	*17*	*15*	*15*	*16*	*16*	*4*	*33.3%*
Otero	**520**	**578**	**592**	**564**	**564**	**413**	**446**	**352**	**383**	**382**	**384**	**369**	**386**	**-134**	*-25.8%*
Out of State	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*1*	*1*	*0*	*0*	*0.0%*
Quay	**37**	**42**	**41**	**39**	**40**	**28**	**27**	**22**	**27**	**26**	**24**	**25**	**26**	**-11**	*-29.7%*
Rio Arriba	*149*	*160*	*155*	*153*	*144*	*99*	*84*	*79*	*83*	*86*	*87*	*89*	*90*	*-59*	*-39.6%*
Roosevelt	**131**	**146**	**178**	**168**	**143**	**97**	**98**	**107**	**105**	**105**	**104**	**105**	**101**	**-30**	*-22.9%*
San Juan	*979*	*1,231*	*1,252*	*1,221*	*1,144*	*737*	*781*	*785*	*796*	*788*	*807*	*750*	*772*	*-207*	*-21.1%*
San Miguel	**373**	**412**	**403**	**399**	**405**	**326**	**339**	**330**	**349**	**326**	**339**	**319**	**308**	**-65**	*-17.4%*
Sandoval	*736*	*897*	*902*	*865*	*865*	*570*	*551*	*529*	*509*	*514*	*525*	*511*	*539*	*-197*	*-26.8%*
Santa Fe	**537**	**601**	**616**	**605**	**580**	**354**	**358**	**392**	**367**	**359**	**347**	**291**	**311**	**-226**	*-42.1%*
Sierra	*55*	*67*	*67*	*78*	*84*	*51*	*49*	*44*	*41*	*38*	*38*	*40*	*43*	*-12*	*-21.8%*
Socorro	**41**	**46**	**46**	**43**	**38**	**29**	**27**	**27**	**25**	**23**	**24**	**19**	**24**	**-17**	*-41.5%*
Taos	*139*	*156*	*149*	*141*	*115*	*89*	*77*	*85*	*93*	*89*	*94*	*90*	*104*	*-35*	*-25.2%*
Torrance	**71**	**78**	**86**	**74**	**78**	**63**	**55**	**47**	**50**	**52**	**66**	**60**	**62**	**-9**	*-12.7%*
Union	*3*	*3*	*3*	*3*	*3*	*2*	*2*	*2*	*2*	*2*	*2*	*2*	*0*	*-3*	*-100.0%*
Valencia	**547**	**628**	**620**	**632**	**566**	**457**	**467**	**448**	**475**	**460**	**473**	**459**	**441**	**-106**	*-19.4%*
Totals	**19,993**	**22,209**	**21,986**	**20,967**	**19,860**	**15,178**	**14,417**	**13,713**	**13,762**	**13,379**	**13,790**	**13,151**	**13,436**	**-6,557**	*-32.8%*

EARLY CHILDHOOD EDUCATION AND CARE DEPARTMENT
CHILD CARE ASSISTANCE ELIGIBILITY PROGRAMS

MONTH	Apr'20	May'20	June'20	July'20	Aug'20	Sept'20	Oct'20	Nov'20	Dec'20	Jan'21	Feb'21	Mar'21
TANF (Child Care Priority 1 Clients)												
CLIENTS	$2,005	$1,941	$1,943	$1,866	$1,453	$1,317	$1,239	$1,181	$1,136	$1,189	$1,075	$1,069
COST	$1,306,318	$1,304,392	$1,292,773	$1,249,411	$954,523	$846,281	$829,004	$814,035	$795,611	$808,868	$740,123	$729,866
TANF AVERAGE COST	651.5301446	672.0205925	665.348703	669.5666774	656.9328011	642.5820881	669.0911219	689.2760965	700.3619542	680.2923633	688.4865488	682.7560898
TRANSITION OFF TANF (Child Care Priority 2 Clients)												
CLIENTS	$223	$211	$199	$174	$159	$146	$134	$148	$140	$134	$129	$137
COST	$144,617	$142,374	$136,509	$109,243	$99,130	$87,238	$87,914	$107,570	$101,134	$96,902	$94,776	$99,068
TRAN OFF TANF AVG COST	648.5086996	674.7594787	685.9750754	627.834023	623.4604403	597.5205479	656.0752985	726.8245946	722.3883571	723.1515672	734.6956589	723.1259124
TANF ELIGIBLE (Child Care Priority 1B Clients at or below 100% of the Federal Poverty Level)												
CLIENTS	$7,797	$7,634	$7,597	$7,258	$5,827	$5,333	$4,957	$4,956	$4,769	$4,919	$4,578	$4,646
COST	$4,955,752	$5,017,736	$4,897,618	$4,696,062	$3,702,155	$3,227,351	$3,349,454	$3,330,950	$3,178,720	$3,290,098	$3,064,197	$3,078,994
TANF ELIGIBLE AVG COST	635.5972707	657.2878596	644.6778965	647.0187462	635.3449511	605.1660585	675.7018358	672.1045056	666.5379765	668.855003	669.3308912	662.7193177
INCOME ELIGIBLE (Child Care Priority 3, and Priority 4 Clients)												
CLIENTS	$10,600	$10,132	$8,870	$8,084	$6,945	$6,857	$6,578	$6,684	$6,573	$6,796	$6,604	$6,842
COST	$10,456,494	$10,002,092	$5,863,605	$4,768,416	$4,041,977	$3,734,881	$4,705,258	$4,714,528	$4,629,625	$4,816,058	$4,715,753	$4,911,13
INCOME ELIG AVG COST	986.4617406	987.1784564	661.0603258	589.8585391	581.9980835	544.6815517	715.3021633	705.3453755	704.3397109	708.660646	714.0752998	717.7919658
AT-RISK CHILD PROTECTIVE SERVICES CHILD CARE PILOT (Priority 5 Clients)												
CLIENTS	$829	$1,379	$1,699	$1,796	$145	$137	$159	$175	$192	$206	$196	$192
COST	$357,417	$941,656	$1,216,142	$1,292,805	$91,596	$96,923	$104,888	$123,602	$134,511	$148,884	$130,994	$120,170
CPS AVG COST	431.1418577	682.8545903	715.7985639	719.8248274	631.6988276	707.4660584	659.6714465	706.2944	700.5801563	722.7378155	668.3346429	625.88625
CHILD PROTECTIVE SERVICES (Child Care CPS Clients)												
CLIENTS	$755	$689	$659	$682	$649	$627	$646	$618	$569	$546	$569	$550
COST	$490,287	$633,230	$616,005	$455,989	$455,542	$419,097	$483,711	$437,483	$495,401	$520,650	$498,948	$514,296
CPS AVG COST	649.3870728	919.0564151	934.7569347	668.6062903	701.913698	668.4167624	748.7788545	707.901246	870.6524605	953.5710806	876.88529	935.0828727
GRAND TOTAL - ALL CHILD CARE PROGRAMS												
CLIENTS	$22,209	$21,986	$20,967	$19,860	$15,178	$14,417	$13,713	$13,762	$13,379	$13,790	$13,151	$13,436
COST	**$17,710,886**	**$18,041,480**	**$14,022,651**	**$12,571,928**	**$9,344,924**	**$8,411,771**	**$9,560,229**	**$9,528,168**	**$9,335,003**	**$9,681,459**	**$9,244,790**	**$9,453,527**
ALL PROGRAMS AVG COST	**$797**	**$821**	**$669**	**$633**	**$616**	**$583**	**$697**	**$692**	**$698**	**$702**	**$703**	**$704**

SNAP Emergency Allotment and Pandemic EBT: Expenditures, Cases, and Recipients

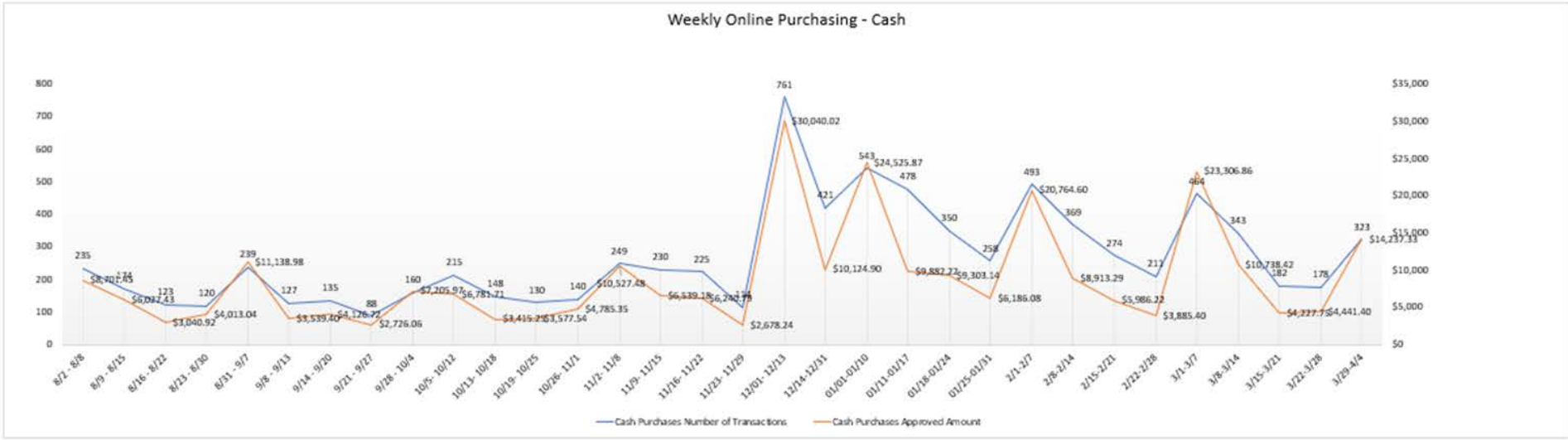
Note: Pandemic EBT will start to be issued in May 2020

	Expenditures		Cases Processed		Recipients Served		Average Expenditures Per Case Processed		Average Expenditures Per Recipient Served	
Date	Pandemic EBT	Emergency Allotment	Pandemic EBT	Emergency Allotment	Pandemic EBT	Emergency Allotment	Pandemic EBT	Emergency Allotment	Pandemic EBT	Emergency Allotment
Apr-20	—	$50,524,646	—	158,060	—	340,960	—	$319.65	—	$148.18
May-20	$24,456,957	$24,802,215	44,236	137,797	68,815	247,857	$552.87	$179.99	$355.40	$100.07
Jun-20	$74,641,557	$24,058,493	96,197	134,557	186,959	297,304	$775.92	$178.80	$399.24	$80.92
Jul-20	$2,172,555	$24,722,792	5,440	136,783	5,440	299,330	$399.37	$180.74	$399.37	$82.59
Aug-20	$356,706	$26,012,689	894	140,924	894	309,638	$399.00	$184.59	$399.00	$84.01
Sep-20	$46,820,023	$24,462,456	251,491	134,896	251,491	296,936	$186.17	$181.34	$186.17	$82.38
Oct-20	$0.00	$24,425,558	0	132,520	0	290,479	$0.00	$184.32	$0.00	$84.09
Nov-20	$0.00	$25,951,251	0	139,390	0	306,779	$0.00	$186.18	$0.00	$84.59
Dec-20	$408,460	$28,589,001	2,147	152,818	2,147	332,842	$190.25	$187.08	$190.25	$85.89
Jan-21	$0.00	$29,218,473	0	155,078	0	337,190	$0.00	$188.41	$0.00	$86.65
Feb-21	$63,673,668	$28,070,702	487,174	150,798	487,174	330,132	$130.70	$186.15	$130.70	$85.03
Mar-21	$54,825,503	$37,285,584	487,186	313,887	487,186	676,776	$112.54	$118.79	$112.54	$55.09
Apr-21										
May-21										
Jun-21										
Total to Date	**$267,355,428**	**$348,123,860**	**1,374,765**	**1,887,508**	**1,490,106**	**4,066,223**	**$194.47**	**$184.44**	**$179.42**	**$85.61**

Deloitte.

aspen
Automated System Program and Eligibility Network

Reporting Date – Apr 4th, 2021

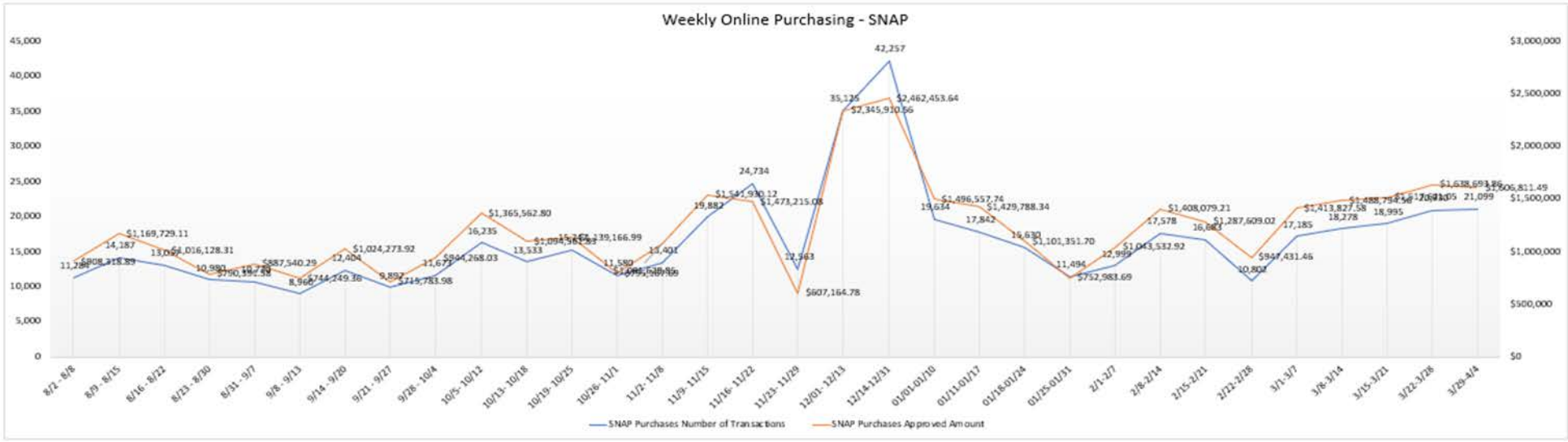


Data Source: ISD/ FIS

Deloitte.

aspen
Automated System Program and Eligibility Network

Reporting Date – Apr 4th, 2021



Data Source: ISD/ FIS

Income Eligibility Guidelines: October 1, 2020 - September 30, 2021

Federal Poverty Guidelines (FPG) Monthly Income Standards

Supplemental Nutrition Program (SNAP)					
Household Size	100% FPG Net Income	130% FPG Gross Income	165% FPG Gross Income for Categorical Eligibility	Maximum SNAP Monthly Allotment	LIHEAP 150% FPG
1	$1,064	$1,383	$1,755	$204	$1,596
2	$1,437	$1,868	$2,371	$374	$2,156
3	$1,810	$2,353	$2,987	$535	$2,715
4	$2,184	$2,839	$3,603	$680	$3,276
5	$2,557	$3,324	$4,219	$807	$3,836
6	$2,930	$3,809	$4,835	$969	$4,395
7	$3,304	$4,295	$5,451	$1,071	$4,956
8	$3,677	$4,780	$6,067	$1,224	$5,516
+1	+$374	+$486	+$616	+$153	+$561
Minimum Allotment of $16 effective from 10/1/2019 - 9/30/2020					
Deduction Limit: $586, Heating and Cooling Standard Utility Allowance (HCSUA): $348, Limited Utility Allowance (LUA): $140, Telephone Standard: $48, Dependent Care: Actual Amount (No Limit), Earned Income Deduction: 20%, Homeless Shelter Standard: $156.74, LIHEAP (only) Energy Standard Allowance (ESA): $208, A45, Cash Assistance & Support Services October 1, 2020 – September 30, 2021, House- hold Size, Federal Poverty Guidelines (FPG) Monthly Income					

CASH Assistance & Support Services				
	Federal Poverty Guidelines (FPG) Monthly Income Standards		Maximum Monthly Benefit	
Household Size	100% FPG Net Income	85% FPG Gross Limit	New Mexico Works Cash Assistance	General Assistance
1	$1,064	$904	$266	$245
2	$1,437	$1,221	$357	$329
3	$1,810	$1,539	$447	$412
4	$2,184	$1,856	$539	$496
5	$2,557	$2,173	$630	$580
6	$2,930	$2,491	$721	$664
7	$3,304	$2,808	$812	$748
8	$3,677	$3,125	$922	$849
+1	+$374	+$318	+$91	+$84
Deductions- Dependent Care: For a child under age 2 = $200; For a child age 2 and over = $175. Work Incentives- Earned Income Disregard: Single parent = $125 & ½ remainder; Two parent = $225 & ½ remainder.				

Medical Assistance Division

Federal Poverty Guidelines
New Mexico Affordable Care Eligibility Groups
Effective April 01, 2020 thru March 31, 2021
Monthly Guidelines

HH SIZE	PERCENT OF POVERTY				
	138%	**190%**	**240%**	**250%**	**300%**
1	**$1,468**	**$2,021**	**$2,552**	**$2,659**	**$3,190**
2	**$1,983**	**$2,730**	**$3,449**	**$3,592**	**$4,311**
3	**$2,498**	**$3,439**	**$4,344**	**$4,525**	**$5,430**
4	**$3,013**	**$4,149**	**$5,240**	**$5,459**	**$6,550**
5	**$3,529**	**$4,858**	**$6,137**	**$6,392**	**$7,671**
6	**$4,044**	**$5,567**	**$7,032**	**$7,325**	**$8,790**
7	**$4,559**	**$6,277**	**$7,928**	**$8,259**	**$9,910**
8	**$5,074**	**$6,986**	**$8,825**	**$9,192**	**$11,031**

138% Adult Expansion, 190% Children ages 6 to 19 (Medicaid), 240% Children ages 0 to 6 (Medicaid); ages 6 to 19 (CHIP), 250% Pregnancy Related Services Only, 300% Children 0 to 6 (CHIP)

Medical Assistance Division

Federal Poverty Guidelines
New Mexico Affordable Care Eligibility Groups
Effective April 01, 2020 thru March 31, 2021
Annual Guidelines

HH SIZE	PERCENT OF POVERTY				
	138%	**190%**	**240%**	**250%**	**300%**
1	**$17,616**	**$24,252**	**$30,624**	**$31,908**	**$38,280**
2	**$23,796**	**$32,760**	**$41,388**	**$43,104**	**$51,732**
3	**$29,976**	**$41,268**	**$52,128**	**$54,300**	**$65,160**
4	**$36,156**	**$49,788**	**$62,880**	**$65,508**	**$78,600**
5	**$42,348**	**$58,296**	**$73,644**	**$76,704**	**$92,052**
6	**$48,528**	**$66,804**	**$84,384**	**$87,900**	**$105,480**
7	**$54,708**	**$75,324**	**$95,136**	**$99,108**	**$118,920**
8	**$60,888**	**$83,832**	**$105,900**	**$110,304**	**$132,372**

138% Adult Expansion, 190% Children ages 6 to 19 (Medicaid), 240% Children ages 0 to 6 (Medicaid); ages 6 to 19 (CHIP), 250% Pregnancy Related Services Only, 300% Children 0 to 6 (CHIP)

References

[1] *Medicaid Expenditures* (Omnicaid, Medicare Buy-Ins, Lump Sum Payments)

[2] *ASPEN Business Intelligence Tool: Eligibility*

[3] New Mexico Human Services Department, *Medicaid Eligibility Reports*, Retrieved from http://www.hsd.state.nm.us/LookingForInformation/medicaid-eligibility.aspx (for reporting month)

[4] *ASPEN Business Intelligence Tool: Application Tracking*

[5] Fidelity Information Services, *EBT Daily Statistical Report* (for reporting month)

[6] *ASPEN Report DQ-180: Length of Time Cases are Open* (for reporting month)

[7] *ASPEN Report EY-180: Individual Demographics by State and Age* (for reporting month)

[8] *ASPEN Business Intelligence Tool: Benefit Issuance*

[9] Fidelity Information Services, *EBT Daily Statistical Reports* (Month End)

[10] *ASPEN Report EY-180R: Individual Demographics by State, Race, Ethnicity and Gender* (for reporting month)

[11] SQL Queries from ASPEN

[12] JP Morgan, *New Mexico – NM EBT System- Monthly Benefit Draw Down Totals*

[13] *ASPEN Business Intelligence Tool: Application Tracking* (w/Parameters: SNAP, Expedite, Approved)

[14] SL Start, *As of Today Report*

[15] SL Start, *Statewide Employment Report*

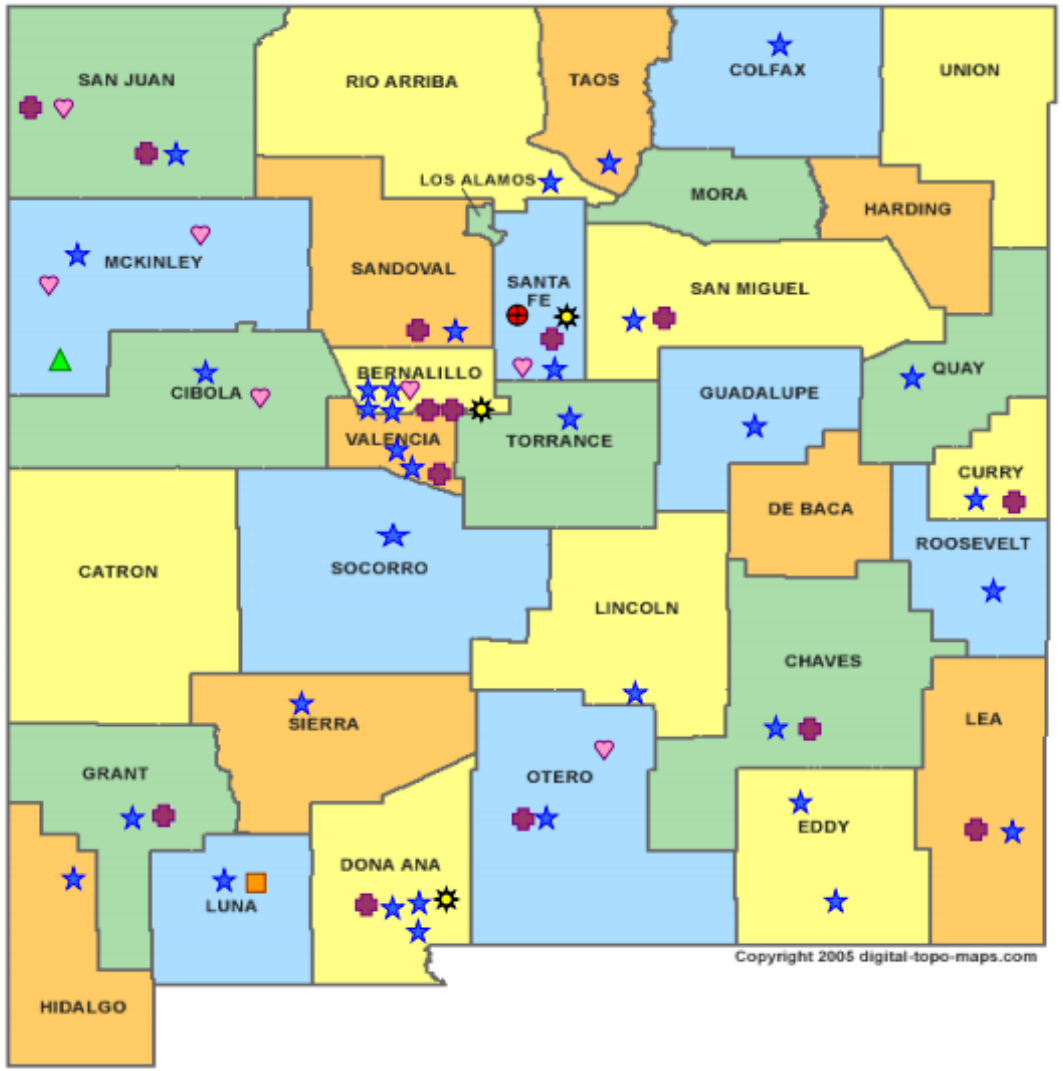
[16] *SSIAR Payments*

[17] Children, Youth, and Families Department, *Children Receiving Child Care Assistance Subsidies by County*

[18] Children, Youth, and Families Department, *Child Care Assistance Eligibility Programs*

[19] EDG is defined as an Eligibility Determination Group

[20]SQL Query from ASPEN



HUMAN SERVICES DEPARTMENT

New Mexico Human Services Department Field Offices

- Central Office (1)
- Income Support Division County Office (35)
- Income Support Division Satellite Office (2)
- Child Support Enforcement Regional Office (16)
- Child Support Enforcement Satellite Office (1)
- Indian Health Services (7)
- Hospital Site (3)

For a complete listing of field offices and other government and community resources:
http://www.hsd.state.nm.us/LookingForAssistance/Field_Offices_1.aspx

Medicaid Policy Changes Due to COVID-19

Already implemented:

1. **Three month renewal extensions**-MAGI Medicaid renewals are extended three months for individuals who fail to complete the 12-month recertification process after going through the automated administrative renewal process, the manual administrative renewal process, and issuance of the MAD 608 renewal form. Individuals who normally would have closed March 31, 2020 due to failure to recertify had their certification period extended through June 30, 2020. This same process will occur for April and May renewals. This may continue for later months if the emergency continues. Applies to non-MAGI Medicaid categories also that failed to recertify. Implemented in ASPEN on March 31st.

2. **Increase Presumptive Eligibility (PE) Determiner scope and qualified entities**-Most PE determiners are limited to approving PE for MAGI Children/CHIP and MAGI Pregnancy Services. Change was made to allow HSD employees to approve PE and to allow most PE determiners to approve all MAGI Medicaid categories of eligibility. Change was implemented on April 07, 2020.

3. **Reopen and Sustain Medicaid Cases**-The requirement is that anyone receiving Medicaid March 18th and ongoing for the duration of the emergency continue to be covered at the same level of coverage. There are three exceptions: client requested closure, deceased individuals, and moved out of state. April 2020 closures were reopened and sustained through July 31, 2020 and can be extended if the emergency continues. Implemented into ASPEN on April 26, 2020.

In process (not implemented yet):

4. **Accept self-attestation for Medicaid**-Accept self-attestation for all factors of Medicaid except for citizenship/immigration. Process Medicaid applications for MAGI and non-MAGI categories based on self-attestation of 2 income and resources. Excludes IC/Waiver/PACE categories. For those cases not reasonably compatible approve and issue a 90 day HUMAD.

5. **New COVID-19 testing category**-This will be implemented in Omnicaid and not ASPEN. New uninsured category which will cover COVID-19 testing and related services. Applications will be sent to and processed by Conduent staff to allow for fee-for-service payments to providers for COVID-19 testing and related services.

6. **Exclusion of $600 weekly unemployment benefit stimulus payments**-Medicaid excludes $600 weekly unemployment benefit stimulus payments. ASPEN solution being developed across programs that treat the handling of unemployment monies differently as well as regular unemployment benefit extensions.

Cases closed for procedural reasons show low timeliness percentages due to the requirement to maintain Medicaid from March 18, 2020 for the duration of the COVID-19 emergency. To maintain Medicaid many March 2020 cases had to be reinstated manually by ISD field workers so there would not be a gap in coverage. To maintain Medicaid eligibility for April 2020 cases also required a manual reinstatement effort by ISD field workers as the ASPEN system fix to maintain Medicaid for the duration of the emergency still resulted in exceptions that had to be resolved manually.

SNAP Policy Changes During COVID-19

1. **Suspension of SNAP Employment and Training (E&T) Program**
   - House of Representatives passed H.R. 6201, the Families First Coronavirus Response Act.
   - ISD has chosen to suspend the SNAP E&T Program until further notice.
   - interim policy and procedure for 8.139.410.13 NMAC "SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP) EMPLOYMENT AND TRAINING PROGRAM (E&T)."

2. **Amendment to Waiver - Interview Process for SNAP and TANF and Waiver - Recertification Waiver Process for SNAP, TANF, and Medicaid**
   - FNS approved a blanket waiver for all states to utilize.
   - Interim policy and procedures for the following:
     - General Operating Policies – Application 8.100.110 NMAC.
     - Interviews in accordance with 8.139.110.11 NMAC and 8.102.110 NMAC.
     - Interim Reports (IRs) in accordance with 8.139.120.9B NMAC. and 8.102.120.11C NMAC.
     - Recertifications in accordance with 8.139.120.8, 8.102.120.9B NMAC 8.106.120.9 and
     - 8.106.120.10 NMAC.
   - Waives all SNAP, TANF and GA-Unrelated Child interviews, if all mandatory verification standards are met. o GA-Disability is excluded from this waiver; an interview must be conducted for GA as medical documentation is needed. Allows us to waive the requirement of having to offer a face-to-face and to conduct all interviews by phone.
   - IR's - If an IR cannot be processed under normal processing, ASPEN will automatically extend certification periods for households with an IR due in March, and April for 6 months to the month the customers recertification is due. May and June IRs will be suspended and not mailed.
   - Recertifications – If a Recertification cannot be processed under normal processing, ASPEN will automatically extend certification periods for households scheduled to recertify in March, April, May and June 2020, for 6 months until September, October and November 2020.
   - IPP 20-06 in regards to the policy change can be found on the HSD website at:

3. **SNAP Supplement Waiver**
   - State applied for a waiver through FNS.
   - New Mexico has requested and been approved by FNS to provide an emergency allotment to address temporary food needs to households by bringing all households up to the maximum benefit due to pandemic related economic conditions. States that have already received FNS approval this supplemental issuance in March and April, or April and May, are approved to continue issuing full benefits each month.
   - Interim policy and procedure for 8.139.610.12 NMAC.

4. **Suspension of SNAP General Work Requirements**
   - House of Representatives passed H.R. 6201, the Families First Coronavirus Response Act.
   - During the declared public health emergency, SNAP recipients who would otherwise be mandatory to comply with the SNAP general work requirements will be waived from this requirement and will not experience any type of disqualification for noncompliance during this time.
   - Interim policy and procedure guidance for SNAP General Work Requirements set forth in 8.139.410.12 C and D NMAC.

5. **Telephonic Signature Waiver**
   - State applied for a waiver through FNS
   - If a customer calls to apply for benefits and does not have a paper application on file Conduent will accept a telephonic application and telephonic signature for applications by completing an online application through YesNM.
   - Interim policy and procedures for 8.100.110.9A NMAC Submission of Forms.

TANF Policy Changes During COVID-19		
1. Good cause exemptions from work requirements for TANF	TANF Non-Compliance Process Suspension of Non-Compliance for NMW Participants	
2. Increased cash benefit levels for TANF cash assistance recipients	Process as normal	
3. 60-month time limit	IPP Hardship	Hardship extensions will allow individuals impacted by COVID-19 to apply for a TANF hardship or continue to receive TANF beyond their 60th month
4. Work Participation Rate	Process as normal	The state will still need to meet the WPR. However, States can use Good Cause that is outlined in CFR and not be penalized for not meeting WPR due to the emergency
5. CARES Act Direct Payment	CARES Act Direct Payment	Guidance is to exclude as income and as a resource
6. UCB under CARES Act	Only to exclude UCB benefits under CARES Act	ACF Guidance is to ***EXCLUDE*** all UCB income at this time. New Mexico choose to exclude only CARES Act UCB

Children Youth and Families Department Policy Changes During COVID-19

NM Children Youth and Families Department received $29.5 million in emergency funds, which resulted in the following changes:

1. Waiver of copay for families which paid for by CYFD

2. Payment of $250 per child premium for children who are still in care (emergency, first responders and essential personnel)

3. Streamlining of licensing of new facilities that provide emergency child care

4. Payment to the original and temporary child care provider for children of emergency, first responders and essential personnel, whose child care Program closed due to COVID-19

Additional Changes Anticipated

1. Hazardous pay for child care providers currently operating

2. Compensation for programs that are losing their funding due to private pay